

Annual Plan and Budget 2022-23

Including forward estimates
2023-24 to 2025-26

Presented and submitted to the Council on
Wednesday 15 June 2022 by the Right Honourable the
Lord Mayor of Brisbane (Councillor Adrian Schrinner)



Dedicated to a better Brisbane

Table of Contents

Foreword	1
Executive and Management of Brisbane City Council	2
Document Overview	3
Annual Budget	
Overview	8
Budgeted Financial Statements:	
Summary of Recommendations	11
Statement of Income and Expenditure	12
Statement of Income and Expenditure – Businesses and Council Providers	13
Statement of Financial Position	14
Statement of Changes in Equity	15
Statement of Cash Flows	16
Summary of Recommendations – Long-Term Financial Forecast	17
Statement of Financial Ratios	18
Program and Businesses Budgeted Financial Statements:	
Program 1 – Transport for Brisbane	20
Program 2 – Infrastructure for Brisbane	21
Program 3 – Clean, Green and Sustainable City	22
Program 4 – Future Brisbane	23
Program 5 – Lifestyle and Community Services	24
Program 6 – City Standards, Community Health and Safety	25
Program 7 – Economic Development	26
Program 8 – City Governance	27
Businesses	28
Businesses and Council Providers:	
Transport for Brisbane	30
City Parking	32
City Standards	34
Civil Construction and Maintenance Operations	36
Public Space Operations	38
Waste and Resource Recovery Services	40
Brisbane City Cemeteries	42
City Projects Office	43
City Venues	45
Golf Courses	45
Riverstage	45
Asset Portfolio Management	48
Revenue Statement	50
Revenue Policy	62
Long-Term Contracts	65
Annual Operational Plan	
Overview	70
Program Details:	
Program 1 – Transport for Brisbane	71
Program 2 – Infrastructure for Brisbane	76
Program 3 – Clean, Green and Sustainable City	80
Program 4 – Future Brisbane	90
Program 5 – Lifestyle and Community Services	95
Program 6 – City Standards, Community Health and Safety	113
Program 7 – Economic Development	120
Program 8 – City Governance	127
Annual Performance Plans:	
Transport for Brisbane	132
City Parking	134
Resolution of Rates and Charges	135
Supporting Information	
Program Details:	
Program 1 – Transport for Brisbane	235
Program 2 – Infrastructure for Brisbane	239
Program 3 – Clean, Green and Sustainable City	244
Program 4 – Future Brisbane	252
Program 5 – Lifestyle and Community Services	253
Program 6 – City Standards, Community Health and Safety	263
Program 7 – Economic Development	268
Program 8 – City Governance	271
Transport for Brisbane	276
City Projects Office	277
City Standards	278
Glossary	279

Foreword

BRISBANE residents have once again demonstrated their resilience following a significant natural disaster.

The record-breaking rain which caused one of Brisbane's worst-ever flood events impacted residential and commercial properties in 177 of the city's 190 suburbs.

Our city's assets and facilities, including roads, parks, playgrounds and community facilities, were severely impacted during the disaster which came after two years of the coronavirus pandemic.

The 2022-23 Council budget responds to the flood disaster by prioritising Brisbane's rebuild and recovery.

This \$4 billion financial blueprint includes record investment into Brisbane's suburbs along with the ongoing delivery of major projects that will help cater for the city's growth.

This budget will prioritise the rebuild and recovery of flood-impacted public assets, improve the city's resilience and deliver vital infrastructure to ensure Brisbane gets even better.

Better Suburbs

Our suburbs are great places to live, work and relax which is why we continue to invest in the roads, paths, bikeways, community facilities and services that they need.

We are committed to building and improving suburban connectivity with \$1.1 billion being invested to maintain and improve Brisbane's road and active transport network.

We are maintaining and improving our parks and playgrounds with a \$243.9 million investment towards acquiring, developing, and enhancing parks to meet the diverse recreational and cultural needs of our residents. To protect our youngest residents, we are investing \$10 million over three years to accelerate sun-safe playgrounds across the city.

To keep our suburbs clean, green and sustainable, we are investing \$202.6 million to manage and reduce Brisbane's waste and litter. This includes over \$10 million for green and food waste recycling, to reduce waste to landfill.

Rebuild and Recover

Over the next three years, we are investing \$505 million to rebuild and recover from the February 2022 Flood and Rainfall Event, including:

- Rebuilding and enhancing our community facilities, such as community halls, sporting fields and community venues, with funding assistance from the State and Federal Government
- Repairing critical structures including wharves, jetties, pontoons and retaining walls
- Ensuring our roads and bikeways continue to play an integral part in our city's transport network
- Ongoing structural maintenance, rehabilitation and upgrades to the stormwater drainage network
- Repairing our parks infrastructure and making it more resilient to our sub-tropical climate.

Strong Financial Foundations

Our strong financial management has enabled an effective financial response to the significant flood event, whilst also delivering rating increases lower than inflation. With a strong credit rating we have the foundation to rebuild and recover from COVID-19 and flood impacts.

We will continue to support ratepayers affected by the floods as well as ensuring rates concessions for pensioners and not-for-profit organisations remain in place.

Executive and Management of Brisbane City Council

The Right Honourable, the Lord Mayor of Brisbane, Councillor Adrian Schrinner

City Treasurer and Chair of Civic Cabinet

Establishment and Coordination (E&C) Committee, more commonly known as Civic Cabinet

Councillor Krista Adams	Deputy Mayor and Civic Cabinet Chair, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee
Councillor Adam Allan	Civic Cabinet Chair, City Planning and Suburban Renewal Committee and Chair of the Councillor Ethics Committee
Councillor Fiona Cunningham	Civic Cabinet Chair, Finance and City Governance Committee
Councillor Tracy Davis	Civic Cabinet Chair, Environment, Parks and Sustainability Committee
Councillor Vicki Howard	Civic Cabinet Chair, Community, Arts and Nighttime Economy Committee
Councillor Kim Marx	Civic Cabinet Chair, City Standards Committee
Councillor Ryan Murphy	Civic Cabinet Chair, Transport Committee
Councillor Andrew Wines	Civic Cabinet Chair, Infrastructure Committee

Executive Management Team

Colin Jensen	Chief Executive Officer
Matt Anderson	Executive Manager, City Standards
Geoffrey Beck	Divisional Manager, Transport for Brisbane
David Chick	Divisional Manager, City Planning and Sustainability
Anne Lenz	Divisional Manager, Organisational Services
Scott Stewart	Divisional Manager, Brisbane Infrastructure
Tash Tobias	Divisional Manager, Lifestyle and Community Services
Tim Wright	Divisional Manager, City Administration and Governance

Acknowledgement of Country

Brisbane City Council acknowledges the Traditional Custodians of the land and their unique relationship with their ancestral country.

We pay respect to all Aboriginal and Torres Strait Islander Elders of Brisbane, and recognise their strength and wisdom.

Purpose

The Annual Plan and Budget is the key annual operational and financial planning document of Brisbane City Council.

- It provides the funding for the activities of Council for the coming year.
- It states the annual operational plan for the coming year.
- It provides financial accountability for Council and its Programs through budgeted financial statements.
- It reflects the policies and direction of the Lord Mayor and Council.
- It is consistent with Council's long-term financial forecast, Corporate Plan and the *Brisbane Vision 2031*.

Council's long and medium-term strategies and plans set the goals and direction for the city's future and are integrated with annual planning and reporting through the strategic planning framework. Integrated financial, asset, land use, infrastructure and service planning are necessary to ensure the achievement of outcomes together with effective and efficient delivery of community services.

Council's strategic planning framework

LONG-TERM	Long-term community plan (Brisbane Vision 2031) Long-Term Financial Forecast Long-Term Asset Management Plan Planning scheme Council's strategies and plans Local Government Infrastructure Plan	ANNUAL REPORT	
MEDIUM-TERM	Corporate Plan Medium-term strategic directions Policy objectives		MONTHLY, QUARTERLY AND ANNUAL REPORTING
ANNUAL	Annual Plan and Budget Program and business plans Financial Policies		
OPERATIONAL	Divisional and Branch Plans		

Corporate Plan 2021-22 to 2025-26

In accordance with section 167(1)(b)(i) of the *City of Brisbane Regulation 2012* (the Regulation), Council's annual operational plan must state how it will progress the implementation of the Corporate Plan. The *Corporate Plan 2021-22 to 2025-26* is focused on how Council as an organisation works to deliver a better Brisbane. It outlines Council's strategic directions to achieve the long-term vision for the city and describes how Council will conduct its business over the five-year period.

To achieve the vision for Brisbane's future, Council will focus on achieving the following strategic directions through the Annual Plan and Budget, delivered via the projects and services of Council programs and business units. The strategic directions are informed by Council's existing and future long and medium-term strategies and should be undertaken without compromising the long-term financial sustainability of Council. Council will monitor how we continue to achieve the long-term vision for the city and inform the community through our regular communications and the Annual Report.

Strategic directions

Strategic direction	What we do	Program, Business and Outcome
<p>Our prosperous city</p> <p>We harness global and local opportunities and encourage a pipeline of investment, jobs and businesses to support the economic growth of our city.</p>	<ul style="list-style-type: none"> • Support a productive economy through targeted investment partnerships, attraction of skilled, emerging talent and entrepreneurs • Support local businesses to capitalise on opportunities of business in Brisbane through the delivery of training, capacity building and skills development programs • Encourage events and tourism growth • Provide transport and infrastructure that supports business and industry, as well as our residents 	<p>1: Transport for Brisbane 1.1 – Active Transport 1.2 – Public Transport 2: Infrastructure for Brisbane 2.1 – Roads and Transport Network Management 2.2 – Parking Management 4: Future Brisbane 4.2 – Enhancing Brisbane’s Liveability 4.3 – Approving Quality Buildings and Infrastructure 5: Lifestyle and Community Services 5.1 – Thriving Arts and Culture 5.9 – Customer Service Delivery 7: Economic Development 7.1 – Growing Brisbane’s Economy 7.2 – Delivering World Class City Centre 7.3 – Growing an Olympic City 7.4 – Brisbane Economic Development Agency 8: City Governance 8.1 – Leading and Governing the City 8.3 – Enabling and Enhancing Council Transport for Brisbane Business</p>
<p>Our sustainable and resilient city</p> <p>Through partnership, advocacy, direct action and intervention, Council supports a clean, green and sustainable Brisbane.</p>	<ul style="list-style-type: none"> • Contribute to the national and global response to carbon neutrality and climate resilience • Maintain and improve environmental standards and health • Resilience to and preparedness for natural hazards • Support sustainable choices in transport and waste management • Build shared accountability for our environment between government, business, and the community 	<p>1: Transport for Brisbane 1.1 – Active Transport 1.2 – Public Transport 3: Clean, Green and Sustainable City 3.1 – Sustainable and Resilient Community 3.2 – Low Carbon and Clean Environment 3.3 – Biodiversity, Urban Forest and Parks 3.4 – Sustainable Water Management 4: Future Brisbane 4.1 – Planning for a Growing City 4.3 – Approving Quality Buildings and Infrastructure 6: City Standards, Community Health and Safety 6.2 – Open Space Management 6.3 – Managing and Reducing Brisbane’s Waste and Litter 7: Economic Development 7.3 – Growing an Olympic City 8: City Governance 8.1 – Leading and Governing the City Transport for Brisbane Business City Standards</p>
<p>Our liveable city</p> <p>Council celebrates and connects Brisbane’s communities with the activities, events and places that make Brisbane great.</p>	<ul style="list-style-type: none"> • Planning for development and infrastructure to support and guide the growth of the city • Manage infrastructure, public spaces and facilities • Deliver and facilitate local events and activities for residents • Provide healthy and active lifestyle infrastructure and programs 	<p>1: Transport for Brisbane 1.1 – Active Transport 1.2 – Public Transport 2: Infrastructure for Brisbane 2.1 – Roads and Transport Network Management 3: Clean, Green and Sustainable City 3.3 – Biodiversity, Urban Forest and Parks 4: Future Brisbane 4.1 – Planning for a Growing City 4.2 – Enhancing Brisbane’s Liveability 4.3 – Approving Quality Buildings and Infrastructure 5: Lifestyle and Community Services 5.1 – Thriving Arts and Culture 5.2 – Libraries for an Informed Community 5.3 – Active and Healthy Community 5.4 – Inclusive Brisbane 5.5 – Community Sport, Recreation and Cultural Facilities 5.6 – City Icons and Venues 6: City Standards, Community Health and Safety 6.1 – Maintaining the City</p>

Strategic direction	What we do	Program, Business and Outcome
		6.2 – Open Space Management 6.4 – Managing Animals 6.5 – Community Health 6.6 – Public Safety 7: Economic Development 7.2 – Delivering World Class City Centre 7.3 – Growing an Olympic City City Standards
<p>Our inclusive city</p> <p>Council advocates for a Brisbane that is a city for everyone, free from discrimination with inclusive and supportive services and culture.</p>	<ul style="list-style-type: none"> • Conduct meaningful engagement and consultation with the community • Support access to essential and desirable services and facilities, regardless of age, ability, or background 	1: Transport for Brisbane 1.1 – Active Transport 1.2 – Public Transport 2: Infrastructure for Brisbane 2.1 – Roads and Transport Network Management 2.2 – Parking Management 3: Clean, Green and Sustainable City 3.3 – Biodiversity, Urban Forest and Parks 4: Future Brisbane 4.1 – Planning for a Growing City 4.2 – Enhancing Brisbane’s Liveability 4.3 – Approving Quality Buildings and Infrastructure 5: Lifestyle and Community Services 5.1 – Thriving Arts and Culture 5.4 – Inclusive Brisbane 5.5 – Community Sport, Recreation and Cultural Facilities 5.8 – Community Engagement 6: City Standards, Community Health and Safety 6.2 – Open Space Management 6.3 – Managing and Reducing Brisbane’s Waste and Litter 7: Economic Development 7.3 – Growing an Olympic City 8: City Governance 8.1 – Leading and Governing the City 8.3 – Enabling and Enhancing Council Transport for Brisbane Business
<p>Our well-managed city</p> <p>Council provides strong leadership and governance for the city and is committed to delivering effective, efficient and valued services to the community.</p>	<ul style="list-style-type: none"> • Demonstrate good governance, integrity and accountability • Partner with community, business and other levels of government • Maintain a financially sustainable organisation • Provide positive customer experiences • Embrace digital technologies to improve Council’s information, processes and systems • Provide a positive and productive work environment for our employees 	2: Infrastructure for Brisbane 2.2 – Parking Management 5: Lifestyle and Community Services 5.7 – Brisbane City Cemeteries 5.9 – Customer Service Delivery 6: City Standards, Community Health and Safety 6.6 – Public Safety 7: Economic Development 7.3 – Growing an Olympic City 8: City Governance 8.1 – Leading and Governing the City 8.2 – Financially Sustainable City 8.3 – Enabling and Enhancing Council City Standards City Projects Office

Documents

Five documents relating to the 2022-23 Annual Plan and Budget are produced.

1. The Lord Mayor's Budget Speech document provides a transcript of the speech delivered to Council, which sets the direction for the operations, programs and financial management of Council.
2. The Annual Plan and Budget document provides details of revenues to be raised, program allocations, business information, annual operational plan, budgeted financial statements, Resolution of Rates and Charges and Program supporting information.

The Annual Plan and Budget document is made up of four sections:

- **Annual Budget:** The Annual Budget provides details of revenue to be raised, program allocations, budgeted financial statements and business financial information which is consistent with Council's Corporate Plan and Annual Operational Plan.
 - **Annual Operational Plan:** The Annual Operational Plan states how Council will progress the implementation of the Corporate Plan and manage operational risks and is consistent with Council's Annual Budget.
 - **Resolution of Rates and Charges:** A formal resolution that sets out the various rates levied by Council and any associated charges, including any special rates and charges for the 2022-23 financial year.
 - **Supporting Information:** Outlines an indicative estimate of proposed initiatives that will contribute to the delivery of each Program's outcomes, strategies and services outlined in the Annual Operational Plan.
3. The Annual Plan and Budget Summary document provides an overview and key highlights of the Annual Plan and Budget for the financial year.
 4. The Schedule of Fees and Charges document provides details of the fees and charges set for Council products and services for the financial year.
 5. The Suburban Works Program document provides an indicative estimate of proposed individual activities that are undertaken to rehabilitate or enhance Council's infrastructure.

Annual Budget

2022-23

Including forward estimates
2023-24 to 2025-26

Adopted by Council resolution on 23 June 2022

Overview

The Annual Budget provides details of revenue to be raised, program allocations, budgeted financial statements and business financial information which is consistent with Council's Corporate Plan and Annual Operational Plan.

Setting the Annual Budget

Council has prepared the Annual Budget in accordance with accrual accounting and accounting policies required under Australian Accounting Standards, as applicable to not-for-profit entities. It complies with the *City of Brisbane Act 2010* (the Act) and the Regulation.

Under the Regulation, Council is required to prepare for the budget year and the next two financial years referencing financial position, cash flow, income and expenditure and changes in equity. The Regulation also requires Council to include its revenue policy, a revenue statement and a long-term financial forecast for the budget year and the following nine years.

The Annual Budget commences with an overview comparing the budgeted financial allocations for the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years.

Significant assumptions and parameters for long-term forecast

Council's budget process is developed on the following strategic inputs:

- asset management plans, which assess actual asset condition, desired level of service or asset condition, and recommended investment resources to achieve or maintain desired asset condition
- *Local Government Infrastructure Plan (LGIP)* and the *South East Queensland Regional Plan (SEQRP)*
- non-infrastructure levels of service
- the administration's strategic outcomes and target setting.

Budget considerations during the budget development phase include prioritisation of capital and operating expenditure and compliance with credit metrics in the budget year and forecast period. This financial forecasting is prepared on a detailed 10-year long-term financial sustainability model (LTFSM), with outputs of three-way financial statements and a broad range of financial ratios.

LGIP guides Council's future capital works program and assists with long-term financial and asset management planning. The following table features forecast developer contribution (infrastructure charges) revenue and proposed expenditure on trunk infrastructure within the 2022-23 Annual Budget. The table also lists the annual cost of planned trunk infrastructure under the LGIP.

	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000	Proposed Total \$000
Income	112,000	128,000	133,102	136,043	509,145
Trunk expense	480,116	327,624	164,994	139,674	1,112,408
LGIP	219,430	219,430	219,430	219,430	877,720

Purpose of the budgeted financial statements

Summary of Recommendations

The financial estimates are presented in a Summary of Recommendations showing:

- the increase/decrease in operating capability
- the proposed allocations of expenses and estimates of income
- the anticipated closing accumulated surplus from 2021-22
- the proposed accumulated surplus at the end of 2022-23 through to 2025-26
- other comprehensive income.

Statement of Income and Expenditure

The Statement of Income and Expenditure outlines the income and expenses for the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years, and provides details of expected

financial performance for these periods. Readers can identify the cost of goods and services to be provided and those costs will be recovered from revenues raised based on expected financial performance. The Statement of Income and Expenditure reflects Council's operations, including Businesses and Council Providers, and indicates an increase or decrease in operating capability.

Statement of Income and Expenditure – Businesses and Council Providers

The Statement of Income and Expenditure – Businesses and Council Providers details the income and expenses for the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years, and reflects the business activities, classified under the Regulation, delivered by Businesses and Council Providers.

Statement of Financial Position

The Statement of Financial Position provides information about the resources controlled by Council and other information, which is used to assess Council's financial structure, solvency and capacity for adaptation.

The Statement of Financial Position highlights Council's budgeted financial position at the end of the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years, in relevant categories of assets, liabilities and community equity.

Assets and liabilities are disclosed as current or non-current based on the likelihood of being liquidated, sold or received within the 12-month Annual Budget periods. Such items are classed as current assets or current liabilities with all others considered non-current.

Community equity provides an understanding of the budgeted movements in the asset revaluation surplus, cash flow hedge reserve and the accumulated surplus.

Together, these accounts reflect the net community assets of Council.

Statement of Changes in Equity

The Statement of Changes in Equity provides an understanding of the budgeted movements in the accumulated surplus, asset revaluation surplus and any cash flow hedge reserve from the beginning to end of each financial years presented.

The total community equity represents the amount of wealth currently required and in use by Council for its operations and to maintain its assets and infrastructure at existing levels of operating capability.

Statement of Cash Flows

The Statement of Cash Flows indicates the cash movements of Council for the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years. It includes cash received from rates and utility charges, grants and subsidies, fees and charges, public transport, developer contributions and from other income streams, offset by payments to employees and suppliers. It also includes financing activities from borrowings and leases.

The Statement of Cash Flows, together with other financial statements, helps to assess Council's ability to generate cash flows to meet its financial commitments.

Statement of Summary of Recommendations – Long-Term Financial Forecast

The Statement of Summary of Recommendations – Long-Term Financial Forecast includes Council's:

- income
- expenditure
- value of its assets, liabilities and community equity for 2022-23 and the following nine years.

Statement of Financial Ratios

As required by the Act and the Regulation, the following measures of financial sustainability are presented for 2022-23 and the next nine financial years.

- Asset Sustainability Ratio
- Net Financial Liabilities Ratio
- Operating Surplus Ratio.

Additional ratios have been included to provide further information to users of the financial statements.

Program and Business Activity Budgeted Financial Statements

The Program and Business Activity Budgeted Financial Statements within the Annual Budget, outline for each Council Program and Business Activity, the income, expenses and capital expenditure for the anticipated 2021-22 financial year and proposed 2022-23 through to 2025-26 financial years.

Council's Programs include:

- Program 1 – Transport for Brisbane
- Program 2 – Infrastructure for Brisbane
- Program 3 – Clean, Green and Sustainable City
- Program 4 – Future Brisbane
- Program 5 – Lifestyle and Community Services
- Program 6 – City Standards, Community Health and Safety
- Program 7 – Economic Development
- Program 8 – City Governance

Council's Business Activities include:

- Transport for Brisbane
- City Projects Office
- City Standards

Business and Council Providers

The Business and Council Providers Budgeted Financial Statements can found on pages 29-49.

Revenue Statement

Council's Revenue Statement provides detail about Council's revenue raising measures, including rating categories, fees and charges, infrastructure charges, concessions and discounts.

Revenue Policy

Council's Revenue Policy states the principles that Council proposes to employ in the 2022-23 financial year for levying rates and charges, granting concessions, recovering overdue rates, cost recovery methods and charges for funding physical and social infrastructure costs for new development.

Resolution of Rates and Charges

A formal resolution that sets out the various rates levied by Council and any associated charges, including any special rates and charges for the 2022-23 financial year.

Long-Term Contracts

Formal resolutions for Council operating and project proposed revenue and expenses for the 2026-27 financial year and beyond.

Rounding

Figures in tables and generally in the text have been rounded. Estimates are rounded to the nearest thousand and estimates midway between rounding points are rounded up.

Budgeted Financial Statements
Summary of Recommendations

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	2,817,437	2,958,230	2,839,153	2,813,166	2,845,182
Expenses excluding Brisbane Metro returned works	2,510,933	2,620,421	2,505,342	2,556,445	2,641,072
Increase in operating capability excluding Brisbane Metro returned works	306,504	337,809	333,811	256,721	204,110
Brisbane Metro returned works ⁽ⁱ⁾	26,931	15,627	244,558	423,445	-
Increase (decrease) in operating capability	279,573	322,182	89,253	(166,724)	204,110
Accumulated surplus at beginning of year	13,417,516	13,697,089	14,019,271	14,108,524	13,941,800
Accumulated surplus at year end	13,697,089	14,019,271	14,108,524	13,941,800	14,145,910
Total assets	33,021,861	34,021,952	35,049,808	35,331,270	35,823,225
Total liabilities	5,466,924	5,670,354	6,138,561	6,106,460	5,904,805
Total community equity	27,554,937	28,351,598	28,911,247	29,224,810	29,918,420

Note:

(i) Transfer of assets to the Queensland Government.

Budgeted Financial Statements
Statement of Income and Expenditure

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
Rates and utility charges ⁽ⁱ⁾	1,292,578	1,363,739	1,427,562	1,496,323	1,564,751
Less discount and rebates	(52,985)	(44,752)	(45,156)	(45,846)	(46,555)
	1,239,593	1,318,987	1,382,406	1,450,477	1,518,196
Grants and subsidies	323,224	374,913	230,032	118,858	54,983
Developer contributions	104,704	160,739	177,869	184,434	188,650
Other contributions and donations	125,122	9,890	7,831	-	-
Fees and charges	191,370	240,938	246,469	250,669	256,973
Public transport revenue	365,902	373,104	379,341	385,705	392,634
Interest revenue	3,040	4,099	4,270	4,295	4,292
Other revenue	464,482	475,560	410,935	418,728	429,454
	1,577,844	1,639,243	1,456,747	1,362,689	1,326,986
	2,817,437	2,958,230	2,839,153	2,813,166	2,845,182
Expenses					
Employee costs	771,943	824,313	829,014	879,042	910,071
Materials and services	1,838,743	2,346,964	2,276,271	1,671,445	1,491,459
Depreciation and amortisation	549,802	571,214	594,177	635,478	668,651
Finance costs	102,197	119,061	131,813	152,600	155,963
Loss on disposal of property, plant and equipment and intangibles	66,651	57,700	58,201	58,201	58,201
Brisbane Metro returned works ⁽ⁱⁱ⁾	26,931	15,627	244,558	423,445	-
Other expenses	48,803	51,319	49,744	47,010	46,907
	3,405,070	3,986,198	4,183,778	3,867,221	3,331,252
Less capitalised expenses	(867,206)	(1,350,150)	(1,433,878)	(887,331)	(690,180)
	2,537,864	2,636,048	2,749,900	2,979,890	2,641,072
Increase (decrease) in operating capability	279,573	322,182	89,253	(166,724)	204,110

Note:

- (i) The 2022-23 average rate increase for all properties is 4.94%. Rates and utility charges (excluding discounts and rebates) levied for the 2022-23 financial year have increased by 5.5% from the 2021-22 anticipated budget. This consists of growth of 0.56% in 2022-23 and an average price increase of 4.94% in 2022-23 across all rateable properties.
- (ii) Transfer of assets to the Queensland Government.

Budgeted Financial Statements
Statement of Income and Expenditure – Businesses and Council Providers

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
Commercial Business Units	562,723	578,458	596,818	660,085	696,404
Prescribed Business Activities	27,496	28,858	29,503	30,195	30,410
Significant Business Activities with full cost pricing	238,644	249,987	270,138	290,804	303,836
	828,863	857,303	896,459	981,084	1,030,650
Expenses					
Commercial Business Units	549,345	572,185	575,436	638,561	677,932
Prescribed Business Activities	272,986	282,400	303,225	272,071	264,571
Significant Business Activities with full cost pricing	520,435	547,437	542,061	566,531	598,465
	1,342,766	1,402,022	1,420,722	1,477,163	1,540,968
Less costs allocated to internal services	(545,401)	(589,051)	(593,514)	(569,600)	(572,816)
Total expenses relating to external services	797,365	812,971	827,208	907,563	968,152
Commercial Business Units	13,378	6,273	21,383	21,524	18,471
Prescribed Business Activities	5,367	5,331	5,325	5,255	5,384
Significant Business Activities with full cost pricing	12,754	32,727	42,543	46,743	38,643
Surplus before tax	31,499	44,331	69,251	73,522	62,498
Less imputed income tax	(10,839)	(13,299)	(20,775)	(22,056)	(18,749)
Surplus after tax	20,660	31,032	48,476	51,466	43,749

Note:

- (i) The anticipated income and expenditure for the 2021-22 Businesses and Council Providers, and the proposed costs for future years above, is included in the Budgeted Statement of Income and Expenditure on page 12.
- (ii) The activity statements of Council businesses and providers can be found on pages 29-49.

Budgeted Financial Statements
Statement of Financial Position

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Current assets					
Cash and cash equivalents	323,102	63,303	63,785	68,996	64,913
Receivables	72,270	77,179	76,704	79,248	82,010
Inventories	20,809	20,809	21,121	21,438	21,867
Other	110,331	111,741	111,741	111,741	111,741
Assets classified as held for sale	15,433	-	-	-	-
	541,945	273,032	273,351	281,423	280,531
Non-current assets					
Investment in associate	2,158,143	2,158,143	2,158,143	2,158,143	2,158,143
Other investments	206,741	207,480	208,216	208,948	209,676
Derivative financial instruments	2,943	-	-	-	-
Property, plant and equipment	29,508,121	30,837,558	31,866,229	32,139,559	32,699,622
Intangibles	165,154	139,898	114,264	87,932	60,560
Lease right of use assets	417,901	384,928	408,692	434,352	393,780
Superannuation defined benefit plan	20,913	20,913	20,913	20,913	20,913
	32,479,916	33,748,920	34,776,457	35,049,847	35,542,694
Total assets	33,021,861	34,021,952	35,049,808	35,331,270	35,823,225
Current liabilities					
Payables	330,321	391,854	386,963	321,164	303,947
Other financial liabilities	91,029	103,509	133,951	146,302	146,302
Lease liabilities	81,724	88,718	105,418	120,711	126,306
Provisions	214,448	216,498	224,162	233,901	230,177
Service concession liabilities	60,077	60,147	60,731	61,334	61,960
Other	63,278	63,278	63,278	63,278	63,278
	840,877	924,004	974,503	946,690	931,970
Non-current liabilities					
Payables	7,209	7,209	7,209	7,209	7,209
Other financial liabilities	2,309,403	2,533,235	2,999,284	3,042,983	2,951,681
Lease liabilities	459,020	414,029	414,242	416,147	357,503
Provisions	140,546	141,674	137,250	130,816	137,911
Service concession liabilities	1,695,806	1,636,140	1,592,010	1,548,552	1,504,468
Other	14,063	14,063	14,063	14,063	14,063
	4,626,047	4,746,350	5,164,058	5,159,770	4,972,835
Total liabilities	5,466,924	5,670,354	6,138,561	6,106,460	5,904,805
Net community assets	27,554,937	28,351,598	28,911,247	29,224,810	29,918,420
Community equity					
Asset revaluation surplus	13,871,880	14,332,327	14,802,723	15,283,010	15,772,510
Cash flow and cost of hedging reserves	(14,032)	-	-	-	-
Accumulated surplus	13,697,089	14,019,271	14,108,524	13,941,800	14,145,910
Total community equity	27,554,937	28,351,598	28,911,247	29,224,810	29,918,420

Budgeted Financial Statements
Statement of Changes in Equity

For the year ending 30 June 2023	Total	Asset Revaluation Surplus	Cash Flow and Cost of Hedging Reserves	Accumulated Surplus	
	\$000	\$000	\$000	\$000	
Anticipated 2021-22	Balance at beginning of year	26,315,847	12,912,363	(14,032)	13,417,516
	Increase in operating capability	279,573	-	-	279,573
	Other comprehensive income	959,517	959,517	-	-
	Balance at year end	27,554,937	13,871,880	(14,032)	13,697,089
Proposed 2022-23	Balance at beginning of year	27,554,937	13,871,880	(14,032)	13,697,089
	Increase in operating capability	322,182	-	-	322,182
	Other comprehensive income	474,479	460,447	14,032	-
	Balance at year end	28,351,598	14,332,327	-	14,019,271
Proposed 2023-24	Balance at beginning of year	28,351,598	14,332,327	-	14,019,271
	Increase in operating capability	89,253	-	-	89,253
	Other comprehensive income	470,396	470,396	-	-
	Balance at year end	28,911,247	14,802,723	-	14,108,524
Proposed 2024-25	Balance at beginning of year	28,911,247	14,802,723	-	14,108,524
	Decrease in operating capability	(166,724)	-	-	(166,724)
	Other comprehensive income	480,287	480,287	-	-
	Balance at year end	29,224,810	15,283,010	-	13,941,800
Proposed 2025-26	Balance at beginning of year	29,224,810	15,283,010	-	13,941,800
	Increase in operating capability	204,110	-	-	204,110
	Other comprehensive income	489,500	489,500	-	-
	Balance at year end	29,918,420	15,772,510	-	14,145,910

Budgeted Financial Statements
Statement of Cash Flows

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Cash flows from operating activities					
Receipts					
Rates and utility charges	1,237,404	1,318,396	1,381,934	1,449,970	1,517,693
Fees and charges	192,230	238,151	248,639	249,945	256,021
Public transport revenue	365,902	373,104	379,341	385,705	392,634
Grants and subsidies	80,076	118,737	65,366	46,650	45,840
Developer contributions	927	1,639	1,651	1,684	1,718
Interest	3,040	4,099	4,270	4,295	4,292
Dividends and participation returns received	182,500	144,209	117,008	100,000	100,000
Other	217,793	250,686	222,608	243,288	261,619
	2,279,872	2,449,021	2,420,817	2,481,537	2,579,817
Payments					
Employee costs	770,985	819,210	823,810	873,733	904,656
Materials and services	1,802,108	2,290,298	2,284,661	1,740,877	1,512,456
Finance costs	101,139	117,060	130,323	151,310	154,663
Other	48,533	51,057	49,481	46,743	46,636
	2,722,765	3,277,625	3,288,275	2,812,663	2,618,411
Less capitalised expenses	(867,206)	(1,350,150)	(1,433,878)	(887,331)	(690,180)
	1,855,559	1,927,475	1,854,397	1,925,332	1,928,231
Net increase in cash from operating activities	424,313	521,546	566,420	556,205	651,586
Cash flows from investing activities					
Proceeds from disposal of property, plant and equipment and intangibles	39,695	27,846	157,336	166,693	95,844
Payments for property, plant and equipment and intangibles	(867,206)	(1,350,150)	(1,433,878)	(887,331)	(690,180)
Receipts for capital contributions from developers, grants, subsidies and other revenue	323,100	388,245	302,837	219,018	150,685
Net decrease in cash from investing activities	(504,411)	(934,059)	(973,705)	(501,620)	(443,651)
Cash flows from financing activities					
Proceeds from borrowings	453,000	326,000	600,000	190,000	55,000
Repayment of borrowings	(68,894)	(89,929)	(103,509)	(133,950)	(146,302)
Lease liabilities principal payments	(81,890)	(83,357)	(88,724)	(105,424)	(120,716)
Net increase (decrease) in cash from financing activities	302,216	152,714	407,767	(49,374)	(212,018)
Net increase (decrease) in cash and cash equivalents held	222,118	(259,799)	482	5,211	(4,083)
Cash and cash equivalents at beginning of year	100,984	323,102	63,303	63,785	68,996
Cash and cash equivalents at year end	323,102	63,303	63,785	68,996	64,913

Budgeted Financial Statements
Summary of Recommendations – Long-Term Financial Forecast

For the year ending 30 June 2023	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000	Proposed 2026-27 \$000	Proposed 2027-28 \$000	Proposed 2028-29 \$000	Proposed 2029-30 \$000	Proposed 2030-31 \$000	Proposed 2031-32 \$000
Income	2,958,230	2,839,153	2,813,166	2,845,182	2,948,083	3,109,254	3,210,487	3,314,099	3,421,459	3,523,183
Expenses excluding Brisbane Metro returned works	2,620,421	2,505,342	2,556,445	2,641,072	2,737,082	2,858,458	2,936,040	3,009,346	3,081,867	3,190,746
Increase in operating capability excluding Brisbane Metro returned works	337,809	333,811	256,721	204,110	211,001	250,796	274,447	304,753	339,592	332,437
Brisbane Metro returned works ⁽ⁱ⁾	15,627	244,558	423,445	-	-	-	-	-	-	-
Increase (decrease) in operating capability	322,182	89,253	(166,724)	204,110	211,001	250,796	274,447	304,753	339,592	332,437
Accumulated surplus at beginning of year	13,697,089	14,019,271	14,108,524	13,941,800	14,145,910	14,356,911	14,607,707	14,882,154	15,186,907	15,526,499
Accumulated surplus at year end	14,019,271	14,108,524	13,941,800	14,145,910	14,356,911	14,607,707	14,882,154	15,186,907	15,526,499	15,858,936
Total assets	34,021,952	35,049,808	35,331,270	35,823,225	36,171,823	36,302,501	36,432,213	36,619,375	36,788,759	36,969,415
Total liabilities	5,670,354	6,138,561	6,106,460	5,904,805	5,956,539	5,749,902	5,518,025	5,312,700	5,054,199	4,813,604
Total community equity	28,351,598	28,911,247	29,224,810	29,918,420	30,215,284	30,552,599	30,914,188	31,306,675	31,734,560	32,155,811

Note:

(i) Transfer of assets to the Queensland Government.

Budgeted Financial Statements
Statement of Financial Ratios

For the year ending 30 June 2023	Proposed 2022-23	Proposed 2023-24	Proposed 2024-25	Proposed 2025-26	Proposed 2026-27	Proposed 2027-28	Proposed 2028-29	Proposed 2029-30	Proposed 2030-31	Proposed 2031-32
Revenue Ratio Net Rates and Utility Charges Revenue/Total Revenue (Council's dependence on rate income)	45.5%	49.7%	52.7%	54.5%	55.1%	54.2%	54.3%	54.4%	54.6%	55.0%
Debt Servicing Cover (Operating Capability Increase + Debt Servicing Costs)/Debt Servicing Costs (Extent to which debt servicing cost requirements are covered by the increase in Operating Capability)	3.8 times ¹	1.7 times ¹	0.0 times ¹	2.4 times	2.4 times	2.7 times	3.0 times	3.3 times	3.7 times	3.9 times
Debt Servicing Ratio Debt Servicing and Redemption Cost/Total Revenue (The capacity of the Council to service its outstanding debt)	10.1%	11.7%	14.2%	15.2%	15.1%	14.2%	13.9%	13.5%	13.1%	12.9%
Net Debt/Revenue Ratio Net Debt/Total Revenue (Council's borrowing ability)	106.1%	129.2%	132.9%	126.3%	126.0%	113.7%	104.0%	95.3%	85.8%	77.6%
Debt Exposure Ratio Total Assets/Total Liabilities (Council's exposure to debt)	7.5 to 1	6.9 to 1	6.9 to 1	7.3 to 1	7.2 to 1	7.5 to 1	7.8 to 1	8.2 to 1	8.7 to 1	9.2 to 1
Debt Commitment Ratio Debt Servicing and Redemption Costs/Net Rate and Utility Charges Revenue (Identifies Council debt redemption strategy)	22.2%	23.4%	27.0%	27.9%	27.3%	26.1%	25.6%	24.8%	24.1%	23.4%
Net Debt Per Capita	\$2,377	\$2,745	\$2,769	\$2,635	\$2,699	\$2,548	\$2,387	\$2,240	\$2,063	\$1,902
Working Capital Ratio Current Assets/Current Liabilities (Extent to which Council has liquid assets available to meet short-term financial obligations)	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3
Operating Surplus Ratio Net Operating Surplus/Total Operating Revenue (Extent to which revenues raised cover operational expenses only or are available for capital funding purposes)	-1.8%	1.6%	2.2%	2.7%	2.8%	4.0%	4.6%	5.4%	6.3%	5.8%

Budgeted Financial Statements
Statement of Financial Ratios

For the year ending 30 June 2023	Proposed 2022-23	Proposed 2023-24	Proposed 2024-25	Proposed 2025-26	Proposed 2026-27	Proposed 2027-28	Proposed 2028-29	Proposed 2029-30	Proposed 2030-31	Proposed 2031-32
Net Financial Liabilities Ratio Total Liabilities less Current Assets/Total Operating Revenue (Extent to which the net financial liabilities of Council can be serviced by its operating revenues)	150.9%	174.1%	169.7%	157.1%	154.9%	140.3%	129.5%	119.7%	108.9%	99.3%
Interest Coverage Ratio Net Interest Expense on Debt Service/Total Operating Revenue (Extent to which Council's operating revenues are committed to interest expenses)	4.7%	5.3%	6.0%	5.9%	5.6%	5.2%	4.8%	4.4%	4.1%	3.7%
Asset Sustainability Ratio Capital Expenditure on the Replacement of Assets (renewals)/ Depreciation Expense (Approximation of the extent to which the infrastructure assets managed by Council are being replaced as these reach the end of their useful lives)	92.7%	93.6%	61.3%	46.5%	54.0%	56.0%	52.1%	47.9%	48.1%	50.2%
Asset Consumption Ratio Written Down Value of Infrastructure Assets/Gross Current Replacement Cost of Infrastructure Assets (The aged condition of a Council's stock of physical assets)	79.7%	78.9%	77.7%	76.6%	75.7%	74.6%	73.4%	72.3%	71.1%	69.8%

Note:

The above ratios exclude the impact of Service Concession arrangements.

¹ Debt Servicing Cover Ratio includes impact of Brisbane Metro returned works.

Program Budgeted Financial Statements
Program 1 – Transport for Brisbane

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	215,711	165,027	144,103	92,295	78,956
Expenses	242,619	224,448	207,834	252,417	276,135
Operating capability	(26,908)	(59,421)	(63,731)	(160,122)	(197,179)
Capital expenditure	251,377	545,403	694,161	321,844	245,304

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 2 – Infrastructure for Brisbane

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	318,957	258,826	193,614	170,173	173,464
Expenses	454,496	444,798	650,498	830,268	421,069
Operating capability	(135,539)	(185,972)	(456,884)	(660,095)	(247,605)
Capital expenditure	330,744	399,846	320,876	219,678	207,945

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 3 – Clean, Green and Sustainable City

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	178,310	198,668	181,362	188,428	194,861
Expenses	308,083	349,228	282,574	286,062	295,161
Operating capability	(129,773)	(150,560)	(101,212)	(97,634)	(100,300)
Capital expenditure	114,663	230,980	207,496	158,940	155,399

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 4 – Future Brisbane

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	71,063	73,240	74,898	74,692	76,549
Expenses	96,865	104,412	101,483	98,711	99,317
Operating capability	(25,802)	(31,172)	(26,585)	(24,019)	(22,768)
Capital expenditure	6,131	5,781	5,047	4,988	5,094

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 5 – Lifestyle and Community Services

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	45,108	66,462	69,373	71,650	35,511
Expenses	242,992	237,102	219,253	215,311	214,861
Operating capability	(197,884)	(170,640)	(149,880)	(143,661)	(179,350)
Capital expenditure	39,182	75,868	86,410	80,022	17,009

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 6 – City Standards, Community Health and Safety

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	250,540	284,469	304,081	325,838	339,716
Expenses	479,831	488,552	503,643	525,368	551,759
Operating capability	(229,291)	(204,083)	(199,562)	(199,530)	(212,043)
Capital expenditure	41,188	34,872	43,847	49,719	33,933

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 7 – Economic Development

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	9,540	15,275	15,588	16,092	16,613
Expenses	42,905	53,311	52,734	52,763	53,530
Operating capability	(33,365)	(38,036)	(37,146)	(36,671)	(36,917)
Capital expenditure	4,096	-	-	-	-

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Program Budgeted Financial Statements
Program 8 – City Governance

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income	1,351,274	1,509,255	1,462,604	1,473,943	1,522,214
Expenses	291,780	338,404	332,218	308,921	309,215
Operating capability	1,059,494	1,170,851	1,130,386	1,165,022	1,212,999
Capital expenditure	69,554	40,783	57,746	37,804	13,076

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

Businesses Budgeted Financial Statement

For the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
Transport for Brisbane	346,912	353,367	359,041	364,865	371,241
City Projects Office	533	551	572	587	590
City Standards	29,489	33,091	33,918	34,602	35,467
	376,934	387,009	393,531	400,054	407,298
Expenses					
Transport for Brisbane	348,343	362,727	366,327	376,044	385,237
City Projects Office	849	1,508	874	911	928
City Standards	29,101	31,557	32,463	33,114	33,860
	378,293	395,792	399,664	410,069	420,025
Operating capability	(1,359)	(8,783)	(6,133)	(10,015)	(12,727)
Capital expenditure					
Transport for Brisbane	5,132	7,138	7,157	7,320	7,477
City Projects Office	125	123	130	135	136
City Standards	5,015	9,354	11,010	6,880	4,807
	10,272	16,615	18,297	14,335	12,420

Note:

The anticipated ongoing financial impacts from the COVID-19 pandemic and the South East Queensland (SEQ) Flooding and Rainfall Event 2022 have been reflected in the proposed budget. As a result, capital and operating expenditure has been modified in a number of programs to align with the projected revenue and expenditure impacts.

The activity statements of the above businesses can be found on pages 29-49.

Businesses and Council Providers

Council providers and businesses deliver products and services. This section provides an overview detailing the Businesses and Council Providers delivering significant activities which are subject to National Competition Policy (NCP) reporting requirements.

A budgeted statement of income and expenditure showing the anticipated 2021-22 and proposed 2022-23 through to 2025-26 budget, can be found on page 13. A brief description of the role of the Businesses and Council Providers delivering the following business activities is provided.

National Competition Policy (NCP) business activities

This disclosure in relation to NCP is made to satisfy the Act and the Regulation.

Commercial business units:

- Transport for Brisbane
- City Parking.

Significant business activities using full cost pricing:

- Civil Construction and Maintenance Operations
- Public Space Operations
- Waste and Resource Recovery Services
- Brisbane City Cemeteries.

Prescribed business activities applying the code of competitive conduct:

- City Projects Office
- Golf Courses
- Riverstage
- Asset Portfolio Management.

The narrative for City Parking can be found in Annual Operational Plan under Service 2.2.1.1 Enhancing Parking Management.

The statement for City Standards includes the business activities in Civil Construction and Maintenance Operations, Public Space Operations and Waste and Resource Recovery Services.

The narrative for Brisbane City Cemeteries can be found in Annual Operational Plan under Service 5.7.1.1 Managing Brisbane's Cemeteries.

Asset Portfolio Management's external revenue includes non-contestable work. The statement also includes activities for sports and aquatic centres and City Hall precincts.

Transport for Brisbane

Transport for Brisbane is one of the largest bus operators in Australia and Brisbane's major provider of public transport, with the objective to provide frequent, reliable and safe services more often, and at the most comfortable standard possible for our passengers. The business includes the provision of CityCat and ferry services, Personalised Public Transport, and overseeing e-mobility schemes. The business aims to deliver high-quality public transport services with a focus on customer service and sustainable transport options for residents and visitors to Brisbane.

Council is focused on providing safe and efficient travel options through the delivery of integrated, functional and coordinated citywide active transport and public transport options. Effective, alternative transport options provide lifestyle choices for the community, opportunities to reduce congestion and deliver economic, social and environmental benefits.

Council aims to provide these alternative travel options through investment in public and active transport, adopting and encouraging use of new technologies, as well as implementing awareness and behaviour change programs to encourage more people to engage with active transport options. Transport for Brisbane delivers Australia's most modern public and active transport, including the future operation of Brisbane Metro, for efficient and sustainable movement of people.

Council will continue to invest in growing Brisbane's transport networks and services and delivering world class public transport.

Transport for Brisbane will report on financial and non-financial outcomes, indicators and targets as contained in the Annual Budget and Annual Operational Plan.

Businesses and Council Providers

Transport for Brisbane Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	365,902	373,104	379,341	385,705	392,634
Council Transport Operating Subsidy	158,523	163,269	172,381	226,764	255,103
Other revenue	31,323	30,659	33,279	35,499	36,247
Total income	555,748	567,032	585,001	647,968	683,984
Expenses					
Employee costs	267,387	288,091	288,135	307,564	318,880
Materials and services	215,909	217,769	215,666	240,959	254,409
Depreciation and amortisation	51,527	52,931	57,040	70,507	81,651
Finance costs	3,732	3,297	4,392	9,214	12,595
Other expenses	31	32	32	32	33
Loss on disposal	1,188	200	200	200	200
Total expenses	539,774	562,320	565,465	628,476	667,768
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	539,774	562,320	565,465	628,476	667,768
Surplus before tax	15,974	4,712	19,536	19,492	16,216
Less imputed income tax	(4,792)	(1,414)	(5,861)	(5,848)	(4,865)
Surplus after tax	11,182	3,298	13,675	13,644	11,351

City Parking

City Parking manages the Council's two off-street parking stations, King George Square and Wickham Terrace car parks. We are committed to delivering parking services that meet customer needs by delivering value for money, accessible and reliable parking services.

We do this by:

- providing safe, secure, clean, and reliable car parking services to all customers
- managing and maintaining advanced parking management systems
- providing on-going sustainable maintenance programs to meet legislation and compliance requirements.
- complying with credit card and payment industry standards.

The off-street parking stations are a key element in helping manage transport options for Brisbane by providing parking services when visiting the inner city. City Parking ensures options are available to customers to meet their needs, offering parking time and price incentives to complement public and active transport options.

The off-street parking stations support the city's economic liveability by providing affordable and reliable parking services that support local businesses and the city's economy. All revenue raised is returned to Council to support Brisbane's infrastructure and contribute towards Council's vision and strategic direction.

City Parking manages Council's on-street pay parking metered spaces and off-street parking services as well as temporary and event parking.

In this role City Parking:

- provides competitive car parking rates and services to all customers
- ensures a customer-focused approach to service
- ensures Council's assets are maintained by partnering with other Council areas
- partners with third parties to establish cohesive operational relationships
- provides and maintains modern parking management systems.

City Parking will report on financial and non-financial outcomes, indicators and targets as contained in the Annual Budget and Annual Operational Plan.

Businesses and Council Providers

City Parking Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	6,577	11,021	11,407	11,692	11,984
Other revenue	398	404	410	425	435
Total income	6,975	11,425	11,817	12,117	12,419
Expenses					
Employee costs	1,352	1,412	1,420	1,456	1,492
Materials and services	8,172	8,319	8,416	8,545	8,589
Depreciation and amortisation	46	132	133	84	83
Other expenses	1	1	1	1	1
Total expenses	9,571	9,864	9,970	10,086	10,165
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	9,571	9,864	9,970	10,086	10,165
Surplus (deficit) before tax	(2,596)	1,561	1,847	2,031	2,255
Less imputed income tax	-	(468)	(554)	(609)	(676)
Surplus (deficit) after tax	(2,596)	1,093	1,293	1,422	1,579

City Standards

City Standards manages the provision of construction and maintenance activities across Brisbane's civil and green assets, in conjunction with the management of significant service contracts for waste and resource recovery.

City Standards is responsible for ensuring a consistent maintenance standard throughout Brisbane, its CBD and suburbs.

City Standards works across all programs of Council and is the key interface between the community and Council's asset owners and program partners.

City Standards consists of the following seven branches.

- Asphalt and Aggregates
- Commercial Services and Business Improvement
- Construction
- Fleet Solutions
- Program Planning and Integration
- Public Space Operations
- Waste and Resource Recovery Services

Note the NCP activities carried out under these operations are described in the Businesses and Council Providers overview.

City Standards is primarily funded from Council's Annual Plan and Budget, supplemented by revenue from services supplied to the Queensland Government and local government bodies. Surpluses after the application of the requirements of the TER are returned to Council's consolidated revenue. City Standards has nil outstanding or proposed borrowings.

The position of Executive Manager, City Standards, has delegations under the Council's Administrative Arrangements for the general working and business operations of City Standards, with responsibility to the Chief Executive Officer of Council.

Businesses and Council Providers

City Standards Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	220,449	228,717	238,863	249,773	260,220
Other revenue	5,837	7,046	16,554	26,003	28,129
Income from non-business activities	19,198	14,905	14,978	15,415	15,743
Total income	245,484	250,668	270,395	291,191	304,092
Expenses					
Employee costs	86,212	107,428	107,852	109,917	112,288
Materials and services	414,603	419,415	413,545	435,811	465,822
Depreciation and amortisation	6,185	5,744	5,726	5,611	4,894
Finance costs	395	1,400	1,200	1,000	1,000
Competitive neutrality costs	361	354	356	357	363
Expenses from non-business activities	114,198	97,845	41,046	37,628	38,510
Total expenses	621,954	632,186	569,725	590,324	622,877
Less costs allocated to internal services	(408,743)	(428,023)	(355,513)	(360,098)	(371,783)
Total expenses relating to external services	213,211	204,163	214,212	230,226	251,094
Surplus before tax	32,273	46,505	56,183	60,965	52,998
Less imputed income tax	(4,292)	(9,480)	(12,361)	(13,665)	(11,176)
Surplus after tax	27,981	37,025	43,822	47,300	41,822

Civil Construction and Maintenance Operations

Civil Construction and Maintenance Operations is part of City Standards and provides relevant services to Council that meet customer expectations in quality, productivity, availability and value for money. This is achieved by maintaining continuous improvement in all parts of the business and by fostering an innovative, motivated and dedicated team-based workforce.

A diverse range of services are delivered across the following operational areas.

Asphalt and Aggregates

- Operate highly efficient asphalt plants located at Eagle Farm and Riverview including the use of recycled glass as a core component in designs
- Produce innovative asphalt mixes including trials of crumbed rubber sourced from tyre recycling operators
- Conduct quarrying operations at Mt Coot-tha and Bracalba quarries, producing an extensive range of quarry products utilised in the road and civil construction industries
- Operate a recycling facility at Pine Mountain quarry which allows the reuse of concrete materials, reclaimed road base and asphalt
- Conduct major road resurfacing, minor road maintenance services and line marking
- Deliver road construction and rehabilitation

Construction

- Construct and maintain bikeways, footpaths and kerb and channel
- Construct and maintain steel, timber and concrete bridges
- Construct and maintain retaining walls and embankments
- Construct intersection and traffic improvements
- Assemble, install and operate traffic management systems
- Provide asset data collection services
- Provide services in local and major drainage, stormwater projects and waterways rehabilitation
- Provide trade services and maintenance management for Council-owned offices, industrial locations, entertainment facilities and heritage buildings

Surpluses after the application of the requirements of the TER are returned back to Council's consolidated revenue.

The position of Executive Manager, City Standards, has delegations under Council's Administrative Arrangements for the general working and business operations of Civil Construction and Maintenance activities, with responsibility to the Chief Executive Officer of Council.

Businesses and Council Providers

Civil Construction and Maintenance Operations Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	28,531	32,109	32,912	33,575	34,414
Total income	28,531	32,109	32,912	33,575	34,414
Expenses					
Employee costs	33,556	45,015	45,140	46,069	46,993
Materials and services	169,224	158,936	140,254	144,276	150,836
Depreciation and amortisation	2,687	2,946	2,893	2,856	2,631
Finance costs	4	1,400	1,200	1,000	1,000
Competitive neutrality costs	63	50	51	52	53
Total expenses	205,534	208,347	189,538	194,253	201,513
Less costs allocated to internal services	(178,200)	(178,911)	(159,224)	(163,066)	(169,675)
Total expenses relating to external services	27,334	29,436	30,314	31,187	31,838
Surplus before tax	1,197	2,673	2,598	2,388	2,576
Less imputed income tax	(729)	(802)	(780)	(716)	(773)
Surplus after tax	468	1,871	1,818	1,672	1,803

Public Space Operations

Public Space Operations is part of City Standards and is responsible for the annual operational delivery of maintenance and operational services throughout the city's Public and Green Spaces to ensure clean, green and safe environments for the community. The branch is continuously working collaboratively with all areas of Council to ensure optimal productivity and value for money.

The diverse range of services include:

- cleaning of urban precincts and streets, including bus stops, graffiti removal, road sweeping and stormwater gully cleaning
- delivery of arboriculture, natural area, parkland and horticultural maintenance services, including street tree maintenance
- delivery of mosquito and pest, weeds and vermin control services
- delivery of street and project sign maintenance and installation.

Surpluses after the application of the requirements of the TER are returned back to Council's consolidated revenue.

The position of Executive Manager, City Standards, has delegations under the Council's Administrative Arrangements for the general working and business operations of Public Space Operations activities, with responsibility to the Chief Executive Officer of Council.

Businesses and Council Providers

Public Space Operations Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	959	821	870	899	907
Total income	959	821	870	899	907
Expenses					
Employee costs	46,988	56,392	56,676	57,816	59,168
Materials and services	69,872	95,400	99,087	102,122	104,990
Depreciation and amortisation	166	221	242	252	248
Competitive neutrality costs	18	7	7	7	7
Total expenses	117,044	152,019	156,013	160,197	164,414
Less costs allocated to internal services	(116,345)	(151,267)	(155,243)	(159,403)	(163,598)
Total expenses relating to external services	699	752	769	794	815
Surplus before tax	260	68	101	105	92
Less imputed income tax	(78)	(21)	(30)	(32)	(27)
Surplus after tax	182	47	71	73	65

Waste and Resource Recovery Services

Waste and Resource Recovery Services provides waste management and resource recovery services that are competitive, sustainable and environmentally responsible. These services reflect a commitment to public health, whole of life cycle waste management and industry best practice.

Waste and Resource Recovery Services will:

- undertake the collection and management of domestic waste and recycling materials
- ensure that the resource recovery centres at Nudgee, Willawong, Chandler and Ferny Grove, Treasure Troves and the Brisbane Landfill are effectively managed, with a focus on innovation, resource recovery and environmental sustainability
- strive to achieve environmental excellence through raising the current operating standards by using new technology and with a focus on resource recovery
- deliver strategies on waste minimisation and litter in accordance with the *Brisbane. Clean, Green, Sustainable 2017-2031* plan
- work with industry to develop robust resource recovery markets
- develop and deliver education and communication on waste management, waste minimisation and litter to improve community understanding and influence behaviour change
- work with the Queensland and Australian Governments to deliver waste reduction programs in accordance with the current legislation and strategic frameworks.

Surpluses after the application of the requirements of the TER are returned back to Council's consolidated revenue.

The position of Executive Manager, City Standards, has delegations under Council's Administrative Arrangements for the general working and business operations of Waste and Resource Recovery Services activities, with responsibility to the Chief Executive Officer of Council.

Businesses and Council Providers

Waste and Resource Recovery Services Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	190,959	195,787	205,081	215,299	224,899
Other revenue	5,837	7,046	16,554	26,003	28,129
Total income	196,796	202,833	221,635	241,302	253,028
Expenses					
Employee costs	5,668	6,022	6,036	6,032	6,127
Materials and services	175,507	165,078	174,204	189,412	209,996
Depreciation and amortisation	3,332	2,578	2,591	2,503	2,016
Finance costs	391	-	-	-	-
Competitive neutrality costs	280	298	298	298	303
Total expenses	185,178	173,976	183,129	198,245	218,442
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	185,178	173,976	183,129	198,245	218,442
Surplus before tax	11,618	28,857	38,506	43,057	34,586
Less imputed income tax	(3,486)	(8,657)	(11,552)	(12,917)	(10,376)
Surplus after tax	8,132	20,200	26,954	30,140	24,210

Businesses and Council Providers

Brisbane City Cemeteries Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	11,154	13,166	13,632	13,921	14,347
Community service obligations	2,303	2,349	2,408	2,456	2,518
Other revenue	(1,100)	(1,291)	(1,319)	(1,348)	(1,378)
Total income	12,357	14,224	14,721	15,029	15,487
Expenses					
Employee costs	4,354	4,524	4,528	4,618	4,711
Materials and services	7,504	7,727	7,995	8,329	8,455
Depreciation and amortisation	822	846	859	889	933
Total expenses	12,680	13,097	13,382	13,836	14,099
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	12,680	13,097	13,382	13,836	14,099
Surplus (deficit) before tax	(323)	1,127	1,339	1,193	1,388
Less imputed income tax	-	(338)	(401)	(358)	(417)
Surplus (deficit) after tax	(323)	789	938	835	971

City Projects Office

City Projects Office provides professional services across project management, built and natural environment and engineering disciplines. As an in-house project management and design group, emphasis is placed on value adding, quality, design best practice, innovation, and environmental sustainability. City Projects Office continues to maintain strong partnerships and stakeholder relationships to ensure expectations are realised, all within the wider goal of contributing to an inclusive, prosperous, liveable, sustainable and well-managed city.

In 2022-23, City Projects Office will continue to deliver high-quality professional services to meet Council's engineering, built environment, land management and natural environment needs, within the framework of the *Brisbane Vision 2031*.

The business will support its partners to deliver across a broad range of programs across Council.

City Projects Office proposed investments in 2022-23 are focused on maintaining industry standard tools of trade, through well-managed planned replacement programs.

City Projects Office is primarily funded from Council's Annual Budget, supplemented by revenue from services supplied to Queensland and local government bodies. Surpluses after the application of the requirements of the Tax Equivalent Regime (TER) are returned back to Council's consolidated revenue.

City Projects Office has nil outstanding or proposed borrowings.

The position of Executive Manager, City Projects Office, has delegations under Council's Administrative Arrangements for the general working and business operations of City Projects Office, with responsibility through the Divisional Manager, Brisbane Infrastructure to the Chief Executive Officer of Council.

Businesses and Council Providers

City Projects Office Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	531	551	572	587	590
Other revenue	2	-	-	-	-
Total income	533	551	572	587	590
Expenses					
Employee costs	70,754	78,230	78,367	80,336	81,755
Materials and services	79,874	80,031	100,141	66,570	57,912
Depreciation and amortisation	61	164	143	81	68
Competitive neutrality costs	18	19	19	20	20
Total expenses	150,707	158,444	178,670	147,007	139,755
Less costs allocated to internal services	(150,174)	(157,907)	(178,111)	(146,423)	(139,166)
Total expenses relating to external services	533	537	559	584	589
Surplus before tax	-	14	13	3	1
Less imputed income tax	-	(4)	(4)	(1)	(1)
Surplus after tax	-	10	9	2	-

City Venues

Lifestyle and Community Services manages community facilities including golf courses, swimming pools, sports facilities, the Riverstage and the Sir Thomas Brisbane Planetarium. In addition to the venue management services associated with these facilities, Lifestyle and Community Services also provides event management and community contract management services to Council and community organisations.

Lifestyle and Community Services will:

- provide a high level of customer service
- provide value for money products and services
- explore innovative and sustainable improvements to the productivity of its facilities
- explore opportunities with private enterprise to improve services
- manage events on behalf of Council and the community in a professional and cost-effective manner
- maintain all venues to a high standard.

Golf Courses

Lifestyle and Community Services manages Council's golf courses for the benefit of residents and visitors. In addition to the venue maintenance services associated with our courses, Lifestyle and Community Services also provides contract management of the leases and licences in place to operate the function centres and ancillary services at these sites.

Surpluses after the application of the requirements of the TER are returned back to Council's consolidated revenue.

The position of Divisional Manager, Lifestyle and Community Services, has delegations under the Council's Administrative Arrangements for the general working and business operations of City Venues, with responsibility to the Chief Executive Officer of Council.

Riverstage

Lifestyle and Community Services manages Riverstage outdoor venue, located in the City Botanic Gardens. In addition to the venue operations associated with Riverstage, Lifestyle and Community Services also manages the venue maintenance services at this site.

Surpluses after the application of the requirements of the TER are returned back to Council's consolidated revenue.

The position of Divisional Manager, Lifestyle and Community Services, has delegations under the Council's Administrative Arrangements for the general working and business operations of City Venues, with responsibility to the Chief Executive Officer of Council.

Businesses and Council Providers

Golf Courses Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	3,124	3,573	3,647	3,766	3,869
Community service obligations	620	1,324	1,313	1,353	1,362
Other revenue	305	-	-	-	-
Total income	4,049	4,897	4,960	5,119	5,231
Expenses					
Employee costs	910	1,088	1,089	1,110	1,133
Materials and services	2,359	3,161	3,189	3,308	3,388
Depreciation and amortisation	408	465	501	516	522
Competitive neutrality costs	48	50	49	50	51
Other expenses	129	133	132	135	137
Total expenses	3,854	4,897	4,960	5,119	5,231
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	3,854	4,897	4,960	5,119	5,231
Surplus before tax	195	-	-	-	-
Less imputed income tax	(59)	-	-	-	-
Surplus after tax	136	-	-	-	-

Businesses and Council Providers

Riverstage Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	2,000	2,898	2,970	3,044	3,120
Community service obligations	716	257	208	231	225
Total income	2,716	3,155	3,178	3,275	3,345
Expenses					
Employee costs	480	367	367	374	382
Materials and services	2,564	2,617	2,629	2,714	2,774
Depreciation and amortisation	130	148	159	164	166
Competitive neutrality costs	22	23	23	23	23
Total expenses	3,196	3,155	3,178	3,275	3,345
Less costs allocated to internal services	-	-	-	-	-
Total expenses relating to external services	3,196	3,155	3,178	3,275	3,345
Deficit before tax	(480)	-	-	-	-
Less imputed income tax	-	-	-	-	-
Deficit after tax	(480)	-	-	-	-

Asset Portfolio Management

Asset Portfolio Management's business activities aim to deliver and manage a corporate real estate property portfolio to Council which can be benchmarked against industry standards.

Activities undertaken to achieve this aim include:

- providing a knowledgeable resource for the management and delivery of property asset management across the organisation
- managing Council's real estate portfolio in a manner that optimises the financial return and benefit to the organisation, while facilitating Council's urban renewal and development initiatives
- managing Council's property lease portfolio for land, buildings (commercial, retail, industrial, residential), advertising signs/billboards and telecommunication installations from initial identification of need through to surrender/termination
- providing comprehensive property services including management of the assigned built environment particularly relating to maintenance initiatives, corporate property services contracts, risk management practices and legislative compliance matters such as environmental and heritage management and workplace health and safety.

Community access

With the inclusion of City Hall and aquatic centres within the Asset Portfolio Management business activity, this has given rise to a community service, in consideration of the significant involvement of those facilities in achieving community objectives, for which full cost recovery is not undertaken.

Community use of City Hall for functions and events is supported by the Community Funding Support. The City Hall facility remains accessible to residents and visitors of Brisbane. City Hall is also the seat of local government and has an important role in providing publicly accessible Council meetings and committees to support the administration of local government. Public areas in the facility are open daily. The facility is closed three days per year and open from 8am-5pm weekdays and 9am-5pm weekends.

Asset Portfolio Management also supports Community Facilities Branch with the operational maintenance and asset coordination of aquatic and sports centres, including Calamvale Community Sports Centre, Acacia Ridge Leisure Centre, Hibiscus Sports Complex and the 21 community pools.

In meeting community objectives, the Asset Portfolio Management business activity seeks to:

- facilitate the service operators to provide a high level of customer service
- facilitate the provision of value for money products and services which involves subsidising services
- explore innovative and sustainable improvements to the productivity of its sports and aquatic facilities
- explore opportunities with private enterprise to improve services
- maintain facilities to a high standard and maintain the heritage facility to a high standard.

Businesses and Council Providers

Asset Portfolio Management Budgeted statement of income and expenditure for the year ending 30 June 2023	Anticipated 2021-22 \$000	Proposed 2022-23 \$000	Proposed 2023-24 \$000	Proposed 2024-25 \$000	Proposed 2025-26 \$000
Income					
External revenue	11,361	11,024	11,184	11,318	11,601
Community service obligations	8,838	8,730	9,610	9,896	9,643
Gain on disposal	-	500	-	-	-
Total income	20,199	20,254	20,794	21,214	21,244
Expenses					
Employee costs	528	552	557	569	583
Materials and services	38,847	34,278	35,720	36,012	35,728
Depreciation and amortisation	18,383	20,784	21,974	23,140	24,328
Finance costs	57,471	60,290	58,167	56,949	55,601
Total expenses	115,229	115,904	116,418	116,670	116,240
Less costs allocated to internal services	(100,682)	(100,966)	(100,936)	(100,707)	(100,378)
Total expenses relating to external services	14,547	14,938	15,482	15,963	15,862
Surplus before tax	5,652	5,316	5,312	5,252	5,382
Less imputed income tax	(1,695)	(1,595)	(1,594)	(1,576)	(1,615)
Surplus after tax	3,957	3,721	3,718	3,675	3,767

**Brisbane City Council
Revenue Statement 2022-23**

1. OVERVIEW

This Revenue Statement 2022-23 (the statement):

- (a) provides an outline and explanation of the measures that Council has adopted for revenue raising and
- (b) ensures Council's compliance with all relevant legislative requirements.

2. APPLICABILITY

This statement applies to the financial year commencing 1 July 2022 and ending 30 June 2023. It is approved in conjunction with the budget submitted to Council on 15 June 2022.

Council may, by resolution, amend the budget, including this statement, for a financial year at any time before the end of the financial year.

This statement does not reproduce all related policies. Related policies will be referred to where appropriate and will take precedence should clarification be required.

This statement must be read in conjunction with the 2022-23 budget documents including The Lord Mayor's Budget Speech, the budget contained in the Annual Plan and Budget document including the Resolution of Rates and Charges 2022-23 (the Resolution), and the Schedule of Fees and Charges (the Schedule).

3. RATES AND CHARGES

For the financial year ending 30 June 2023, Council will levy the following rates and charges:

- (a) differential general rates
- (b) special rates and charges
- (c) separate rates and
- (d) utility charges for waste management.

3.1 Differential general rates

Council will use a system of differential general rating for the 2022-23 financial year. A differential system of rates provides equity through recognising the value or quality of land, level of services required, use of the property and the final impact on ratepayers. These factors, along with the rateable value of the land, have been considered in determining the differential general rates.

The differential general rate will be calculated using the value of the land averaged over three financial years in accordance with section 69 of the *City of Brisbane Regulation 2012* (the Regulation).

There will be 92 differential general rating categories in the 2022-23 financial year. The categories and the relevant criteria are outlined in the Differential General Rating Table in section 4 of the Resolution. A summary follows. An explanation of the land use codes is contained in the Resolution at section 15.3 Land Use Codes 2022-23.

(a) Category 1 (Residential – Owner Occupied)

Inclusion in this category is restricted to dwelling houses where the sole use is as the principal place of residence of the owner/s. Eligibility for inclusion in this category is limited to:

- (i) individuals or
- (ii) property held under a 'Special Disability Trust' or
- (iii) property that is the residence of a life tenant nominated as such by the terms of a will or Family/Supreme Court order, who is responsible for paying rates and charges.

Not eligible for inclusion in category 1 are premises owned or partially owned by a:

- (i) company
- (ii) trust
- (iii) organisation or
- (iv) any entity other than an individual.

If the premises are occupied by a stakeholder or the sole stakeholder of that company, trust, organisation or entity, the premises may be categorised as being a secondary residential purpose and included in differential rating category 7.

Vacant land included in one of the qualifying *Brisbane City Plan 2014* areas as listed in the 'general criteria' of category 1 in the Resolution may also be included in this category.

(b) Category 2a (Commercial/Non-Residential – Group A)

Inclusion in this category is intended for those properties which are being utilised or have the potential predominant use to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and are:

- (i) characterised by the 'Specific Criteria' for category 2a of the differential rating table contained in the Resolution and
- (ii) located outside of the boundaries of the Central Business District (CBD) and the CBD Frame as defined in the Resolution and
- (iii) does not comply with the specific criteria of categories 2b, 2c, 2d, 2e, 2f, 2g, 2h, 2i, 2j, 2k or 2m.

This category also includes:

- (i) **premises** with a **residential purpose(s)** that:
 - (a) exceed the allowable limits of non-residential activity in 'Column 2' and 'Column 3' of the table at section 15.6 of the Resolution or
 - (b) co-exist with non-residential improvements regardless of whether that non-residential improvement is presently utilised or not (such a case establishes a potential **non-residential purpose**) and
- (ii) vacant land located outside the boundaries of the CBD or the CBD Frame that does not comply with the conditions for vacant land inclusion in category 1 as listed in the 'General Criteria' and 'Specific Criteria' of category 1 in the Resolution.

(c) Categories 2b to 2k and 2m (Commercial/Non-Residential – Group B to Group K and Group M)

Inclusion in this category is intended for those properties which, in all other respects, meet the general and specific criteria set out in category 2a above but are also identified and categorised in the table at section 15.10 of the Resolution.

(d) Category 2l (Commercial/Non-Residential – Group L)

Inclusion in this category is intended for those properties which are being utilised or have the potential predominant use to be utilised by virtue of improvements or activities conducted upon the land of non-residential purposes and are:

- (i) located outside of the boundaries of the CBD and the CBD Frame as defined in the Resolution and
- (ii) characterised by the 'Specific Criteria' for category 2l of the differential rating table contained in the Resolution.

(e) Category 3 (Rural)

Inclusion in this category is intended for those properties which are being utilised or have the potential predominant use to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and are characterised by the 'Specific Criteria' for category 3 of the differential rating table contained in the Resolution.

(f) Category 4 (Multi-Residential)

Inclusion in this category is intended for those properties which are characterised by the 'Specific Criteria' for category 4 of the differential rating table contained in the Resolution.

(g) Category 5a (Central Business District – Group A)

Inclusion in this category is intended for those properties which are being utilised or have the potential predominant use to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and:

- (i) the property is:
 - (a) characterised by the 'General Criteria' for category 2a or 2l of the differential rating table contained in the Resolution, with the exception of section (b) of those categories and
 - (b) characterised by the 'Specific Criteria' for category 2a or 2l of the differential rating table contained in the Resolution and
 - (c) characterised by the 'Specific Criteria' for category 5a and
 - (d) has an average rateable value (ARV) less than \$5,000,000 or
- (ii) the property:
 - (a) is land to which land use code 14 applies and
 - (b) has an ARV less than \$5,000,000.

This category also includes vacant land located within the boundaries of the CBD that does not comply the 'General Criteria' or 'Specific Criteria' of category 1 in the Resolution.

(h) Category 5aa (Central Business District – Group AA)

Inclusion in this category is intended for those properties which are being utilised or have the potential predominant use to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and:

- (i) the property is:
 - (a) characterised by the 'General Criteria' for category 2a or 2l of the differential rating table contained in the Resolution, with the exception of section (b) of those categories and
 - (b) characterised by the 'Specific Criteria' for category 2a or 2l of the differential rating table contained in the Resolution and
 - (c) characterised by the 'Specific Criteria' for category 5a and
 - (d) has an ARV of \$5,000,000 or more or
- (ii) the property:
 - (a) is land to which land use code 14 applies and
 - (b) has an ARV of \$5,000,000 or more.

This category also includes vacant land located within the boundaries of the CBD that does not comply the 'General Criteria' or 'Specific Criteria' of category 1 in the Resolution.

(i) Categories 5b to 5z (Central Business District – Group B to Group Z)

Inclusion in this category is intended for those properties with an average rateable value of \$5,000,000 or more but which in all other respects meet the general and specific criteria set out in category 5a above and are identified and categorised in the table at section 15.7 of the Resolution.

(j) Category 6 (Other)

Inclusion in this category is limited to properties where the land does not conform to the criteria of any other category.

(k) Category 7 (Residential: Non-owner Occupied or Mixed Use)

Inclusion in this category is intended for those properties where the land is used for mixed residential purposes or secondary residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land for these purposes and are characterised by the 'Specific Criteria' for category 7 of the differential rating table contained in the Resolution.

(l) Categories 8a to 8j (Large Regional Shopping Centre - Group A to Group J)

Inclusion in this category is intended for those properties which are identified and categorised in the table at section 15.8 of the Resolution.

(m) Categories 9a to 9d (Major Regional Shopping Centre - Group A to Group D)

Inclusion in this category is intended for those properties which are identified and categorised in the table at section 15.9 of the Resolution.

(n) Category 10 (CTS – Residential: Owner Occupied)

Inclusion in this category is restricted to properties which form part of a community titles scheme where the sole use is as the principal place of residence of the owner/s. Eligibility for inclusion in this category is limited to:

- (i) individuals or
- (ii) property held under a 'Special Disability Trust' or
- (iii) property that is land occupied as the principal place of residence by a life tenant nominated as such by the terms of a will or Family/Supreme Court order, who is responsible for paying rates and charges.

Not eligible for inclusion in category 10 are premises owned or partially owned by a:

- (i) company
- (ii) trust
- (iii) organisation or
- (iv) an entity other than an individual.

If the premises are occupied by a stakeholder or the sole stakeholder of that company, trust, organisation or entity, the premises may be categorised as being a secondary residential purpose and included in differential rating category 14.

(o) Category 11a (CTS – Commercial/Non-Residential – Group A)

Inclusion in this category is intended for those properties which are being utilised or have the potential to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and are:

- (i) characterised by the 'Specific Criteria' for category 11a of the differential rating table contained in the Resolution and
- (ii) located outside of the boundaries of the CBD and the CBD Frame as defined in the Resolution.

(p) Category 11b (CTS – Commercial/Non-Residential – Group B)

Inclusion in this category is intended for those properties which in all other respects meet the 'General' and 'Specific' criteria set out in category 2l of the differential rating table contained in the resolution but are part of a community title scheme used for non-residential purposes.

(q) Category 12 (CTS – Multi-Residential)

Inclusion in this category is intended for those properties which in all other respects meet the 'General' and 'Specific' criteria set out in category 4 but are part of a community title scheme.

(r) Category 13 (CTS – Central Business District)

Inclusion in this category is intended for those properties which:

- (i) are being utilised or have the potential to be utilised by virtue of improvements or activities conducted upon the property for a non-residential purpose and
- (ii) characterised by the 'Specific Criteria' for category 13 of the differential rating table contained in the Resolution and
- (iii) located within the boundaries of the CBD as defined in the Resolution.

(s) Category 14 (CTS – Residential: Non-owner Occupied or Mixed Use)

Inclusion in this category is intended for those properties which form part of a community titles scheme and where the land is used for mixed residential purposes or secondary residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land for these purposes.

(t) Category 15 (CTS – Minor Lot)

Inclusion in this category is limited to properties used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes and are characterised by the 'Specific Criteria' for category 15 of the differential rating table contained in the Resolution.

(u) Category 16 (CBD Frame Commercial/Non-Residential)

Inclusion in this category is intended for those properties which, in all other respects, meet the general and specific criteria set out in category 2a or category 2l above but are located completely within the boundaries of the CBD Frame as defined by the map in section 15.5 in the Resolution.

This category also includes:

- (i) residential premises that:
 - (a) exceed the allowable limits of non-residential activity in 'Column 2' and 'Column 3' of the table at section 15.6 of the Resolution or
 - (b) co-exist with a non-residential improvement regardless of whether that non-residential improvement is presently utilised or not. Such a case establishes a potential non-residential purpose and
- (ii) vacant land located within the boundaries of the CBD Frame that does not comply with the conditions for vacant land inclusion in category 1 as listed in the 'General Criteria' and 'Specific Criteria' of category 1 in the Resolution.

(v) Category 17 (CTS - CBD Frame Commercial/Non-Residential)

Inclusion in this category is intended for those properties which are:

- (i) characterised by the 'General Criteria' and the 'Specific Criteria' for category 11a or 11b of the differential rating table contained in the Resolution and
- (ii) located within the boundaries of the CBD Frame as defined by the map in section 15.5 in the Resolution.

(w) Category 18 (Commercial/Non-Residential – Special Concession)

Inclusion in this category is intended for those properties which in all other respects meet the criteria set out in category 16 above and are also identified and categorised in the table at section 15.11 of the Resolution.

(x) Category 19 (CTS - Commercial/Non-Residential – Special Concession)

Inclusion in this category is intended for those properties which in all other respects meet the criteria set out in category 17 above and are also identified and categorised in the table at section 15.11 of the Resolution.

(y) Category 20 (Commercial/Non-Residential – Concessional)

Inclusion in this category is restricted to those properties that have formerly been subject to exemption from rates under section 5 schedule 1(f) of the Resolution but are determined to be no longer exempt and are characterised by the 'Specific Criteria' for category 20 of the Resolution.

(z) Categories 21a to 21i (Drive-In Shopping Centre)

Inclusion in this category is intended for those properties which are being utilised or have the potential to be utilised by virtue of improvements or activities conducted upon the property for a drive-in shopping centre and are characterised by the 'Specific Criteria' for category 21a to 21i of the differential rating table contained in the Resolution.

These categories are distinguished by the gross land area and ARV of the property as follows:

- Category 21a < 20,000 m² and < \$2,000,000 ARV
- Category 21b < 20,000 m² and \$2,000,000 to \$3,999,999 ARV
- Category 21c < 20,000 m² and \$4,000,000 to \$5,999,999 ARV
- Category 21d < 20,000 m² and equal to or > \$6,000,000 ARV
- Category 21e 20,000 m² to 25,000 m² and < \$10,000,000 ARV
- Category 21f 20,000 m² to 25,000 m² and equal to or > \$10,000,000 ARV
- Category 21g 25,001 m² to 50,000 m² and < \$10,000,000 ARV
- Category 21h 25,001 m² to 50,000 m² and equal to or > \$10,000,000 ARV
- Category 21i > 50,000 m².

(aa) Categories 22a to 22j (Retail Warehouse)

Inclusion in this category is intended for those properties which are being utilised or have the potential to be utilised by virtue of improvements or activities conducted upon the property for a retail warehouse and are characterised by the 'Specific Criteria' for category 22a to 22j of the differential rating table contained in the Resolution.

These categories are distinguished by the gross land area and ARV of the property as follows:

- Category 22a < 7,500m² and < \$1,600,000 ARV
- Category 22b < 7,500m² and \$1,600,000 to \$4,500,000 ARV
- Category 22c < 7,500m² and > \$4,500,000 ARV
- Category 22d 7,500m² to 20,000m² and < \$4,200,000 ARV
- Category 22e 7,500m² to 20,000m² and \$4,200,000 to \$10,000,000 ARV
- Category 22f 7,500m² to 20,000m² and > \$10,000,000 ARV
- Category 22g 20,001m² to 40,000m² and < \$8,000,000 ARV
- Category 22h 20,001m² to 40,000m² and equal to or > \$8,000,000 ARV
- Category 22i 40,001m² to 80,000m²
- Category 22j > 80,000m².

(bb) Category 23 Transitory Accommodation

Inclusion in this category is intended for those properties which are being utilised for a transitory accommodation purpose and are characterised by the 'Specific Criteria' for category 23 of the differential rating table contained in the Resolution.

(cc) Category 24 CTS - Transitory Accommodation

Inclusion in this category is intended for those properties which are being utilised for a transitory accommodation purpose and are characterised by the 'Specific Criteria' for category 24 of the differential rating table contained in the Resolution.

3.2 Minimum differential general rates

In accordance with section 70 of the Regulation, Council has fixed a minimum amount to be levied for each differential general rates category.

This minimum amount takes into account the minimum cost per annum of providing common services which are provided to every ratepayer as well as basic general administration costs and provides equity by reference to the value or quality of land between the various categories.

3.3 Limitation on rate increase

In accordance with section 108 of the Regulation, Council has determined to apply an annual limitation on the increase in the differential general rate on all rateable land in category 1, category 10 and land identified in the table at section 15.12 in the Resolution. The limitation on the increase in the differential rate aims to reduce the financial impact on ratepayers where valuation increases significantly exceed the average increase in the valuation of other ratepayers.

3.4 Separate rates

(a) Environmental Management and Compliance Levy

A separate rate will be levied on all rateable land for environmental management and compliance purposes. These purposes and the amount of the levy are outlined in the Resolution.

Council considers it appropriate that the separate rate be made and levied on the average rateable value of all rateable land in accordance with the differential general rating category. A minimum amount is payable. Revenue raised from this levy will only be used to fund all or part of the costs associated with the purposes outlined in the Resolution.

Council considers that it is more appropriate to raise funds by a separate rate rather than from general funds to ensure the community is aware of Council's commitment to protecting and enhancing the natural environment and to meeting Council's obligations under the *Environment Protection Act 1994*.

(b) Bushland Preservation Levy – Environment Function

A separate rate will be levied on all rateable land for bushland preservation purposes, except for rateable land which is subject to a Voluntary Conservation Agreement or a Land for Wildlife Agreement with Council. These benefits and the amount of the levy are outlined in the Resolution.

Council considers it appropriate that the separate rate be made and levied on the average rateable value of all rateable land in accordance with the differential general rating category. A minimum amount is payable. Revenue raised from this charge will only be used to fund all or part of the costs associated with the purposes outlined in the Resolution which include the acquisition, protection and maintenance of bushland.

It is considered to be more appropriate to raise funds by a separate rate rather than from general funds to ensure the community is aware of Council's commitment to acquiring and protecting natural bushland areas in the city.

3.5 Special rates and charges

Special rates will be made and levied for the provision of a service facility or activity for Malls, Suburban Centre Improvement Projects and Living Village Developments. The Resolution specifies the areas to be levied and the amount of each levy. Maps of each area are included in the Resolution at section 15.1 Special Rates and Charges – Overall Plans.

Special charges will be made and levied for Rural Fire Services. The Resolution specifies the areas to be levied and the amount of each levy. Maps of each area are included in the Resolution at section 15.1 Special Rates and Charges – Overall Plans.

Council is of the opinion that all land within the areas levied, receives a special benefit from those activities, services or facilities undertaken within that area.

3.6 Waste Utility charges

Waste Utility Charges are made and levied for the provision of waste management services, including recycling on all improved premises.

The Waste Utility Charges will be set to recover the costs associated with the provision of waste management and recycling solutions that are competitive, environmentally responsible and reflect a commitment to community safety and industry best practice.

The amount of the Waste Utility Charges is based on:

- (a) the type of service (i.e. mobile bin, bulk bin, or other waste collection and disposal service) and/or
- (b) the type of property (i.e. a community title scheme).

The specific charges and other conditions are listed in section 9.1 Waste Utilities Charges in the Resolution.

4. CONCESSIONS FOR RATES AND CHARGES

4.1 Pensioners

Council provides assistance by way of a partial rebate of rates and charges to eligible pensioners on application to Council.

The level of the rebate is set by Council resolution and may be amended from time to time.

The specific eligibility criteria are set out in Council's *Pensioners Partial Rebate of Rates and Charges Policy*.

4.2 Eligible not-for-profit organisations

Consistent with Council's Revenue Policy, Council provides a partial rebate of general rates to not-for-profit organisations established for the primary purpose of providing or supporting Welfare or Community services to the residents of Brisbane.

The partial rebate seeks to free up resources for eligible not-for-profit organisations that can be directed towards achieving or enhancing their principal objectives.

To be eligible for the partial rebate, a not-for-profit organisation must comply with all of the criteria set out in Council's *Not-for-profit Organisations Partial Rebate of General Rates Policy*.

For the purposes of this rebate:

- (a) a not-for-profit organisation provides or supports *Welfare* services if the principal objectives of the not-for-profit organisation are to provide:
 - (i) disability support—support, education, therapy, respite or any other form of assistance to the aged or people with disabilities or chronic illness and/or their carers
 - (ii) social support—practical support such as emergency accommodation, food, clothing, counselling or any other form of assistance to socially disadvantaged members of the general community
- (b) a not-for-profit organisation provides or supports *Community* services if the principal objectives of the not-for-profit organisation are to:
 - (i) promote and encourage social cohesion through the provision of community services or activities, the furthering of multiculturalism or the support of identifiable groups who may require specific support due to age, gender, religion, ethnicity, health, disability or some other factor that sets a group apart from the general community
 - (ii) provide or support an essential service on a volunteer basis
 - (iii) encourage the appreciation and/or protection of the natural environment
 - (iv) preserve and promote the appreciation of culture or heritage.

Examples of not-for-profit organisations which provide or support *Welfare* services include organisations offering services such as counselling, education, research support, vocational training for the disadvantaged, advocacy, respite care, family support, substance dependence education, counselling and rehabilitation, referral, life education, sheltered workshops, guide dog training, social work, or any other service which supports or enhances the quality of life of its clients.

Examples of not-for-profit organisations which provide or support *Community* services include organisations offering services such as non-formal youth education and training, youth activities, personal development, cultural or ethnic activities supporting a cohesive multi-cultural society, community education, environmental awareness, social justice, arts and heritage conservation and promotion, any other activity or service which is provided by a group of volunteers that enhances the liveability, cultural diversity, environment or social cohesiveness of the Brisbane community.

4.3 Eligible not-for-profit kindergartens

Consistent with Council's Revenue Policy, Council provides a partial rebate of rates and charges to eligible not-for-profit kindergartens that provide government approved kindergarten programs that provide access to quality, inclusive early childhood education to assist preparing children for school learning.

The partial rebate seeks to free up resources for eligible not-for-profit kindergartens that can be directed towards achieving or enhancing their principal objectives.

To be eligible for the partial rebate, a not-for-profit kindergarten must comply with all of the criteria set out in Council's *Not-for-profit Kindergartens Partial Rebate of Rates and Policy*.

4.4 Eligible Pensioners experiencing hardship

Council provides assistance to ratepayers who are eligible pensioners and are experiencing hardship in accordance with Council's *Payment of Overdue Rates and Charges Policy*.

4.5 SEQ Flooding

Council provides assistance by way of a one-off partial rebate to rate payers impacted by the February 2022 rainfall and flooding event. The specific eligibility criteria are set out in Council's *SEQ Flooding Partial Rebate of Rates and Charges Policy*. Applications for this concession have now closed.

4.6 First Home Owners

For the 2021-22 financial year, Council granted assistance by way of a partial rebate of rates and charges to first home owners in the first 12-months of owning their first homes on application to Council. The concession was available to eligible recipients who purchased their first home between 1 October 2019 to 30 June 2021. Applications for this concession have now closed, however, eligible recipients of this concession may continue to receive the benefit of this concession in the 2022-23 financial year based on the date of purchase of their first home.

The level of the rebate was set by Council resolution 20 June 2021

4.7 Uninhabitable residences

For the 2022-23 financial year Council will provide assistance by way of a partial rebate of rates and charges to ratepayers whose principal place of residence is uninhabitable as a result of the South-East Queensland rainfall and flooding event of February 2022. The concession will be applied in accordance with Council's *Uninhabitable Residence Partial Rebate of Rates and Charges Policy*

4.8 Other rebates

Council may consider other rebates on a case-by-case basis in accordance with the Regulation.

5. DISCOUNTS FOR PROMPT PAYMENT

In accordance with section 122 of the Regulation, Council may decide to allow a discount for payment of rates or charges before the end of the discount period. To encourage the prompt payment of rates and charges on certain properties, a discount will be allowed on general rates, if all rates and charges and arrears are paid within 30 days after the issue of a rate notice.

The discount and conditions which apply to the discount are set out in the Resolution.

6. EXEMPTIONS FROM GENERAL RATING

In accordance with section 95(3)(f) of the Act, Council may, by resolution, exempt land from rating for religious, charitable, educational or other public purposes.

Land may be exempt from general rating, special rates and charges and separate rates and charges for religious, charitable, educational or other public purposes if:

- (a) Council has received an application from the owner of the rateable land and
- (b) Council determines that the rateable land is eligible for exemption and
- (c) the rateable land is identified in Schedule 1 of the Resolution.

Further details are specified in section 5 of the Resolution.

7. FEES AND CHARGES

Council may fix a charge for a service or facility, other than a service or facility for which a cost-recovery fee may be fixed.

Charges fixed by Council for a service or facility provided by Council, other than a service or facility for which a cost-recovery fee may be fixed, are determined in accordance with section 242(3)(c) of the Act and set out in the Schedule.

The Schedule is adopted by resolution and published annually as part of Council's budget.

8. COST-RECOVERY FEES

Pursuant to section 99 of the Act, Council may fix a cost-recovery fee for any of the following:

- (a) an application for the issue or renewal of a licence, permit, registration or other approval under a local government related law (an application fee) or
- (b) recording a change of ownership of land or
- (c) giving information kept under a local government related law or
- (d) seizing property or animals under a local government related law or
- (e) the performance of another responsibility imposed on the Council under the *Building Act 1975* or the *Plumbing and Drainage Act 2018*.

The amount of the cost-recovery fees are calculated based on the principles of full cost pricing (National Competition Policy) and user-pays.

Cost-recovery fees are listed in Council's Register of Cost Recovery Fees.

9. CONCESSIONS FOR FEES AND CHARGES

Council provides a range of concessions or discounts on certain fees and charges identified in the Schedule.

9.1. Type 1 Religious or Charitable

Type 1 Religious or Charitable concessions apply to specific fees and charges set out in Council's Schedule of Fees and Charges.

To qualify for a Type 1 Religious or Charitable concession, the organisation must:

- (a) be a church OR
- (b) be a religious administered institution, religious school, convent or monastery AND:
 - (i) a registered charity with the Australian Charities and Not-for-profits Commission (ACNC) for the charity subtype 'advancing religion' or if registered with more than one charity subtype, its primary purpose charity subtype is 'advancing religion' AND
 - (ii) apply to Council in writing to be registered as qualifying for a Type 1 concession OR
 - (i) be registered with the Queensland Government Office of Fair Trading as a Charitable Purpose (CH type) and
 - (ii) apply to Council in writing to be registered as qualifying for a Type 1 concession.

Organisations registered with the Queensland Government Office of Fair Trading as a Community Purpose (CP type) are not eligible to qualify for a Type 1 Religious or Charitable concession. An eligible organisation is not required to own rateable land in order to apply for a Type 1 Religious or Charitable concession.

Revenue Statement

All applications by an organisation to be assessed as qualifying for a Type 1 Religious or Charitable concession must be made in writing to the Chief Financial Officer, Brisbane City Council and include a copy of the Office of Fair Trading certificate or the ACNC certificate. Council will assess and record on its records that an organisation qualifies for a Type 1 Religious or Charitable concession. The organisation will be advised by the Chief Financial Officer of the outcome of its application.

Council may periodically review and reassess eligibility of an applicant organisation for this Type 1 Religious or Charitable concession.

9.2. Type 2 Essential Welfare or Community Service

Type 2 Essential Welfare or Community Service concessions apply to specific fees and charges set out in Council's Schedule of Fees and Charges.

Only a not-for-profit organisation that has as its principal objective to provide or support welfare services or community services is eligible for a Type 2 Essential Welfare or Community Service concession. Please refer to section 4.2 of this Revenue Statement for key features for and examples of *Welfare* services and *Community* services that will be considered relevant and applied to the assessment of an organisation's application to qualify for a Type 2 Essential Welfare or Community Service concession.

An eligible organisation is not required to own rateable land in order to apply for a Type 2 Essential Welfare or Community Service concession.

All applications by an organisation to be assessed as qualifying for a Type 2 Essential Welfare or Community Service concession must be made in writing to the Chief Financial Officer, Brisbane City Council. Council will assess and record in its records that an organisation qualifies for a Type 2 Essential Welfare or Community Service concession. The organisation will be advised by the Chief Financial Officer of the outcomes of its application.

Council may periodically review and reassess eligibility of an applicant organisation for this Type 2 Essential Welfare or Community Service concession.

9.3. Type 3 Not-for-Profit Community

Type 3 Not-for-profit Community concessions apply to specific fees and charges set out in Council's Schedule of Fees and Charges.

Only incorporated not-for-profit organisations which are established for sporting, educational, recreational, cultural or community purposes are eligible for Type 3 Not-for-profit Community concessions.

An eligible organisation is not required to own rateable land in order to apply for a Type 3 Not-for profit Community Concession.

All applications by an organisation to be assessed as qualifying for a Type 3 Not-for-profit Community concession must be made in writing at the time of booking or application.

10. COMMERCIAL CHARGES

Where Council conducts business activities on a commercial basis, the criteria used to decide the amount of the charges for the activity's goods and services are calculated having regard to the following:

- (a) direct costs associated with the business activity and
- (b) the cost of capital based on a weighted average cost of capital specific to the business activity's industry and
- (c) overheads based on a service consumption model and
- (d) commercial margins reflective of the underlying risks of the business activity.

11. INFRASTRUCTURE COST-RECOVERY

Council issues infrastructure charge notices for development in accordance with an infrastructure charges resolution made under the *Planning Act 2016*. Infrastructure charges notices are issued with development approvals or compliance permits under the *Planning Act 2016*. The *Brisbane Infrastructure Charges Resolution* (No.11) 2022 details how the infrastructure charges are calculated.

For further information, please refer to Council's website at <https://www.brisbane.qld.gov.au>.

Overdue infrastructure charges payable are managed in accordance with Council's *Infrastructure charges debt management Policy* to ensure timely and effective debt collection.

12. GRANTS AND SUBSIDIES

Council actively pursues opportunities for grants and subsidies offered by higher levels of government to offset costs that would otherwise have to be borne solely by ratepayers.

13. DEPRECIATION AND NON-CASH EXPENSES

It is Council's intention to fully fund depreciation and other non-cash expenses to maintain operating capability.

14. OPERATING CAPABILITY

Changes in operating capability are disclosed in the 'Budgeted Financial Statements' and are designed to increase the operating capability of Council to meet the needs of a growing city.

15. FURTHER INFORMATION

15.1 Legislation

Section 160(2)(b) of the Regulation provides that, for each financial year, Council must include a revenue statement as part of its annual budget.

Section 164 of the Regulation specifies the content of the revenue statement.

15.2 Authority

Council, 23 June 2022.

15.3 Guideline Owner

Chief Financial Officer, Corporate Finance, Organisational Services.

15.4 Further Assistance

For further assistance, please refer to the Act, the Regulation, or contact the Chief Financial Officer, Corporate Finance, Organisational Services.

15.5 Related information

This statement has been prepared using principles outlined in Council's Revenue Policy 2022-23.

There are various administrative policies and arrangements that make up the total Council response to revenue management. Some have been referred to above.

15.6 Review Date

This statement will be reviewed annually in conjunction with the development of Council's budget.

**Brisbane City Council
Revenue Policy 2022-23**

1. LEGISLATION

Section 160(2) of the *City of Brisbane Regulation 2012* (the Regulation) provides that Council's budget must include a revenue policy. The revenue policy must comply with section 185 of the Regulation and be reviewed annually for each financial year.

2. OVERVIEW

This policy states:

- (a) the principles that Council intends to apply in the 2022-23 financial year for:
 - (i) levying rates and charges and
 - (ii) granting concessions for rates and charges and
 - (iii) recovering overdue rates and charges and
 - (iv) cost-recovery methods and
- (b) if Council intends to grant concessions for rates and charges—the purpose for the concessions and
- (c) the extent to which physical and social infrastructure costs for a new development are to be funded by charges for the development.

3. APPLICABILITY

This policy will apply to the financial year commencing 1 July 2022 and ending 30 June 2023.

This policy contains principles to be used in preparing the budget. It will also be used when preparing, reviewing and applying related policies, procedures and guidelines which apply during the 2022-23 financial year.

This policy is part of Council's budget. The budget will be available for inspection at Council's public office and on its website at <https://www.brisbane.qld.gov.au>.

4. POLICY

4.1 Revenue raising principles

(a) Levying rates and charges

In making and levying rates and charges, Council is required to comply with the requirements of Queensland and Australian Government legislation.

Where appropriate, the principle of user pays will be applied in the making of charges to minimise the impact of these charges on the local economy.

Council will also have regard to the principles of:

- equity by reference to the value or quality of land
- transparency in the making and levying of rates and charges
- clarity in terms of Council's and ratepayer's responsibilities in regard to the rating process
- partnering to assist the smooth running of the local economy by timing the levying of rates to align with the financial cycle of local economic activity
- National Competition Policy legislation where applicable and
- efficiency, in having a rating regime that is efficient to administer.

(b) Granting concessions for rates and charges

In considering the application of concessions, Council will be guided by the principles of:

- equity by reference to the value or quality of land within the local community
- equality by providing the same treatment for ratepayers with similar circumstances
- transparency by making clear the requirements necessary to receive concessions
- flexibility to allow Council to respond to local economic issues and
- responsiveness to community expectations of what activities should attract assistance from Council.

(c) Recovering overdue rates and charges

Council will exercise its rate recovery powers pursuant to the provisions of Chapter 4, Part 12 of the Regulation in order to reduce the overall rate burden on ratepayers. It will be guided by the principles of:

- transparency by making the obligations of ratepayers and the processes used by Council in assisting them to meet their financial obligations clear
- clarity and cost effectiveness in the processes used to recover overdue rates and charges
- equity by determining appropriate arrangements for different sectors of the community
- equality by providing the same treatment for ratepayers with similar circumstances and
- flexibility by responding where necessary to changes in the local economy.

(d) Cost-recovery fees

Pursuant to section 99 of the *City of Brisbane Act 2010*, Council may establish fees to recover costs associated with the provision of certain activities or services.

Council will be guided by the principles of:

- clarity in the identification of cost drivers and
- neutrality by ensuring that the fee is no more than the cost to Council of taking the action for which the fee is charged.

Council will make publicly available a register of cost-recovery fees.

4.2 Purpose of concessions for rates and charges

For the 2022-23 financial year, Council will provide concessions for rates and charges for land for:

- (a) pensioners who comply with the eligibility criteria set out in the *Pensioners Partial Rebate of Rates and Charges Policy* to assist eligible pensioners to reduce their overall cost of living and to provide a consistent approach to granting rebates to eligible pensioners
- (b) not-for-profit organisations which comply with the eligibility criteria set out in the *Not-for-profit Organisations Partial Rebate of General Rates Policy* to support the social benefit of the principal activities of eligible not-for-profit organisations
- (c) not-for-profit kindergartens which comply with the eligibility criteria set out in the *Not-for-profit Kindergartens Partial Rebate of Rates and Charges Policy* to support the social and educational benefits of the principal activities of eligible not-for-profit kindergartens and
- (d) ratepayers who are eligible pensioners and are experiencing hardship in accordance with the *Payment for overdue rates or charges Policy* to assist those ratepayers who are experiencing hardship
- (e) ratepayers whose principal place of residence is uninhabitable as a result of the South-East Queensland rainfall and flooding event of February 2022 in accordance with *Uninhabitable Residence Partial Rebate of Rates and Charges Policy* to assist those ratepayers who are continuing to experience hardship.

These concessions have been made available in accordance with the provisions of Chapter 4, Part 10 of the Regulation.

In the 2021-22 financial year, Council offered concessions for rates and charges for:

- (a) first home owners who complied with the eligibility criteria set out in the *Partial Rebate of Rates and Charges (First Home Owners) Policy* and
- (b) ratepayers who comply with the eligibility criteria set out in the *FMA701 SEQ Flooding Partial Rebate of Rates and Charges Policy*.

Applications for these concessions have closed. However, the financial benefit of these concessions will continue into the 2022-23 financial year for those eligible ratepayers who were approved to receive the concession on or before 30 June 2022.

4.3 Infrastructure cost-recovery

Council will levy infrastructure charges for development infrastructure with development approvals for new development. The amounts of those infrastructure charges are determined by a Council resolution made under the *Planning Act 2016*.

5. Authority

Council, 23 June 2022

6. POLICY OWNER

Chief Financial Officer, Corporate Finance, Organisational Services

7. FURTHER ASSISTANCE

For further information, please refer to Council's website at <https://www.brisbane.qld.gov.au>.

8. RELATED INFORMATION

This policy is Council's strategic revenue policy.

There are various administrative policies and arrangements that make up the total Council response to revenue management.

9. REVIEW DATE

The policy must be reviewed annually and in sufficient time to allow an annual budget that is consistent with this policy to be adopted for the next financial year.

PROVIDE FERRY SERVICES AND MAINTANCE OPERATING AND PROJECT

Service 1.2.1.2 Provide Ferry Services and Maintenance

Operating	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2026-27</i>	<i>2027-28</i>	<i>2028-29</i>	<i>2029-30</i>	<i>2030-31</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	24,459	25,070	25,697	26,339	26,998
Revenue	24,459	25,070	25,697	26,339	26,998

Project		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2026-27</i>	<i>2027-28</i>	<i>2028-29</i>	<i>2029-30</i>	<i>2030-31</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Council CityCat and Ferry Operating Subsidy</i>	Capital	-	-	-	-	-
	Expense	56,380	56,637	59,647	60,980	62,504
	Revenue	-	-	-	-	-

COUNCIL CONTRIBUTIONS TO DEVELOPER CONSTRUCTED WORKS PROJECT

Service 2.1.2.2 Improve Local Transport Networks

Project		<i>Proposed 2026-27 \$000</i>
<i>Council Contributions to Developer Constructed Works</i>	Capital	9,219
	Expense	-
	Revenue	-

CULTURAL FACILITIES MANAGEMENT OPERATING

Service 5.5.3.1 Cultural Facilities Management

Operating	<i>Proposed</i>	<i>Proposed</i>
	<i>2026-27</i>	<i>2027-28</i>
	<i>\$000</i>	<i>\$000</i>
Expense	11,632	11,824
Revenue	605	608

FIELD COMMUNICATIONS PROJECT

Service 8.3.1.3 Digital and Information Technology

Project		<i>Proposed</i> 2026-27 \$000	<i>Proposed</i> 2027-28 \$000	<i>Proposed</i> 2028-29 \$000
<i>Field Communications</i>	Capital	-	-	-
	Expense	2,331	2,585	2,600
	Revenue	-	-	-

Annual Operational Plan 2022-23

Adopted by Council resolution on 23 June 2022

Overview

The Annual Operational Plan outlines the services that Council's Programs and Businesses will deliver for the coming year. Through these services, Council progresses the strategic directions outlined in the Corporate Plan and delivers on our long-term vision for the city. The Annual Operational Plan is also consistent with Council's long-term financial forecast and the *Brisbane Vision 2031*.

The Programs, Businesses and Outcomes that contribute to the delivery of each strategic direction can be found in the document overview on pages 4-5.

The Annual Operational Plan will be delivered through the Annual Budget 2022-23.

Annual Performance Plans are included for Council's two commercialised businesses – Transport for Brisbane and City Parking.

Annual Operational Plan Program Structure

A separate chapter within the Annual Operational Plan 2022-23 covers each Council Program and the Outcomes, Strategies and Services that they perform.

The Program information is within the following format:

1	Program
	Program goal
	Program description
1.1	Outcome
	Outcome description
	Where we are now
	Where we want to be
1.1.1	Strategy
1.1.1.1	Service

Managing Operational Risk

Council manages operational risk by:

- using planning, project and program management and risk management methodologies
- developing and maintaining operational plans for the delivery of projects and services
- reporting regularly to E&C on key projects and services funded in the Annual Budget
- monitoring the efficiency and effectiveness of services delivered within the Annual Operational Plan with both quarterly and annual reporting by the Chief Executive Officer to Council
- ensuring executives and staff within Council are both appropriately skilled and accountable for identifying and effectively managing risks within their area of responsibility
- providing tools, training and advice to the organisation to ensure effective management of risks and compliance obligations
- monitoring and providing assurance that risks are being managed effectively and in accordance with Council policies and standards, laws, regulations and commitments
- providing regular risk and compliance reports for the Executive Management Team
- providing an internal audit function that adopts a risk-based approach to provide assurance over risk management and control activities across Council
- reporting the results of any internal audit reviews to the Executive Management Team.

Annual Performance Plans

The commercial business units Transport for Brisbane and City Parking deliver essential services for Council. The Annual Performance Plan details objectives for each business on how they operate whilst adhering to the key principles of commercialisation.

Transport for Brisbane

Program goal

Through the Transport for Brisbane Program, Council will deliver Australia's most modern and sustainable public and active transport systems. Council's transport systems and infrastructure will keep pace with city growth by supporting residents and visitors to travel quickly, safely, reliably and sustainably.

Program description

The Transport for Brisbane program is focused on providing safe and efficient travel options by expanding Council's suite of city-wide public and active transport options.

Council encourages active travel choices and increases public transport patronage by investing in transport infrastructure, exploring and adopting evolving transport technologies and implementing behaviour change programs. By providing convenient opportunities to walk or ride, we support residents in accessing effective active and healthy travel alternatives to private motor vehicles.

Ongoing investment in public transport solutions, including the Brisbane Metro, CityCats and ferries, and modern, environmentally friendly buses, supports our vision for a sustainable and connected city.

In 2018, Council released the *Transport Plan for Brisbane – Strategic Direction* (Transport Plan) to provide the framework for planning, delivering and operating the transport network, including the active and public transport networks. The *Transport Plan for Brisbane – Implementation Plan 2018* (Implementation Plan) sets out key initiatives and actions to support the intent of the Transport Plan, many of which contribute towards a healthier, more sustainable and accessible city.

These outcomes will be achieved by:

- continuing work on Brisbane Metro, including the Brisbane Metro depot and new tunnel in the CBD under Adelaide Street between North Quay and King George Square
- continuing to test the pilot metro in Brisbane's unique climate and conditions
- providing a Council public transport operating subsidy
- continuing to deliver detailed planning for the construction of future ferry terminals
- continuing the shared e-bike and e-scooter schemes
- completing construction of two next-generation double-decker CityCats
- implementing the outcomes of the ferry network review that was completed in 2021
- continuing to provide free off-peak travel for seniors on buses and ferries, encouraging seniors to leave their cars at home, reduce congestion and explore the city
- continuing construction of the new Kangaroo Point and Breakfast Creek Green Bridges
- continuing to deliver active transport infrastructure.

The adopted Program Budgeted Financial Statement for this program can be found on page 20.

Outcome 1.1 Active Transport

Outcome description

Brisbane provides an extensive network of safe, convenient and connected pathways, bikeways and bike lanes, including on-road and off-road infrastructure to enable residents and visitors to move around the city easily. This helps to reduce traffic congestion and contributes to an accessible, healthy, and more sustainable city.

Where we are now

The Transport Plan encourages active transport as part of Council's approach to reducing Brisbane's traffic congestion. This targeted strategy promotes cycling, walking and e-mobility as healthy, sustainable and attractive means of transport and recreation aligned with Brisbane's growing population. Council is a leader in the e-mobility space and released Australia's first e-mobility strategy to guide future planning policy and infrastructure.

In addition to significant active transport infrastructure investments such as the Green Bridges Program, Council delivers a range of network upgrades to monitor and improve safety for cyclists and pedestrians across the city; working alongside the Queensland Government to plan, deliver and maintain the active transport network.

Council continues to review and improve the active transport network to ensure the needs of our growing city are met, and future investment is aligned with Council's policy directions and goals.

Where we want to be

Council will grow the uptake of active travel as part of an active, healthy and more sustainable lifestyle. Brisbane's interconnected network of pathways, bikeways and associated facilities will enable people of all ages and abilities to make active travel choices.

Council will advocate for greater use of shared e-mobility devices and will partner with other levels of government and industry to further develop Brisbane's e-mobility opportunities.

Council recognises and explores the potential freight and tourism opportunities associated with active transport infrastructure, supporting a prosperous and well-connected city.

Strategy 1.1.1 Promote Sustainable Travel Choices

Encourage people to travel actively, including by alternative means (e.g. walk, scoot, or bike) to reduce congestion and support a clean, healthy and more sustainable city.

Service 1.1.1.1 Promote Sustainable Travel Choices

This service delivers the Active School Travel and Cycling Brisbane programs to promote active travel options and provides schools and the community with resources to change travel behaviours and help reduce traffic congestion.

Activities in this service include:

- encouraging healthier and more active school communities by walking, riding, scooting, taking public transport or carpooling to and from school
- reducing traffic and improving safety in and around schools
- contributing to cleaner neighbourhoods with reduced carbon emissions
- increasing the road safety knowledge of children by giving them the practical skills and confidence to actively travel more regularly
- providing opportunities for residents to learn about and be involved in cycling in and around Brisbane
- encouraging the uptake of alternative travel modes, such as e-scooters.

Strategy 1.1.2 Plan and Design the Active Transport Network

Monitor and review the active transport network to ensure it is fit-for-purpose, aligns with the outcomes and directions of the Transport Plan and responds to opportunities for improvement to meet Brisbane's needs, now and in the future.

Service 1.1.2.1 Plan and Design the Active Transport Network

This service supports the Transport Plan's intents through strategic planning for bikeways and pedestrian connections throughout Brisbane.

Activities in this service include:

- providing strategic planning services to ensure Brisbane's active transport network is integrated and fit-for-purpose
- partnering with the Queensland Government and Australian Government to deliver new active transport facilities through a holistic and collaborative approach
- reviewing and evaluating the effectiveness of active transport capital projects and policy implementation
- developing a prioritised active transport rolling program to guide and inform investment in active transport infrastructure and initiatives including through the Local Government Infrastructure Plan (LGIP)
- reviewing data collected through Council's automatic and manual pedestrian and cycle counters and development of an annual active transport monitoring report
- reviewing and informing proposed new active transport legislation and policies.

Strategy 1.1.3 Providing Active Transport Infrastructure

Build and maintain connected and safe footpaths and further expand Brisbane's active transport network for cyclists and e-mobility riders.

Service 1.1.3.1 Providing Active Transport Infrastructure

This service works to improve bikeways including lighting, signage, safety facilities, and middle and end-of-trip facilities, such as bicycle parking.

Activities in this service include:

- delivering the Green Bridges Program
- improving the city's walkability and promoting active travel through the Safer Paths to Schools program
- delivering Active Transport Infrastructure Fund projects
- ensuring major infrastructure projects integrate positive pedestrian and cyclist outcomes.

Strategy 1.1.4 Transport Partnerships

Operate a modern and convenient transport network for commuters and visitors to the city, and engage in private sector partnerships to help offset transport infrastructure costs.

Service 1.1.4.1 Transport Partnerships

Council offsets the cost of public transport infrastructure through private sector partnerships and also facilitates the use of shared e-mobility devices through operator agreements.

Outcome 1.2 Public Transport

Outcome description

Council is committed to growing Brisbane's transport network and services into the future, delivering world-class public transport for residents and visitors. Our high-quality public transport services support the growth of public transport patronage, and are delivered through a modern bus and ferry fleet and accessible public transport infrastructure, focusing on exemplary customer service. Use of public transport reduces road congestion, contributes to the city's environmental goals and makes travel around Brisbane more convenient and enjoyable.

Where we are now

Council maintains a unique position among Australian councils by providing funding for and operating its own public transport fleet. Council operates one of the largest and most modern bus fleets in Australia, along with the city's iconic ferry fleet.

Council is undertaking a rolling program of works across Brisbane to upgrade bus stops for improved accessibility to provide a safe, accessible and well-connected city for everyone.

The Transport Plan recognises the importance of public transport to keep Brisbane moving and the Implementation Plan includes public transport initiatives and actions to cater for growth, connecting people to employment, services and recreation activities in Brisbane.

Where we want to be

Brisbane's public transport network will be frequent, reliable and safe, enhancing Council's vision for a sustainable, liveable and prosperous city.

Bus and ferry networks will be upgraded to improve access for everyone, with future upgrades and new assets designed to meet the requirements for public transport outlined in DDA and associated disability standards.

Council will continue to work with the Queensland Government to plan and deliver an extensive, connected and integrated public transport network, as well as invest in innovative infrastructure, such the Brisbane Metro, where appropriate to improve levels of service, encourage greater public transport use and improve sustainability outcomes.

Strategy 1.2.1 Providing High Quality Ferry Services

Subsidise and operate CityCat and ferry services, including the free inner city CityHopper ferry to provide high frequency, high-quality public transport services on the Brisbane River.

Service 1.2.1.1 Enhance the Ferry Infrastructure Network

This service continues to upgrade and enhance ferry terminal infrastructure as an essential part of the city's public transport network.

Activities in this service include:

- delivering accessibility upgrades to the city's ferry network assets. All upgrades will be designed and built to be compliant with the *Disability Standards for Accessible Public Transport 2002* and the DDA
- construction of two next generation double-decker CityCat vessels scheduled in 2022-23.

Service 1.2.1.2 Provide Ferry Services and Maintenance

This service provides ferry services that are an important part of the public transport network, stretching 22 km along the Brisbane River providing access for commuters along and across the river.

Activities in this service include:

- providing significant funding for ferry infrastructure and services
- ongoing payments to contracted ferry operators, covering operational, service delivery and maintenance costs
- funding Brisbane's free inner city ferry service, CityHopper
- funding for free off-peak travel for seniors on ferries.

The Queensland Government also provides a funding contribution to the cost of ferry operations.

Strategy 1.2.2 Providing High Quality Bus Services

Ensure Brisbane residents continue to have access to a high-quality, accessible and modern bus service.

Service 1.2.2.1 Enhance the Bus Infrastructure Network

This service covers the provision of buses to support an efficient public transport network for Brisbane and provide Brisbane ratepayers with the most modern bus fleet in Australia.

Activities in this service include:

- procurement of new buses resulting in a modern, air-conditioned, accessible and sustainable bus fleet
- assessment of capability and maintenance requirements to operate a full electric bus service.

Service 1.2.2.2 Support Bus and Metro Services and Maintenance

This service provides significant financial contribution to support delivery of one of the largest, environmentally friendly and modern bus fleets in Australia.

Activities in this service include:

- supporting the operating costs of Transport for Brisbane's bus services. This funding is in addition to funding received from Translink for operating services
- provision of a dedicated cleaning and maintenance service program
- operating the free City Loop and Spring Hill Loop services
- partnering with the Queensland Government to subsidise the Blue CityGlider
- provision of the majority of funding for the Maroon CityGlider
- funding for free off-peak travel for seniors on buses
- provision of personalised public transport services to support transport hubs in areas with limited or no Translink services.

Strategy 1.2.3 Develop Public Transport Strategies and Plans

Develop public transport strategies and network plans that will enhance Brisbane as a liveable city.

Service 1.2.3.1 Plan for Public Transport

This service works with stakeholders to develop and optimise the public transport network, ensuring Council's investment is appropriately targeted to Brisbane's requirements.

Activities in this service include:

- developing, updating, monitoring and communicating public transport initiatives and network plans
- partnering proactively with the Queensland Government to achieve the best outcomes for customers and ratepayers.

Strategy 1.2.4 Provide Intermodal Facilities

Provide bus stop infrastructure facilities that increase the accessibility and attractiveness of public transport.

Service 1.2.4.1 Integrate the Various Modes

This service upgrades and develops infrastructure, including bus interchanges, depots, bus stops and park 'n' ride facilities, to support Council's public transport services and encourage residents to reduce traffic congestion by using public transport more frequently.

Activities in this service include:

- providing new bus stops to meet growth in community demand
- upgrading bus stops to meet community needs and expectations
- partnering with the Queensland Government to provide equitable access across the entire public transport network in Brisbane.

Strategy 1.2.5 Brisbane Metro

Deliver the Brisbane Metro to provide a high-capacity, high-frequency and sustainable public transport experience that is quicker, safer and more enjoyable.

Service 1.2.5.1 Brisbane Metro

This service delivers construction, planning and services for the Brisbane Metro project.

Activities in this service include:

- construction of the Brisbane Metro depot and new tunnel in the CBD under Adelaide Street between North Quay and George Street. This includes construction activities between North Quay and George Street
- construction of end of trip charging facilities at Countess Street, Petrie Terrace and Ernie's Roundabout, Herston
- upgrading the Cultural Centre Station including improved active transport connections, pedestrian movement directions and upgraded lifts to enhance access. Planning for major construction is underway
- continued testing of the pilot metro for Brisbane's unique conditions and Brisbane Metro project requirements.
- provision of Brisbane Metro systems and interfaces ready for operations
- Council's contribution to the South East Queensland City Deal as it relates to public transport
- Continued collaboration with stakeholders and partners to prepare for Brisbane Metro operations and delivery of the project.

Infrastructure for Brisbane

Program goal

Through the Infrastructure for Brisbane Program, Council develops and delivers a transport network that supports business, residents and visitors by enabling the safe, efficient and sustainable movement of people, freight and services.

Program description

A connected, flexible and sustainable transport network is vital to delivering economic, social and environmental benefits as part of Council's long-term vision for the city.

By maintaining and improving Brisbane's roads and transport network, Council will continue to improve amenity, convenience and safety, and reduce traffic congestion to help residents, visitors and businesses commute to and from work, access recreational activities, remain socially connected and transport goods and services more efficiently.

These outcomes will be achieved by:

- continuing to deliver the road resurfacing program to maintain more than 5800 km of roads in the network
- maintaining more than \$12 billion worth of transport and traffic infrastructure
- continuing the Major Traffic Improvements program to improve safety and reduce congestion throughout the city
- ongoing management of the Brisbane road network and delivery of initiatives to reduce congestion and improve safety throughout the city through a customer focused approach
- enhancing school safety by working with schools to develop traffic management plans
- delivering improvements for pedestrian safety
- continuing funding to support the Brisbane Metropolitan Transport Management Centre (BMTMC).

The adopted Program Budgeted Financial Statement for this program can be found on page 21.

Outcome 2.1 Roads and Transport Network Management

Outcome description

Council ensures Brisbane's roads and bridges provide for the safe, efficient and sustainable movement of people, goods and services by building smoother streets and tackling traffic congestion.

Where we are now

Brisbane's roads and bridges support various transport modes including motor vehicles (private and commercial cars, buses, motorcycles, scooters, taxis and trucks), cyclists and pedestrians. Our roads connect residents and visitors with employment and education hubs, services and recreational opportunities, as well as freight vehicles with major industrial areas and economic gateways.

Council is committed to maintaining and upgrading the transport network to enable our city's economic growth and meet the needs of all road users.

Where we want to be

Council continues to invest in Brisbane's road network through cooperation and partnerships with other levels of government and the private sector, ensuring the city's key transport infrastructure needs are sustainably met.

Investment in the road and transport networks, funded substantially by Brisbane ratepayers, will continue to have positive economic and accessibility outcomes for Brisbane and South East Queensland (SEQ). Through strategic planning, coordinated management across the region, and integration of innovative transport services and technologies, Council will deliver value-for money outcomes and ensure the network has sufficient capacity to cope with existing and emerging demands, supporting a prosperous and liveable city, now and in the future.

Strategy 2.1.1 Plan and Design the Network

Plan and design the transport network focusing on the principles of transport planning, including value for money and sound asset and financial management.

Service 2.1.1.1 Plan and Design the Network

This service undertakes the planning, design, construction and management of the transport network which is critical to ensure Brisbane's transport network is connected, flexible and sustainable.

Robust planning and design ensures Brisbane's transport network is connected, flexible and sustainable. Transport planning and design will ensure integration with the regional transport network and includes connections with neighbouring regions. Integration of land use and transport planning will achieve the best outcomes for the community.

Brisbane City Council's *Transport Plan for Brisbane – Strategic Directions* (Transport Plan) will guide our city's transport network over the next 25 years as Brisbane grows and changes.

The Transport Plan provides the framework for planning and designing the transport network and services. The Implementation Plan sets out key initiatives and actions to support the intent of the Transport Plan. These initiatives and actions will be supported through sound planning and design.

Activities in this service include:

- delivering transport network planning and design in line with the Transport Plan and Implementation Plan
- investigating, planning and managing the transport impacts of major city developments, including providing advice on State Priority Development Areas
- monitoring and planning for Brisbane's freight network
- planning for new and emerging transport services and technologies
- integrating transport network planning with city planning and development activities
- undertaking concept planning and design for future transport network upgrades
- developing concept plans for major urban transport corridor preservation
- reviewing and updating traffic and transport models that assist planning and management of the transport network
- providing specialist transport input to other councils and Queensland Government programs
- undertaking transport assessments and planning for significant development applications, including Queensland Government projects
- continuing to review and update Council's transport design drawings and specifications
- managing and accessing heavy vehicle movements on Council roads under the National Heavy Vehicle Regulator legislation
- integrating planning of the city's road, public transport and active transport networks
- capitalising on available Australian Government funding to continue work on a northside transport action plan.

Strategy 2.1.2 Build the Transport Network

Build a safe transport network that enhances accessibility and reduces congestion.

Service 2.1.2.1 Build the Transport Network

This service will build an improved transport network across the city by delivering key transport assets in line with the needs of Brisbane's growing population.

Activities in this service include:

- delivering key major road construction projects and intersection upgrades
- upgrading major transport corridors
- improving road safety through increased capacity, building overpasses at railways avoiding train-vehicle crashes, building roads and road infrastructure better suited to local and changing conditions and designing better facilities for pedestrians and cyclists (e.g off-road connections)
- funding towards Queensland and Australian Government projects, such as the removal or replacement of open level crossings.

Service 2.1.2.2 Improve Local Transport Networks

This service will deliver new and upgrades local transport assets to improve access to major transport networks throughout Brisbane, minimise traffic congestion, and improve safety in local areas.

Activities in this service include:

- constructing minor road improvements
- upgrading bridges and culverts
- delivering local area traffic management projects, including traffic calming measures to moderate vehicle speed in local streets.

Service 2.1.2.3 Traffic Reduction Initiatives

This service alleviates congestion and improves safety across the city by delivering network-wide enhancements that improve capacity to meet current and future traffic volumes across Brisbane's road network.

Activities in this service include:

- upgrading or renewing of intersections
- installing and upgrading traffic signals and related communications equipment
- analysing road network operations and travel times to inform future traffic reduction projects
- planning and designing future transport network improvements
- installing and updating pedestrian crossing facilities
- delivering line marking and signage changes to reduce congestion and improve safety.

Service 2.1.2.4 Partnering for Safer Schools

This service delivers safety improvements around schools. Under the Safe School Travel Infrastructure program, these projects are supported by funding from the Queensland Government which has primary responsibility for schools.

Activities in this service include:

- designing and constructing intersection improvements, refuge crossings and children's crossings
- promoting active school travel
- improving pick-up and drop-off facilities
- partnering with schools to develop traffic management plans.

Service 2.1.2.5 Better Roads for Brisbane

This service will deliver significant upgrades to key urban locations to reduce congestion and improve road safety for all users. This service will be delivered through a funding partnership with the Australian Government through the Urban Congestion Fund.

Activities in this service include:

- upgrading key locations in the urban road network, including improved and upgraded roads, connections and improved intersections.

Strategy 2.1.3 Maintain and Improve the Network

Maintain and improve the network in line with strategic asset management principles.

Service 2.1.3.1 Maintain and Improve the Network

This service focuses on the effective management of a significant portfolio of transport network assets. Maintenance and renewal activities are measured against levels of service and affordability to promote the strategic management of these assets. A whole-of-life cost benefit approach is used to ensure the most cost-effective delivery of the program.

Activities in this service include:

- renewal, maintenance and improvements to bikeways, roads, bridges, boardwalks culverts, signs, traffic signals, retaining walls and public lighting
- strategic management of assets
- systematic condition and risk assessment of assets
- improving the quality of Brisbane's network of boardwalks through the Boardwalk Rehabilitation Program
- partnering with industry bodies to research and trial cost-effective, high-performance products, materials and construction methodologies.

Strategy 2.1.4 Manage the Transport Network

Manage the transport network to ensure it operates efficiently for the benefit of all users.

Service 2.1.4.1 Manage the Network

This service seeks to reduce congestion and ensure the Brisbane road network operates as efficiently and safely as possible by delivering best practice, innovative solutions to improve travel times and trip reliability.

Activities in this service include:

- managing unplanned incidents and coordinating planned events
- delivering proactive traffic management practices, including identifying congestion 'hot-spots' and mitigation measures
- monitoring and managing clearways
- optimising road corridors
- delivering, monitoring and evaluating traffic management system, projects and performance
- improving arterial roads
- implementing world-class Intelligent Transport Systems
- providing real-time data and automation
- monitoring and enforcing parking management
- managing traffic signal operations
- delivering the Speed Awareness Monitors program.

Outcome 2.2 Parking Management

Outcome description

Council delivers safe, accessible and reliable parking services that support a liveable, prosperous and well-managed city by improving access to inner city communities, activities, businesses and services.

Where we are now

Council manages and maintains King George Square and Wickham Terrace parking stations along with more than 900 on-street parking meter units across the city. Balancing parking accessibility with residential, commercial and retail demand is one of Council's focus areas as Brisbane continues to grow.

Council delivers a range of improved systems to enhance the on-street and off-street parking customer experience. Integration of these systems will allow for improved reporting capabilities to assist informed decision-making about future improvements.

Where we want to be

Council will harness improvement opportunities and new technology to ensure the best use of infrastructure and meet increased customer expectations. A seamless and efficient customer interface will assist in reducing congestion, encourage active and public transport options and use of Council infrastructure, and provide a better experience for customers.

Strategy 2.2.1 Enhancing Parking Management

Enhance parking management practices to provide effective and value for money asset and financial management through customer centric systems.

Service 2.2.1.1 Enhancing Parking Management

This service manages, operates and maintains on and off-street paid car parking services and helps to support economic activity by facilitating parking turnover and supply.

Activities in this service include:

- providing competitive car parking services to all customers including evening and weekend prices
- providing safe and secure parking with an emphasis on customer focused service
- ensuring security of all Council's parking related monies and assets, including compliance with payment card industry standards
- maintaining parking meter technology and managing of payment systems
- planning and integrating parking management systems, including emerging parking technologies
- providing a fee-free mobile parking payments service that also offers a premium reminder and notification service for customers utilising Council's on and off-street parking
- administrating the Residential Parking Permit Scheme for residents and their visitors
- delivery of temporary and special event parking arrangements.

Clean, Green and Sustainable City

Program goal

Through partnership, advocacy, direct action and intervention, this program leads Brisbane to be a clean, green and sustainable city now and for future generations

Program description

The Clean, Green and Sustainable City program is responsible for preserving and protecting Brisbane's diverse natural environment and rich biodiversity, integrating urban form with nature and building city resilience to the impacts of a changing climate.

Through this Program, Council delivers low carbon and climate-resilient initiatives that enable the city to thrive and remain liveable for future generations. We deliver projects that conserve Brisbane's green spaces and waterways, respond to our city's subtropical climate conditions, and reduce Brisbane's exposure to future environmental risks.

Brisbane. Clean, Green, Sustainable 2017-2031 sets out Council's plan to ensure Brisbane achieves its vision of being a world leader in sustainability and outlines future targets and commitments to drive us towards a cleaner, greener and more sustainable city.

These outcomes will be achieved by:

- maintaining Council's carbon neutral status and supporting households to reduce their emissions as Brisbane transitions to a low carbon city
- continuing the acquisition of key biodiversity linkages
- restoring and managing the city's natural assets to connect and preserve habitat and wildlife corridors, and protect significant and at-risk native flora and fauna
- improving the health of Brisbane's waterways, wetlands and catchments
- using stormwater creatively to support Brisbane's clean, green sub-tropical lifestyle
- connecting with our community to help preserve and protect our natural areas, coastline and waterways
- educating the community about sustainable and resilient living
- taking action to enhance air quality and reduce pollution
- managing, reducing and eradicating pests and invasive species
- planning, enhancing and activating a diverse network of clean, accessible, safe parks and urban green spaces
- sustaining a resilient urban forest by protecting significant vegetation and providing well-shaded streets and pedestrian spaces that help cool the city and improve amenity
- taking a risk management and adaptive approach to adverse weather and disaster events such as flooding, storms and bushfires to maintain a resilient city
- building shared accountability for our environment between government, business and the community.

The adopted Program Budgeted Financial Statement for this program can be found on page 22.

Outcome 3.1 Sustainable and Resilient Community

Outcome description

Council supports the Brisbane community to be resilient and prepared for natural hazards by informing residents about the risks related to a changing climate and supporting them to plan, prepare, respond and recover from severe weather events.

Through awareness and behaviour change products, tools and services, Council empowers community members to build resilience to and preparedness for severe weather events.

Where we are now

Residents are already living smarter, using energy wisely, using water efficiently, reducing their carbon footprint and helping to improve air quality by using public and active transport, including e-mobility, cycling and walking.

Through Council's Green Heart initiatives, residents and schools can access information, tools and support to live more sustainably, build resilience and preparedness for severe weather events.

Where we want to be

Brisbane residents and businesses will be well informed about the crucial role they play in ensuring our city's sustainability for future generations. Our community will be active environmental stewards who protect our natural environment and adopt sustainable behaviours in all that they do.

Brisbane will thrive as a resilient city. Council will ensure communities and infrastructure are prepared to deal with issues and challenges presented by climate change.

Strategy 3.1.1 Community Engagement and Partnerships

Deliver initiatives that empower residents to be clean, green and sustainable. Promote community partnerships for the protection and restoration of natural habitats and ecological processes.

Service 3.1.1.1 Engagement for a Clean Green City

This service builds shared accountability for the environment by engaging with, educating and empowering community members to adopt lifestyles and practices that contribute to Brisbane's sustainability.

Activities in this service include:

- delivering events to inspire and educate the community to live more sustainably in partnership with the Brisbane Sustainability Agency
- providing free native plants for ratepayers, community groups, new Australian citizens and schools.

Service 3.1.1.2 Partnerships for a Clean Green City

This service fosters recognition of our diverse fauna, flora and ecosystems and promotes partnerships with the Brisbane community for the protection and restoration of natural habitats and ecological processes.

Activities in this service include:

- providing support for Brisbane residents and community groups through the Community Conservation Partnerships Program, including the Creek Catchment, Habitat Brisbane and Wildlife Conservation Partnerships Programs
- supporting residents to understand and manage interactions with urban wildlife
- providing a rescue and rehabilitation service for sick, orphaned and injured wildlife within Brisbane
- facilitating financial support to community groups, schools and sporting organisations to implement sustainability measures through the Lord Mayor's Community Sustainability and Environmental Grants program.

Strategy 3.1.2 Safe, Confident and Ready Community

Provide information to residents and businesses to help them be resilient, adaptable and prepared when faced with severe weather events.

Service 3.1.2.1 Information for a Resilient and Informed Community

This service ensures natural hazard risk across the city is understood and information provided to the public is simple and accessible.

Activities in this service include:

- continuing to update Council's hydraulic flood models with the latest catchment changes
- making flood awareness information accessible through Council's website, including incorporating new flood data into Council's flood products
- providing education, history and weather insights to residents, property owners, businesses and community organisations in flood-risk areas
- operating, enhancing and maintaining Council's Flood Information telemetry network
- undertaking field surveys to obtain flood data for flood events
- participating in partnerships that support regional planning activities and resilience
- ongoing citywide recreational waterway health monitoring.

Outcome 3.2 Low Carbon and Clean Environment

Outcome description

Council contributes to the national and global response to carbon neutrality, and protects and enhances the health of Brisbane's environment by improving environmental standards and performance, and minimising the impacts of pollutants.

Where we are now

Council is the largest carbon neutral government organisation certified under the Australian Government's Climate Active Carbon Neutral Program. Council manages air, noise and water pollution, contaminated land and chemical hazards to protect the environment and the health and well-being of our community.

Where we want to be

Council will embrace innovative emission reduction opportunities, while investing and modernising operations to achieve efficiencies and growth in services.

Brisbane's community continues to enjoy a clean air and environment as Council proactively manages pollution and improves the environmental health of the city.

As Host City of the 2032 Olympic and Paralympic Games, Council has committed to helping deliver a climate-positive Games.

Strategy 3.2.1 Carbon Neutral Council

Maintain carbon neutrality by measuring emissions, reducing emissions through improved energy efficiency, and offsetting our residual emissions.

Service 3.2.1.1 Reducing Brisbane's Carbon Footprint

This service delivers cost effective carbon reductions across Council business operations that maximise value for money and environmental benefits. Council will comply with our voluntary commitments and targets and help households and businesses to reduce their carbon emissions and support Brisbane's transition to a low carbon city.

Activities in this service include:

- maintaining an annual inventory of Council's energy consumption and greenhouse gas emissions to inform opportunities to reduce energy use and Council's carbon footprint
- purchasing renewable energy and accredited carbon offsets to negate direct and indirect greenhouse gas emissions resulting from Council's business operations
- promoting continual improvement in energy and carbon management across Council's operations
- creating recognised carbon credits from Council activities where feasible
- preparing an annual emissions inventory for the Brisbane local government area
- supporting household and community emissions reductions
- participating in partnerships that support regional collaboration and climate resilience
- ensuring legislative and reporting requirements are met.

Strategy 3.2.2 Pollution Management

Protect the community and the environment from pollution and chemical hazards.

Service 3.2.2.1 Reduce Pollution

This service leads and coordinates efforts to maintain Brisbane's clean air and prevent impacts on the community and the environment posed by air and noise pollution, chemical hazards and other environmental pollutants.

Activities in this service include:

- leading air quality policy and strategy
- providing specialist scientific air quality, noise, and chemical hazards advice and support across Council to enable delivery of Council's regulatory services, neighbourhood planning and infrastructure projects

- providing technical and policy advice for development assessment to enable Council to deliver timely, responsible and compliant development
- producing industry and community environmental education and assistance materials
- investigating and reporting pollution level and trend statistics.

Strategy 3.2.3 Land Management

Protect the community and the environment from contaminated land.

Service 3.2.3.1 Land Management and Remediation

This service manages Council owned contaminated land and closed landfills to enable safe community use of these sites and ensures Council complies with its obligations under the *Environmental Protection Act 1994*.

Activities in this service include:

- leading policy and strategy to minimise adverse impacts on the environment and community posed by contaminated land and closed landfills
- providing scientific and policy advice and support to enable delivery of development assessment services, City Plan reviews, neighbourhood planning, major projects and safe community use of Council owned contaminated land and closed landfills
- producing industry and community education and assistance material
- investigating, monitoring and responding to risks
- ensuring compliance with Council's obligations under the *Environmental Protection Act 1994*
- implementing a maintenance program to manage Council's contaminated land assets
- remediating Council's contaminated land and closed landfills
- monitoring the effectiveness of remediation works
- producing asset and environmental management plans.

Strategy 3.2.4 Environmental Management Systems and Compliance

Prevent impacts on the environment and community by implementing the *Environmental Protection Act 1994* and local laws. Manage Council activities and practices to reduce the environmental risks of Council's activities and operations.

Service 3.2.4.1 Environmental Licensing and Compliance

This service prevents impacts on the community and environment posed by pollution by implementing the *Environmental Protection Act 1994* and local laws.

Activities in this service include:

- conducting environmental audits of industry
- investigating complaints and incidents
- enforcement and prosecution of offences.

Service 3.2.4.2 Integrated Environmental Management

This service provides a systematic approach to the assessment of Council's environmental impacts and develops operational and management strategies that mitigate risk.

Activities in this service include:

- maintaining Council's Environmental Management System to manage environmental risks arising from Council activities and provide opportunities for further improvement
- demonstrating leadership across Council in coordinating and communicating best practice environmental management activities and requirements
- facilitating the development of Council policies, operational procedures and guidelines to deliver reductions in the environmental risks of Council's activities and operations, to ensure compliance with environmental legislation
- coordinating and undertaking Council's quarterly environmental performance reporting.

Outcome 3.3 Biodiversity, Urban Forest and Parks

Outcome description

Council protects and enhances the rich diversity, health and resilience of our open space, habitats, streetscapes, plants and wildlife. Brisbane's parks and natural areas are attractive, functional and provide recreation, heritage, cultural, social and ecological benefits to the city.

Where we are now

Brisbane is privileged to be Australia's most biodiverse capital city with an extensive and expanding open space network.

Council acquires, protects and restores significant habitat and vital biodiversity areas through bushland acquisition, conservation management, invasive species management, local laws and environmental offsets, demonstrating our commitment to improving quality and network of natural habitat and green spaces within the city.

Council plans parks and natural areas to meet the needs of all residents and community groups and to provide wildlife habitat and refuge.

Urban tree planting programs continue to target footpaths and park pathways to enhance the cooling effect of natural vegetation on our city.

Where we want to be

Council will continue to value, protect and restore the natural environment, ensuring there is a resilient, well-managed and accessible conservation reserve network.

Our parks and natural areas will continue to grow and be accessible spaces that are highly valued and visited by residents and visitors. New urban commons and local parks will continue to be planned and delivered to provide vital public open space in line with city growth.

Brisbane's conservation reserves and urban forest will remain an integral element of Brisbane's identity as a subtropical city and underpin the city's liveability.

Strategy 3.3.1 Grow, Improve and Maintain Brisbane's Conservation Reserves Network

Protect, sustain and enhance the resilience of Brisbane's natural assets.

Service 3.3.1.1 Conservation Reserves Management and Enhancement

This service manages and enhances ecological, cultural and recreational values of Council's conservation reserves and other natural assets to deliver an effective balance between protection and enhancement of ecological values and the provision of recreation and educational experiences for residents.

Activities in this service include:

- identifying significant lands for acquisition, to consolidate and connect the existing conservation reserve estate
- managing the natural, cultural and recreational values of the city's conservation reserves
- maintenance, rehabilitation, restoration, fire preparedness and infrastructure improvements for the effective management of Council owned or managed natural area parks
- reinstating natural habitat in priority areas
- community engagement in natural areas
- supporting and undertaking research and liaising with stakeholders to identify and implement priority actions for invasive species management
- supporting trials of innovations in science and technology to inform biosecurity responses and resource efficiencies
- reducing the impacts of invasive species upon the city's native biodiversity
- delivering environmental education and interpretation services through Council's environment centres
- conservation and recreation planning within the conservation reserve estate
- administration of local laws including strategic vegetation protection, permits, breaches and requests for information
- delivery of environmental offset program restoring significant habitat in key locations across the city
- improving habitat connectivity for native wildlife.

Service 3.3.1.2 Biodiversity Planning

This service protects and sustains biodiversity through planning and statutory instruments.

Activities in this service include:

- developing biodiversity provisions for inclusion in *Brisbane City Plan 2014* and Neighbourhood Plans
- managing strategies and guidelines for the protection and restoration of biodiversity, including environmental offsets, wildlife movement solutions, habitat restoration and threatened species management
- protecting Brisbane's iconic koalas, including funding research to maintain a healthy koala population
- operational management of 12 ha fodder plantation essential for supporting koalas in care or captivity
- advocating for delivery of biodiversity outcomes through large infrastructure projects
- maintaining contemporary biodiversity data and mapping.

Strategy 3.3.2 Enhancing and Maintaining Park and Street Trees

Increase and proactively manage street park tree assets to optimise and sustain their environmental, economic and social benefits.

Service 3.3.2.1 Urban Forest Management

This service will grow, protect, sustain and celebrate street and park tree assets as an important element of a resilient urban forest that delivers essential community benefits, such as shade, cooling and amenity, for current and future generations.

Activities in this service include:

- strategically planning and supporting the targeted delivery of local street tree planting to meet local priorities and provide shade to our suburbs
- supporting integrated delivery of subtropical boulevard treatments along arterial entry roads and suburban routes through the Greener Suburbs program
- strategic guideline development and planning to support on ground activities and programs of work
- promoting the multiple values of street and park tree elements of our city's urban forest
- strategically planning for the protection, rejuvenation and replacement of the city's mature and veteran trees.

Strategy 3.3.3 Grow, Improve and Maintain Brisbane's Network of Urban Parks

Deliver a planned approach to acquiring, developing and improving parks to optimise community benefits and meet the diverse recreational and cultural needs of an increasing population.

Service 3.3.3.1 Park Development and Enhancement

This service enhances the parks network by acquiring and developing new parks and improving existing parks. It leads planning for the city's park network to meet the diverse recreational and cultural needs of the community.

Activities in this service include:

- investing in the city's park network
- ongoing review of the city's park network and its representation in the *Brisbane City Plan 2014* and *Local Government Infrastructure Plan* to deliver desirable public open space outcomes
- improving and implementing policies, rules and guidelines for development, use and management of the city's parks and public space areas
- reviewing planning guidelines and standards of service for parks that respond to the changing trends and demographic profile of the city
- providing specialist and strategic advice on open space issues
- planning, designing and constructing new sport and community parks and facilities, including delivery of the new sports clubhouse and associated facilities at Nudgee Recreation Reserve and enhanced facilities at Murarrie Recreation Reserve, including an international standard criterium track
- master planning, concept planning, designing and constructing parks and facilities to required standards
- continuing to activate and improve the quality of visitor experience, condition and accessibility of Brisbane's parks and playgrounds, allowing for greater participation within the park network
- implementing upgrades and enhancements in iconic parks across Brisbane including delivery of the Victoria Park project.

Service 3.3.3.2 Parks Asset Management and Renewal

This service provides facilities, lawns, gardens, playgrounds and general amenities across our diverse park network that meet community expectations.

Activities in this service include:

- park asset management and planning to ensure that park assets are fit-for-purpose and well utilised
- design and construction of parks and facilities to meet and balance the needs of Brisbane's residents and visitors
- delivering park asset rehabilitation works based on condition and community priority
- planning for the conservation and management of heritage and cultural values in parks.

Strategy 3.3.4 Regulate Parks and Reserves to Ensure Public Enjoyment and Safety

Uphold and enforce Council's local laws for parks, to deliver enjoyable and safe park experiences for visitors and protect people and park assets from the impacts of illegal, non-permitted and anti-social activities.

Service 3.3.4.1 Parks and Reserves Compliance

This service regulates unlawful activities within parks to help deliver safe and enjoyable experiences for all.

Activities in this service include:

- undertaking investigations and compliance action in parks regarding breaches of Council's local laws relating to Council lands and assets, including parks
- providing advice to the public and disseminating educational material about Council's local laws for parks and park assets.

Strategy 3.3.5 Managing Brisbane's Botanical Collections and Significant Parks

Manage and promote the significant parks and gardens across the city as significant horticultural, leisure, learning and ecotourism destination precincts.

Service 3.3.5.1 Managing Brisbane's Botanical Collections and Significant Parks

This service ensures that the city's significant parks and gardens including Roma Street and South Bank Parklands, Brisbane Botanic Gardens Mt Coot-tha, City Botanic Gardens, Sherwood Arboretum and Victoria Park are efficiently and effectively managed as premier lifestyle parks and gardens, which are well utilised and enjoyed by the community and visitors.

Activities in this service include:

- operational management of Roma Street and South Bank Parklands, in partnership with the Queensland Government
- curation and operational management of the Brisbane Botanic Gardens, Mt Coot-tha, City Botanic Gardens, Sherwood Arboretum
- operational management and activation of Victoria Park
- maintaining, repairing, refurbishing, replacing and operating garden assets
- designing, developing and establishing new features and infrastructure to enhance the experience of visitors and garden operations
- maintaining landscape elements within the gardens including grass, gardens, botanical displays, trees, shrubs, public art, ponds and water features
- conducting educational, recreation and tourism programs, including volunteer guided tours
- providing technical advice and promoting sustainable gardening and amenity horticulture at the gardens
- promoting parkland facilities and services as premier lifestyle destinations for Brisbane
- organising events in our significant parks.

Outcome 3.4 Sustainable Water Management

Outcome description

Council protects our waterways to improve the city's liveability, enhance natural ecosystems and prepare for severe weather events.

Council and Brisbane practice water smart behaviours and are prepared for the impacts of a varied and changing climate with a management approach that empowers a resilient community, natural environment and build form during times of flood and drought.

Where we are now

Our extensive network of creeks, gullies and wetlands, provide critical social, environmental, recreational and functional outcomes that benefit the city, river and Moreton Bay.

Council is renewing and re-establishing natural waterways and corridor green spaces to create adaptable, resilient, multi-use spaces which provide stormwater management, recreational and environmental outcomes. To better prepare Brisbane for flooding, Council takes an integrated approach to flood resilience management.

Where we want to be

Council will continue to work with the community to improve waterway resilience, protect and enhance the city's natural ecosystems and prepare for severe weather events through innovative waterway management initiatives.

The risks of flooding will be reduced by increasing community resilience and preparedness to flooding, as well as ongoing structural maintenance, rehabilitation and upgrades to the stormwater drainage network.

Strategy 3.4.1 Integrated Water Cycle Management

Responsible management of the city's catchments and urban water requirements.

Service 3.4.1.1 WaterSmart Future

This service provides overarching water management throughout all aspects of the water cycle as it interacts with Council operations and services.

Activities in this service include:

- actioning Council's legislative urban water cycle responsibilities as identified by the Queensland and Australian governments
- oversight and guidance on Council's administrative settings, local laws, plans, strategies and land use planning documents that relate to the urban water cycle
- contributing to and developing water infrastructure and water use strategies to ensure sustainable water and wastewater services and affordable potable water solutions in collaboration with Brisbane's water service providers (Urban Utilities and Seqwater)
- ensuring sustainable water usage for Council operations
- working with key partners to deliver innovative water quality, waterway health projects and alternative water supply options across the region
- supporting local and national events, festivals and forums that celebrate water and waterways
- supporting education initiatives to grow a water smart community.

Service 3.4.1.2 Integrated Water Cycle Implementation

This service develops and implements mitigation and response strategies to help address current and future climatic changes and improves resilience outcomes for the city.

Activities in this service include:

- developing and acting on plans and strategies to meet Council's legislative obligations as identified by the Queensland and Australian governments
- planning for stormwater management re-use, water quality and waterway enhancement and protection
- advising on environmental management strategies, planning and implementation of stormwater and waterways infrastructure
- preparing studies and plans that support Council's land use planning activities
- providing strategic advice on development applications and legislative changes
- managing weeds and mangroves at key locations along the Brisbane River.

Service 3.4.1.3 Regional Water Quality Management

This service enables key partnerships to deliver innovative and best practice water quality management that benefit Brisbane and the greater SEQ region.

Activities in this service include:

- contributing to water legislation updates, waterway policies and water quality management strategies to improve regional and local catchment management practices
- contributing to catchment and waterway initiatives run by Healthy Land and Water
- supporting, as a foundation partner, the activities of the International River Foundation
- developing strategies and funding options for regional waterway enhancement and water-sensitive urban design
- supporting regional catchment action plans in partnership with surrounding local governments through the Council of Mayors (SEQ) Resilient Rivers Initiative.

Service 3.4.1.4 Improve Ecological Health and Liveability of Waterways

This service supports Brisbane's built and natural waterways by monitoring, preserving and improving ecological health and delivering environmental, social, economic and recreational outcomes.

Activities in this service include:

- waterway rehabilitation works in priority locations
- undertaking urban catchment management and integrated design solutions to deliver liveable and accessible waterways
- undertaking investigations and compliance action to enforce erosion and sediment control standards
- assessing and evaluating water quality and waterway condition to inform management actions and prioritise waterway health investments
- funding to transform the Oxley Creek corridor, from the Brisbane River to Larapinta, into a world-class green lifestyle and leisure destination to complement Brisbane's subtropical, outdoor lifestyle.

Strategy 3.4.2 Access and Use of Waterways

Ensure that the river, bay and waterways can be safely accessed and are widely used and valued as recreational, economic and environmental resources.

Service 3.4.2.1 Wharves, Jetties and Pontoons

This service provides safe and improved access to Brisbane's waterways to help achieve recreational, economic and environmental outcomes.

Activities in this service include:

- planning, design and construction of new access points
- rehabilitation of existing wharves, jetties, pontoons and fishing platforms to ensure safe operation and optimum access to waterways
- resurfacing of ramps and waterway access points
- enhancing and improving parking and storage facilities.

Service 3.4.2.2 Sea and River Walls

This service provides structures that improve access to and protect Council land adjacent to Brisbane's creeks, river and bay.

Activities in this service include:

- constructing sea and river walls (adjacent to public lands)
- maintaining and rehabilitating sea and river walls in a safe, functional and visually appealing way.

Strategy 3.4.3 Flood Resilience

Building resilience programs, strategic management, investigation, design and construction of drainage schemes and new infrastructure, to relieve flooding and support the growth and liveability of the city.

Service 3.4.3.1 Flood Resilience Planning and Delivery

This service manages flood risk to minimise the impact of flooding on people, property and infrastructure.

Activities in this service include:

- undertaking creek catchment floodplain management planning and adaptive strategies as part of Council's ongoing flood management program
- developing and updating local stormwater management plans
- providing an individual assessment for at-risk homes, with practical recommendations that can reduce the impact of flooding and provide access to funding for flood resilient building retrofits to eligible property owners
- investigate the feasibility of the installation of backflow devices to minimise backflow flooding from river
- developing and monitoring city flood resilience and future resilience measures
- constructing new stormwater drainage and upgrade drainage and infrastructure for capacity aligned with Council's drainage standards and compliance
- acquiring flood prone land to accommodate overland flow paths and for drainage easements
- developing and upgrading the stormwater network for the *Local Government Infrastructure Plan*.

Strategy 3.4.4 Maintenance and Rehabilitation of Flood Management Assets

Maintain and rehabilitate stormwater and flood management assets.

Service 3.4.4.1 Stormwater Infrastructure Maintenance and Renewal

This service ensures that Brisbane's 3700 km stormwater pipe and open drainage network operates at optimum capacity to minimise the impact of flooding on people, property and infrastructure.

Activities in this service include:

- investigating and preparing studies to develop options to maintain and enhance flood mitigation channels and waterways
- inspecting, surveying and monitoring stormwater and flood mitigation assets
- maintaining and rehabilitating the open and enclosed drainage network, including repairs to drainage pipes and channels, desilting pipes, gully cleaning, cyclic desilting of major drainage pipes and mitigated waterways/channels, bank and gully maintenance, and vegetation management at key locations
- Testing, maintenance, and repairs of backflow devices including tidal and river backflow devices
- grass cutting and weed eradication in and along flood mitigated creeks
- maintaining and rehabilitating stormwater and flood mitigation assets to ensure the network can operate to optimum capacity including replacing damaged and collapsed pipes.

Future Brisbane

Program goal

The Future Brisbane program provides planning and growth management to ensure our city continues to be prosperous and well-designed, with a distinctive subtropical character. The program responds to the region's local context, including our outdoor lifestyle and climate, to build resilience and ensure Brisbane continues to be a great place to work, live and relax.

Program description

Brisbane, at the heart of one of the fastest growing regions in Australia, continues to change and adapt to the many demands of a modern city. Through the Future Brisbane program, Council is committed to working with the community, industry and other levels of government to carefully plan for our future and make sure our city thrives as an inclusive, prosperous and liveable place for generations to come.

Through this program, in partnership with the community, Council is keeping Brisbane clean, green, and sustainable, through encouraging well-designed, green and energy efficient buildings and urban spaces, while protecting our heritage, subtropical architecture, and unique character of our suburbs that are integral to our vibrant, and enjoyable lifestyle.

Council remains focused on driving positive planning decisions by building community understanding through effective and meaningful engagement processes. Growth will be managed in a way that recognises community aspirations and expectations while continuing to meet the future demands of our city.

These outcomes will be achieved by:

- planning for the growth and development of Brisbane by providing leadership on the future shape of our city
- collaborating with other Councils and Queensland authorities on regional, citywide and local planning initiatives
- delivering suburban and urban renewal to encourage social and economic vibrancy and meet regional growth targets
- planning for sustainable neighbourhoods and precincts where Brisbane residents want to live, work and play
- ensuring Brisbane retains the unique character of its architecture and natural attributes through identifying and conserving the city's heritage places, character housing and natural areas
- engaging and collaborating with the community on key planning processes and projects
- revitalising under-utilised areas of Brisbane to deliver site-specific urban design and economic community benefits
- delivering on design values and actions from the *Design-led City – a design strategy for Brisbane*
- facilitating the delivery of a range of housing choices to ensure the supply of adequate housing for all Brisbane residents
- building Brisbane's capacity for long-term economic growth
- partnering with businesses and the development industry to ensure the sustainable development of Brisbane
- promoting good quality urban design through public and private art projects
- upgrading public spaces in local neighbourhood centres to improve amenity and support local businesses
- maintaining the Local government infrastructure plan (LGIP) and Long term infrastructure plans (LTIP) and coordinating the provision and funding of infrastructure in development areas across the city
- ensuring that infrastructure delivered to support our city's growth aligns with agreed plans and standards
- improving Council's development services to provide efficient and valued services for residents, future residents, businesses and the building and construction industry
- proactive compliance and enforcement of planning, building and plumbing legislation.

The adopted Program Budgeted Financial Statement for this program can be found on page 23.

Outcome 4.1 Planning for a Growing City

Outcome description

As our city continues to grow, Council is ensuring that Brisbane remains a great place to live, work and relax, while maintaining the character of our suburbs, respecting our city's heritage and preserving environmental values. Delivery of a modern and responsive land use planning and development framework recognises and takes into account the aspirations of the residents and businesses.

Council is committed, in collaboration with the community, to delivering suburban and urban renewal activities to facilitate vibrant, liveable communities supported by a strong economy and local jobs. The resulting outcomes promote the efficient use and alignment of new and existing infrastructure and public assets, which builds upon community aspirations and values.

Where we are now

A key driver for Council's land use planning are the policies set out in the Queensland Government's *ShapingSEQ* to deliver better planning to ensure the region's continued growth and prosperity.

The *Brisbane City Plan 2014* (City Plan) was developed with extensive community engagement and outlines the aspirations for the growth of the city to 2031. It supports a clear assessment process that encourages well-located development. The City Plan guides how land in Brisbane can be used and developed to support economic growth while protecting our city's enviable way of life.

The City Plan incorporates the LGIP which identifies the infrastructure necessary to support and guide the growth of the city to 2026 and the LTIP which identifies infrastructure that is needed after the planning horizon of the LGIP. This, together with the *Brisbane Infrastructure Charges Resolution*, currently forms the backbone of Council's infrastructure planning and delivery framework.

This program continues to guide the development of local areas to ensure each place retains and enhances its own character and qualities, while managing growth and accommodating the varying demands of the city.

Council understands the importance of identifying and protecting local heritage places that contribute significantly to our city's cultural identity.

Where we want to be

Brisbane is at the centre of one of the fastest growing urban regions in Australia. Responding to *ShapingSEQ*, Council aims to accommodate population and employment growth while enhancing lifestyle opportunities and environmental outcomes for the city. Our goal is to ensure Brisbane is Australia's most liveable city, has a distinct subtropical character, is well designed and is efficiently serviced.

Council will work with residents and businesses to provide employment and residential opportunities, protect and enhance local character, heritage places and our natural environment, deliver quality public spaces and urban design outcomes, and integrated land use and infrastructure planning that meets local needs and citywide objectives.

The City Plan provides a foundation for the sustainable economic development of the city. Infrastructure planning and coordination are integral components of the City Plan. Infrastructure will be delivered through the facilitation of key projects, and new growth will be coordinated with infrastructure requirements.

Council will also unlock new potential in Brisbane through suburban renewal initiatives and precinct plans that seek to provide greater opportunity for residents and businesses, enhanced amenity and better places to live work and play.

Strategy 4.1.1 Planning for a Growing City

Together with Brisbane residents and businesses, we will plan for a growing city while ensuring that what makes Brisbane special and unique is enhanced and protected.

We will do this through the ongoing review of City Plan, which meets the requirements of *ShapingSEQ*, and other legislation. We will ensure that we coordinate strategic infrastructure planning, policy and investment, including waterways and drainage, parks, transport and community facilities. This will underpin the need to accommodate growth and improve the liveability of Brisbane.

We will facilitate economic prosperity, protect and enhance local character, provide vibrant public places and set standards for new development. Key external stakeholders and industry experts will provide strategic advice to inform Council's planning direction. A key focus will be on the renewal and revitalisation of key precincts throughout the city.

Service 4.1.1.1 Planning for a Growing City

This service delivers improved alignment between community expectations and the outcomes sought by the *ShapingSEQ*, as well as integrating planning and delivery across Council's programs.

Activities in this service include:

- ensuring the City Plan is up to date and responsive to the needs of the city and meets relevant legislative requirements
- advocating Council's position on policy affecting the planning of Brisbane
- progressing precinct and neighbourhood plans, renewal strategies, corridor studies and master plans
- undertaking strategic policy and land use investigations for key areas
- coordinating strategic land use input to high level development applications and Queensland Government infrastructure designations
- working with Urban Utilities to ensure water and sewerage infrastructure is planned, financed and constructed to support present and future development
- facilitating partnerships with the private sector and government to deliver infrastructure in a cost-effective manner
- undertaking strategic infrastructure planning and maintaining a charging framework that addresses the Queensland Government's requirements
- preparing and implementing infrastructure agreements and providing expert advice to deliver the LGIP and LTIP
- preparing and implementing policies to encourage development that is of benefit to the broader community
- partnering with Australia TradeCoast, including Port of Brisbane Corporation, Brisbane Airport Corporation and Archerfield Airport Corporation to coordinate the delivery of infrastructure
- working with the community, businesses, partners and other stakeholders to progress land use planning for the Brisbane 2032 Olympic and Paralympic Games
- working with Economic Development Queensland and the Cross River Rail Delivery Authority to advocate for Council's interests in building and construction works in Priority Development Areas in Brisbane
- delivering and promoting local heritage place trails, stimulating interest in local communities and celebrating Brisbane's rich cultural history
- providing policy advice on the implementation of key strategies and strategic projects
- rejuvenation and activation projects throughout the city centre and surrounds
- identifying, documenting and promoting aspects of the city's significant heritage places and identifying areas of traditional building character
- providing a publicly accessible Local Heritage Places online platform
- developing and publishing expert technical guidance and factsheets to support owners and managers of heritage places
- provide advice and guidance on heritage places and character areas, including Council owned or managed Local heritage places.

Outcome 4.2 Enhancing Brisbane's Liveability

Outcome description

Council ensures Brisbane is a great place to live by delivering award-winning urban design and renewal activities that foster and facilitate vibrant, liveable communities and strong local economies.

Where we are now

Through activations, place-making, public art and cultural projects, Council drives positive urban design outcomes that enhance valued local environments and supports development and economic opportunities.

Where we want to be

Council will continue to plan, enable and manage policies and projects that ensure quality public spaces and urban design outcomes, and integrate land use and infrastructure planning that responds to local needs and strategic citywide objectives. Innovative projects will deliver excellence in urban design, enhancing Brisbane attractiveness, amenity, safety and liveability.

Strategy 4.2.1 Design Brisbane

Facilitate excellence in urban design, architecture, public art and creative outcomes through policy and strategy development, design review, guidance and tools, asset management, partnerships, place making projects, and design advocacy and advice.

Service 4.2.1.1 Design Brisbane

This service delivers a range of projects of varying scales and types across Brisbane including public realm improvements, new permanent and temporary artworks and creative lighting outcomes, to create and enable liveable places, stimulate economic activity, attract investment and promote Brisbane's subtropical lifestyle.

Activities in this service include:

- developing urban design policies and strategies
- delivering on design values and actions in the *Design-led City – a design strategy for Brisbane*
- developing design tools and guidance to deliver design excellence
- delivering temporary activations in public spaces to support vibrant neighbourhood centres
- providing strategic and detailed design review advice to guide developments, projects and programs that impact the city
- supporting industry through design collaboration in 'Design-Focussed Prelodgement Package' processes.
- facilitating quality design advice through the Independent Design Advisory Panel
- delivering quality suburban public realm through policy development, facilitation and advocacy
- delivering capital works projects, to create vibrant, distinctive and attractive commercial centres, contributing to and encouraging local economic development
- delivering new temporary artworks and creative outcomes through the Outdoor Gallery
- developing policy, planning and delivering public art across the city and providing advice on delivery of private art projects
- promoting Council's extensive and growing public artwork collection
- installing artworks on public infrastructure
- delivering creative lighting outcomes across the city
- providing expert technical design advice on proposals involving Local Heritage Places.

Outcome 4.3 Approving Quality Buildings and Infrastructure

Outcome description

Council protects and enhances Brisbane's unique subtropical lifestyle, character and prosperity by assessing and approving quality development applications in accordance with the City Plan.

Where we are now

Council provides a best practice, efficient, effective and user-friendly development facilitation framework based on Queensland Government planning legislation, the City Plan and other regulatory policies.

Council advocates for and facilitates assessment of quality and exemplary buildings, operational works applications and plan sealing, and manages appeals against Council decisions. Council's assessment policies encourage subtropical and resilient design that is suited to Brisbane's climate and natural environment.

Council ensures quality development outcomes through regulatory functions including inspecting and investigating plumbing installations, monitoring notifiable plumbing work and completing proactive development compliance checks.

Council continues to offer free "Talk to a Planner" and planning information sessions over the phone to answer enquiries from residents and businesses.

Where we want to be

Council will continue to implement service and process improvements that maintain Brisbane's status as an exemplary development assessment manager. Through innovative technology, customer-focused solutions and a risk-based approach to the assessment of development applications, Council will achieve quality development outcomes in a timely manner. Processes will adapt and respond to emerging issues including regulatory changes by the Queensland Government.

Council will continue to make applications accessible 24 hours 7 days a week and ensure transparency in assessment and decision-making processes.

Efficient assessment and regulatory practices will encourage investment to support Brisbane's economic development and long-term prosperity.

Strategy 4.3.1 Development Regulation

Provide high-quality decision-making processes and approve appropriate development solutions which result in positive development outcomes for the community.

Service 4.3.1.1 Guiding Brisbane's Development

This service provides efficient and effective development assessment and regulatory activities.

Activities in this service include:

- providing pre-lodgement advice tailored to customer needs based on the stage or complexity of the proposal
- facilitating quality design and development outcomes through application decisions and conditions
- supporting fast-tracked development assessment for low-risk applications through RiskSMART
- assessing operational works, plan sealing, street naming and numbering applications
- issuing infrastructure charges notices and processing recalculation and conversion requests
- assessing construction management plans, particularly in inner city areas, to minimise disruption
- ensuring the domestic and commercial plumbing and sewerage systems are operating in a safe manner to protect public health
- processing approvals and conducting inspections for plumbing and drainage work, including the Fast-Track permit service
- managing development assessment appeals
- proactively monitoring development compliance in accordance with local planning instruments and development approvals
- ensuring assets transferred to Council, including roads, drains, open space and environmental corridors, comply with Council standards
- processing planning and development certificate requests
- undertaking building regulatory compliance activities related to:
 - dangerous and dilapidated buildings
 - fire safety in budget accommodation and residential care boardings
 - certificate of classification requirements and restrictions building classification and use changes
 - private certifier conduct involving Council's planning scheme and earlier development approvals.

Lifestyle and Community Services

Program goal

Through the Lifestyle and Community Services program, Council will create new lifestyle and leisure opportunities to benefit all residents and visitors to our city. Brisbane will continue to be a vibrant, 24/7, liveable and inclusive city with opportunities for all residents, workers and visitors to participate and connect in cultural and recreational activities which foster inclusion and stronger communities.

Program description

The social, cultural, environmental and economic wellbeing of our community is critical to maintaining our current high standard of living.

The Lifestyle and Community Services Program ensures that everyone in Brisbane can access relevant community resources, services and facilities. Opportunities are created for residents to be active, informed, engaged and involved in the community.

These outcomes will be achieved by:

- delivering citywide and locally focused facilities, events, festivals and activities which celebrate and strengthen our quality of life and community spirit
- providing opportunities for residents to access information and learning, recreation, sporting and cultural pursuits
- providing coordinated activities and services for high-need communities
- providing opportunities for residents, businesses and visitors to be engaged in decisions for the future of Brisbane.

The Lifestyle and Community Services Program is implemented in partnership with other government stakeholders, business and not-for-profit sectors.

The adopted Program Budgeted Financial Statement for this program can be found on page 24.

Outcome 5.1 Thriving Arts and Culture

Outcome description

Council fosters a community that is innovative, creative and provided with opportunities to actively participate in the cultural life of our city.

Where we are now

Brisbane is a vibrant, cultural city that attracts creative endeavours and people and enables innovation, providing diverse and accessible arts and cultural programs, festivals and events for residents and visitors.

Council is committed to celebrating and connecting Brisbane's communities by supporting local festivals, events and activities through programs and partnerships with local artists, community organisations, arts organisations and creative industries.

Where we want to be

Brisbane will continue to be recognised as a city with activities, events and places that encourage the economic growth of our city, providing residents and visitors more to see and do across Brisbane.

A wide range of exciting opportunities will be available for the cultural and creative sectors that will attract visitors, new residents and young, emerging and established creative entrepreneurs. *Creative Brisbane Creative Economy* strategy will ensure Brisbane becomes the premier location for talent to live and thrive, to raise families, develop careers and reach their economic potential.

Council will be a leader, partner and advocate, working with cultural and creative sectors to develop our creative economy and cultural profile.

Strategy 5.1.1 Festivals and Events

Support high-quality and accessible festivals that celebrate Brisbane's diverse culture, arts and creativity.

Service 5.1.1.1 Festivals and Events

Council has a long and proud history of supporting a multitude of community festivals and events across the city.

This service supports festivals across Brisbane to deliver artistic, economic and social benefits to our city and ensure Brisbane is a city for everyone, forming an integral part of our city's inclusive and supportive services and culture.

Signature City Festivals offer world-class entertainment to residents and high-profile opportunities for Brisbane's creative workforce:

- Brisbane Festival
- Brisbane Writers Festival
- Queensland Music Festival (biennial).

Suburban Community and Multicultural Festivals help the people of Brisbane to celebrate and share their local communities, illustrating the uniqueness of Brisbane's communities that is famous across the world:

- 4MBS Festival of Classics
- Acacia Ridge Community Christmas Celebrations
- Anywhere Festival
- Anzac Day Dawn Service and Students' Anzac Commemoration Ceremony
- Ascot Big Day Out Fete
- Backbone Festival
- Backyard Bonanza
- Bardon Community Carols
- Bardon Mayfair
- Bay Wave Youth and Community Festival
- Blackwood Street Halloween Festival
- Bracken Ridge Christmas Festival
- Brisbane Anzac Day Parade
- Brisbane Billycart Championships
- Brisbane Chinese Culture and Arts Festival
- Brisbane Chinese Festival
- Brisbane Fashion Month
- Brisbane Fiesta Latina
- Brisbane Holi Festival
- Brisbane Kite Festival
- Brisbane Organic Growers Fair
- Brisbane Portrait Prize
- Brisbane Pride Festival
- Brisbane Queer Film Festival
- Brisbane Relay for Life
- Brisbane Serbian Festival
- Brisbane Sings
- Brisbane Thai Festival
- Brookfield Bush Christmas
- Brookfield Show
- Buddha Birth Day Festival
- Buranda Fest
- Calamvale Halloween in the Park
- Carole Park Harmony Day
- Carols by Candlelight
- Carols in the Park (Rochedale)
- Carols on the Range
- CCAQ Pan Celtic Dinner and Awards Event
- Centenary Community Christmas Carols
- Chanukah in the City
- Children's Moon Festival
- Children's Week Family Fun Day
- Christmas 4 Kids
- Christmas at The Grove

Program 5 – Lifestyle and Community Services

- Christmas in the Park
- Chrome Street Fiesta
- Colombian Independence Day Festival
- Commemoration of the Last Tram Trip
- Community Christmas Carols (Bayside)
- Community Christmas Carols (Tigers)
- Darra Community Festival
- Deaf Services Art Show
- Diwali Indian Festival of Lights
- Doolandella Community Christmas Carols
- Eid Down Under
- Einbunpin Festival
- End of the Line Festival
- Fair on the Green
- Ferny Grove Festival
- Festitalia
- Festival of Lights
- Festival of Slavic Culture (biennial)
- Forest Footsteps – The Outdoor Festival
- Goldicott
- Good Vibes Festival (biennial)
- Great Strides – Ashgrove
- History Alive – A Journey Through Time
- India Day Fair
- India-Australia Day Festival
- Indigo Fair
- International Jazz Day
- International Tartan Day
- Iranian Film Festival
- Jacaranda Festival
- Jindalee Fete
- Jingle all the Bay
- Kalinga Colour Dash
- Kelvin Grove Community Carols and Christmas Markets
- Kenmore Community Carols
- Keperra Baptist Carols
- Korean Festival Day
- Kurilpa Community Day
- Langlands Pool Party
- Lanham Park May Fair
- Le Festival
- Light Up Carols and Santa
- Lights of Paddington
- Linden Street Festival
- Luminous Lantern Parade
- Manly Harbour Village Halloween Street Party
- Matilda Awards
- Matsuri Brisbane
- Mayfest
- Mitchelton Carols in the Park
- Moorooka Family Fun Day
- MOSAIC Multicultural Festival
- Mother's Day Multi Culture Dumpling Festival
- Mt Coot-tha Songwriters Festival
- Mt Gravatt Show
- Multicap Christmas Carols
- Multicultural Taste of the World Festival
- MultiFest
- Music by the Sea
- National Archaeology Week
- New Farm Spring Fair
- Nightmare on Bogong Street
- Northey Street City Farm Winter Solstice Festival
- Nundah State School Winter Fair (biennial)
- Nundah Village Festival

Program 5 – Lifestyle and Community Services

- Opera in the Gardens
- Oxley Bowls Club Australia Day Pool Party
- Paddington Movies in the Park
- Paddington Street Festival
- Paniyiri Greek Festival
- Parkinson Multicultural and Dragon Boat Festival
- Party in the Park
- Peaks to Points (biennial)
- Persian New Year (Nowruz)
- Polish Festival of Brisbane
- Portugal Day Commemorations
- QTA Dasara Deepavali Celebrations
- Queensland Cabaret Festival
- Queensland Poetry Festival
- Queensland Youth Music Awards
- Rainbow Carnival
- Rajyotsava Festival
- Rotary Carols by Candlelight
- Rotary Club of Mt Gravatt Christmas Markets and Carols
- Rotary Fun Run
- Runcorn Family Fun Day
- Sandgate Bluewater Festival
- Scandinavian Festival
- Seniors Multicultural Dinner
- Sherwood Community Festival
- South Pacific Islander Christmas in the Park Festival
- Spooktacular
- Spring Family Fun Day
- Spring Hill Alive
- St Augustine's Christmas Carols
- St Patrick's Day Parade
- St Pius Spring Fair
- Sunlit Sounds Festival
- Sunnybank Fireworks Fiesta
- SunPAC Summerfest
- Technicolour Multicultural Festival
- Teddy Bears Picnic
- Teneriffe Festival
- The Battle of the Rock Bands
- The Great Aussie Pool Party
- Three Saints Festival Brisbane
- Toowong Hands and Hearts Fair
- Trek2Health
- Ugaadi Utsava Celebrations
- Vesak A Sri Lankan Experience
- Vietnamese Lunar New Year Festival
- Wakerley Rotary Christmas Carols
- West End Film Festival
- Wilston Village Christmas Festival
- Windsorfest (biennial)
- World Refugee Day
- Wynnum Fringe Festival
- Wynnum Illuminations Festival
- Wynnum Manly Jazz Festival
- Wynnum Manly Seafood Festival
- Zillmere Festival.

Cultural Organisations program supports Brisbane's creative and cultural organisations to develop an innovative sector through financial resilience and economic viability to drive our creative economy:

- 4MBS Shakespeare Festival
- Backbone Youth Arts
- Brisbane Philharmonic Orchestra
- Brisbane Symphony Orchestra
- Cluster Arts
- La Boite Theatre Company

- Metro Arts
- Opera Queensland
- Queensland Ballet
- Queensland Choir
- Queensland Symphony Orchestra
- Queensland Theatre Company
- Queensland Youth Orchestra
- Royal Queensland Art Society (Brisbane Branch).

Strategy 5.1.2 Cultural Activities

Deliver citywide arts, cultural and entertainment programs that connect residents with opportunities to participate in the local activities, events and places that make Brisbane great.

Service 5.1.2.1 City Entertainment

This service delivers an accessible, innovative annual program of creative events and activities that inspires and engages the community, develops and maintains creative partnerships and programs and supports creative workers.

Activities in this service include:

- Lord Mayor's City Hall Concerts
- Bands in Parks
- BrisAsia Festival
- The QUBE Effect
- Lord Mayor's Children's Concerts
- Lord Mayor's Seniors Cabaret
- Lord Mayor's Seniors Christmas Parties
- Lord Mayor's Christmas Carols
- Outdoor Cinema in the Suburbs.

Strategy 5.1.3 Creative and Cultural Development

Provides support for Brisbane's creative workforce by harnessing local opportunities and encouraging a pipeline of investment, jobs and businesses to support the economic growth of our city.

Service 5.1.3.1 Cultural Advocacy

This service enables cultural and creative sectors to develop new cultural and business practices.

Activities in this service include:

- providing professional development opportunities for local artists and creative workers
- providing local artists and creative workers with opportunity to develop partnerships and networks across Brisbane.

Service 5.1.3.2 Creative City

This service delivers strategic planning, partnership and engagement activities to build the city's creative capacity and realise *Creative Brisbane Creative Economy* strategy objectives

Activities in this service include:

- engagement to support sustainable opportunities for creative production
- leadership by collaborating with cultural and creative sector peers to develop and support exemplary practice
- facilitating cultural and industry support to local artists, organisations and enterprises
- research, strategic planning, analysis and feedback.

Service 5.1.3.3 Social History

This service celebrates and connects residents with Brisbane's history which is integral to understanding where we have come from and where we are heading.

Activities in this service include:

- supporting local cultural heritage and historical organisations to link residents and visitors to Brisbane's history and heritage
- providing opportunities for history students and independent researchers to undertake history or heritage projects which have a focus on informing or educating the public.

Outcome 5.2 Libraries for an Informed Community

Outcome description

Council's Library Service provides free, equitable access to information and opportunities for learning, recreational and cultural activities, delivering experiences that meet community needs and improve liveability for the people of Brisbane.

Our libraries provide facilities, collections, services, technology and programs which build literacy and lifelong learning, foster digital inclusion, celebrate and showcase diversity and creativity and support personal wellbeing – ensuring a strong and thriving community and city.

Where we are now

The Brisbane community is informed and opportunities for learning are provided through an extensive public library network, which includes 33 libraries, mobile and pop-up libraries, outreach services and programs, City Archives and 24/7 online services.

Lifelong learning activities delivered in our libraries enhance each individual's ability to use the libraries to access services and participate fully in community life.

Where we want to be

Council's libraries will continue to be vibrant, welcoming and inclusive hubs which celebrate and connect communities, provide access to knowledge, information and reading, and are a place of learning, sharing and creativity.

Council will continue to improve and evolve service delivery in line with current and future community needs to maximise residents' participation and enjoyment, whether it be from home, online 24/7, by visiting our world-class library network, or via community outreach services and programs.

Strategy 5.2.1 Brisbane's Libraries

Deliver public library services for Brisbane, providing facilities, collections, programs, technology and services where residents can connect and access information, learning, recreation and culture.

Service 5.2.1.1 Lending and Reference Services

This service operates and provides equitable access to public library services which meet the Brisbane community's needs, including information resources, services, activities and programs.

Activities include:

- delivery of library services throughout the network of 33 libraries, mobile and pop-up libraries and online
- supporting customers to access and borrow from the extensive library collection – physical and digital, including other library collections via interlibrary loans services
- providing professional reference services to access collections, including reading, research and study assistance
- supporting access to and borrowing of materials in languages other than English for diverse communities
- developing digital literacy and inclusion, including delivery of technology training and programs
- delivery of reading and literacy programs to support children, their parents and carers, including delivery of the First 5 Forever family literacy program
- delivery of a diverse range of in-library, outreach and activity programs to support lifelong learning and broaden and extend relevance of library services
- providing access to libraries via a wide range of opening hours which meet the needs of the Brisbane community.

First 5 Forever is an initiative of the Queensland Government, coordinated by State Library of Queensland and delivered in partnership with local government.

Service 5.2.1.2 Maintain and Enhance Libraries

This service provides library facilities as community hubs for the provision of social, cultural, recreational and educational services which reflect community needs and contribute to a liveable city. Maintenance is vital to ensure these facilities remain vibrant, attractive, welcoming, comfortable and safe. This service also delivers new library facilities and the rolling library refurbishments program, including the delivery of the refurbishment of the Zillmere Library and New Everton Park Library in the current term.

Activities in this service include:

- provision of 33 library branch facilities and City Archives
- provision of the mobile library
- provision of the pop-up library
- maintenance of library facilities and City Archives
- library refurbishments and enhancements and new library projects.

Service 5.2.1.3 Preservation of City's Historical Record

This service preserves Brisbane City's historical records.

Activities in this service include:

- collecting, managing, maintaining and providing public access to the permanent records of Council in accordance with the requirements of the *Public Records Act 2002*
- management of the City Archives facility, and provision of specialist expertise and advice to support collection access
- enhancing the accessibility and relevance of the history of Brisbane to the broader community and provide guidance and support for history groups to manage their records, information and data
- supporting local history groups in their work and ensuring that Council libraries remain a focal point for community groups interested in the city's history.

Service 5.2.1.4 Outreach Programs

This service ensures community access to, promotes awareness of, and delivers library programs and services which grow a love of reading and learning and celebrate and reflect Brisbane's diverse community.

Activities in this service include:

- delivery of Home Library Services and free audiobook postal service for people who are blind or vision impaired to increase the inclusion of all residents in the life of the city
- delivery of community focused events, literacy, reading, learning and cultural programs and activities which reflect and celebrate our diverse city
- delivery of outreach activities – extending library services beyond the library branch network into local communities to reach new audiences
- production of physical and digital customer communication, including membership information and translations into languages other than English
- development and delivery of online library services for literacy, reading, learning and cultural experiences via library social media and library online platforms
- delivery of the Lord Mayor's Writers in Residence program, which grows a love of reading, writing, creativity and ideas in the Brisbane community through author talks and writing workshops.

The program connects high profile authors with readers, emerging writers and Council's Library Service, and engages participants in shared conversations around literature, reading and writing.

Service 5.2.1.5 Library Systems and Technology

This service supports the provision, maintenance and development of essential library systems and technology to facilitate efficient and effective library operations and optimal customer use and experience.

Activities in this service include:

- maintaining and developing the Library Management System
- ensuring stable and reliable systems which facilitate member services across both public and staff interfaces, including lending, access to the online library catalogue, online collections and resources, and the BNELibraries app
- providing ongoing public internet services and free Wi-Fi across the library network
- providing, managing and maintaining public internet customer booking service and notification systems
- provision and maintenance of radio frequency identification enabled customer self-service technologies
- upgrading library information and communication technology equipment.

Service 5.2.1.6 Purchase and Management of Library Collections

This service conducts the purchase and management of the citywide library collection to a size, age and condition that meets customers' information, learning and recreational needs.

Activities in this service include:

- providing a public library collection which includes physical and digital materials for customer borrowing and use, local history collections, online information and materials as well as learning and recreational resources
- ongoing review and planning of library physical and digital collections and digital content services
- purchase of library collection materials using best practice procurement methods
- delivering library collection management which optimises the availability, use and lifecycle of collection materials
- providing access to online resources.

Service 5.2.1.7 Library Futures

This service plans, invests and delivers future focused initiatives to ensure Brisbane libraries continue to provide exceptional library experiences for customers, fostering a lifelong love of reading, learning and community participation.

Activities in this service include:

- planning and providing advice on future directions for libraries to meet community needs
- developing, coordinating and maintaining partnerships (internal and external) to deliver future directions for libraries
- embedding resident and customer satisfaction feedback and usage trends into strategic planning for libraries and other Council initiatives to improve the customer experience
- monitoring initiatives for future library development including capital works projects for stand-alone and co-located Council facilities and services
- monitoring, analysing and reporting of research trends and issues that may impact and affect use of Council libraries.

Outcome 5.3 Active and Healthy Community

Outcome description

Brisbane is an active and healthy city with high-quality facilities and programs providing a range of lifestyle and leisure opportunities.

Where we are now

Council is dedicated to creating new lifestyle and leisure opportunities, delivering a range of programs and facilities to encourage the community to make healthy lifestyle choices and improve their general health and fitness.

Brisbane residents have access to a range of events, activities and facilities to help them become active and healthy. The city also offers a range of sport and recreation opportunities that meet residents changing living, working and leisure patterns.

Where we want to be

Brisbane will be a city of diverse and accessible sport and recreational opportunities for all ages, abilities and backgrounds.

All Brisbane residents will have access to a range of facilities and programs to achieve active and healthy lifestyles and will be supported in their choice of physical activity.

Brisbane's great public spaces, sport facilities and clubs will provide safe opportunities for all ages. Neighbourhoods will be more liveable and people will feel connected and engaged.

Council's goal is to ensure all residents have the opportunity to participate in affordable and accessible sport and leisure activities. A range of free and low-cost activities will continue to be delivered across a variety of suburbs and facilities and at varying times throughout the day and week. Council's continued support to Brisbane's community based, not-for-profit sport and recreation clubs and organisations will enable resident access to a range of local community facilities and sports fields.

Strategy 5.3.1 Community Health and Wellbeing

Encourage widespread community uptake of regular physical activity and healthy eating are key elements in achieving personal health and wellbeing.

Service 5.3.1.1 Community Participation Opportunities

This service provides opportunities for Brisbane residents to get active and remain active by promoting participation in a range of activities that inspire and motivate all residents to work towards a healthy lifestyle.

Activities in this service include:

- facilitating a range of free or low-cost healthy lifestyle activities in accessible parks and venues across the city
- promoting and linking residents to recreation and wellbeing opportunities that exist in the wider community.

Strategy 5.3.2 Community, Sport and Recreation Support Program

Support a citywide network of sporting clubs and organisations that connect Brisbane residents with affordable, community-based sport and recreation opportunities.

Service 5.3.2.1 Sport and Recreation Organisational Development

This service aims to increase and enhance community sport participation by providing access to community facilities and sports fields.

Activities in this service include providing support and development opportunities for not-for-profit sport and recreation clubs and organisations to assist with:

- sports field management and maintenance
- vision and business planning
- committee and volunteer capability
- finance and funding
- working in partnership with other levels of government and the private sector.

Outcome 5.4 Inclusive Brisbane

Outcome description

Brisbane is an inclusive city in which diversity is valued and all Brisbane residents, regardless of ability, background or circumstance, are able to fully enjoy living, working or experiencing.

Where we are now

Brisbane is known for its relaxed lifestyle, sense of community, friendly atmosphere and diverse communities. Our city faces a range of challenges in maintaining a strong sense of community including an ageing population, rapid growth, changing economic conditions, access to services and facilities and meeting the needs of a diverse community.

Council shares the responsibility of social inclusion initiatives with partners including other levels of government, not-for-profit and business sectors and the community. Partnerships with these agencies strengthen Council's ability to respond to emerging needs as well as providing the means for Council to negotiate for improved services and programs.

By targeting services, building community capacity and resilience and supporting community groups and networks, this outcome provides increased accessibility and affordability of Council services and facilities to all Brisbane residents.

Where we want to be

Brisbane's community will retain and express social values of friendship and compassion by helping others, welcoming new residents and visitors, addressing social issues, supporting our young people, seniors and people with a disability, welcoming multicultural diversity and valuing our Aboriginal and Torres Strait Islander communities. Council will be noted for its ability to broker partnerships between community, business and government. Our strategies, plans and programs will respond to existing and emerging social and economic challenges, and connect Brisbane's communities with improved essential and desirable services programs and facilities, regardless of age, ability or background.

Strategy 5.4.1 Diverse and Inclusive Communities

Implement a range of strategies that advocate for a Brisbane that is a city for everyone, with inclusive and supportive services and cultures that promote diversity, strengthen communities and increase social inclusion.

Service 5.4.1.1 Aboriginal and Torres Strait Islander Initiatives

This service will strengthen relationships and connections with Brisbane's Aboriginal and Torres Strait Islander communities and provide opportunities for them to be engaged, included, empowered and participate in the activities and events that make Brisbane great.

Activities in this service include:

- implementing Council's Reconciliation Action Plan
- engaging Aboriginal and Torres Strait Islander people to build sustainable and successful relationships
- facilitating partnerships and networks for shared delivery of services
- developing community skills by sharing knowledge and building capacity
- facilitating sustainability through innovation and best practice in community development that helps preserve and recognise Aboriginal and Torres Strait Islander cultural heritage
- increasing Aboriginal and Torres Strait Islander residents' access to Council's programs and services.

Service 5.4.1.2 Multicultural and Refugee Initiatives

This service aims to strengthen the relationships and connections with culturally and linguistically diverse communities, providing increased accessibility to Council services and facilities and opportunities to be engaged, included, empowered and participate in the activities and events that make Brisbane great.

Activities in this service include:

- engaging with culturally and linguistically diverse communities across Brisbane to build leadership, promote Council services and create opportunities to engage with Council and the wider community
- providing culturally appropriate services to the community, in partnership with other internal and external services
- promoting multiculturalism in Brisbane through supporting community projects that bring communities together
- providing programs that respond to the needs of refugees and migrants
- supporting culturally and linguistically diverse organisations to access facilities and grants that strengthen their programs and services.

Service 5.4.1.3 Ageing and Disability Support

This service supports the inclusion of seniors and people with a disability across Brisbane.

Activities in this service include:

- implementing the *A City for Everyone: Inclusive Brisbane Plan 2019-2029*
- ensuring that by 2031, all Council-managed facilities will be accessible and functional
- ensuring Council meets its obligations under the *Disability Discrimination Act 1992* by providing advice, education and guidance within Council and to external partners
- providing the Council Cabs program, which is a shared taxi service for residents who are either over 60 years, are mobility impaired or a pension concession card holder. The service takes residents to their local shopping facility for a set fare.

Service 5.4.1.4 Homelessness and Affordable Housing

This service responds to homelessness and affordable housing issues.

Activities in this service include:

- supporting homelessness services and organisations to better meet the needs of homeless people through initiatives such as Homeless Connect and the Red Cross Night Cafe
- addressing homelessness in public spaces by providing crisis and transitional housing options through the Community Housing Partnership Project
- responding to people experiencing homelessness and rough sleepers through engagement and referrals to appropriate support and housing services
- demonstrating civic leadership through facilitating practical and holistic responses to homelessness that involves all spheres of government, business and the community

- providing grant funding to support community organisations to provide innovative and sustainable solutions to create collaborative, integrated and sustainable pathways out of homelessness
- supporting a partnership to respond to complex hoarding and squalor cases.

Service 5.4.1.5 Youth Initiatives

This service supports the young people of Brisbane to be engaged, empowered, included and participate in the activities and events that make Brisbane great.

Activities in this service include:

- coordinating Council's role in supporting and celebrating Brisbane's young people aged between 12 and 25 years
- supporting and resourcing youth-led initiatives, ideas and projects connecting young people and community organisations to information, networks and opportunities to develop skills, experiences and initiatives
- working with the community to respond to emerging youth issues and providing accessible and inclusive services and programs for young people
- encouraging positive perceptions about young people
- delivering Youth Week
- delivering the Lord Mayor's Youth Advisory Council
- operating accessible and inclusive youth spaces.

Service 5.4.1.6 Community Safety Initiatives

This service supports Brisbane's communities and businesses to feel safe and secure through crime prevention and safety programs.

Activities in this service include:

- developing best practice community safety strategies, and embedding the *Crime Prevention Through Environmental Design Planning Scheme Policy* into relevant planning and development assessment processes
- undertaking *Crime Prevention Through Environmental Design Planning Scheme Policy* audits in identified locations and coordinating responses to priority safety issues
- continuing to provide and service sharps bins to reduce the risk of related injuries.

Strategy 5.4.2 Community Support

Celebrate, strengthen and connect Brisbane's communities through activities, events and places that build capacity and resilience within communities across Brisbane.

Service 5.4.2.1 Community Capacity Building

This service supports communities to expand their existing skills and networks and develop their organisations, leaders and groups to identify and respond to community priorities in making Brisbane more accessible and inclusive. This also includes partnerships with the community, business and other spheres of government to ensure broad participation in Council's planning for social inclusion.

Activities in this service include:

- supporting communities to respond to the impacts of rapid growth, disaster response and recovery, and emerging community priorities identified through Council's engagement and planning processes
- supporting community organisations and groups to implement inclusive and accessible community development activities in their local areas
- supporting social enterprises to access Council contracts and adhere to Council's Social Procurement policies
- providing community grant funding to support community capacity building among community groups
- assisting communities to share resources and community facilities to achieve more sustainable community outcomes
- engaging with communities across Brisbane to build leadership, promote Council services and create opportunities to engage with Council and the wider community
- offering Brisbane residents and visitors the opportunity to learn more about our city by providing free Brisbane Greeter tours.

Service 5.4.2.2 Grants Management

This service administers Council's grants programs which provide funding to help local not-for-profit community groups and individuals contribute to Brisbane's liveability by developing, improving and promoting activities, events and places.

Queensland Government changes to the Regulation now impose a prescribed amount for discretionary funds set at 0.1% of general rates revenue in the preceding financial year. This prescribed amount is reflected in this year's Lord Mayor's Community Fund allocation, and will be reviewed on an annual basis to ensure compliance.

Activities in this service include:

- administrating Council community grants and funding programs
- maintaining Council's grants management database.

Outcome 5.5 Community Sport, Recreation and Cultural Facilities

Outcome description

Brisbane residents have access to a broad range of well-managed, high-quality community facilities that provide inclusive and supportive sporting, recreational, social and cultural opportunities.

Where we are now

There are more than 600 community leases and licences in place over Council assets for a range of community purposes such as sport and recreation clubs, cultural and community services. These community facilities need to be maintained to a level that complies with legislative requirements.

Brisbane's expanding population places increasing pressure on the existing supply and maintenance of community facilities. Council faces the challenge of ensuring optimum use of existing community facilities while exploring ways to deliver new and improved facilities to meet the needs of a growing and diverse community.

The Museum of Brisbane, Brisbane Powerhouse and SunPAC Brisbane are major cultural facilities that provide opportunities for diverse community participation in cultural activities.

Where we want to be

Planning for new and improved sport, recreation, cultural and community facilities and precincts, as an integral component of the city's infrastructure development, is crucial as localities undergo redevelopment and change.

Through a sound understanding of the current and future needs of the local community, Council will ensure that facilities are planned, developed and managed to meet the current and future needs of the community.

Facilities will be flexible in design and fit-for-purpose with asset and risk management plans and programs to maintain public safety, while responding to changing demands.

Council will continue to develop partnerships with other levels of government, the not-for-profit sector, community-based enterprises and the private sector to maximise Council's investment in community facilities.

Strategy 5.5.1 Community Facilities

Plan, develop and maintain a network of accessible community facilities to connect Brisbane's communities regardless of age, ability, or background by supporting access to essential and desirable services and facilities.

Service 5.5.1.1 Community Facilities Planning and Development

This service improves access to, and increases the supply of local sport and recreation, cultural and community facilities, for use by all Brisbane residents.

Ongoing development and implementation of condition, maintenance and refurbishment plans and programs enables broader community use and increases the safety and lifecycle of facilities. Implementation of a program of health and safety, compliance and maintenance works will ensure facilities are safe and fit for purpose.

Activities in this service include:

- planning for community facilities and precincts for the provision of sport and recreation, cultural and community services
- developing, improving and maintaining Council's network of community facilities
- fostering partnerships with not-for-profit organisations, businesses and other levels of government to ensure community facilities meet the needs of Brisbane residents
- ensuring Council's community facilities comply with legislative and best practice requirements.

Service 5.5.1.2 Community Lease Management

This service fosters and promotes equitable access to facilities and opportunities for participation in a range of community sport, recreation and cultural activities to provide positive benefits and values to the community.

Activities in this service include:

- allocating, managing and providing administration for Council's 600 community leases and licences across its portfolio of sport, recreation, cultural and community facilities and associated buildings and sports fields
- working directly with tenants to provide ongoing support and guidance to manage and maintain community facilities and develop effective governance structures and practices.

Strategy 5.5.2 Sport Facilities

Plan, manage, develop and support a network of local, district and regional sport and recreation facilities that meet the needs of Brisbane residents.

Service 5.5.2.1 Sport and Recreation Facilities

This service delivers sustainable solutions to increase Brisbane's network of sports surfaces and facilities to respond to increasing community demand and a greater range of sport and recreation activities.

Activities in this service include planning, developing, managing and maintaining Council's outdoor sports field, hard court surfaces, sport and recreation facilities and associated infrastructure.

Strategy 5.5.3 Cultural Facilities

Plan, deliver and support facilities that provide opportunities for diverse community participation in cultural activities.

Service 5.5.3.1 Cultural Facilities Management

This service plans, develops and maintains Council owned cultural facilities and ensures cultural performances, events and exhibition programs meet the needs of Brisbane residents. Council fosters partnerships with not-for-profit groups, businesses and other levels of government to improve access to and supply of cultural facilities.

Activities in this service include:

- funding the Museum of Brisbane, Brisbane Powerhouse and SunPAC Brisbane, to develop and promote leading local and interstate arts performances and exhibition programs, ensuring these are accessible to Brisbane audiences
- contributing to the ongoing maintenance of the heritage listed Brisbane Powerhouse.

Museum of Brisbane, located in the iconic City Hall, will continue to present an entertaining and informative museum program focusing on Brisbane. Museum of Brisbane is also the custodian of the City of Brisbane Art Collection.

The Brisbane Powerhouse will continue to be a primary centre for live arts and contemporary performing arts and will continue to focus on encouraging broader community participation in these events.

SunPAC Brisbane is a major cultural facility that provides opportunities for diverse community participation in cultural activities.

Outcome 5.6 City Icons and Venues

Outcome description

Council's iconic City Hall is fundamental to the city's identity, government, cultural and community life. City Hall is a heritage building Council has preserved for current and future generations.

Council's venues provide places that connect our communities with cultural, recreational and educational opportunities that makes Brisbane a great place to live.

Where we are now

City Hall was officially opened on 8 April 1930 and is a significant heritage building listed on the local, state and national heritage overlay.

For more than 91 years, City Hall has been the backdrop to many of Brisbane's cultural, social and civic events. After an extensive \$215 million program of works and reopening in April 2013, City Hall has been restored as the 'People's Place' and a focal point of social and civic life in Brisbane.

Council has a range of iconic facilities available to the community. These facilities continue to be well patronised and relevant for our community. With comprehensive planning and management these facilities will remain viable into the future.

Where we want to be

City Hall remains a symbol and focus for Brisbane. City Hall and King George Square precinct are used daily for community activities, festivals, concerts, events, conferences and citizenship ceremonies.

City venues are the first choice for Brisbane residents across a range of well-managed, community facilities. Brisbane's city venues will contribute to our *Brisbane Vision 2031* by offering accessible, vibrant and active facilities across the city.

Strategy 5.6.1 Preserve and Maintain City Hall and King George Square Precinct

Ensure the City Hall facility and surrounds continue to adhere to building standards and requirements for current and future users.

Service 5.6.1.1 The People's Place Precinct

This service preserves and maintains City Hall and King George Square to enhance the social and civic life in Brisbane and offer residents and visitors a variety of experiences, including the Museum of Brisbane, Shingle Inn, 50 Plus Club and Red Cross within City Hall.

Activities in this service include:

- managing, maintaining and operating City Hall and King George Square to ensure all users and commercial operators are able to conduct business. This includes facilities and office cleaning, maintenance of plant and equipment, audio visual software and hardware, the Henry Willis organ and the gardens and trees in King George Square
- facilitating public access to corridors, the clock tower as well as support for the Lord Mayor's Office, Council Chambers, public gallery and committee rooms, community spaces and King George Square
- provisioning of security for the facility and its users
- providing support for public, community groups and not-for-profit organisations to use City Hall for events and activities.

Strategy 5.6.2 City Venues Management

Plan, deliver and effectively manage a network of diverse and accessible venues that provide Brisbane's current and future residents with opportunities to participate in healthy, cultural, recreational, educational and entertainment activities.

Service 5.6.2.1 Riverstage

This service delivers Council's Riverstage venue, located within the City Botanic Gardens, to create opportunities for Brisbane residents and visitors to connect in cultural, recreational and entertainment activities. This unique outdoor venue helps position Brisbane as a host for national and international events and artists, supporting Brisbane's creative and cultural industries.

Service 5.6.2.2 Planetarium

This service delivers Council's Sir Thomas Brisbane Planetarium, located within the Brisbane Botanic Gardens Mt Coot-tha and in close proximity to Mt Coot-tha Library, supporting diverse options for community recreation and lifelong learning.

Service 5.6.2.3 Golf Courses

This service manages Council's golf facilities and associated leases for the benefit of all Brisbane residents and visitors.

Service 5.6.2.4 Aquatic Centres

This service delivers Council's aquatic centre infrastructure, supporting the lifestyle that Brisbane residents love by providing accessible sporting, recreation and water safety activities.

Aquatic centre refurbishment projects across the next four years include the renewal of the Newmarket 50 metre pool basin and replacement of plant, filters and heating and a major upgrade of the Chermside Aquatic centre.

Activities in this service include:

- effective management of contracts and leases for Council's 22 pools and aquatic centres
- ongoing facility maintenance, accessibility improvements and refurbishments
- strategic long-term planning to deliver community benefits, optimise Council investment and provide continuity of service of Council facilities.

Service 5.6.2.5 Community Halls

This service enhances community access to facilities that support suburban cultural events and community participation. Council's community halls will continue to provide an affordable and accessible location for a variety of community generated activities and events. The continual improvements to our facilities will provide wider access to our community halls.

Activities in this service include:

- managing Council's community halls portfolio
- provisioning of asset management and maintenance of the community halls portfolio
- enhancing community hall facilities
- liaising with community organisations and members of the public to facilitate booking of events and activities.

Outcome 5.7 Cemeteries

Outcome description

Operate cemeteries, crematoria, non-denominational chapels, memorial walls and gardens.

Where we are now

Council delivers cemetery and crematorium services that reflect the diversity of Brisbane residents and community expectations.

Where we want to be

Cemeteries will continue to provide quality and affordable venues for funeral services, burials, cremations, memorial walls and gardens.

Strategy 5.7.1 Cemeteries Management

Operate and maintain Council's cemeteries, crematoria, non-denominational chapels, niche walls and memorial gardens.

Service 5.7.1.1 Managing Brisbane's Cemeteries

This service provides funeral services, including interment and provision of quality and affordable venues for funerals, burials, cremations and ash memorials.

Activities in this service include:

- ensuring cemeteries are well maintained, including the preservation of historical sites
- supporting community groups involved in promoting the heritage value of its cemeteries
- expanding and diversifying its products and service range
- continuing to provide choice of venues to the community
- promoting the use of cemeteries as a public space
- enhancing and maintaining the appearance of memorial gardens, niche walls and lawn cemeteries.

Outcome 5.8 Community Engagement

Outcome description

Council engages with the community to better understand their needs and provide opportunities to actively and meaningfully participate in decision making that affect our communities and the future of Brisbane.

Council recognises the importance of engaging with the community to understand who they are, what they want, and how they experience Council's products and services.

Where we are now

Council regularly engages with the community to understand their needs and to provide them with opportunities to have a say, to be informed, engaged and consulted in decisions that affect their lives.

Council provides consultation opportunities through Council's corporate website, digital media such as Facebook and Twitter, Your City Your Say community reference panel as well as project-specific engagement.

Where we want to be

Effectively engaging the community continues to be an integral part of how Council builds relationships and delivers local government services that matter. Brisbane residents will be informed, consulted and actively involved in issues facing the city. More community members will choose to engage with Council and participate in influencing Brisbane's future. Council will provide clear and timely feedback to participants and the community on how their input influences its decision making.

Information collected through community consultation and research informs program planning, strategy development, product and service development and customer service delivery across the organisation.

Strategy 5.8.1 City Engagement

Maximise opportunities and choices for people to engage with Council, and to have their say on the direction and decisions for the city.

Service 5.8.1.1 Engagement in City Direction and Decisions

This service provides opportunities for the community to share their aspirations and feedback on draft plans, strategies, projects, and initiatives to inform Council's decision making about planning for the future of Brisbane. The community have the option to provide their feedback through events, face-to-face and online engagement activities.

Activities in this service include:

- providing advice and support to work areas across Council about the planning, delivery and evaluation of community and stakeholder engagement
- managing Council's online engagement platform, YourSay.Brisbane
- managing Council's Your City Your Say program, a community panel of more than 12,000 registered members
- providing professional development training in community engagement practice and planning for community engagement.

Strategy 5.8.2 Understand and Improve

Work with the community to develop customer experience processes that are centred on customer needs and deliver on the drivers of customer satisfaction.

Service 5.8.2.1 Understand Customers

This service builds an understanding of the communities' experiences, preferences and expectations to inform improvements to Council services, processes and customer experience culture.

Activities in this service include:

- researching and reporting on customer satisfaction including improvement priority recommendations
- supporting specific customer experience improvement initiatives
- collecting, analysing and reporting on customer service trends and targets
- carrying out targeted research across channels and services to expand our understanding of customers
- developing partnerships across Council to identify and address issues impacting customer satisfaction.

Service 5.8.2.2 Customer Experience Culture

This service promotes proactive customer experience behaviour to build capacity across Council so employees in every role and at every level of the organisation are energised and proud to work with customers.

Activities in this service include:

- delivering a customer experience learning and development program
- identifying, analysing and prioritising areas of customer dissatisfaction and customer experience issues
- identifying options for improved customer and business solutions
- developing, reviewing and refreshing channel management strategies and channel migration.

Outcome 5.9 Customer Service Delivery

Outcome description

Council supports access to information about Brisbane, Council facilities and services by providing customer-centred contact channels and services. Sustained community satisfaction is achieved by delivering positive customer experiences and supporting local businesses, activities and events that make Brisbane great.

Where we are now

Council is committed to providing multiple contact channels for customers including Council's 24/7 Contact Centre to access information or request Council services. Brisbane's economic recovery is supported by the Business Hotline, 133 BNE, providing a priority 24/7 hotline for business enquiries and specialised client management for filming, festivals and events in Brisbane.

Where we want to be

Council will deliver customer service that reflects our love of Brisbane and achieves sustained community satisfaction by listening to our customers; understanding their needs; and providing services that are accessible, fit-for-purpose and responsibly balance the needs of our communities and the city.

Council's business support activities contribute to a productive local economy, facilitating business permits and making Brisbane an attractive location for filming, festival, and event industries.

Strategy 5.9.1 Develop and Deliver Customer Services

Optimise the design, development and delivery of services to customers through multiple channels.

Service 5.9.1.1 Customer Service Delivery

This service enables residents, businesses and visitors to access information and support from Council's Contact Centre.

Activities in this service include:

- a 24/7 Call Centre that meets the needs of residents, businesses and visitors by actioning customer enquiries and requests through multiple channels
- after-hours emergency support for the South-East Queensland (SEQ) region, managing calls on behalf of other local authorities
- Customer Service Centres delivering face-to-face transactions and services for businesses and residents
- building searches and certificates
- correspondence channels to support community and business contact with Council via postal mail, email, online forms and social media
- a 24/7 Business Hotline (133 BNE) facilitating approvals for businesses, filming, festivals and events in Brisbane; and raising the profile of community organisations and awareness campaigns through hanging banners and decorative lighting of Council assets.

Service 5.9.1.2 Customer Service Solutions

This service provides systems, processes, technology and business intelligence to support Council's dedicated, 24/7 Contact Centre. The Contact Centre continues to deliver positive customer experiences across multiple channels to provide all customers, regarding of age, ability or background, access to essential and desirable services and facilities on behalf of Council.

Activities in this service include:

- supporting all work units in business improvement activities and project delivery
- improving customer experience
- providing open access to information for our customers
- improving and maintaining systems and processes
- embracing and improving digital technologies to provide choice in customer contact channels
- reporting and analysing customer service channels and contacts.

City Standards, Community Health and Safety

Program goal

Through the City Standards, Community Health and Safety Program, Council delivers high quality maintenance standards for the city's civil and green assets, and maintains a focus on the health, safety and amenity of Brisbane's growing community.

Program description

The City Standards, Community Health and Safety Program contributes to Council's vision for a sustainable, liveable and well-managed city, now and in the future.

Through this Program, Council supports sustainable choices in transport and waste management and delivers on community health strategies to ensure Brisbane remains in the top 10 most liveable cities in the world. By delivering critical asset maintenance activities, pest control, community immunisation, food safety and animal management services and initiatives, Council enables residents and visitors to connect with the activities, events and places that make Brisbane great, in a safe and healthy environment.

Council will continue to partner with the community to reduce waste generation and increase resource recovery, reducing waste to landfill and protecting the environmental health of the city.

These outcomes will be achieved by:

- removing graffiti across the city
- maintaining parks and green spaces including grass cutting, trees on Council land, street and park furniture, park signs, and playgrounds
- managing road and footpath maintenance including signs, lines, pothole repairs, and weed control
- managing urban cleaning activities including city malls cleaning, litter control, street sweeping, and gum removal
- delivering mosquito, vegetation, and pest control
- ensuring that Brisbane is a leading city in waste management and resource recovery
- coordinating localised incident and disaster response activities
- ensuring a firm but fair approach to compliance and regulation to maintain city amenity standards
- minimising environmental health risks and safety hazards
- ensuring compliance with local laws and regulations.

The adopted Program Budgeted Financial Statement for this program can be found on page 25.

Outcome 6.1 Maintaining the City

Outcome description

Council supports residents and visitors to make sustainable active travel choices by by completing maintenance and rehabilitation on our roadways, footpaths, and bikeways. Council also monitors parking regulations to ensure a fair allocation of kerbside space and smooth traffic flows at peak hours.

Where we are now

Council is responding for the maintenance of more than 4900 km of constructed hard surface footpaths and more than 870 km of off-road bicycle and shared paths. Council delivers value for money maintenance services to a wide range of transport network infrastructure. This maintenance is based on sound asset management principles to effectively manage our assets and replace them only when needed.

Council continually monitors compliance with parking regulations to maximise the safety and efficiency of the existing road network and ensures equitable use of kerbside space for all road users. These activities also reduce congestion and ensure the road network operates efficiently and safely.

Where we want to be

Council will encourage greater active travel participation by setting high standards for the maintenance of our active transport and road networks across Brisbane. We will be responsive to customer needs while proactively delivering maintenance based on accurate knowledge of the condition of our assets.

We will fairly enforce parking regulations across the city with a focus on our clearways to keep our roads clear at peak times and our school zones where our most vulnerable road users are at most risk from illegally parked vehicles.

Strategy 6.1.1 Maintaining the City Infrastructure

Deliver high quality and value for money maintenance services that preserve the city's civic infrastructure and improve Brisbane's liveability.

Service 6.1.1.1 Maintaining Active Transport Infrastructure

This service maintains the safe, serviceable condition and amenity of Council's footpath and bikeway networks for all users.

Activities in this service include:

- replacing cracked and damaged sections of footpaths
- maintaining paths that become uneven due to earth movement, vehicle loading, or tree root protrusion
- constructing new footpaths in consultation with local communities via the popular Suburban Enhancement Fund, which delivers Ward-focused projects relating to pedestrian infrastructure, parks, road reserve and community facility improvements such as outdoor gym equipment, skate bowls, basketball courts, and picnic facilities.

Service 6.1.1.2 Maintaining the Network Infrastructure

This service delivers maintenance activities on and around Brisbane's road network.

Activities in this service include:

- repairing potholes
- grading unpaved roads
- replacing street lights
- repairing and replacing traffic signs and road markings
- installing new and repairing existing safety fences, guardrails, and bollards
- responding to emerging maintenance needs across Brisbane through dedicated Flying Gangs.

Strategy 6.1.2 Managing and Enforcing the Network

Assist with the management of the road network by enforcing parking regulations across Brisbane.

Service 6.1.2.1 Managing and Enforcing the Network

This service effectively monitors and enforces parking regulations throughout Brisbane, reducing congestion, improving and maintain accessibility for the community and ensuring the road network operates efficiently and safely.

Activities in this service include:

- patrolling traffic areas, work zones, clearways, and major events
- education and enforcement campaigns
- responding to illegal parking, roadway/footpath parking complaints, and abandoned vehicle complaints
- enforcing residential parking permits and responding to related complaints
- managing commercial vehicle permits.

Outcome 6.2 Open Space Management

Outcome description

Council enhances Brisbane's liveability by efficiently managing our open spaces and conducting routine maintenance on trees, parks, and waterways.

Where we are now

Council maintains and enhances Brisbane's urban forest by conducting routine and specialised tree maintenance programs, ensuring our city streets are attractive and shaded by strong, health and safe trees. We improve the health and resilience of our waterways by treating and harvesting stormwater, which in turn advances water efficiency initiatives by providing an alternative water source for local sporting clubs.

We provide and maintain 90 waterway access assets, such as boat ramps, pontoons and jetties, allowing residents and visitors to enjoy waterways across Brisbane.

Where we want to be

Council will continue to prioritise the environmental health of the city by improving the quality and network of natural habitat and green spaces within the city. This will be achieved by:

- increasing tree shade cover to 50% for footpaths and bikeways in residential areas by 2031
- increasing shade at bus stops
- continuing to maintain strong and healthy trees in streets and parks.

Council will remain a sustainability leader, addressing long-term water supply issues by investing in innovative stormwater harvesting assets while continuing critical maintenance and cleaning activities to stop pollutants from entering our waterways.

Strategy 6.2.1 Trees and Parks Maintenance

Maintain, protect and celebrate Brisbane's urban forest and network of park facilities.

Service 6.2.1.1 Trees and Parks Maintenance

This service maintains Council's network of more than 2160 parks across Brisbane, including maintenance of approximately 60,498 hectares of grass and more than 100,000 individual park assets.

Council also actively manages the trees that grow on our land, including street trees and park trees, in partnership with the community.

Activities in this service include:

- providing targeted delivery of local street planting and proactive maintenance programs to manage risk, meet local priorities, and provide shade to our public places
- supporting integrated delivery of subtropical boulevard treatments along arterial entry roads and suburban routes
- promoting the multiple values of street and park tree elements of our city's urban forest through community engagement activities and community street planting events
- succession planning and planting for significant trees, including jacarandas
- providing support and resources for proactive and reactive tree maintenance in response to customer requirements
- park maintenance and operation, including cleaning, litter and rubbish removal, grass cutting, tree maintenance, infrastructure maintenance, visitor services, and emergency response
- maintaining landscape elements along road corridors

Strategy 6.2.2 Waterway and Waterway Access Infrastructure

Deliver sustainable waterway management practices to address long-term water supply issues and improve overall environmental health, while providing well-maintained access points for residents and visitors to make the most of our major waterways.

Service 6.2.2.1 Waterway Access Infrastructure Maintenance

This service supports Council's commitment to healthy and activated waterways by delivering timely maintenance activities for wharves, jetties and pontoons, while managing stormwater harvesting and treatment services.

Activities in this service include:

- harvesting of stormwater for reuse on public spaces
- maintenance of stormwater treatment assets including trash racks, gully baskets and nets that capture sediment and pollutants before they enter our waterways
- major maintenance activities on our ferry terminal network
- supporting access to and use of the Brisbane River by maintaining our network of 90 boat ramps, canoe ramps, pontoons, piers and fishing platforms.

Outcome 6.3 Managing and Reducing Brisbane's Waste and Litter

Outcome description

Council will take advantage of emerging trends and innovations to sustainably service our growing population and ensure Brisbane continues to be recognised as a sustainable city.

Brisbane's waste and resource recovery activities are managed in a holistic and sustainable way. Resource recovery opportunities are maximised, and innovative waste solutions explored. Waste minimisation behaviours are adopted, and reuse initiatives embraced. Council will continue to ensure that Brisbane's streets, public spaces and waterways are litter-free.

Where we are now

Council is regarded as a leader in waste and litter management and operates significant and highly efficient waste and resource recovery infrastructure, collection services, waste disposal and litter management services.

Council has actively engaged with the community to educate and promote waste reduction and avoidance strategies, resulting in a decrease in the amount of waste disposal at landfill, per person. Over the last 10 years, recyclables placed into the general waste bin have reduced by approximately 40%.

Council continues to reduce litter and rubbish on Brisbane's busiest streets by investing in cleaning and public place waste infrastructure, while using available resources more strategically.

Where we want to be

Council operations will continue to adapt and evolve as we strive to achieve our waste and resource recovery objectives.

Council will provide a range of modern and efficient services to residents, business and industry as part of a comprehensive waste management and resource recovery system for the city. Council will support businesses to adopt innovative production and distribution systems that minimise waste and build sustainable markets to repurpose waste into usable products. Waste will be seen as a resource.

Strategy 6.3.1 Effective Waste Stream Management and Reduction

Deliver sustainable waste management practices that reduce waste through proactive community engagement and initiatives and mitigate health and environmental risks from Brisbane's landfill and resource recovery activities.

Service 6.3.1.1 Waste Stream Management and Reduction

This service supports Council's aim to reduce waste to landfill and increase recycling through sustainable management of Brisbane's waste streams.

Activities in this service include:

- ensuring regulatory compliance and strategic asset management of key waste management facilities (four Resource Recovery Centres and Brisbane landfill)
- delivering kerbside waste collection and fortnightly green and recycling kerbside collection
- reducing waste generated from Council's facilities and operations
- producing industry and community education and information materials such as Council's Brisbane Bin and Recycling App, school resources, fact sheets, recycling guides and recycling information on Council's website
- reduction of waste to landfill by supporting two Treasure Troves in partnership with the Endeavor Foundation, Waste Smart Brisbane campaigns, Waste Smart Kindy programs and promotion of community compost hubs
- working with industry stakeholders to ensure cleaner production, less packaging, and to promote recycling and reuse initiatives
- food waste recycling program – staged approach
- engagement with regulatory and peak bodies on waste and resource recovery strategies.

Strategy 6.3.2 Keeping our City Clean

Keep our city clean and preserve visual amenity by protecting our environment from waste and litter pollution.

Service 6.3.2.1 City Cleaning

This service ensures that Brisbane's streets, roadways and footpaths are kept clean and litter free, preventing potential pollutants from entering our waterways.

Activities in this service include:

- prioritising cleaning of busy public areas (CBD and Valley malls)
- providing litter prevention services across the suburbs, including assessing litter 'hot' spots and awareness campaigns
- providing waste collection services in public spaces, including additional public bin capacity
- street cleaning and road sweeping on major roads, around shopping centres, industrial areas, and residential streets
- pressure cleaning footpaths and public places
- operating gum removal vehicles
- coordinating of community activities such as Clean Up Australia Day.

Outcome 6.4 Managing Animals

Outcome description

Council will facilitate and promote responsible pet ownership across Brisbane.

Where we are now

Council works with the community to manage an increasing pet population across the city by encouraging responsible pet ownership behaviours, facilitating rehoming and reuniting of pets with families through two Animal Rehoming Centres and where appropriate, enforcing animal management legislation. Through community engagement and events, Council has increased the level of dog registration by 15% since 2013-14.

Where we want to be

Working in partnership with the community, Council will manage the challenges associated with animal management across Brisbane. Services and initiatives will focus on ensuring that residents keep their pets responsibly, so that neighbours and the broader community are not adversely impacted.

Strategy 6.4.1 Animal Management

Provide licensing and regulatory services for animal management.

Service 6.4.1.1 Animal Management

This service supports responsible pet ownership, including compliance with animal management legislation.

Activities in this service include:

- assessing and issuing of animal related permits, including dog registration
- capturing and impounding of animals found in public places
- responding to public complaints, including management of dogs that are not under effective control in public spaces
- prioritising investigations of animal attacks
- declaring and monitoring of regulated dogs
- providing animal rehoming services
- delivering education and regulatory campaigns to support responsible pet ownership.

Outcome 6.5 Community Health

Outcome description

Council is focused on the wellbeing, health, and safety of Brisbane's residents.

Where we are now

Council maintains public health and reduces exposure to public health risks by overseeing food safety standards, assessing pool safety standards, providing a comprehensive immunisation program and treating mosquito breeding sites.

Where we want to be

Brisbane will be the benchmark for best practice in public health protection in South East Queensland. Council will continue to review, maintain and deliver the Eat Safe Brisbane rating scheme for food businesses that encourages higher standards and provides incentives for high performing food business operators. Through strategic public health planning, high public health standards will be maintained, and Council will ensure that resources are directed to addressing major community health risks.

Strategy 6.5.1 Community Health

Provide effective services to monitor and improve community health.

Service 6.5.1.1 Community Health

This service administers a licensing system for food and health businesses and provides a public complaints system for related activities. Businesses are assisted to achieve safe operational standards and compliance through education, training, and incentives, as well as enforcement if required.

Activities in this service include:

- processing of food and health business licence applications in accordance with legislation and standards
- inspecting and auditing licensed premises to ensure compliance with regulatory standards
- providing effective enforcement to improve poor performance, and reduce public health and amenity risks
- supporting and managing the resolution of extreme hoarding and squalor cases in the community, alleviating the risks to public health and safety
- issuing of food safety ratings based on food safety management practices through Eat Safe Brisbane
- educating and working with industries to assist with public health advice and management
- assessing regulatory responses to local government public health risks
- assessing pool safety standards.

Service 6.5.1.2 Immunisation

This service reduces Brisbane's exposure to vaccine-preventable diseases.

Activities in this service include:

- providing free immunisation services for infants, children, parents of newborns and seniors for preventable diseases defined as life threatening by the National Health and Medical Research Council
- providing a mobile team that offers the immunisation service at community hubs and health centres
- providing free influenza vaccinations provided to senior citizens and residents who qualify under the Australian Government scheme.

Service 6.5.1.3 Strategies and Services

This service includes support for public health strategies, campaigns, public education and engagement regarding animals and public health programs.

Activities in this service include:

- strategic planning of public health services
- providing direction, education, and tools of trade for delivery of health licensing and compliance services
- administering the Local Government Toolbox initiative on behalf of the SEQ Local Governments.

Service 6.5.1.4 Mosquito and Pest Services

This service delivers mosquito and pest control programs to minimise community exposure to related public health risks.

Activities in this service include:

- monitoring and treating mosquito breeding habitats through aerial and land-based treatments
- delivering prevention measures, such as public education to reduce backyard mosquito breeding and minimise personal exposure to bites
- delivering a comprehensive rodent control program, including the provision of fully trained rodent detection dogs.

Outcome 6.6 Public Safety

Outcome description

Council is making Brisbane liveable city that is safe for residents, businesses, and visitors.

Where we are now

Securing the safety of residents and their property, as well as the amenity of the city is essential to maintain liveability in Brisbane.

Council is committed to providing a safe, clean, and attractive environment by protecting and enhancing community health, safety, and amenity standards.

Where we want to be

Brisbane will continue to be a safe and attractive place to live and visit. Brisbane residents and visitors will have improved levels of personal and property safety. Council will continue to develop best practice community safety strategies and embed crime prevention principles to enhance our city's liveability. We will harness emerging mobile technology to improve the efficiency of Council's services.

Strategy 6.6.1 Public Safety

Provide timely, multi-skilled, citywide, 24/7 response to compliance-related activities in Brisbane.

Service 6.6.1.1 Public Safety

This service delivers a range of regulatory and enforcement activities that are responsive, fair and professional every time to ensure a safe and liveable city.

Activities in this service include:

- managing 24/7 rapid response capacity and capability to respond to high-risk citywide complaints and harms
- delivering a mobile dispatch team managing complaints relating to city safety
- increasing efficiency and responsiveness of Council officers through technology, software, and process enhancements
- providing 24/7 support and responding to significant events, to provide on ground information to the Local Disaster Coordination Centre for citywide response coordination
- responding to high-risk safety complaints related to parking in suburban areas.

Service 6.6.1.2 City Amenity

This service will continue to focus on Brisbane's safety and amenity to provide a safe, clean, and attractive environment to residents and visitors.

Activities in this service include:

- managing unsightly properties across the city
- responding to and enforcing amenity, unsightly objects, abandoned shopping trolleys, and litter complaints across Brisbane's suburbs
- enforcing legislation to improve poor performance and prosecute serious amenity concerns and risks
- permitting and regulation of advertising devices and advertising signs
- maintaining graffiti units to remove graffiti from Council controlled property
- working in partnership with other agencies, such as Energex, Department of Main Roads, and Australia Post to remove and mitigate graffiti on public facing assets.

Economic Development

Program goal

In July 2021, Brisbane was announced as the Host City for the 2032 Olympic and Paralympic Games. Council and its Brisbane 2032 partners are now committed to delivering one of the world's largest sporting events, which will create an Olympic legacy and have significant economic benefits for our residents and businesses.

This significant step in the future of our city complements the existing aspiration of being a globally recognised city. Over the last decade, Brisbane has formed a reputation for being a player on the world stage, including hosting events such as G20, with a significant international trade and investment pipeline, and being a key destination for business and visitors. The new role as an inclusive, vibrant and connected Olympic City will further establish Brisbane's global presence as a city worthy of investment and growth.

Through the Economic Development program, Council is building Brisbane's Olympic City reputation and economy by creating new and innovative jobs and strengthening the city's reputation as a global lifestyle, tourism, business, events and investment destination.

Program description

Building on its status as an Olympic City, Brisbane aims to meet its full potential for economic growth and job creation. The Economic Development program is focused on supporting, growing and scaling local businesses, attracting new capital to the economy, driving economic vitality in the suburbs and attracting talent, and visitors to Brisbane.

This program will support Brisbane's long-term economic growth by assisting and actively participating in the implementation of a range of strategic and innovative economic capacity building projects, informed by ongoing research and analysis. It will also strengthen alignment across Council to ensure that all Council strategies and program plans support Brisbane's potential for achieving long-term economic prosperity.

This program is delivered jointly by Council and the Brisbane Economic Development Agency (BEDA) which is a wholly owned subsidiary of Council and is the custodian of the Brisbane brand.

These outcomes will be achieved by:

- actively working with businesses to optimise business and economic growth, including the promotion and activation of key precincts in our city and local centres
- growing Brisbane's economy by facilitating strategies and activities that attract new business investment and growth
- managing regional and international relations by partnering with community, business and other levels of government to represent and advance the interests of Brisbane.
- leading the coordination and planning of Council's interests and responsibilities required for the successful delivery and legacy of the Brisbane 2032 Olympic and Paralympic Games.
- delivering tourism and marketing initiatives and strategies that build experiences in Brisbane, encourage brand awareness and global advocacy and attract events, visitors, businesses and talent.

The adopted Program Budgeted Financial Statement for this program can be found on page 26.

Outcome 7.1 Growing Brisbane's Economy

Outcome description

Council is supporting the Brisbane economy to grow and prosper by facilitating strategies and activities that attract new business investment and generate new and innovative jobs for Brisbane, while enabling an enterprise culture and creating thriving local precincts. Council will ensure its regulatory frameworks and policies are responsive and enable Brisbane businesses to start-up and grow.

Where we are now

Brisbane is the most significant economy in Queensland and continues to enhance its status as one of the fastest growing capital cities in Australia. With the announcement that Brisbane will be the Host City of the 2032 Olympic and Paralympic Games, employment, population and economic growth in Brisbane and across SEQ are expected to be strong over the next 20 years.

Local businesses are vital to the economy and Council has already made significant progress supporting businesses in Brisbane through dedicated information and programs. However, many are particularly vulnerable to the impacts of digitisation, e-commerce, globalisation, access to capital and talent and changing consumer trends.

Brisbane's economic recovery requires a sustained focus on industries where Brisbane demonstrates a competitive advantage. Technological change, population growth and changes in customer services, present both opportunities and challenges, and require Council to be increasingly agile to ensure that the city provides the best possible environment to support new and existing business growth and investment. Council also has a key role in supporting local businesses to leverage the fantastic opportunity of hosting the largest sporting event in the world.

Where we want to be

As an Olympic City, the eyes of the world will be on Brisbane which presents an unprecedented opportunity to drive the city's economic growth. Council will support Brisbane's strong forecast growth by continuing to provide an environment where businesses can thrive, including being Australia's most small business friendly city, world-class infrastructure and services which are responsive to business requirements. In turn, Brisbane will be globally recognised as a world class destination for business.

Council will explore how data, technology and innovation can help accelerate the city's progress in achieving broader sustainability, prosperity and liveability goals.

Strong alignment between urban planning and infrastructure delivery through data-driven decision making will maintain a well-functioning city and vibrant local precincts that are attractive to highly skilled workers and ensure that Council can provide the services and infrastructure to meet the needs of future generations.

Strategy 7.1.1 Economic Strategy and Support

Support an efficient, skilled and competitive economy by developing data-driven economic strategy and support programs to assist Brisbane businesses and sustain growth in jobs, exports and investment.

Service 7.1.1.1 Supporting Business Growth and Local Precincts

This service undertakes targeted research and economic analysis to develop and deliver agile strategy and support initiatives for businesses right across Brisbane.

Activities in this service include:

- facilitating the promotion of Brisbane businesses through the Brisbane app
- analysing, assessing and identifying opportunities for economic recovery and growth
- monitoring and reporting on changes in Brisbane's economic conditions, sectors and industries
- continuing to provide economic, land-use and statistical support to Council projects and programs, BEDA and the Brisbane businesses
- monitoring and maintaining a spatial database of land-use changes and development activity across the Brisbane LGA
- developing and using urban growth models to support strategic and neighbourhood level infrastructure planning
- developing planning assumptions to support land use planning
- visualising land-use policy and development outcomes in 3D to enable informed analysis and evaluation
- promoting coordination and alignment with the Australian Government, Queensland Government and other Council programs
- delivering releases of Council information on the public Open Data portal
- continuing the Suburban Business Hub to enable businesses to connect and access support, development and training opportunities
- delivering business skills program, networking events, workshops and industry training
- providing business engagement officers to actively support the business community
- supporting Brisbane businesses to demonstrate sustainable and socially conscious business values
- growing the maker economy and driving demand for locally made artisan products
- investigating opportunities to boost entrepreneurship and employability, aiming to develop and retain future talent
- investigating opportunities to support the development of key sectors and industries for Brisbane
- facilitating the growing local precincts together initiative to support growth and vitality.

Outcome 7.2 Delivering A World Class City Centre

Outcome description

Council is maximising the success of Brisbane's City Centre by facilitating the strategic planning and activation of key city centre precincts.

Where we are now

The city centre, comprising the CBD and fringe (including Fortitude Valley, Spring Hill, Paddington, Milton, South Brisbane and Woolloongabba) is an economic asset, accounting for approximately 30% of metropolitan Brisbane's gross regional product. Recognising this potential, Council is focused on renewing and activating Brisbane's key retail and entertainment precincts, including Queen Street Mall, Chinatown Mall and Brunswick Street Mall.

Where we want to be

Brisbane's future success relies on our city being a vibrant, activated, and cultural city. Council will continue to prioritise the vibrancy and attractiveness of our precincts to attract both visitors and residents and optimise business and economic growth.

The city centre and major industry areas will become global centres of commerce. International and multinational companies will be attracted to Brisbane in increasing numbers if first-class transport and communication networks, skilled talent and high amenity local services are available.

Strategy 7.2.1 World Class City Centre

Deliver precincts that are vibrant, fit-for-purpose for a 24-hour economy and provide a global experience for visitors and talent.

Service 7.2.1.1 Economic Precincts Management

This service facilitates Council's delivery of a global city for business, visitors and community through integrated place management of the 24-hour economy.

Activities in this service include:

- coordinating, integrating and facilitating the delivery of Council services
- assisting trader groups to activate their precincts' economic development initiatives
- delivering major projects in key precincts across Brisbane
- collaborating with external partners, including peak industry bodies, to deliver positive management outcomes
- delivering the CitySafe program, including monitoring of 137 CCTV cameras in partnership with Queensland Police Service.

Strategy 7.2.2 Queen Street and Valley Malls

Provide support for the Queen Street and Valley Malls, including marketing, promotion, operational expenses and capital improvements.

Service 7.2.2.1 Queen Street Mall Operations

This service operates and manages the Queen Street Mall to enhance economic vitality and amenity, and provide a clean, safe and accessible mall.

Activities in this service include:

- cleaning the public realm and facilities
- responding to incidents and maintaining public safety
- funding upgrades and improvements to the Queen Street Mall.

Service 7.2.2.2 Queen Street Mall Activation and Marketing

This service promotes the Brisbane CBD, with the Queen Street Mall being Brisbane's premier retail destination and one of Australia's most successful pedestrian malls.

Activities in this service include:

- delivering a year round program of destination marketing campaigns, signature events and activations
- delivering Christmas celebrations.

Service 7.2.2.3 Valley Malls Operations

This service operates and manages the Valley Malls with the goal of increasing the economic vitality and amenity of this key economic precinct.

Activities in this service include:

- cleaning the public realm and facilities
- responding to incidents and maintaining public safety
- delivering activations and marketing.

Service 7.2.2.4 Valley Malls Activation and Marketing

This service promotes the Valley Malls, including a program of multicultural festivals and activations, to provide platform for emerging live music artists and generates business for Valley traders.

Activities in this service include:

- delivering brand and tactical marketing to grow the daytime economy, including developing and managing website and social media content strategies
- delivering a year-round program of festivals and events and live and local music.

Outcome 7.3 Growing an Olympic City

Outcome description

Brisbane has been establishing its place as a global city over the last decade and this was confirmed through the announcement as the Host City for the 2032 Olympic and Paralympic Games. Council will now continue to focus on the core elements of being an Olympic City and will enhance the special attributes of life in Brisbane – being a connected city with vibrant precincts and businesses, a city which celebrates its nature and lifestyle while maintaining a green and carbon neutral status and a city which is friendly, inclusive and exciting. The new role as an Olympic City will further establish Brisbane's global presence as a city worthy of investment and growth.

Council will continue to build effective local, national and international relations by partnering with community, business and other levels of government to represent and advance the interests of Brisbane. In the lead up to the Brisbane 2032 Olympic and Paralympic Games, Council will leverage its international reputation as a vibrant, multicultural city that is a leading destination for business, investment, trade and global events.

Where we are now

Over the last decade, Brisbane has formed a reputation for being a player on the world stage, with a significant, growing international trade and investment pipeline. As the Host City for the 2032 Olympic and Paralympic Games, Council and its Brisbane 2032 partners are committed to delivering the world's largest sporting event, which will create an Olympic legacy and have significant economic benefits for our residents and businesses.

Through strong international relationships, including nine formal Sister City relationships, partnerships with other cities and affiliations with organisations around the world, Council cultivates economic and cultural benefits for Brisbane. Council's signature international event, the biennial Asia Pacific Cities Summit and Mayors' Forum, will continue to bring business, industry and cities together to enable them to build relationships and effectively contribute to the success and sustainability of our cities into the future.

Where we want to be

Brisbane 2032 is a once-in-a-generation opportunity to cement the city's position on the world stage as a truly global city. From 2022-23, Council will bring together its International Relations and Multicultural Affairs program and Brisbane 2032 Host City planning and coordination to ensure an integrated approach to realising Brisbane's global aspirations to 2032 and beyond, leaving a lasting legacy for future generations.

Council will continue to build relationships that maximise opportunities to influence policies and decisions important to the future economic growth and development of Brisbane and the region, and support Brisbane communities, businesses and institutions to succeed on the world stage.

Strategy 7.3.1 Growing an Olympic City

Develop strategies that assist in the planning and delivery of the Host City functions of the Games and leverage local, national, international and multicultural relationships that grow Brisbane as an inclusive, vibrant and connected Olympic City.

Service 7.3.1.1 Host City Operations and Activities

This service provides Council's leadership, planning and coordination for the Brisbane 2032 Olympic and Paralympic Games across Council.

Activities in this service include:

- coordinating Council's approach and working with the Brisbane 2032 Organising Committee and partner organisations to ensure Brisbane is well prepared for the 2032 Games
- planning for the delivery of a lasting Games' legacy for Brisbane, that can be enjoyed by residents in the lead up to and long after the Games
- delivering Olympic and Paralympic precincts that are vibrant, fit-for-purpose for a 24-hour economy and provide a global experience for visitors and residents
- collaborating with the Queensland Government to plan for and deliver world class precincts surrounding Olympic and Paralympic venues
- building excellent relationships, learning from and leveraging opportunities with the international and national Olympic and Paralympic Games governing bodies, the World Union of Olympic Cities and associated organisations, businesses and the community
- assisting Council partners with the development of Games requirements
- assisting Council in the delivery of contractual obligations under the Olympic Host Contract
- engaging with internal and external stakeholders to mobilise and participate in the Brisbane Games journey
- building community connection to Olympic values of Excellence, Friendship and Respect
- partnering with Sport Inclusion Australia to help deliver the Virtus Oceania Asia Games 2022 (OA Games) in November 2022.

Service 7.3.2.1 International and Multicultural Engagement

This service supports Council's involvement in networks and alliances and implements activities to improve the profile and standing of the City of Brisbane internationally and provide meaningful connections for Brisbane's multicultural communities to advance local businesses' international aspirations.

Activities in this service include:

- growing and maintaining positive relationships and economic growth between Brisbane's Sister Cities and key global regions
- liaising closely with BEDA and across Council to identify regional and international economic development opportunities for Brisbane businesses
- providing the secretariat function for the Asia Pacific Cities Summit and Mayors' Forum
- managing the Lord Mayor's Multicultural Round Table program of projects and events with emphasis on initiatives that deliver economic outcomes from multicultural businesses and to promote Brisbane as a multicultural, inclusive and safe city locally, nationally and internationally
- coordinating international activities with stakeholders including business missions and arrangements for visiting international dignitaries
- coordinating internship and mentoring programs for international and multicultural students and businesses to gain experience in Brisbane.

Outcome 7.4 Brisbane Economic Development Agency

Outcome description

Brisbane Economic Development Agency (BEDA) will deliver a range of programs that drive sustainable economic growth for Brisbane. Working with stakeholders, BEDA will enhance Brisbane's reputation globally, drive visitation and attract investment and talent.

Where we are now

Brisbane is experiencing significant growth across a range of priority industries, including advanced manufacturing, logistics, health, food, construction, tourism, and business services. This growth is driven and underpinned by substantial investment across the local economy, from large infrastructure projects including Brisbane's second airport runway, Brisbane Metro and Queens Wharf project, to smaller investments in individual tourism business and professional and technology start-ups.

BEDA remains focused on driving Brisbane's economic success through talent attraction, major projects and investment, while responding to the current economic environment by strengthening consumer and business confidence and with reviving destination demand to attract product and services that build export revenue.

Where we want to be

Brisbane is a globally connected, prosperous city with an enviable lifestyle. With the changing global economic landscape and the ongoing need to support the local Brisbane economy, BEDA will focus on key areas of business growth, trade and talent, and tourism, marketing and events to create demand for Brisbane and grow priority industry sectors.

Strategy 7.4.1 Business Growth, Trade and Talent

Through BEDA, deliver a series of programs and activities to attract, retain and re-shore business investment and talent, and support the growth of local business.

Service 7.4.1.1 The Brisbane Business Hub

This service delivers business support through the Brisbane Business Hub, developed to help local businesses survive and thrive during the economic impacts of COVID-19. This service will include programs to assist local businesses to scale and open pathways to new markets and capital. The Brisbane Business Hub is supported by a community of partners, facilitators and mentors.

Activities in this service include:

- delivering targeted workshops and events to assist businesses to thrive
- delivering personalised business mentoring
- facilitating grants programs to support business owners to grow and develop their businesses
- providing meeting and networking spaces and online learning resources.

Service 7.4.1.2 Business Growth Trade and Talent

This service delivers programs to support growth sectors and trade opportunities that position Brisbane as a destination for expansion, opportunity, and innovation.

Activities in this service include:

- delivering programs to assist local companies to scale, grow, attract talent and capital and create jobs in Brisbane
- assisting local companies to trade with and export to markets outside of Brisbane
- attracting and facilitating companies to re-shore manufacturing in Brisbane
- retaining businesses and jobs within Brisbane
- attracting new business, investment and talent to Brisbane.

Strategy 7.4.2 Tourism, Marketing and Events

Deliver tourism and marketing initiatives and strategies that build experiences in Brisbane, encourage brand awareness and global advocacy and attract events, visitors, businesses and talent.

Service 7.4.2.1 Tourism, Marketing and Events

Through BEDA, this service will partner with key stakeholders and deliver key initiatives in line with the *Visitor Economy 2031*.

Activities in this service include:

- delivering product and experience development programs in partnership with local tourism operators
- delivering national and international trade development programs
- attracting national and international business events and incentives to Brisbane
- attracting major events to Brisbane
- supporting existing and attracting new direct international airline routes to Brisbane
- delivering domestic and international marketing and campaigns to attract visitors, businesses and talent to Brisbane
- promoting and activating Brand Brisbane
- partnerships with external organisations to promote the Brisbane brand and destination.

City Governance

Program goal

Council provides strong leadership and governance for the city. Our organisation is well managed, innovative and financially sustainable, supported by a future focused workforce, committed to delivering effective, efficient and valued services to the community.

Program description

Effective city governance helps ensure Brisbane remains a well-managed city and contributes towards its ongoing prosperity, sustainability, liveability and inclusivity.

The City Governance program aims to ensure Council is an accountable, effective and transparent local government that practises strong financial management and corporate governance to deliver outcomes which serve Brisbane's community. The program provides effective city governance by developing an organisation that is flexible, adaptive and future-focused, in which employees have the commitment and capability to deliver value for money community and customer services.

These outcomes will be achieved by:

- providing strong leadership and governance to the city, ensuring effective community representation and advocacy for an informed and engaged, safe and resilient city
- maintaining a financially sustainable organisation with the resources and assets to meet the current and future needs of the city
- delivering effective and efficient organisational services that provide value for money outcomes for the community, supported by a capable and talented workforce.

The adopted Program Budgeted Financial Statement for this program can be found on page 27.

Outcome 8.1 Leading and Governing the City

Outcome description

Council provides strong leadership and governance to the City of Brisbane, ensuring effective community representation and advocacy for an informed and engaged, safe and resilient city.

Where we are now

Council is a representative, accountable, responsible and open government. Council leads Brisbane by maximising opportunities to promote and advocate for the city, increasing community participation and awareness and building city resilience.

Where we want to be

Council continues to provide strong leadership and governance for the city and manage with integrity to maintain an informed and engaged, safe and resilient city.

Strategy 8.1.1 Well Governed City

Ensure a well governed city through effective leadership and community representation, ongoing advocacy and strong corporate governance.

Service 8.1.1.1 City Leadership and Representation

This service provides the ongoing support necessary for the Lord Mayor and Councillors to fulfil their role as elected representatives of the people of Brisbane.

Activities in this service include:

- providing administrative support and resourcing for elected representatives
- ensuring a high level of accountability in the expenditure of funds by elected representatives
- managing the operations of the Ward Offices and Civic Cabinet Chairs' offices
- providing administrative support to Council and Standing Committee meetings
- coordinating the recording and production of Hansard style reporting for Council meetings

- responding to Lord Mayoral correspondence
- providing accurate advice and assistance on procedural matters to Councillors, staff and members of the public.

Service 8.1.1.2 City Advocacy and Intergovernmental Relations

This service supports Council's advocacy for Brisbane through its active involvement in intergovernmental bodies and local government associations, networks and alliances.

Activities in this service include:

- Local Government Association of Queensland (LGAQ) membership
- Australian Local Government Association (ALGA) membership
- Council of Mayors (SEQ) membership
- Council of Capital City Lord Mayors (CCCLM) membership.

Service 8.1.1.3 Corporate Governance

This service delivers corporate governance services to enable Council to meet its legislative and regulatory obligations, enhance organisational performance, manage risk and maintain community confidence.

Activities in this service include:

- providing advice to Council on potential impacts of legislation
- coordinating submissions to Queensland and Australian governments on legislation, policy or discussion papers
- monitoring and reviewing local laws and supporting policies and processes
- maintaining and reviewing Council's register of administrative arrangements (delegations, appointments and authorisations)
- monitoring and aligning Council's regulatory documentation for improved effectiveness
- operating the Office of the Disputes Commissioner
- facilitating open governance and compliance with the Act, the Regulation, *Human Rights Act 2019*, *Right to Information Act 2009* and *Information Privacy Act 2009*
- operating a statutory complaints process to resolve complaints by affected persons about administrative actions of Council or alleged inappropriate conduct by Councillors
- overseeing Council's risk management framework and facilitating Council's enterprise risk processes
- providing effective centre-led risk management, business continuity, compliance and insurance services to manage and where appropriate transfer risk
- maintaining an insurance program to protect Council from adverse financial consequences of accidents, damage and loss
- delivering Council's corporate security operations, systems and processes
- delivering proactive fraud prevention and corrupt conduct investigation functions
- providing a comprehensive range of expert legal services.

Strategy 8.1.2 Informed and Engaged City

Maintain an informed and engaged city through effective communication and civic engagement to maximise the participation and awareness of Brisbane's diverse communities.

Service 8.1.2.1 City Communication

This service provides a centre-led approach to ensure external communication services across Council are integrated and consistent.

Activities in this service include:

- providing strategic communication advice and support to ensure communication aligns with Council priorities
- managing digital communication including Council's website, social media channels and digital development
- supporting program areas to develop, implement and evaluate communication strategies that raise awareness of Council plans, programs and services
- strengthening Council's brand through media relations, public affairs, brand management and sponsorships
- producing and distributing key corporate publications including *Living in Brisbane* and direct email communication to keep the community informed of Council's activities.

Service 8.1.2.2 Civic Engagement

This service delivers civic events and community involvement initiatives to support engagement in civic administration.

Activities in this service include:

- coordinating and staging civic events, functions and receptions
- coordinating Lord Mayor and Civic Cabinet 'Your City Your Say' forums held across Brisbane
- providing administrative and event support to the Lord Mayor's Charitable Trust
- providing protocol advice across Council.

Strategy 8.1.3 Safe and Resilient City

Contribute to a safe and resilient city through the coordination and administration of prevention, preparedness, response and recovery activities in disaster and emergency management.

Service 8.1.3.1 City Resilience

This service provides 'all hazards' prevention, preparedness, response and recovery services to coordinate and administer the city's resilience to disaster and emergency events.

Activities in this service include:

- raising disaster awareness through public education, communication and engagement initiatives
- undertaking disaster and emergency management planning
- maintaining the Brisbane City State Emergency Service Unit (BCSESU) to provide immediate assistance in response to disaster and emergency events as well as supporting community safety and security
- maintaining relationships with external emergency service agencies to ensure a collaborative approach to disaster management and community education
- activating and operating the Local Disaster Coordination Centre (LDCC) during a disaster or emergency event
- coordinating the Local Disaster Management Group which is chaired by the Lord Mayor and a requirement of the *Disaster Management Act 2003*
- ensuring compliance with *Disaster Management Act 2003* and *Fire and Emergency Services Act 1990* including supporting policies, procedures, plans and guidelines
- managing the Brisbane Disaster Management System during an event.

Outcome 8.2 Financially Sustainable City

Outcome description

Council is a financially sustainable organisation with the financial resources and assets to meet the current and future needs of the city.

Where we are now

Council is a financially sustainable organisation with the capacity to respond and recover from recent challenges such as the economic impacts of COVID-19 and the February 2022 severe weather and flood event.

Where we want to be

Council remains financially sustainable with a sound fiscal position, manageable levels of debt and a high performing asset base. Through effective planning, Council prioritises investment on the infrastructure and services needed most to achieve our vision for Brisbane's future.

Strategy 8.2.1 Financially Sustainable Council

Apply strong and responsible financial management to ensure Council remains a financially sustainable organisation that meets the needs of the community.

Service 8.2.1.1 Financial Management

This service delivers financial management, planning and reporting services to Council. Through this service, Council continuously improves the effectiveness and control of its financial systems and processes and manages the collection of revenue.

Activities in this service include:

- managing budget development
- managing debt, finance and cashflow activities
- managing revenue including rates, grants, accounts receivable, fees and charges
- providing financial and asset accounting services
- managing corporate planning, finance strategy and enterprise performance reporting
- providing corporate advice, financial analysis and reporting
- undertaking financial risk management
- developing, updating and managing financial policies and procedures
- managing and improving financial processes, information, reporting, systems and technology.

Strategy 8.2.2 Asset Performance and Optimisation

Improve the performance and optimisation of Council's assets and continue to pursue an integrated approach to asset management across all programs.

Service 8.2.2.1 Asset, Property and Fleet Management

This service provides coordinated asset, property and fleet management services to optimise the value and performance of Council's building, land, fleet, plant and equipment assets.

Activities in this service include:

- coordinating property management issues and applying effective asset risk management practices across the land and buildings portfolio
- applying total asset management principles across Council's building and land holdings, to ensure optimal and effective use and to maximise community benefits, using best practice asset management commercial assessment and feasibility analysis principles
- delivering value for money corporate accommodation through facilities development projects and effective management of service contracts related to cleaning, security and other building services
- managing lease and tenancy of Council's land, commercial and industrial buildings, telecommunication sites and residential real estate portfolios to support Brisbane's economy
- managing legislative compliance requirements related to corporate real estate and community assets and facilities, such as environmental and heritage management and workplace health and safety
- optimising underutilised land and building assets, as well as consolidating and rationalising the property portfolio to ensure best use of commercial and industrial space
- providing fleet, plant and equipment management planning, acquisition, reporting and disposal services
- managing and improving asset management processes, information, reporting, systems and technology.

Outcome 8.3 Enabling and Enhancing Council

Outcome description

Council is enabled by effective and efficient organisational services that provide value for money outcomes for the community, and is supported by a capable and talented workforce.

Where we are now

Council is a positive, progressive and productive organisation that supports and develops its people and embraces digital technologies to efficiently manage the city.

Where we want to be

Council remains a talented, capable and efficient organisation, enabled by innovative people, processes and technology that enhance the organisation's sustainability and productivity to shape a better Brisbane.

Strategy 8.3.1 Talented, Capable and Efficient Council

Provide value for money human resources, procurement and information services essential to enabling Council to be a talented, capable and efficient organisation.

Service 8.3.1.1 Human Resources

This service provides a positive and productive work environment to attract, retain and develop talented and capable people.

Activities in this service include:

- human resources (HR) strategy and planning including the implementation of Council's *Our People 2020-2024* strategy
- providing end-to-end HR advice to divisions, implementation and support of corporate initiatives
- managing and improving HR processes, information, reporting, systems and technology
- providing occupational health, rehabilitation, workers compensation, wellness, and safety services, including the delivery of Council's *Zero Harm 2022-2026* strategy and workplace actions from the Domestic and family violence prevention strategy
- managing employee relations including industrial relations strategy, remuneration and benefits, frontline support for managing employees, case management and organisational redesign and change
- strategic talent management including workforce planning, development and delivery of Council's *Inclusion Blueprint 2018-2023* initiatives and employment programs
- strategy and implementation of internal communication and employee value proposition to support the employee experience
- delivering and supporting the enterprise change management framework
- ongoing development and support of outcomes management and productivity capabilities and tools for leaders and employees in a flexible workplace
- implementation of strategy, measurement and support of Council's desired cultural framework
- managing policies and strategies for employee experience including attraction, recruitment and selection and onboarding, probation and performance leadership and separation processes
- delivering employee services including attraction initiatives, recruitment and talent acquisition, learning and development
- managing payroll and HR administration processes
- resolving employee queries and issues through the Solution Centre
- providing administrative and clerical support across Council.

Service 8.3.1.2 Value for Money Procurement

This service enables the effective and efficient sourcing, contracting, purchasing and supply of goods, services and works to Council.

Activities in this service include:

- overseeing Council's procurement framework including effective management of the source-to-pay process
- ensuring value for money outcomes by taking an integrated approach to the procurement of goods, services and works across Council
- working closely with Council's supplier community to deliver value for Brisbane, ongoing innovation, supply chain transparency and supplier diversity including small, local and emerging businesses
- providing payment and supply services including accounts payable, order processing, logistics and inventory management
- managing and improving procurement processes, information, reporting, systems and technology.

Service 8.3.1.3 Digital and Information Technology

This service manages and delivers digital and information technologies to maintain and enhance Council's information, processes and systems, and enable data driven insights to improve decision-making and customer experience.

Activities in this service include:

- preparing and maintaining business technology strategic roadmaps to identify opportunities for innovation, where ICT can enable business objectives and service improvements
- delivering responsive digital experiences expected by residents, businesses and visitors to the city
- providing customer focused ICT service delivery, including the provision of customer support, change control and resolution of ICT incidents
- maintaining the operational health of Council's ICT environment, including infrastructure, applications and software
- providing ICT strategy, governance, advice, planning and innovation services
- ensuring management of Council's physical and electronic records complies with legislation
- providing geographic information and mapping services and systems
- ensuring the provision of appropriate security systems and services to protect Council's data and the information of residents and businesses that entrust their data to Council
- improving opportunities for collaboration and integration of business process workflow across Council
- ensuring delivery of ICT projects portfolio in line with ICT strategies, architecture and business priorities, as well as driving project management improvements
- data, reporting and analysis services including master data management, data transformation and modelling, business intelligence and standardised reporting.

Transport for Brisbane

Objectives

Transport for Brisbane is Brisbane's major provider of public transport with the objective to provide frequent, reliable and safe services, more often, and at the most comfortable standard possible for our passengers. As one of the largest bus operators in Australia, the business also runs CityCat and ferry services, Personalised Public Transport and active transport through e-mobility services like e-scooters and e-bikes. The business aims to deliver high-quality, integrated public and active transport services with a focus on customer service and sustainable transport options for residents and visitors to Brisbane.

Role

Transport for Brisbane operates the second largest bus fleet in Australia, which will travel approximately 70 million kilometres each year delivering high-quality services that focus on accessibility, safety and customer service to contribute to reducing traffic congestion and deliver social, economic and environmental benefits.

Transport for Brisbane provides scheduled network passenger bus services including high frequency Bus Upgrade Zones (BUZ) and CityGlider services, school services, charter services and event services. The services include non-commercial and community bus services and concessional travel for senior citizens, full time university students, school students and for disadvantaged members of the community. Continued investment in a modern, wheelchair-accessible, well-maintained, clean and carbon neutral bus fleet and strategically positioned depots ensure these services are delivered effectively, carrying significantly more passengers than the entire South East Queensland city train network.

CityCat and ferry services are an important part of the public transport network, stretching 22 kilometres along the Brisbane River. The ferry network provides access at terminals for commuters along, and across the river. Brisbane's free inner city ferry service, the CityHopper is included in this service.

Transport for Brisbane delivers public transport bus, CityCat and ferry services in partnership with TransLink, a division of Queensland Government's Department of Transport and Main Roads. Under the TransLink agreements, fares are set by Queensland Government and all fare revenue belongs to TransLink. The Queensland Government provides a funding contribution for bus and ferry operations.

Transport for Brisbane is overseeing the delivery of more modern e-mobility travel options that meet the needs of our growing city. This includes introducing new arrangements with e-mobility operators, including suburban trials, to provide shared hire e-bikes and e-scooters in Brisbane.

Transport for Brisbane also delivers Personalised Public Transport. This service provides Council-funded access to public transport for residents in areas of Brisbane which do not meet the requirements for full TransLink services. Personalised Public Transport currently utilises maxi taxis to transport residents to key local destinations on set hail 'n' ride routes and includes bus interchanges and railway stations during peak periods, and operates on a regular cycle.

Financial and non-financial targets

In 2022-23 achieve:

- mean customer satisfaction with bus services of not less than 6.5
- mean customer satisfaction with CityCat and ferry services of not less than 7.0.

The adopted Budgeted Financial Statement for Transport for Brisbane can be found on page 31.

Council transport operating subsidy

Council subsidises Transport for Brisbane for the services it operates so that Transport for Brisbane can meet its community service obligations and provide a better service to Brisbane ratepayers.

Notional capital structure and surpluses

Transport for Brisbane's notional capital structure is by way of equity funding from Council. Surpluses are treated in accordance with Council's dividend policy for Business Units after the application of the requirements of the Tax Equivalents Regime (TER) with any TER income tax remitted to Council.

Proposed major investments

Transport for Brisbane is proposing no major investment in 2022-23.

Borrowings

Transport for Brisbane has nil outstanding or proposed borrowings.

Service quality

Transport for Brisbane will provide exceptional responsive customer service with a commitment to zero harm. The organisation strives to be a consistently high performing transport provider through a culture which is positive, professional and performance driven.

Delegations

The position of Divisional Manager, Transport for Brisbane has delegations under the Council's Administrative Arrangements for the general working and business operations of Transport for Brisbane, with responsibility to the Chief Executive Officer of Council.

Reportable information

Transport for Brisbane will report to Council regarding its operations and performance, including financial and non-financial targets.

City Parking

Objectives

City Parking's objective is to meet customer needs and contribute to both liveability and economic outcomes by delivering accessible and reliable parking services.

Role

City Parking manages the Council's two off-street parking stations and is committed to delivering parking services that meet customer needs by delivering value for money, accessible and reliable parking services.

City Parking:

- provides competitive car parking services to all customers
- ensures customer focused service
- partners with Council Programs to ensure Brisbane's liveability
- partners with third parties to optimise customer services and offerings
- maintains Council assets and equipment to best practice standards.

Financial and non-financial targets

In 2022-23 achieve:

- net surplus before tax as stated in the Budgeted Statement of income and expenditure
- average number of vehicles per bay per day in King George Square car park
- average number of vehicles per bay per day in Wickham Terrace car park.

The adopted Budgeted Financial Statement for City Parking can be found on page 33.

Community service obligations

City Parking has no community service obligations.

Notional capital structure and surpluses

City Parking's notional capital structure is by way of equity funding from Council. Surpluses are treated in accordance with Council's dividend policy for Business Units after the application of the requirements of the TER with any TER income tax remitted to Council.

Proposed major investments

There are no proposed major investments.

Borrowings

City Parking has no outstanding or proposed borrowings.

Service quality

City Parking will provide accessible, reliable and competitive services.

Delegations

The positions of City Parking Manager and Asset Portfolio Management Manager have delegations under the Council's Administrative Arrangements for the working and business operations of City Parking with responsibility to the Chief Executive Officer of Council.

Reportable information

City Parking will report to Council regarding its operations and performance including financial and non-financial targets

Resolution of Rates and Charges

2022-23

Adopted by Council resolution on 23 June 2022

Resolution of Rates and Charges

Brisbane City Council Resolution of Rates and Charges

1.	Definitions	137
2.	Land Use Codes	137
3.	Averaging of Land Values	137
4.	Differential General Rates	137
5.	Exemptions from General Rating	160
6.	Special Rates	160
7.	Separate Rates	163
7.1	Environmental Management and Compliance Levy	163
7.2	Bushland Preservation Levy - environment function	163
8.	Special Charges	169
8.1	Rural Fire Services Levy	169
9.	Utility Charges	169
9.1	Waste Utility Charges	169
10.	General Charges	171
10.1	Fees and Charges	171
11.	Terms and Conditions	171
11.1	Rates and charges paid by instalments	171
11.2	Discount on differential general rates	171
11.3	Interest on overdue rates or charges	171
11.4	Goods and Services Tax (GST)	171
12.	Concessions	172
12.1	Pensioners partial rebate of rates and charges	172
12.2	Not-for-profit organisations partial rebate of general rates	172
12.3	Not-for-profit kindergartens partial rebate of rates and charges	172
12.4	First home owners partial rebate of rates and charges	172
12.5	SEQ Flooding partial rebate of rates and charges	173
12.6	Uninhabitable residence partial rebate of rates and charges	173
13.	Commonwealth Lands	173
14.	Dictionary	173
15.	Appendices	173
15.1	Special Rates and Charges – Overall Plans	181
15.2	Special Rates and Charges – Annual Implementation Plans	181
15.3	Land Use Codes 2022-23	208
15.4	CBD differential rating boundary map	216
15.5	CBD Frame differential rating boundary map	217
15.6	Determining residential categorisation for differential rating	218
15.7	Criteria for determining categorisation for differential rating categories 5b, 5c, 5d, 5e, 5f, 5g, 5h, 5i, 5j, 5k, 5l, 5m, 5n, 5o, 5p, 5q, 5r, 5s, 5t, 5u, 5v, 5w, 5x, 5y and 5z from 1 July 2022	220
15.8	Criteria for determining categorisation for differential rating categories 8a, 8b, 8c, 8d, 8e, 8f, 8g, 8h, 8i and 8j from 1 July 2022	228
15.9	Criteria for determining categorisation for differential rating categories 9a, 9b, 9c and 9d from 1 July 2022	229
15.10	Criteria for determining categorisation for differential rating categories 2b, 2c, 2d, 2e, 2f, 2g, 2h, 2i, 2j, 2k and 2m from 1 July 2022	229
15.11	Criteria for determining categorisation for differential rating categories 18 and 19 from 1 July 2022	231
15.12	Criteria for determining application of section 4(j)(ii) from 1 July 2022	231

Presentation and Submission by
The Right Honourable, the Lord Mayor of Brisbane, Councillor Adrian Schrinner
for adoption by Council

Pursuant to the provisions of the *City of Brisbane Act 2010* (the **Act**), the *City of Brisbane Regulation 2012* (the **Regulation**), the *Meetings Local Law 2001* and Council's local laws, I present and submit to Council recommendations about the rates, charges and fees to be fixed for the financial year ending 30 June 2023, for adoption by Council.

1. Definitions

Throughout this resolution, a term appearing in ***bold italic*** text unless otherwise stated, is defined in section 14 – **Dictionary**.

2. Land Use Codes

Until otherwise decided or amended, the Land Use Codes 2022-23 as set out in section 15.3 of this resolution constitute the ***land use codes*** for rating and charging purposes.

3. Averaging of Land Values

Council must calculate the rates for land by using the rateable value of the land.

Pursuant to section 67(4) of the **Regulation**, Council determines that, for the purpose of deciding the ***rateable value*** of land for the ***financial year***:

- (a) Council will use the three-year averaged value under section 67(4)(b) of the **Regulation** and
- (b) the three-year average value will be calculated in accordance with section 69 of the **Regulation** and
- (c) for the purposes of section 69(2) of the **Regulation** the 'three-year averaging number' for the ***financial year*** is 0.90.

Note: For ***properties*** with ***land use code*** 72, the ***rateable value*** will be discounted by 40% in accordance with section 50(2) of the *Land Valuation Act 2010*.

4. Differential General Rates

- (a) Section 73(1) of the **Regulation** provides that Council may levy general rates that differ for different categories of ***rateable land*** in Brisbane (differential general rates).
- (b) For the purpose of making and levying differential general rates for the ***financial year*** on all ***rateable land*** in the city, Council determines that:
 - (i) (subject to section 4(c) of this resolution) there will be 92 different categories for ***rateable land*** in Brisbane
 - (ii) the rating categories of ***rateable land*** and a description of each of the rating categories is set out in the Differential General Rating Table, below
 - (iii) the criteria used to determine which rating category applies to ***rateable land*** is specified in the General Criteria and Specific Criteria columns of the Differential General Rating Table.

Differential General Rating Table

Category	General Criteria	Specific Criteria
1. Residential – Owner Occupied		
	<p>This category will only apply where:</p> <p>a) the current use, or having regard to any improvements or activities conducted upon the land, the potential use of the subject land is solely principal residential purposes OR</p> <p>b) the sole purpose for which the subject land is presently utilised is vacant land and is land that:</p> <p>i) is wholly contained within a zone or combination of zones defined under Part 6 of <i>City Plan 2014</i> as:</p> <ul style="list-style-type: none"> • Conservation zone • Environmental management zone • Rural zone • Rural residential zone • where coexisting with another zone or code contained within this general criteria, Open space zone • Emerging community zone • Low density residential zone • Character residential zone • Low-medium density residential zone • Medium density residential zone • High density residential zone OR <p>ii) is contained within the Moreton Island settlements neighbourhood plan defined under Part 7 of <i>City Plan 2014</i> and as shown on the Moreton Island settlements neighbourhood plan map in schedule 2 of <i>City Plan 2014</i>, other than that contained within the resort area of the Tangalooma precinct OR</p> <p>iii) has been purchased by an individual for solely principal residential purposes following the re-configuration of allotments (this will apply regardless of the zone within which the land is situated under <i>City Plan 2014</i> and will continue until such time as the land is reclassified as residential) OR</p> <p>c) the property meets this resolution's definition of owner occupied multi-residential (single family) AND</p> <p>d) the land is characterised by one of the Special Criteria opposite.</p> <p>Note: Where the land contains a dwelling house and otherwise meets General Criteria (a) above, then this category will apply regardless of the <i>City Plan 2014</i> zone within which that land is situated.</p>	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>01 vacant urban land</p> <p>02 single unit dwelling (dwelling house)</p> <p>03 multiple dwelling provided the property is an owner occupied multi-residential (single family).</p> <p>06 uninhabitable building/structure/ improvement</p> <p>The following land is specifically included in this category:</p> <p>a) vacant land or</p> <p>b) premises that would otherwise be the owner's principal place of residence but where the owner is incapable of occupancy due to ill or frail health and is domiciled in a care facility, provided such premises remain unoccupied by any other person/s or</p> <p>c) premises subject to a special disability trust, occupied by a deemed vulnerable owner-occupier.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
2a. Commercial/Non-Residential – Group A		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) is located outside of the boundaries of the CBD and CBD Frame AND c) is characterised by one of the Specific Criteria opposite AND d) does not comply with the Specific Criteria of differential rating categories 2b, 2c, 2d, 2e, 2f, 2g, 2h, 2i, 2j, 2k or 2m below. <p>Vacant land outside of the CBD and CBD Frame falls within this differential rating category where that land does not meet both the General Criteria and Specific Criteria of differential rating category 1 of this table.</p> <p>This category also includes premises with a residential purpose(s) that:</p> <ul style="list-style-type: none"> a) exceed the allowable limits of non-residential activity in 'Column 2' and 'Column 3' of the table at section 15.6 of this resolution OR b) co-exist with non-residential improvements regardless of whether that non-residential improvement is presently utilised (such a case establishes a potential non-residential purpose). 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <ul style="list-style-type: none"> 01 vacant urban land 05 educational – tertiary 06 uninhabitable building/structure/ improvement 10 combined multiple dwelling and shop(s) 11 shop - single 12 shops – multiple 15 shop(s) – secondary retail 17 restaurant/fast food outlet (non-drive through) 18 special tourist attraction 19 walkway/ramp 20 marina 21 residential care institution 24 sales area 25 office(s) 26 funeral parlours 27 private hospital 28 warehouses/bulk stores 32 wharves 33 builders yard/contractors yard 34 cold stores – ice works 35 general industry 36 light industry 38 advertising hoarding 39 harbour industry 40 kindergarten 41 child care centre 42 hotel/tavern 43 motel 44 nurseries/garden centres 45 theatres and cinemas 46 drive-in theatre 47 licensed clubs 48 sports club/facilities 50 other clubs (non-business) 51 religious 52 cemetery 54 art gallery/museum/zoo 55 library 56 showgrounds/racecourses/airfields 57 parks and gardens/bushland reserves 58 education – school 59 access restriction strips 63 boarding kennels/cattery 72 vacant land provided the vacant land is not used for residential purposes or has the potential to be used for residential purposes 91 utility installation 92 defence force establishments 96 public hospital 97 welfare home/premises 99 community protection centre

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
2b. Commercial/Non-Residential – Group B		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2c. Commercial/Non-Residential – Group C		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2d. Commercial/Non-Residential – Group D		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2e. Commercial/Non-Residential – Group E		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2f. Commercial/Non-Residential – Group F		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2g. Commercial/Non-Residential – Group G		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2h. Commercial/Non-Residential – Group H		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
2i. Commercial/Non-Residential – Group I		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2j. Commercial/Non-Residential – Group J		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2k. Commercial/Non-Residential – Group K		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
2l. Commercial/Non-Residential – Group L		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) is located outside of the boundaries of the CBD and CBD Frame AND c) is characterised by one of the Specific Criteria opposite AND d) does not comply with the Specific Criteria of differential rating categories 2b to 2k, or differential rating category 2m. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <ul style="list-style-type: none"> 22 carpark 29 transport terminal 30 fuel station 31 fuel depots 37 noxious/offensive/extractive industry 73 restaurant/fast food outlet (drive-through)
2m. Commercial/Non-Residential – Group M		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 2a AND b) meets the Specific Criteria of differential rating category 2a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.10 of this resolution.</p>
3. Rural		
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) characterised by one of the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <ul style="list-style-type: none"> 62 wholesale production nursery 64 agriculture – livestock production 65 agriculture – crop production 74 turf farms 86 racing stables

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
4. Multi-Residential		
	<p>This category will apply where the land is characterised by one of the Specific Criteria opposite.</p>	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <ul style="list-style-type: none"> 03 multiple dwelling 07 guest house/private hotel/hostel/Bed & Breakfast/Farm stay 49 caravan park 53 re-locatable home park 60 retirement facilities
5a. Central Business District – Group A		
	<p>This category will apply where:</p> <p>a) the land:</p> <ul style="list-style-type: none"> i) meets the General Criteria of differential rating category 2a or 2l above, with the exception of section (b) of those categories, AND ii) meets the Specific Criteria of differential rating category 2a or 2l AND iii) is characterised by the Special Criteria opposite AND iv) has an average rateable value (ARV) less than \$5,000,000 OR <p>b) the land:</p> <ul style="list-style-type: none"> i) is characterised by land use code 14 AND ii) has an average rateable value less than \$5,000,000 <p>Note: Vacant land within the CBD falls within this differential rating category where that land does not meet both the General and Specific Criteria of differential rating category 1 of this table.</p>	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was located within the boundary line shown on the CBD differential rating boundary map at section 15.4 of this resolution.</p>
5aa. Central Business District – Group AA		
	<p>This category will apply where:</p> <p>a) the land:</p> <ul style="list-style-type: none"> i) meets the General Criteria of differential rating category 2a or 2l above, with the exception of section (b) of those categories, AND ii) meets the Specific Criteria of differential rating category 2a or 2l AND iii) is characterised by the Special Criteria opposite AND iv) has an average rateable value (ARV) equal to or greater than \$5,000,000 OR <p>b) the land:</p> <ul style="list-style-type: none"> i) is characterised by land use code 14 AND ii) has an average rateable value equal to or greater than \$5,000,000 <p>Note: Vacant land within the CBD falls within this differential rating category where that land does not meet both the General and Specific Criteria of differential rating category 1 of this table</p>	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was located within the boundary line shown on the CBD differential rating boundary map at section 15.4 of this resolution.</p>
5b. Central Business District – Group B		
	<p>This category will apply where the land:</p> <p>a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND</p> <p>b) meets the Specific Criteria of differential rating category 5a AND</p> <p>c) is characterised by the Specific Criteria opposite.</p>	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
5c. Central Business District – Group C		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5d. Central Business District – Group D		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5e. Central Business District – Group E		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5f. Central Business District – Group F		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5g. Central Business District – Group G		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5h. Central Business District – Group H		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
5i. Central Business District – Group I		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5j. Central Business District – Group J		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5k. Central Business District – Group K		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5l. Central Business District – Group L		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5m. Central Business District – Group M		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5n. Central Business District – Group N		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
5o. Central Business District – Group O		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5p. Central Business District – Group P		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5q. Central Business District – Group Q		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5r. Central Business District – Group R		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5s. Central Business District – Group S		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5t. Central Business District – Group T		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
5u. Central Business District – Group U		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5v. Central Business District – Group V		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5w. Central Business District – Group W		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5x. Central Business District – Group X		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5y. Central Business District – Group Y		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>
5z. Central Business District – Group Z		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) but for the fact that the average rateable value of the land is equal to or greater than \$5,000,000, meets the General Criteria of differential rating category 5a AND b) meets the Specific Criteria of differential rating category 5a AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.7 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
6. Other		
	Applies only where land does not fall within differential rating categories: 1, 2a, 2b, 2c, 2d, 2e, 2f, 2g, 2h, 2i, 2j, 2k, 2l, 2m, 3, 4, 5a, 5aa, 5b, 5c, 5d, 5e, 5f, 5g, 5h, 5i, 5j, 5k, 5l, 5m, 5n, 5o, 5p, 5q, 5r, 5s, 5t, 5u, 5v, 5w, 5x, 5y, 5z, 7, 8a, 8b, 8c, 8d, 8e, 8f, 8g, 8h, 8i, 8j, 9a, 9b, 9c, 9d, 10, 11a, 11b, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21a, 21b, 21c, 21d, 21e, 21f, 21g, 21h, 21i, 22a, 22b, 22c, 22d, 22e, 22f, 22g, 22h, 22i, 22j, 23 or 24.	
7. Residential: Non-owner Occupied or Mixed Use		
	This category will apply where the land is a) used for <i>mixed residential purposes</i> or <i>secondary residence/secondary residential purposes</i> , or has the potential <i>predominant use</i> by virtue of its improvements or activities conducted upon the land for these purposes AND b) characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, the land must be characterised as one of the following <i>land use codes</i> — 61 <i>mixed residential purposes</i> 70 <i>secondary residential purposes</i> 72 vacant land (valuation discounted for subdivided land).
8a. Large Regional Shopping Centre – Group A		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a <i>property</i> will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8b. Large Regional Shopping Centre – Group B		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a <i>property</i> will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8c. Large Regional Shopping Centre – Group C		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a <i>property</i> will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8d. Large Regional Shopping Centre – Group D		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a <i>property</i> will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8e. Large Regional Shopping Centre – Group E		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a <i>property</i> will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
8f. Large Regional Shopping Centre – Group F		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8g. Large Regional Shopping Centre – Group G		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8h. Large Regional Shopping Centre – Group H		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8i. Large Regional Shopping Centre – Group I		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
8j. Large Regional Shopping Centre – Group J		
	This category will apply where the land is used as a large regional shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.8 of this resolution.
9a. Major Regional Shopping Centre – Group A		
	This category will apply where the land is used as a major shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.9 of this resolution.
9b. Major Regional Shopping Centre – Group B		
	This category will apply where the land is used as a major shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.9 of this resolution.

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
9c. Major Regional Shopping Centre – Group C		
	This category will apply where the land is used as a major shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.9 of this resolution.
9d. Major Regional Shopping Centre – Group D		
	This category will apply where the land is used as a major shopping centre and is characterised by the Specific Criteria opposite.	In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.9 of this resolution.
10. CTS – Residential: Owner Occupied *subject to Section 4(c)		
	<p>This category will only apply:</p> <p>a) where:</p> <p>i) the land is used solely for principal residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land to be used solely for principal residential purposes OR</p> <p>ii) the premises meet subsections (b) or (c) of the General Criteria of differential rating category 1 of this table AND</p> <p>b) where the land is characterised by the Specific Criteria opposite.</p> <p>Note: Where the land contains a dwelling unit contained within a community titles scheme and otherwise meets the General Criteria above, then this differential rating category will apply:</p> <p>a) regardless of the <i>City Plan 2014</i> zone within which that land is situated AND</p> <p>b) only where the land represents the principal place of residence of at least one person who constitutes the owner(s) of the land.</p>	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>08 community titles scheme</p> <p>provided that the secondary land use code, which in the case of community titles scheme properties indicates the principal usage of a community title scheme unit is characterised by the Specific Criteria of differential rating category 1 of this table.</p> <p>The following land is specifically included in this differential rating category:</p> <p>a) vacant land which meets the general criteria for this differential rating category or</p> <p>b) premises that would otherwise be the owner's principal place of residence but where the owner is incapable of occupancy due to ill or frail health and is domiciled in a care facility, provided such premises remain unoccupied by any other person/s or</p> <p>c) premises subject to a special disability trust, occupied by a deemed vulnerable owner-occupier.</p>
11a. CTS – Commercial/Non-Residential – Group A *subject to Section 4(c)		
	<p>This category will apply where the land is:</p> <p>a) used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes and</p> <p>b) located outside of the boundaries of the CBD or CBD Frame and</p> <p>c) characterised by the specific criteria opposite.</p> <p>Note: Vacant land falls within this differential rating category where that land forms a lot within a community titles scheme and does not meet both the General and Specific Criteria of differential rating category 10 of this table.</p>	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>08 community titles scheme</p> <p>provided that the secondary land use code, which in the case of community titles scheme properties indicates the principal usage of a community title scheme unit is characterised by the Specific Criteria of differential rating category 2a of this table.</p>
11b. CTS – Commercial/Non-Residential – Group B *subject to Section 4(c)		
	<p>This category will apply where the land:</p> <p>a) meets the General Criteria of differential rating category 2l of this table AND</p> <p>b) meets the Specific Criteria of differential rating category 2l of this table AND</p> <p>c) is characterised by the Specific Criteria opposite.</p>	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>08 community titles scheme</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
12. CTS – Multi-Residential		*subject to Section 4(c)
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 4 of this table AND b) meets the Specific Criteria of differential rating category 4 of this table AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p style="text-align: center;">08 community titles scheme</p>
13. CTS – Central Business District		*subject to Section 4(c)
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) located within of the boundaries of the CBD AND c) characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p style="text-align: center;">08 community titles scheme</p>
14. CTS – Residential: Non-owner Occupied or Mixed Use		*subject to Section 4(c)
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for mixed residential purposes or secondary residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land for these purposes AND b) characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p style="text-align: center;">08 community titles scheme</p>
15. CTS – Minor Lot		*subject to Section 4(c)
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p style="text-align: center;">08 community titles scheme</p> <p>provided that the property is being used for a car parking space, storage cupboard, storage unit, advertising hoarding or purposes of the like nature.</p>
16. CBD Frame Commercial/Non-Residential		
	<p>This category will apply where the land meets:</p> <ul style="list-style-type: none"> a) the General Criteria of differential rating category 2a or 2l above, with the exception of section (b) of those categories AND b) the Specific Criteria of differential rating category 2a or 2l AND c) is characterised by the Specific Criteria opposite. <p>Note: Vacant land within the CBD Frame falls within this differential rating category where that land does not meet both the General and Specific Criteria of differential rating category 1 of this table.</p> <p>This differential rating category also includes premises with a residential purpose(s) that:</p> <ul style="list-style-type: none"> (i) exceed the allowable limits of non-residential activity in 'Column 2' and 'Column 3' of the table at section 15.6 of this resolution OR (ii) co-exist with non-residential improvements regardless of whether that non-residential improvement is presently utilised (such a case establishes a potential non-residential purpose). 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was located completely within the boundary line shown on the CBD Frame differential rating boundary map section 15.5 of this resolution.</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
17. CTS – CBD Frame Commercial/Non-Residential		*subject to Section 4(c)
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 11a or 11b, with the exception of section (b) of differential rating category 11a AND b) meets the Specific Criteria of differential rating category 11a or 11b AND c) is characterised by the specific criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was located completely within the boundary line shown on the CBD frame differential rating boundary map in section 15.5 of this resolution.</p>
18. Commercial/Non-Residential – Special Concession		
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 16 AND b) meets the Specific Criteria of differential rating category 16 AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.11 of this resolution.</p>
19. CTS –Commercial/Non-Residential – Special Concession		*subject to Section 4(c)
	<p>This category will apply where the land:</p> <ul style="list-style-type: none"> a) meets the General Criteria of differential rating category 17 and b) meets the Specific Criteria of differential rating category 17 and c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, a property will be included in this differential rating category where—as at the date of this resolution it was recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.11 of this resolution.</p>
20. Commercial/Non-Residential – Concessional		
	<p>This category is restricted to those properties that were exempt from rates under section 5 schedule 1(f) of this resolution but are determined to be no longer exempt.</p>	<p>In addition to meeting the General Criteria, a property may be included in this differential rating category where—by examination of:</p> <ul style="list-style-type: none"> a) the usage of the land AND b) the visual, spatial and economic attributes of the land AND c) the existence of any partial use that may comply with current exemption criteria, <p>Council considers inclusion of a property into this differential rating category is appropriate.</p>
21a. Drive-In Shopping Centre < 20,000m² and < \$2,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area less than 20,000m² AND c) has an average rateable value less than \$2,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <ul style="list-style-type: none"> 16 drive-in shopping centres

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
21b. Drive-In Shopping Centre < 20,000m² and \$2,000,000 to \$3,999,999 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area less than 20,000m² AND c) has an average rateable value from \$2,000,000 to \$3,999,999 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21c. Drive-In Shopping Centre < 20,000m² and \$4,000,000 to \$5,999,999 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area less than 20,000m² AND c) has an average rateable value from \$4,000,000 to \$5,999,999 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21d. Drive-In Shopping Centre < 20,000m² and equal to or > \$6,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area less than 20,000m² AND c) has an average rateable value equal to or greater than \$6,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21e. Drive-In Shopping Centre 20,000m² to 25,000m² and < \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 20,000m² to 25,000m² AND c) has an average rateable value less than \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21f. Drive-In Shopping Centre 20,000m² to 25,000m² and equal to or > \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 20,000m² to 25,000m² AND c) has an average rateable value equal to or greater than \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
21g. Drive-In Shopping Centre 25,001m² to 50,000m² and < \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 25,001m² to 50,000m² AND c) has an average rateable value less than \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21h. Drive-In Shopping Centre 25,001m² to 50,000m² and equal to or > \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 25,001m² to 50,000m² AND c) has an average rateable value equal to or greater than \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
21i. Drive-In Shopping Centre > 50,000m²		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of greater than 50,000m² AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>16 drive-in shopping centres</p>
22a. Retail Warehouse < 7,500m² and < \$1,600,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of less than 7,500m² AND c) has an average rateable value less than \$1,600,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22b. Retail Warehouse < 7,500m² and \$1,600,000 to \$4,500,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of less than 7,500m² AND c) has an average rateable value of \$1,600,000 to \$4,500,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
22c. Retail Warehouse < 7,500m² and > \$4,500,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of less than 7,500m² AND c) has an average rateable value greater than \$4,500,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22d. Retail Warehouse 7,500m² to 20,000 m² and < \$4,200,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 7,500m² to 20,000m² AND c) has an average rateable value less than \$4,200,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22e. Retail Warehouse 7,500m² to 20,000m² and \$4,200,000 to \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 7,500m² to 20,000m² AND c) has an average rateable value of \$4,200,000 to \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22f. Retail Warehouse 7,500m² to 20,000m² and > \$10,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 7,500m² to 20,000m² AND c) has an average rateable value greater than \$10,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22g. Retail Warehouse 20,001m² to 40,000m² and < \$8,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 20,001m² to 40,000m² AND c) has an average rateable value less than \$8,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>

Resolution of Rates and Charges

Category	General Criteria	Specific Criteria
22h. Retail Warehouse 20,001m² to 40,000m² and equal to or > \$8,000,000 ARV		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 20,001m² to 40,000m² AND c) has an average rateable value equal to or greater than \$8,000,000 AND d) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22i. Retail Warehouse 40,001m² to 80,000m²		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area of 40,001m² to 80,000m² AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
22j. Retail Warehouse > 80,000m²		
	<p>The category will apply where the land:</p> <ul style="list-style-type: none"> a) is used for non-residential purposes or has the potential predominant use by virtue of its improvements or activities conducted upon the land of non-residential purposes AND b) has a gross land area greater than 80,000m² AND c) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>23 retail warehouse</p>
23. Transitory Accommodation		
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for a transitory accommodation purpose AND b) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as one of the following land use codes—</p> <p>76 transitory accommodation</p>
24. CTS - Transitory Accommodation *subject to Section 4(c)		
	<p>This category will apply where the land is:</p> <ul style="list-style-type: none"> a) used for a transitory accommodation purpose AND b) is characterised by the Specific Criteria opposite. 	<p>In addition to meeting the General Criteria, the land must be characterised as both of the following land use codes—</p> <p>08 community titles scheme 76 transitory accommodation</p>

Resolution of Rates and Charges

- (c) A **property** that is contained within one of the above categories (the “Original Category”) that has a parity factor assigned to it by this resolution is automatically placed into a separate differential rating category referable to the Original Category and that parity factor. The criteria for this new category are the same as the Original Category with the addition of the parity factor.
- (d) The parity factor applicable to a **property** is calculated by reference to Table ‘A’.
- (e) Council, using the criteria specified in the Differential General Rating Table identifies the differential rating category in which each parcel of **rateable land** in the city is included.
- (f) For the **financial year** the differential general rate is first calculated as set out opposite a category determined under sections 4(b) and 4(c) and specified in Table ‘B’ and made equally on the **rateable value** of all **rateable land** in the city included in that category.
- (g) The result of section 4(f) shall then be multiplied by the parity factor corresponding to the differential rating category determined under sections 4(b) and 4(c) and specified in Table ‘B’ to derive the differential general rates levied on an individual **property**.
- (h) The parity factor referred to in sections 4(b) and 4(c) and specified in Table ‘B’ and which forms part of the calculation of differential general rates shall be determined by reference to the following basis shown in table ‘A’.

Table ‘A’

Band		Factor 1	Factor 2	
A	for each dollar of rateable value of the land upon which a community titles scheme is constructed up to and including \$2,250,000	0.00000	0.0000	Plus
B	for each dollar of rateable value of the land upon which a community titles scheme is constructed from \$2,250,001 up to and including \$6,000,000	0.00760	0.0000	Plus
C	for each dollar of rateable value of the land upon which a community titles scheme is constructed from \$6,000,001 up to and including \$10,000,000	0.00970	0.0000	Plus
D	for each dollar of rateable value of the land upon which a community titles scheme is constructed in excess of \$10,000,000	0.00225	0.0000	Plus
	for each dollar of rateable value apportioned to each lot within a community titles scheme by reference to its interest schedule lot entitlement under a community management statement	1.0000	1.0000	
<ul style="list-style-type: none"> i. The parity factor referred to in Table ‘B’ is calculated to be the sum of factor 1 divided by the sum of factor 2. ii. Where the parity factor determined above exceeds 5, the parity factor is deemed to be 5. 				

Resolution of Rates and Charges

Table 'B'

Category	Description	Differential general rate (cents in the dollar)	Minimum Differential general rate	Parity factor
1	Residential: Owner Occupied	0.2583	818.84	1.0000
2a	Commercial/Non-Residential – Group A	0.8882	1,751.24	1.0000
2b	Commercial/Non-Residential – Group B	0.9062	79,466.68	1.0000
2c	Commercial/Non-Residential – Group C	0.9062	137,474.96	1.0000
2d	Commercial/Non-Residential – Group D	0.4422	1,751.08	1.0000
2e	Commercial/Non-Residential – Group E	0.9062	164,725.40	1.0000
2f	Commercial/Non-Residential – Group F	0.9062	81,808.84	1.0000
2g	Commercial/Non-Residential – Group G	0.9062	161,553.16	1.0000
2h	Commercial/Non-Residential – Group H	0.9062	209,997.68	1.0000
2i	Commercial/Non-Residential – Group I	0.7703	35,066.12	1.0000
2j	Commercial/Non-Residential – Group J	0.9062	119,082.72	1.0000
2k	Commercial/Non-Residential – Group K	0.9062	9,575.16	1.0000
2l	Commercial/Non-Residential – Group L	0.9704	1,750.44	1.0000
2m	Commercial/Non-Residential – Group M	0.8240	51,877.68	1.0000
3	Rural	0.3166	738.56	1.0000
4	Multi-Residential	0.4838	1,066.60	1.0000
5a	Central Business District – Group A	1.3678	2,272.08	1.0000
5aa	Central Business District – Group AA	1.3678	68,388.16	1.0000
5b	Central Business District – Group B	1.1600	266,787.44	1.0000
5c	Central Business District – Group C	1.2250	290,984.76	1.0000
5d	Central Business District – Group D	1.1350	363,800.76	1.0000
5e	Central Business District – Group E	1.1119	439,535.00	1.0000
5f	Central Business District – Group F	1.1561	509,469.24	1.0000
5g	Central Business District – Group G	1.6200	581,969.52	1.0000
5h	Central Business District – Group H	1.2500	654,380.20	1.0000
5i	Central Business District – Group I	1.6500	726,617.88	1.0000
5j	Central Business District – Group J	1.2770	873,123.08	1.0000
5k	Central Business District – Group K	1.5000	592,586.48	1.0000
5l	Central Business District – Group L	1.6500	1,400,472.00	1.0000
5m	Central Business District – Group M	1.6500	1,543,653.60	1.0000
5n	Central Business District – Group N	1.3678	341,808.44	1.0000
5o	Central Business District – Group O	1.8500	1,580,469.16	1.0000
5p	Central Business District – Group P	1.9000	2,023,458.76	1.0000
5q	Central Business District – Group Q	1.9000	2,447,864.32	1.0000
5r	Central Business District – Group R	1.9000	2,428,767.60	1.0000
5s	Central Business District – Group S	1.3590	146,922.00	1.0000
5t	Central Business District – Group T	1.6500	890,200.40	1.0000
5u	Central Business District – Group U	1.1455	310,935.96	1.0000
5v	Central Business District – Group V	1.3525	604,376.68	1.0000
5w	Central Business District – Group W	1.3590	126,023.68	1.0000

Resolution of Rates and Charges

Category	Description	Differential general rate (cents in the dollar)	Minimum Differential general rate	Parity factor
5x	Central Business District – Group X	1.3590	228,198.00	1.0000
5y	Central Business District – Group Y	1.3678	202,148.00	1.0000
5z	Central Business District – Group Z	1.3590	174,014.00	1.0000
6	Other	0.9547	1,751.24	1.0000
7	Residential: Non-owner Occupied or Mixed Use	0.3510	1,090.56	1.0000
8a	Large Regional Shopping Centre – Group A	1.2000	270,000.00	1.0000
8b	Large Regional Shopping Centre – Group B	1.4000	247,692.00	1.0000
8c	Large Regional Shopping Centre – Group C	1.6500	198,000.00	1.0000
8d	Large Regional Shopping Centre – Group D	1.5000	224,423.00	1.0000
8e	Large Regional Shopping Centre – Group E	1.6000	216,000.00	1.0000
8f	Large Regional Shopping Centre – Group F	1.6000	424,000.00	1.0000
8g	Large Regional Shopping Centre – Group G	1.7500	463,750.00	1.0000
8h	Large Regional Shopping Centre – Group H	1.9600	509,600.00	1.0000
8i	Large Regional Shopping Centre – Group I	1.9600	750,867.00	1.0000
8j	Large Regional Shopping Centre – Group J	1.4500	638,000.00	1.0000
9a	Major Regional Shopping Centre – Group A	1.8579	1,319,090.00	1.0000
9b	Major Regional Shopping Centre – Group B	1.6529	1,528,908.00	1.0000
9c	Major Regional Shopping Centre – Group C	1.7243	1,810,515.00	1.0000
9d	Major Regional Shopping Centre – Group D	1.5761	1,946,423.00	1.0000
10	CTS – Residential: Owner Occupied	0.2822	818.84	Refer Table 'A'
11a	CTS – Commercial/Non-Residential – Group A	0.9635	1,713.24	Refer Table 'A'
11b	CTS – Commercial/Non-Residential – Group B	1.0727	1,745.36	Refer Table 'A'
12	CTS – Multi-Residential	0.6170	1,069.16	Refer Table 'A'
13	CTS – Central Business District	1.2413	2,238.32	Refer Table 'A'
14	CTS – Residential: Non-owner Occupied or Mixed Use	0.3439	1,090.56	Refer Table 'A'
15	CTS – Minor Lot	1.1353	862.48	Refer Table 'A'
16	CBD Frame Commercial/Non-Residential	0.9236	1,910.56	1.0000
17	CTS – CBD Frame Commercial/Non-Residential	0.9505	1,882.76	Refer Table 'A'
18	Commercial/Non-Residential – Special Concession	0.4495	1,877.36	1.0000
19	CTS - Commercial/Non-Residential - Special Concession	0.1015	1,877.40	Refer Table 'A'
20	Commercial/Non-Residential – Concessional	0.1408	1,751.24	1.0000
21a	Drive-In Shopping Centre < 20,000m ² and < \$2,000,000 ARV	1.0378	11,251.92	1.0000
21b	Drive-In Shopping Centre < 20,000m ² and \$2,000,000 to \$3,999,999 ARV	1.0378	20,756.92	1.0000
21c	Drive-In Shopping Centre < 20,000m ² and \$4,000,000 to \$5,999,999 ARV	1.0378	41,513.84	1.0000
21d	Drive-In Shopping Centre < 20,000m ² and equal to or > \$6,000,000 ARV	1.0378	62,270.76	1.0000
21e	Drive-In Shopping Centre 20,000m ² to 25,000m ² and < \$10,000,000 ARV	1.1566	32,384.80	1.0000
21f	Drive-In Shopping Centre 20,000m ² to 25,000m ² and equal to or > \$10,000,000 ARV	1.1566	121,443.00	1.0000

Resolution of Rates and Charges

Category	Description	Differential general rate (cents in the dollar)	Minimum Differential general rate	Parity factor
21g	Drive-In Shopping Centre 25,001m ² to 50,000m ² and < \$10,000,000 ARV	1.1566	65,926.20	1.0000
21h	Drive-In Shopping Centre 25,001m ² to 50,000m ² and equal to or > \$10,000,000 ARV	1.1566	121,443.00	1.0000
21i	Drive-In Shopping Centre > 50,000m ²	1.1820	153,656.44	1.0000
22a	Retail Warehouse < 7,500m ² and < \$1,600,000 ARV	0.9374	3,515.12	1.0000
22b	Retail Warehouse < 7,500m ² and \$1,600,000 to \$4,500,000 ARV	0.9374	14,997.76	1.0000
22c	Retail Warehouse < 7,500m ² and > \$4,500,000 ARV	0.9374	40,744.72	1.0000
22d	Retail Warehouse 7,500m ² to 20,000m ² and < \$4,200,000 ARV	0.9701	22,245.16	1.0000
22e	Retail Warehouse 7,500m ² to 20,000m ² and \$4,200,000 to \$10,000,000 ARV	0.9701	40,744.72	1.0000
22f	Retail Warehouse 7,500m ² to 20,000m ² and > \$10,000,000 ARV	0.9701	135,815.68	1.0000
22g	Retail Warehouse 20,001m ² to 40,000m ² and < \$8,000,000 ARV	1.0395	44,700.32	1.0000
22h	Retail Warehouse 20,001m ² to 40,000m ² and equal to or > \$8,000,000 ARV	1.0395	86,282.00	1.0000
22i	Retail Warehouse 40,001m ² to 80,000m ²	1.0400	111,726.72	1.0000
22j	Retail Warehouse > 80,000m ²	1.0400	33,280.00	1.0000
23	Transitory Accommodation	0.5265	1,635.84	1.0000
24	CTS - Transitory Accommodation	0.5159	1,635.84	Refer Table 'A'

- (i) Despite sections 4(f) and 4(g), the minimum differential general rate payable in respect of all **rateable land** in each category determined under sections 4(b) and 4(c) is that shown against its corresponding category in Table 'B' above with the exception of any land to which **land use code 72** (Vacant Land) applies or which is otherwise exempt from minimum general rating under section 70(3) of the **Regulation**.
- (j) Limitation of general rate increases:
- (i) In the case of **property** included in differential rating categories 1 or 10 determined under the Differential General Rating Table:
- (A) Despite sections 4(f) and 4(g) the amount to be levied by way of differential general rates for the **financial year** in respect of any **property** to which this subsection applies is not to be more than the amount of the differential general rates levied in respect of that **property** for the previous financial year increased by 7.50 per centum.
- (B) Subject to sections 4(j)(i)(C) and 4(j)(i)(D), section 4(j)(i)(A) applies to any land that at the commencement of the **financial year** is in differential rating category 1 or 10 of the Differential General Rating Table, and which is a **principal place of residence**.
- (C) To avoid any doubt, section 4(j)(i)(A) does not apply to any land held either wholly or partially in the name of a trust (with the exception of a **special disability trust**), corporation, organisation, association or any other incorporated body other than an individual or individuals.
- (D) If ownership of any land is transferred on or after the commencement of the **financial year**, section 4(j)(i)(A) will cease to apply on and from the date such transfer takes effect except in the following instances:
- (1) change of name on title as a result of marriage or change of name by deed poll or
 - (2) transfer to, or inclusion of a spouse/de-facto/partner as a result of an amalgamation or separation of assets, or on the death of a spouse on the **principal place of residence** or
 - (3) transmissions to surviving joint tenant or tenants on death of other joint tenant/s.

Resolution of Rates and Charges

- (E) In the case of land that becomes the **principal place of residence** of at least one person who is an **owner**, after the commencement of the **financial year**, section 4(j)(i)(A) applies from the first **rating quarter** of the next financial year following the approved application of the **owner**.
- (ii) In the case of **property** that is, as at the date of this resolution, recorded in Council systems by reference to its common name, its property location or its real property description as shown in the table at section 15.12 of this resolution:
- (A) Despite sections 4(f) and 4(g) the amount to be levied by way of differential general rates for the **financial year** in respect of any **property** to which this subsection applies is not to be more than the amount of the differential general rates levied in respect of that **property** for the previous financial year increased by 20.00 per centum.
- (B) If ownership of any land to which this subsection applies is transferred on or after the commencement of the **financial year**, section 4(j)(ii)(A) will cease to apply on and from the date such transfer takes effect.
- (C) In the case of **property** that is included in the table at section 15.12 of this resolution, after the commencement of the **financial year**, section 4(j)(ii)(A) applies from the first **rating quarter** of the next financial year following the inclusion of the **property** in the table.
- A **property** is eligible for inclusion in table 15.12 where the property is:
- (A) eligible for a partial rebate of general rates in accordance with section 12.2 or
- (B) used for a religious, charitable, educational, trade union, industry association, community, sporting, arts and culture or club purpose or
- (C) owned by a religious, charitable or not-for-profit organisation

If the amount of differential general rates determined under section 4(j)(i) or 4(j)(ii) is lower than the relevant differential rating category minimum determined under section 4(i) or 4(ii), the ratepayer must pay the minimum differential general rate applicable to the differential rating category.

In the case of properties included in differential rating categories 2b to 2k, 2m, 5b to 5z, 8a to 8j, 9a to 9d, 18 and 19 as determined under the Differential General Rating Table, a change in either the common name or the rateable property address of the **property** will not affect the categorisation for the purpose of calculating differential general rates.

5. Exemptions from General Rating

Any **property**

- (a) used for public, religious, charitable or educational purposes which meets the exemption criteria as described in **Schedule 1** of this section, and:
- (b) for which an application has been received from the **owner** and
- (c) which is approved by Council as eligible for exemption

is exempt from general rating and separate/special rating and charging.

Where a **property** is currently exempt from general rating under **Schedule 1** of this section undergoes redevelopment or refurbishment and the activities conducted on such a **property** are temporarily suspended, exemption may, at the discretion of the Chief Financial Officer, continue to be granted provided that:

- (a) there is an uninterrupted cycle from cessation of operations, to construction and finally recommencement, of a duration not exceeding 18 months and
- (b) the **predominant use** of the **property** after redevelopment remains unaltered, or if it does change, it complies with the criterion of another category of exemption and
- (c) the ownership of the **property** does not change during the course of the redevelopment.

Where completion has not been achieved within the above time frame but there is evidence of a continuing process of redevelopment, the Chief Financial Officer may allow an extension for a period not exceeding a further six-months.

Schedule 1 Exemption criteria

(a) Public purposes

Any **property** that is vested in, or for the time being placed under the management or control of any person under or in pursuance of any statute, for the purpose of, and being presently utilised as, a showground or an area presently used as public recreation or athletic sports or games as evidenced by the provision and existence of facilities for such purpose if that is, in the opinion of the Chief Financial Officer open to the public at all reasonable hours, free of charge.

For the purpose of this paragraph, any **property** vested in the ownership of a local authority other than Brisbane City Council, and used for **local government purposes** shall be deemed to be used for public purposes.

(b) Religious purposes

Any **property**:

- (i) that is owned by a **religious institution** AND
- (ii) that does not exceed eight hectares in area AND
- (iii) where the **predominant use** of which:
 - (A) is **public worship** and having a building thereon used entirely for **public worship** or for **public worship** and educational purposes whether or not that land has other buildings on it that are utilised in conjunction with the place of **public worship** OR
 - (B) would be **public worship** except for the fact that the public worship is not conducted on an “open doors” basis for the purpose of protecting the safety of its congregation and the applicant has provided sufficient supporting evidence, as determined by the Chief Financial Officer, in their sole discretion (for example, written advice from an official agency involved in counter-terrorism, or reports documenting threats verified by an official agency) that there is a real and credible threat to the congregation meeting on an “open doors” basis.

(c) Charitable purposes

Any **property** that is owned by a public charity and the **predominant use** of such land is the giving of a gift of food, drink, clothing, temporary emergency accommodation or money to the destitute and/or the homeless.

(d) Educational purposes

Any **property** that is owned by a **religious institution** and the **predominant use** of the **property** is solely for conducting educational activities (as defined in **land use code 58**), as evidenced by the presence of completed buildings from which classes are being provided to an enrolled student population, which may be conducted by or on behalf of such **religious institution** whether or not that **property** has other buildings on it that are utilised in conjunction with the school.

For the purposes of this subparagraph, a **property** shall not be taken to be used solely for conducting educational activities unless the **property** has building/s constructed upon it or sporting fields as evidenced by the provision of purpose-built facilities e.g. football fields, running tracks, athletics facilities etc. which are being actively used for the educational purposes of the school. Any such sporting facilities must represent a majority usage of the **property** if buildings do not exist upon the site.

Properties which incorporate a mixture of educational and commercial activity may not be eligible for exemption.

(e) Higher Voluntary Conservation Agreement

Any **property** exceeding eight hectares in area which:

- (i) otherwise meets the criteria of clause (b) of this schedule (apart from the area restriction) AND
- (ii) there is a Higher Voluntary Conservation Agreement with Council in respect of part of that **property** AND
- (iii) the area of that **property** which is not subject to the Higher Voluntary Conservation Agreement does not exceed eight hectares in area.

(f) Non-rateable land before 13 May 1992

Any **property** that:

- (i) prior to 13 May 1992 was non-rateable for the purpose of levying of rates under the repealed *City of Brisbane Act 1924* AND
- (ii) since 13 May 1992 has:
 - (A) been continuously used for the same purpose for which it was used immediately prior to 13 May 1992 AND
 - (B) been in the same ownership as it was immediately prior to 13 May 1992 AND

Resolution of Rates and Charges

- (iii) does not meet any of the criteria for exemption set out in clauses (a) to (e) of this Schedule 1 AND
- (iv) does not meet the criteria for concession set out in 12.3 AND
- (v) is used for public, religious, charitable or educational purposes AND
- (vi) is deemed appropriate by Council of being exempted from rating despite its inability to comply with clauses (a) to (e) of this Schedule 1.

In establishing the **predominant use** for the purpose of clauses (b), (c) and (d) of this Schedule 1, consideration may be given to the **visual, spatial and economic** aspects of the **property**.

The Chief Financial Officer may rule as to whether or not a particular **property** falls within any of the categories of exemption under this resolution as to exemptions from rating.

6. Special Rates

It is determined that a special rate shall be made and levied for the **financial year** on the **rateable value** of **rateable land** identified in Table 'C' below, for or towards meeting the development and/or operational costs of the benefited areas.

In the opinion of Council, **properties** in these benefited areas have, or will specifically benefit from, or have, or will have, special access to the services, facilities or activities supplied or provided by the benefited area undertaken [or proposed to be undertaken] by or on behalf of Council.

The overall plans (**O.P**) in section 15.1 of this resolution for the supply or provision of services, facilities or activities and the annual implementation plans (**A.I.P**) in section 15.2 of this resolution setting out the actions or processes that are to be carried out and referred to below for each benefited area are adopted.

Table 'C'

Benefited Area	Criteria	O.P	A.I.P	Region	Residential rate (cents in the dollar)	Non-Residential rate (cents in the dollar)
Queen Street Mall	All rateable land in the regions of the city coloured pink, orange and green on map SR-01 in section 15.1	OP-1	AIP-1	Central (Pink)	0.1052	0.5241
				Intermediate (Orange)	0.0396	0.1980
				Outer (Green)	0.0112	0.0553
Chinatown and Valley Malls	All rateable land in the regions of the city coloured pink, orange and green on map SR-02 in section 15.1	OP-2	AIP-2	Central (Pink)	0.2824	1.4116
				Intermediate (Orange)	0.0672	0.3344
				Outer (Green)	0.0188	0.0926
Manly Living Village Development Levy	All non-residential purposes, rateable land , in the region of the city coloured pink on map SR-14 in section 15.1	OP-14	AIP-14	All	N/A	0.1771
St Lucia Suburban Centre Improvement Project	All rateable land in the region of the city coloured pink on map SR-30 in section 15.1	OP-30	AIP-30	All	0.0868	0.4335
Kenmore Suburban Centre Improvement Project	All rateable land in the region of the city coloured pink on map SR-31 in section 15.1	OP-31	AIP-31	All	0.1116	0.5568
Cannon Hill Suburban Centre Improvement Project	All rateable land in the region of the city coloured pink on map SR-32 in section 15.1	OP-32	AIP-32	All	0.0508	0.2522
Graceville Suburban Centre Improvement Project	All rateable land in the region of the city coloured pink on map SR-33 in section 15.1	OP-33	AIP-33	All	0.0676	0.3360

Resolution of Rates and Charges

Benefited Area	Criteria	O.P	A.I.P	Region	Residential rate (cents in the dollar)	Non-Residential rate (cents in the dollar)
Alderley Suburban Centre Improvement Project	All rateable land in the region of the city coloured pink on map SR-34 in section 15.1	OP-34	AIP-34	All	0.0768	0.3831

7. Separate Rates

7.1 Environmental Management and Compliance Levy

- (a) In the opinion of Council, all **rateable land** in the city has benefited or will benefit from:
- (i) the protection and enhancement of the natural environment by activities undertaken by Council including:
- (A) monitoring and enforcement of compliance by others with environmental and planning legislation
- (B) managing of environmental programs and initiatives and
- (C) remediation of environmental problems e.g. protection of air quality, waterways, sediment control, landfill issues and effluent discharge
- (ii) Council meeting its obligations under the *Environmental Protection Act 1994*.
- (b) A separate rate be made and levied for the **financial year** on all land in the city towards the costs of the activities and facilities.
- (c) Council considers that, it is appropriate that the separate rate shown in Table 'D', be made on the **rateable value** of all land in accordance with the differential general rating categories.
- (d) The result of section 7.1(c) shall then be multiplied by the parity factor corresponding to the differential general rate category specified in section 4 and Table 'B' to derive the separate rates levied on an individual **property**.

Table 'D'

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
1	Residential: Owner Occupied	0.0128	41.00
2a	Commercial/Non-Residential – Group A	0.0439	87.60
2b	Commercial/Non-Residential – Group B	0.0453	3,973.44
2c	Commercial/Non-Residential – Group C	0.0453	6,873.84
2d	Commercial/Non-Residential – Group D	0.0218	87.64
2e	Commercial/Non-Residential – Group E	0.0453	8,236.32
2f	Commercial/Non-Residential – Group F	0.0453	4,090.52
2g	Commercial/Non-Residential – Group G	0.0453	8,077.76
2h	Commercial/Non-Residential – Group H	0.0453	10,500.00
2i	Commercial/Non-Residential – Group I	0.0383	1,740.24
2j	Commercial/Non-Residential – Group J	0.0453	5,954.20
2k	Commercial/Non-Residential – Group K	0.0453	478.84
2l	Commercial/Non-Residential – Group L	0.0480	87.60
2m	Commercial/Non-Residential – Group M	0.0409	2,573.60
3	Rural	0.0156	37.00
4	Multi-Residential	0.0238	53.36
5a	Central Business District – Group A	0.0680	113.64
5aa	Central Business District – Group AA	0.0680	3,419.42
5b	Central Business District – Group B	0.0580	13,339.40

Resolution of Rates and Charges

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
5c	Central Business District – Group C	0.0610	14,549.24
5d	Central Business District – Group D	0.0570	18,190.04
5e	Central Business District – Group E	0.0556	21,976.76
5f	Central Business District – Group F	0.0578	25,473.48
5g	Central Business District – Group G	0.0810	29,098.48
5h	Central Business District – Group H	0.0630	32,719.04
5i	Central Business District – Group I	0.0830	36,330.92
5j	Central Business District – Group J	0.0640	43,656.16
5k	Central Business District – Group K	0.0750	29,629.36
5l	Central Business District – Group L	0.0830	70,023.60
5m	Central Business District – Group M	0.0830	77,182.68
5n	Central Business District – Group N	0.0680	17,090.44
5o	Central Business District – Group O	0.0930	79,023.48
5p	Central Business District – Group P	0.0950	101,172.96
5q	Central Business District – Group Q	0.0950	122,393.24
5r	Central Business District – Group R	0.0950	121,438.40
5s	Central Business District – Group S	0.0680	7,346.12
5t	Central Business District – Group T	0.0830	44,510.04
5u	Central Business District – Group U	0.0570	15,546.80
5v	Central Business District – Group V	0.0680	30,218.84
5w	Central Business District – Group W	0.0680	6,301.20
5x	Central Business District – Group X	0.0680	11,409.92
5y	Central Business District – Group Y	0.0680	10,107.40
5z	Central Business District – Group Z	0.0680	8,700.72
6	Other	0.0472	87.60
7	Residential: Non-owner Occupied or Mixed Use	0.0173	54.60
8a	Large Regional Shopping Centre – Group A	0.0600	13,500.00
8b	Large Regional Shopping Centre – Group B	0.0700	12,384.64
8c	Large Regional Shopping Centre – Group C	0.0825	9,900.00
8d	Large Regional Shopping Centre – Group D	0.0750	11,221.16
8e	Large Regional Shopping Centre – Group E	0.0800	10,800.00
8f	Large Regional Shopping Centre – Group F	0.0800	21,200.00
8g	Large Regional Shopping Centre – Group G	0.0875	23,187.52
8h	Large Regional Shopping Centre – Group H	0.0980	25,480.00
8i	Large Regional Shopping Centre – Group I	0.0980	37,543.36
8j	Large Regional Shopping Centre – Group J	0.0725	31,900.00
9a	Major Regional Shopping Centre – Group A	0.0932	65,954.52
9b	Major Regional Shopping Centre – Group B	0.0828	76,445.48
9c	Major Regional Shopping Centre – Group C	0.0864	90,525.80
9d	Major Regional Shopping Centre – Group D	0.0792	97,321.28
10	CTS – Residential: Owner occupied	0.0142	41.00

Resolution of Rates and Charges

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
11a	CTS – Commercial/Non-Residential – Group A	0.0491	85.68
11b	CTS – Commercial/Non-Residential – Group B	0.0533	87.32
12	CTS – Multi-Residential	0.0304	53.52
13	CTS – Central Business District	0.0620	112.00
14	CTS – Residential: Non-owner Occupied or Mixed Use	0.0137	54.60
15	CTS – Minor Lot	0.0552	43.24
16	CBD Frame Commercial/Non-Residential	0.0501	95.64
17	CTS – CBD Frame Commercial/Non-Residential	0.0524	94.24
18	Commercial/Non-Residential – Special Concession	0.0223	93.92
19	CTS – Commercial/Non-Residential – Special Concession	0.0049	93.92
20	Commercial/Non-Residential – Concession	0.0070	87.60
21a	Drive-In Shopping Centre < 20,000m ² and < \$2,000,000 ARV	0.0519	562.60
21b	Drive-In Shopping Centre < 20,000m ² and \$2,000,000 to \$3,999,999 ARV	0.0519	1,037.88
21c	Drive-In Shopping Centre < 20,000m ² and \$4,000,000 to \$5,999,999 ARV	0.0519	2,075.72
21d	Drive-In Shopping Centre < 20,000m ² and equal to or > \$6,000,000 ARV	0.0519	3,113.56
21e	Drive-In Shopping Centre 20,000m ² to 25,000m ² and < \$10,000,000 ARV	0.0578	1,619.24
21f	Drive-In Shopping Centre 20,000m ² to 25,000m ² and equal to or > \$10,000,000 ARV	0.0578	6,072.16
21g	Drive-In Shopping Centre 25,001m ² to 50,000m ² and < \$10,000,000 ARV	0.0578	3,296.32
21h	Drive-In Shopping Centre 25,001m ² to 50,000m ² and equal to or > \$10,000,000 ARV	0.0578	6,072.16
21i	Drive-In Shopping Centre > 50,000m ²	0.0591	7,682.84
22a	Retail Warehouse < 7,500m ² and < \$1,600,000 ARV	0.0472	175.76
22b	Retail Warehouse < 7,500m ² and \$1,600,000 to \$4,500,000 ARV	0.0472	749.92
22c	Retail Warehouse < 7,500m ² and > \$4,500,000 ARV	0.0472	2,037.24
22d	Retail Warehouse 7,500m ² to 20,000m ² and < \$4,200,000 ARV	0.0488	1,112.28
22e	Retail Warehouse 7,500m ² to 20,000m ² and \$4,200,000 to \$10,000,000 ARV	0.0488	2,037.24
22f	Retail Warehouse 7,500m ² to 20,000m ² and > \$10,000,000 ARV	0.0488	6,790.80
22g	Retail Warehouse 20,001m ² to 40,000m ² and < \$8,000,000 ARV	0.0520	2,235.04
22h	Retail Warehouse 20,001m ² to 40,000m ² and equal to or > \$8,000,000 ARV	0.0520	4,314.12
22i	Retail Warehouse 40,001m ² to 80,000m ²	0.0520	5,586.36
22j	Retail Warehouse > 80,000m ²	0.0520	1,664.00
23	Transitory Accommodation	0.0260	81.90
24	CTS - Transitory Accommodation	0.0206	81.90

- (e) Despite section 7.1(c), the minimum differential separate rate payable in respect of all benefited land as determined under section 7.1(a) is that shown against its corresponding category in Table 'D' above with the exception of any land to which **land use code 72** (Vacant

Resolution of Rates and Charges

Land) applies or which is otherwise exempt from minimum general rating under section 70(3) of the **Regulation**.

7.2 Bushland Preservation Levy – environment function

- (a) In the opinion of Council all **rateable land** in the city has benefited or will benefit from:
- (i) the acquisition and protection of natural bushland or other areas in the city and the provision of facilities for public access to those areas and
 - (ii) the protection of other natural bushland areas in the city whether privately owned or otherwise and
 - (iii) the preservation, restoration, rehabilitation, management and enhancement of the city's environment undertaken or proposed to be undertaken by Council ("**activities and facilities**").
- (b) A separate rate be made and levied for the **financial year** on all land in the city towards the costs of the activities and facilities, except land where the **owner** has entered into a Voluntary Conservation Agreement or a Land for Wildlife Agreement with Council over all or part of that land.
- (c) Council considers that, it is appropriate that the separate rate shown in Table 'E', be made on the **rateable value** of all land in accordance with the differential general rating categories.
- (d) The result of section 7.2(c) shall then be multiplied by the parity factor corresponding to the differential general rate category specified in section 4 and Table 'B' to derive the separate rates levied on an individual **property**.

Table 'E'

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
1	Residential: Owner occupied	0.0091	28.72
2a	Commercial/Non-Residential – Group A	0.0312	61.36
2b	Commercial/Non-Residential – Group B	0.0317	2,781.44
2c	Commercial/Non-Residential – Group C	0.0317	4,811.72
2d	Commercial/Non-Residential – Group D	0.0155	61.40
2e	Commercial/Non-Residential – Group E	0.0317	5,765.48
2f	Commercial/Non-Residential – Group F	0.0317	2,863.40
2g	Commercial/Non-Residential – Group G	0.0317	5,654.44
2h	Commercial/Non-Residential – Group H	0.0317	7,350.00
2i	Commercial/Non-Residential – Group I	0.0266	1,216.24
2j	Commercial/Non-Residential – Group J	0.0317	4,168.00
2k	Commercial/Non-Residential – Group K	0.0317	335.16
2l	Commercial/Non-Residential – Group L	0.0339	61.36
2m	Commercial/Non-Residential – Group M	0.0288	1,815.88
3	Rural	0.0112	25.92
4	Multi-Residential	0.0169	37.40
5a	Central Business District – Group A	0.0477	79.56
5aa	Central Business District – Group AA	0.0477	2,393.60
5b	Central Business District – Group B	0.0406	9,337.60
5c	Central Business District – Group C	0.0428	10,184.48
5d	Central Business District – Group D	0.0396	12,733.04
5e	Central Business District – Group E	0.0389	15,383.76
5f	Central Business District – Group F	0.0405	17,831.44
5g	Central Business District – Group G	0.0567	20,368.96

Resolution of Rates and Charges

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
5h	Central Business District – Group H	0.0438	22,903.32
5i	Central Business District – Group I	0.0578	25,431.64
5j	Central Business District – Group J	0.0449	30,559.32
5k	Central Business District – Group K	0.0490	20,740.56
5l	Central Business District – Group L	0.0577	49,016.52
5m	Central Business District – Group M	0.0578	54,027.88
5n	Central Business District – Group N	0.0480	11,963.32
5o	Central Business District – Group O	0.0657	55,316.44
5p	Central Business District – Group P	0.0665	70,821.08
5q	Central Business District – Group Q	0.0665	85,675.28
5r	Central Business District – Group R	0.0664	85,006.88
5s	Central Business District – Group S	0.0476	5,142.28
5t	Central Business District – Group T	0.0579	31,157.04
5u	Central Business District – Group U	0.0402	10,882.76
5v	Central Business District – Group V	0.0474	21,153.20
5w	Central Business District – Group W	0.0476	4,410.84
5x	Central Business District – Group X	0.0476	7,986.96
5y	Central Business District – Group Y	0.0479	7,075.20
5z	Central Business District – Group Z	0.0476	6,090.52
6	Other	0.0334	61.36
7	Residential: Non-owner Occupied or Mixed Use	0.0122	38.20
8a	Large Regional Shopping Centre – Group A	0.0420	9,450.00
8b	Large Regional Shopping Centre – Group B	0.0490	8,669.24
8c	Large Regional Shopping Centre – Group C	0.0578	6,930.00
8d	Large Regional Shopping Centre – Group D	0.0525	7,854.84
8e	Large Regional Shopping Centre – Group E	0.0560	7,560.00
8f	Large Regional Shopping Centre – Group F	0.0560	14,840.00
8g	Large Regional Shopping Centre – Group G	0.0613	16,231.28
8h	Large Regional Shopping Centre – Group H	0.0686	17,836.00
8i	Large Regional Shopping Centre – Group I	0.0686	26,280.36
8j	Large Regional Shopping Centre – Group J	0.0508	22,330.00
9a	Major Regional Shopping Centre – Group A	0.0652	46,168.16
9b	Major Regional Shopping Centre – Group B	0.0580	53,511.80
9c	Major Regional Shopping Centre – Group C	0.0604	63,368.04
9d	Major Regional Shopping Centre – Group D	0.0552	68,124.84
10	CTS – Residential: Owner occupied	0.0099	28.72
11a	CTS – Commercial/Non-Residential – Group A	0.0337	60.04
11b	CTS – Commercial/Non-Residential – Group B	0.0376	61.16
12	CTS – Multi-Residential	0.0218	37.52
13	CTS – Central Business District	0.0434	78.44
14	CTS – Residential: Non-owner Occupied or Mixed Use	0.0116	38.20

Resolution of Rates and Charges

Category	Description	Differential separate rate (cents in the dollar)	Minimum Differential separate rate
15	CTS – Minor Lot	0.0398	30.20
16	CBD Frame Commercial/Non-Residential	0.0351	66.96
17	CTS – CBD Frame Commercial/Non-Residential	0.0371	65.92
18	Commercial/Non-Residential – Special Concession	0.0157	65.76
19	CTS – Commercial/Non-Residential – Special Concession	0.0036	65.76
20	Commercial/Non-Residential – Concessional	0.0049	61.36
21a	Drive-In Shopping Centre < 20,000m ² and < \$2,000,000 ARV	0.0363	393.84
21b	Drive-In Shopping Centre < 20,000m ² and \$2,000,000 to \$3,999,999 ARV	0.0363	726.52
21c	Drive-In Shopping Centre < 20,000m ² and \$4,000,000 to \$5,999,999 ARV	0.0363	1,453.00
21d	Drive-In Shopping Centre < 20,000m ² and equal to or > \$6,000,000 ARV	0.0363	2,179.48
21e	Drive-In Shopping Centre 20,000m ² to 25,000m ² and < \$10,000,000 ARV	0.0405	1,133.48
21f	Drive-In Shopping Centre 20,000m ² to 25,000m ² and equal to or > \$10,000,000 ARV	0.0405	4,250.52
21g	Drive-In Shopping Centre 25,001m ² to 50,000m ² and < \$10,000,000 ARV	0.0405	2,307.44
21h	Drive-In Shopping Centre 25,001m ² to 50,000m ² and equal to or > \$10,000,000 ARV	0.0405	4,250.52
21i	Drive-In Shopping Centre > 50,000m ²	0.0414	5,378.00
22a	Retail Warehouse < 7,500m ² and < \$1,600,000 ARV	0.0332	123.04
22b	Retail Warehouse < 7,500m ² and \$1,600,000 to \$4,500,000 ARV	0.0332	524.96
22c	Retail Warehouse < 7,500m ² and > \$4,500,000 ARV	0.0332	1,426.08
22d	Retail Warehouse 7,500m ² to 20,000m ² and < \$4,200,000 ARV	0.0340	778.60
22e	Retail Warehouse 7,500m ² to 20,000m ² and \$4,200,000 to \$10,000,000 ARV	0.0340	1,426.08
22f	Retail Warehouse 7,500m ² to 20,000m ² and > \$10,000,000 ARV	0.0340	4,753.56
22g	Retail Warehouse 20,001m ² to 40,000m ² and < \$8,000,000 ARV	0.0364	1,564.52
22h	Retail Warehouse 20,001m ² to 40,000m ² and equal to or > \$8,000,000 ARV	0.0364	3,019.88
22i	Retail Warehouse 40,001m ² to 80,000m ²	0.0364	3,910.44
22j	Retail Warehouse > 80,000m ²	0.0364	1,164.80
23	Transitory Accommodation	0.0183	57.30
24	CTS - Transitory Accommodation	0.0181	57.30

- (e) Despite section 7.2(c), the minimum differential separate rate payable in respect of all benefited land as determined under section 7.2(a) is that shown against its corresponding category in Table 'E' above with the exception of any land to which **land use code 72** (Vacant Land) applies or which is otherwise exempt from minimum general rating under section 70(3) of the **Regulation**.

8. Special Charges

8.1 Rural Fire Services Levy

- (a) All **rateable land** in the part of the city coloured pink on maps “**SC-1.1**,” “**SC-1.2**” and “**SC-1.3**” in section 15.1 of this resolution, in the opinion of Council, has or will specifically benefit from, or has, or will have, special access to the service, facility or activity supplied or provided by the Rural Fire Services Levy undertaken (or proposed to be undertaken) by the respective rural fire brigades.
- (b) The overall plans (**OPC-1.1**, **OPC-1.2** and **OPC-1.3**) in section 15.1 of this resolution for the supply or provision of services, facilities or activities by the Rural Fire Services Levy and the associated annual implementation plans (**AIPC-1.1**, **AIPC-1.2**, **AIPC-1.3**) by the Rural Fire Brigade districts in section 15.2 of this resolution setting out the actions or processes that are to be carried out are adopted.
- (c) It is determined that a special charge shall be made and levied for the **financial year** on **rateable land** identified above for or towards meeting the costs of the development of fire services in rural areas to provide adequate protection.
- (d) The special charge on all such **rateable land** shown on map “**SC-1.1**” shall be **\$35.00**.
- (e) The special charge on all such **rateable land** shown on map “**SC-1.2**” shall be **\$30.00**.
- (f) The special charge on all such **rateable land** shown on map “**SC-1.3**” shall be **\$20.00**.

9. Utility Charges

9.1 Waste Utility Charges

Under the **Act**, Council has the authority to levy utility charges relating to the provision of waste management, including recycling.

Additionally, under section 21 of the *Health, Safety and Amenity Local Law 2021*, Council may designate an area in which Council may conduct waste collection (a **waste collection area**). Council designates the city of Brisbane as defined by the **Act** as a **waste collection area**.

Waste Utility Charges are to be levied for the financial year on all **improved premises** within the **waste collection area** in accordance with the Waste Utility Charge Table.

A **Waste Utility Charge** includes the ongoing provision of Council’s **waste management services**, facilities and activities.

Commercial **Waste Utility Charges** are to be levied for the financial year on all non-residential **improved premises** within the **waste collection area** in accordance with the Waste Utility Charge Table. The Commercial **Waste Utility Charge** will be levied on a one to one basis with the base **Waste Utility Charge**. Any exemptions from or removals of Commercial **Waste Utility Charges** is at the discretion of Council.

An extra **Waste Utility Charge** or an extra Commercial **Waste Utility Charge** may be levied at **improved premises** where either:

- (a) more than the standard collection amount is required to be collected during the standard collection period for that ongoing service or
- (b) more than one collection service is required during the standard collection period for that ongoing service.

The terms **standard collection amount** and **standard collection period** are defined in Council’s Waste Management Technical Notes.

In addition to the **Waste Utility Charge** on all **improved premises**, an Additional **Waste Utility Charge** may be levied on **premises** to include additional services provided by Council that are not included in a standard **Waste Utility Charge**. Additional **Waste Utility Charges** and relevant Service Establishment Fees are outlined in the Waste Utility Charge Table. Currently, Council offers a Green Waste Recycling Service as an Additional **Waste Utility Charge**.

The Moreton Island **Waste Utility Charge** is a separate charge levied due to the complexity and difficulty of service provision on Moreton Island.

The supply of a particular collection service type such as Mobile Garbage Bins or Bulk Bins for any given **premises** is at the discretion of Council, based on the particulars of the location and **premises** in question. Council may make such determinations where required. Council’s Waste Management Technical Notes provide detail on how such discretion may be exercised.

Waste Utility Charge Table

Service Category	Charge per Service
Standard Waste Utility Charges	
Waste Utility Charge	\$382.04
Extra Waste Utility Charge	\$382.04
Moreton Island Waste Utility Charge	\$484.36
Commercial Waste Utility Charge	\$69.60
Extra Commercial Waste Utility Charge	\$69.60
Additional Waste Utility Charges	
Additional Waste Utility Charge – Green Waste Recycling Service	\$93.68

Alteration of Waste Utility Charges

- (a) Where a request for an alteration of the number of **Waste Utility Charges** represents a permanent change, the charges will be pro-rated for that period from the **waste management service charges effective date**. Where a request for an alteration is not going to be permanent, there will be a minimum period of 90 days when an alteration to the number of charges will be effective, even if the physical change is less than that.
- (b) Where **Waste Utility Charges** are altered for reasons such as **improved premises** being erected, destroyed, removed or demolished during the financial year, these charges commence from the **waste management service charges effective date**.
- (c) For an **improved premises** existing at the commencement of the financial year which has not been previously assessed, the estimated number of services shall for all purposes be a number determined by Council, and the **Waste Utility Charges** shall be payable in respect of the whole of the year unless Council otherwise determines.
- (d) For instances where it may be shown that the number of services recorded in respect of any **improved premises** is erroneous, the correct number shall be substituted and the **Waste Utility Charges** shall be adjusted accordingly for a period not exceeding 12-months or such time to be determined by Council.

Withdrawal of Waste Utility Charges for unoccupied premises

- (a) Council may temporarily withdraw the charging of **Waste Utility Charges** for any unoccupied **improved premises** provided:
 - (i) the **improved premises** is completely unoccupied for a period of not less than two consecutive **rating quarters** (six months) and
 - (ii) the **owner** of the **improved premises** provides written and signed notification to Council that the **premises** is or will be unoccupied at least 30 days before the commencement of a **rating quarter**.
- (b) Where the **improved premises** is anticipated to remain unoccupied for a subsequent period of not less than two **rating quarters** (another six months), a fresh written and signed notification must be provided to Council at least 30 days before the expiration of the prior period.
- (c) The **owner** must notify Council in writing immediately upon the occupation of the **improved premises**, providing the date on which occupancy recommenced.
- (d) **Waste Utility Charges** will continue to be applied to the quarterly rate accounts until the **owner** notifies Council that the **improved premises** is again occupied. Upon this notification a retrospective credit of **Waste Utility Charges** for the period the **improved premises** was unoccupied will be raised against the rate account and be offset against charges for the **rating quarter** following such notification.
- (e) Calculation of any credit of **Waste Utility Charges** will only commence from the **rating quarter** following receipt of the **owner's** notification or the commencement date of vacancy, whichever is the later.

Resolution of Rates and Charges

- (f) **Waste Utility Charges** will be automatically reinstated at the end of two **rating quarters** (six months) unless written and signed notification has been provided by the **owner** seeking a continuation of the suspension within the time specified in subparagraph (b) above. Notifications not received within the 30 days prior to the commencement of a **rating quarter** may not be processed from the ensuing **rating quarter**. In these cases, suspension of the **Waste Utility Charge** may commence from the subsequent **rating quarter**.
- (g) Despite subparagraph (d) above, at the discretion of Council, charges may be retrospectively credited at the end of each **rating quarter**, (or such other interval as deemed appropriate) that the **premises** remains unoccupied beyond the initial two consecutive **rating quarter** periods.

10. General Charges

10.1 Fees and Charges

Pursuant to the powers of Council conferred by Queensland legislation and Council's local laws, the fees, dues and general charges as set out in the "Schedule of Fees and Charges 2022-23" and "Register of Cost-Recovery Fees 2022-23" are determined and adopted for the **financial year**. The fees and charges in this budget represent the fees and charges set by Council at the date of the Budget Resolution. Council may alter any of the fees and charges in this budget by resolution at any time during the **financial year**.

11. Terms and Conditions

11.1 Rates and charges paid by instalments

In accordance with section 96 of the **Regulation**, all differential general rates, separate rates, separate charges, special rates, special charges and utility charges are to be levied by a rate notice issued in relation to a quarter of the **financial year**. Adjustments in respect of rates and charges appearing on the rate notice may be made from the date of effect of any such change.

11.2 Discount on differential general rates

- (a) In accordance with section 122 of the **Regulation**, Council may decide to allow a discount for payment of rates or charges before the end of the discount period.
- (b) For all properties included in differential rating categories 1 or 10 determined under section 4(b), differential general rates, whether a quarterly instalment or otherwise for the **financial year**, will be reduced by a fixed amount of \$60 per annum.
- (c) In the case where differential general rates are less than the discount determined under section 11.2(b) per annum, the differential general rates payable will be nil.
- (d) The discount applies only if the entire amount due on the rate notice inclusive of all arrears of rates, utility charges, separate charges, separate rates, special charges, special rates and all interest which has accrued on any arrears to the date of payment, but excluding any general charges has been paid before the end of the discount period.
- (e) The discount period is 30 days after the date of issue of the rates notice.

11.3 Interest on overdue rates or charges

If the full amount of a rate or charge is not paid to Council within 30 days after the date of issue of the rate notice, interest is payable on the overdue amount from the day the rates or charges become overdue.

Interest is calculated at an annual rate of 8.17 per centum (compounding daily).

11.4 Goods and Services Tax (GST)

Where GST is applicable, all rates, charges and/or fees that are subject to GST are deemed to be increased by the amount of any such GST.

12. Concessions

12.1 Pensioners partial rebate of rates and charges

In accordance with Council's *Pensioners Partial Rebate of Rates and Charges Policy* (the Pensioner Policy), the following percentages and maximum rebates will apply for the 2022-23 financial year. Rebates are granted on a pro-rata basis of entitlement and ownership.

12.1.1 Pensioners receiving the maximum rate of qualifying pension

A 100% rebate for Group 3 rates and charges and a 40% rebate for Group 1 rates and charges to a maximum of \$1,161.00 per annum of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges

and

for pensioner **owners** eligible for a rebate of Group 2 rates and charges under the Pensioner Policy—a 40% rebate to a maximum of \$300.00 per annum against the sum of items (a) – (c) above.

12.1.2 Pensioners receiving less than the maximum rate of qualifying pension

A 100% rebate for Group 3 rates and charges and a 20% rebate for Group 1 rates and charges to a maximum of \$581.00 per annum of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges

and

for pensioner **owners** eligible for a rebate of Group 2 rates and charges under the Pensioner Policy—a 20% rebate to a maximum of \$150.00 per annum against the sum of items (a) – (c) above.

12.2 Not-for-profit organisations partial rebate of general rates

In accordance with Council's *Not-for-profit Organisations Partial Rebate of General Rates Policy*, eligible not-for-profit organisations may be eligible for a partial rebate of general rates (post application of rate capping) of 50%.

12.3 Not-for-profit kindergartens partial rebate of rates and charges

In accordance with Council's *Not-for-profit Kindergartens Partial Rebate of Rates and Charges Policy*, eligible not-for-profit kindergartens may be eligible for a 100% rebate of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Special rates and charges.

12.4 First home owners rebate of rates and charges

In accordance with Council's *Partial Rebate of Rates and Charges (First Home Owners) Policy*, the following percentages and maximum rebate will apply for the 2022-23 **financial year**.

12.4.1 First home owners who bought an established home from 1 October 2019 to 30 June 2021

A 50% rebate will be granted to a maximum of \$1,000 over a 12-month period from the transfer date of the **property** to the **owner** of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges.

12.4.2 First home owners who bought or built a new home from 1 October 2019 to 30 September 2020

A 50% rebate will be granted to a maximum of \$1,000 over a 12-month period from the build completion date of the **property** to the **owner** of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges.

12.4.3 First home owners who bought a new home from 1 October 2020 to 30 June 2021

A 100% rebate will be granted to a maximum of \$2,000 over a 12-month period from the build completion date of the *property* to the *owner* of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges.

12.4.4 First home owners who build a new home from 1 October 2020 to 31 December 2021 where the title transfer date of the vacant land was between 1 October 2019 and 30 June 2021 inclusive

A 100% rebate will be granted to a maximum of \$2,000 over a 12-month period from the build completion date of the *property* to the *owner* of:

- (a) General rates (post application of rate capping) and
- (b) Separate rates and
- (c) Utility charges.

Applications for the First home owner rebates have closed.

12.5 SEQ Flooding partial rebate of rates and charges

In accordance with Council's *SEQ Flooding Partial Rebate of Rates and Policy*, a once off rebate of \$250 will be granted to ratepayers impacted by the South-East Queensland flooding in February 2022. Applications for this rebate have closed.

12.6 Uninhabitable residence partial rebate of rates and charges

In accordance with Council's *Uninhabitable Residence Partial Rebate of Rates and Charges Policy* a \$1,000 once off rebate will be granted to ratepayers whose *principal place of residence* is uninhabitable as a result of the South-East Queensland flooding in February 2022.

13. Commonwealth Lands

Charges to be made as per agreement from time to time with the Commonwealth Government.

14. Dictionary

Act	means the <i>City of Brisbane Act 2010</i> .
Average rateable value	means the value of the land averaged over three <i>financial years</i> .
Bed and breakfast	has the meaning given by Brisbane City Plan 2014.
CBD	means <i>property</i> contained within the boundary line shown on the CBD Differential Rating Boundary Map in section 15.4 of this resolution.
CBD Frame	means <i>property</i> contained wholly within the boundary lines shown on the CBD Frame Differential Rating Boundary Map in section 15.5 of this resolution.
Community titles scheme	means <i>premises</i> situated on land in respect of which a <i>community titles scheme</i> or Layered Community Titles Scheme has been and remains registered pursuant to the <i>Body Corporate and Community Management Act 1997</i> .
Dwelling house	means a building that is used or is adapted to be used for <i>principal residential purposes, mixed residential purposes</i> or <i>secondary residential purposes</i> .
Dwelling unit	means a room or group of rooms that is used or is adapted to be used for <i>principal residential purposes, mixed residential purposes</i> or <i>secondary residential purposes</i> .
Farm stay	has the meaning given by Brisbane City Plan 2014.

Resolution of Rates and Charges

Financial year	means the financial year commencing on 1 July 2022 and ending on 30 June 2023.
Improved premises	means premises that comprise, or upon which is constructed a building, buildings or other improvement. It does not include land upon which the sole improvement is an outbuilding or other minor structure not designed or used for human habitation or occupation.
Land use codes	means those land use codes approved by Brisbane City Council effective 1 July 2022.
Local government purposes	means activities conducted by a local government for the provision of services, administration, management, development, welfare, benefit or enjoyment to its residents.
Mixed residential purposes	means residential premises from which a resident owner or an occupier conducts a non-residential or commercial activity, and that activity conforms to but does not exceed the conditions set out in column 3 of the table at section 15.6 of this resolution.

This specifically does **not** include:

- (a) **owners** or occupiers who may work from home and are either self-employed or working from home for their employer either permanently or temporarily, unless any such activity:
 - (i) either:
 - A. involves the sale, manufacture or provision of goods or services on site or
 - B. is the place of employment of any other person/s other than the **owner** or occupier or
 - C. involves the reception of customers to view, purchase or consult on any such goods or services on site and
 - (ii) the activity does not exceed the conditions set out in column 2 of the table at section 15.6 of this resolution or
- (b) **owners** or occupiers who are engaged in a hobby or past-time that does involve the sale, manufacture or provision of goods or services and/or the reception of customers to view, purchase or consult on any such goods or services on site, including low-key, kerb-side sales and stalls, provided any such activity does not exceed the conditions set out in column 2 of the table at section 15.6 of this resolution.

Any residential **premises** that exceeds the conditions set out in column 2 but does not exceed the conditions set out in column 3 of the table at section 15.6 of this resolution will be deemed to be **mixed residential purposes**.

Multiple dwelling	means a property which: <ul style="list-style-type: none">(a) contains more than one self-contained dwelling house or dwelling unit, either detached, semi-detached or integrated, whether for use by the same family or by unrelated occupants with the exception of:<ul style="list-style-type: none">(i) self-contained accommodation, either detached, semi-detached or integrated, for the care and shelter of an aged or infirm family member of the occupant/s and which has a gross floor area not exceeding the limitation for a secondary dwelling as set out in the <i>Brisbane City Plan 2014</i> (Part 9 'Dwelling house code' and/or 'Dwelling house (small lot) code' Acceptable Outcomes AO1.1 and AO1.2) or(ii) a Hotel, Motel/Motor Inn/Motor Lodge or Residential Aged Care Facility or(iii) 'Bed & Breakfast' or 'Farm stay' type accommodation which meets the Performance Outcomes and Acceptable Outcomes of the 'Home based business code' under part 9 of <i>Brisbane City Plan 2014</i> or
--------------------------	---

Resolution of Rates and Charges

- (iv) a **property** that otherwise meets the definition of **principal residential purposes, mixed residential purposes, secondary residential purposes** or **owner-occupied multi-residential (single family)** or
- (b) comprises a single self-contained **dwelling house** or **dwelling unit** that exceeds the occupancy standards set under Acceptable Outcome AO1.1 of the 'Dwelling house code' and/or the 'Dwelling house (small lot) code' Part 9, of *Brisbane City Plan 2014* as at the date of adoption of this resolution.

In determining whether a **property** meets this definition, consideration may be given, but not restricted to:

- (a) the existence of separate or multiple:
 - kitchens/food preparation areas (identified by the presence of a stove and/or oven) or
 - metered water, electricity or gas supplies or
 - waste collection services or
 - mail boxes or
 - displayed house/unit numbers or
 - pedestrian or vehicular entrances or
- (b) the existence of dividing walls that prohibit free internal access from one living unit to another or
- (c) the number of occupants' resident at the **property**.

Non-residential purpose(s)

means all land that does not conform to the definition of **principal residential purposes, mixed residential purposes or secondary residential purposes**.

Non-residential improvements

means any improvements of a business, commercial or industrial nature.

Owner(s)

means for purposes of the Differential General Rating Table and associated provisions means:

- (a) the 'registered proprietor' of the land or
- (b) a resident Life Tenant, nominated as such by the terms of a will or Family/Supreme Court Order, and having been specifically given responsibility for payment of all rates and charges or
- (c) a resident lessee of an Auction Perpetual Lease, the terms of any such lease must provide for the lessee to be responsible for the payment of rates and charges and the lessee must be granted title to the land in fee simple at the conclusion of the lease or
- (d) a resident under a **special disability trust**.

Owner occupied multi-residential (single family)

means a **property** which by its physical attributes would otherwise constitute a **multiple dwelling** but:

- (a) is held in **private ownership** and
- (b) lawfully comprises no more than two single unit dwellings, one of which is the **principal place of residence** of the **owner** and the other is occupied by a family member/s of the **owner** and
- (c) is not subject to a residential tenancy agreement between the **owner** and the family member/s occupying any secondary **dwelling house/unit**.

In the case of multiple **owners**, each dwelling may be occupied by an **owner** of the **property**.

For the purpose of this definition of a family member is limited to a child, grandchild, parent, grandparent, sibling or spouse of the **owner**.

A **property** will meet this definition only by written application to and approval by Council that it complies with the criteria above.

Predominant use

means the single use, or in the case of multiple usages the main use, for which in the opinion of Council the ***property*** is being used or could potentially be used by virtue of improvements or activities conducted upon the ***property***. Council may form this opinion by examination of the ***visual, spatial and economic*** aspects of the use, these terms being defined herein, and/or where appropriate, the assessment criteria contained within the table at section 15.6 of this resolution.

Premises

means:

- (a) the whole or any part of any building, structure, or land and
- (b) any construction works whether on private land, Crown land, Council land or any public place.

Principal place of residence

means a single ***dwelling house*** or ***dwelling unit*** that is the place of residence at which at least one person who constitutes the ***owner(s)*** of the land predominantly resides. In establishing ***principal place of residence***, Council may consider, but not limited to the ***owner's*** declared address for electoral, taxation, government social security or national health registration purposes, or any other form of evidence deemed acceptable by Council.

Residential ***premises*** which have not, in the opinion of Council met these criteria will be deemed a ***secondary residence***.

The following cases specifically do not comply with the definition of a ***principal place of residence***, namely a single ***dwelling house*** or ***dwelling unit*** that is:

- (a) not occupied by at least one person/s who constitute the ***owner(s)***, but occupied by any other person/s, whether in return for rent or remuneration or not, including members of the ***owner's*** family or
- (b) vacant, whether permanently or temporarily (for more than 120 days of the ***financial year***), including for the purposes of renovation or redevelopment, except in the case where:
 - (i) ***premises*** being renovated remains the registered ***principal place of residence*** for the purposes specified above and that the ***owner(s)*** do not own any other ***property*** which they claim to be their ***principal place of residence*** or
 - (ii) a ***property*** is vacant for a period longer than 120 contiguous days of the ***financial year*** due to the ***owner(s)*** absence on an extended holiday, provided that the ***property*** remains completely vacant for the entire period of their absence or
- (c) ***premises*** fully or partially held in other than ***private ownership***.

Such instances will be regarded as being ***secondary residential purposes***.

Premises which are used for a ***transitory accommodation purpose*** do not comply with the definition of ***principal place of residence***.

Principal residential purpose(s)

means the purpose of a use of a ***dwelling house*** or ***dwelling unit*** where that purpose is solely for a ***principal place of residence*** not containing any improvements of a non-residential nature nor comprising any non-residential or commercial activity unless such improvements or activity is limited to:

- (a) self-contained accommodation, either detached, semi-detached or integrated, for the care and shelter of an aged or infirm family member of the occupant/s. The gross floor area of any such self-contained accommodation is not to exceed the limitation for a secondary dwelling as set out in the *Brisbane City Plan 2014* (Part 9 'Dwelling house code' and/or 'Dwelling house (small lot) code', Acceptable Outcomes AO1.1 and AO1.2) or

Resolution of Rates and Charges

- (b) the **owner(s)** working from home being either self-employed or working for their employer either permanently or temporarily, unless any such activity conforms with and does not exceed the conditions set out in column 2 of the table shown in section 15.6 of this resolution or
- (c) the **owner(s)** engaging in a hobby or past-time that involves the sale, manufacture or provision of goods or services and/or the reception of customers to view, purchase or consult on any such goods or services on site, including low-key, kerb-side sales and stalls, provided any such activity conforms with and does not exceed the conditions set out in column 2 of the table shown in section 15.6 of this resolution.

Land meeting the definition and requirements of **owner-occupied multi-residential (single family)** shall be deemed to be used for **principal residential purpose(s)**.

Private ownership

means land, the certificate of title of which is in the name of an individual or more than one individual and excludes land owned or partially owned by companies, trusts, organisations or any other entity other than an individual. This is regardless of whether the land is occupied as a residence by a shareholder or even the sole shareholder of that company, trust, organisation or entity.

Private ownership includes land occupied as the **principal place of residence** by a life tenant with specific responsibility for the payment of rates and charges.

Property

means a parcel or parcels of land recorded together within Council's systems for rating and charging purposes.

Public worship

for the purposes of this resolution and to avoid misunderstanding, public worship is defined as follows:

- (a) worship which is conducted within the concept of "open doors" so that members of the public who are not regular congregation members of the particular religious institution may, without impediment or condition, gain access to and participate in such worship alongside the regular congregation members and
 - (i) worship to which members of the public are actively invited to attend by means of signage
 - A. located at the main public entrance to the land and that includes an unambiguous and open invitation to members of the public to worship and
 - B. that includes a statement as to relevant worship times or a reference to a website or a phone number where worship times can be found and
 - C. that is clearly legible from outside the boundaries of the land and
- (b) worship which is not pre-conditioned upon advance notice of any description and which is not pre-conditioned upon the recommendation or approval of another congregation member or by the completion of any precursory instruction or induction.

Rateable land

has the meaning given by section 95 of the **Act**.

Rateable value

means, pursuant to section 3 of this resolution, the land value upon which general, separate and special rates are based.

Rating quarter

means, in relation to a **financial year**, means a part of the year of a period of three months commencing on 1 July, 1 October, 1 January or 1 April in that year.

Regulation

means, the *City of Brisbane Regulation 2012*.

Religious institution

means an institution that is:

- (a) a recognised denomination by the Commonwealth under the terms of section 26 of the *Marriage Act 1961* (Cth) being proclaimed by the Governor-General as a religious body or a religious organisation for the purposes of the *Marriage Act 1961* (Cth) or
- (b) an exempt institution (of a religious nature, or a religious body) under section 545(1) of the *Duties Act 2001* or
- (c) registered as a charity under the *Australian Charities and Not-for-profits Commission Act 2012* (Cth) as the subtype of entity mentioned in column 2 of item 3 of the table in section 25-5(5) of the *Australian Charities and Not-for-profits Commission Act 2012* (Cth).

This institution would be established in accordance with the Australian Taxation Office's definition of a '*religious institution*' as stated in the Taxation Ruling '92/17' or any subsequent ruling or legislation that amends or further articulates this definition for Federal taxation purposes.

Residential purpose(s)

means land that is in, or if it were categorised would be in differential rating categories 1, 7, 10 or 14 of the Differential General Rating Table set out in section 4(b) of this resolution.

Any residential **premises** that exceeds the 'Assessment Criteria' for the differential rating categories 1, 7, 10 or 14 (columns 2 and 3) of the Differential General Rating Table shown in section 15.6 of this resolution is deemed to be **non-residential purposes**.

Retirement facility

has the same meaning as given to 'retirement facility' under schedule 1 of *Brisbane City Plan 2014*, and unless owned and operated by a **religious institution**, is registered as such with the Department of Justice and Attorney General.

**Secondary residence/
secondary residential
purposes**

means a single **dwelling house** or **dwelling unit** that:

- (a) is used solely for the purposes of a place of residence of one family and
- (b) is not the **principal place of residence** of at least one person who constitutes the **owner** and
- (c) does not contain any improvements of a non-residential nature or comprising any non-residential or commercial activity unless such improvements or activity is limited to:
 - (i) self-contained accommodation, either detached, semi-detached or integrated, for the care and shelter of an aged or infirm family member of the occupant/s. The gross floor area of any such self-contained accommodation is not to exceed the limitation for a secondary dwelling as set out in the *Brisbane City Plan 2014* (Part 9 'Dwelling house code' and/or 'Dwelling house (small lot) code', Acceptable Outcomes AO1.1 and AO1.2) or
 - (ii) the occupier/s working from home being either self-employed or working for their employer either permanently or temporarily, unless any such activity conforms with and does not exceed the conditions set out in column 3 of the table in section 15.6 of this resolution or
 - (iii) engaging in a hobby or past-time that involves the sale, manufacture or provision of goods or services and/or the reception of customers to view, purchase or consult on any such goods or services on site, including low-key, kerb-side sales and stalls, provided any such activity conforms with and does not exceed the conditions set out in column 3 of the table in section 15.6 of this resolution.

The definition includes:

- (a) vacant display homes, providing they are not being utilised as a sales or site office and

- (b) those instances deemed to be a **secondary residence** by the definition of **principal place of residence** and those instances set out in the second paragraph of the definition of a **principal place of residence**.

Premises which are used for a **transitory accommodation purpose** do not comply with the definition of **secondary residence**.

Special disability trust

means a trust approved by the courts to protect the interests of a deemed vulnerable owner-occupier. These are established by consent with the individual's attorney, guardian, primary carer or even the Office of the Public Guardian. These trusts must comply with the *Social Security Act 1991* (Cth) Part 3.18A – private financial provision for certain people with disabilities.

Transitory accommodation purpose

means the purpose of the use of a **premises** where that use is as a temporary residence for a paying guest(s). The **premises** must be offered, available or used for **transitory accommodation purposes** for a period of more than 60 days in the financial year to derive rental income by renting the **premises** for a rental period/s of less than 42 consecutive days at any one time.

(Note: Transitory accommodation listings or advertising/ marketing, for example, on such as publicly available websites and/or with real estate agents, will constitute evidence of the **premises** being used for a **transitory accommodation purpose**).

This use does not include **premises** where a room(s) is used for paid guest accommodation within a **principal place of residence** or **secondary residence** and a permanent resident(s) remains at the **property** to host the paying guest(s) in which case **land use code 07** Guest House/ Private Hotel/ Hostel may apply.

Vacant land

means land devoid of buildings or structures with the exception of outbuildings or other minor structures not designed or used for human habitation or occupation. It does not apply to land that is used for car parking or in conjunction with any commercial activity e.g. heavy vehicle or machinery parking, outdoor storage areas, assembly areas or rural activities such as cultivation, grazing or agistment.

Visual, spatial and economic

attributes defined separately below pertaining to the usage of land and used in determining the level of non-residential activity being conducted on the **premises** for differential rating categorisation purposes, or the nature of any activity conducted on the **premises** for general rate exemption determination. These attributes may be considered in conjunction with the assessment criteria described in the table in section 15.6 of this resolution.

Each attribute is defined as follows:

- (a) **Visual**: The visual impact any non-residential activity may have on the amenity and/or character of the neighbouring area. In measuring this characteristic, consideration would be given, but not restricted, to attributes such as signage, provision of car parking, increased traffic volume and the degree to which the **premises** differs visually from its neighbouring properties because of its non-residential activity.
- (b) **Spatial**: The proportion of the total land or building area which is dedicated to the carrying out of a non-residential activity.
- (c) **Economic**: The actual or potential economic benefit of an activity conducted on the land in terms of the financial gain or saving to the **owner** or occupant.

Resolution of Rates and Charges

For differential rating categorisation purposes, a **property** is determined to be used for **non-residential purposes** where, in the opinion of Council, one or more of the preceding attributes indicate a level of non-residential activity which distinguishes the **property** from a solely **residential purpose**.

For determination of general rate exemption qualification, these attributes may be used to evaluate whether the **predominant use** for which the applicant **property** is being utilised conforms to the exemption criteria.

Waste collection area	means an area defined in section 9.1 of this resolution and serviced by Council or its contractor for the collection and disposal of waste.
Waste management service	means waste management services, facilities and activities provided by Council. These include general waste service provision, collection and disposal, street sweeping, litter collection, cleansing parks and footpaths, and provision of waste management facilities.
Waste management service charges effective date	means the date of a change request, order or adjustment of the waste utility charge .
Waste utility charge	means a utility charge applicable to all improved premises for the provision of Council waste management services , facilities and activities.

15. Appendices

15.1 Special Rates and Charges – Overall Plans

OP-1

**Overall Plan
Queen Street Mall**

In the opinion of Council all **rateable land** in the part of the city coloured pink, orange or green on the map “**SR-01**” will benefit from:

- the provision of the works for, and/or works for access to and
- operational services including marketing, maintenance, cleaning, security and gardening for

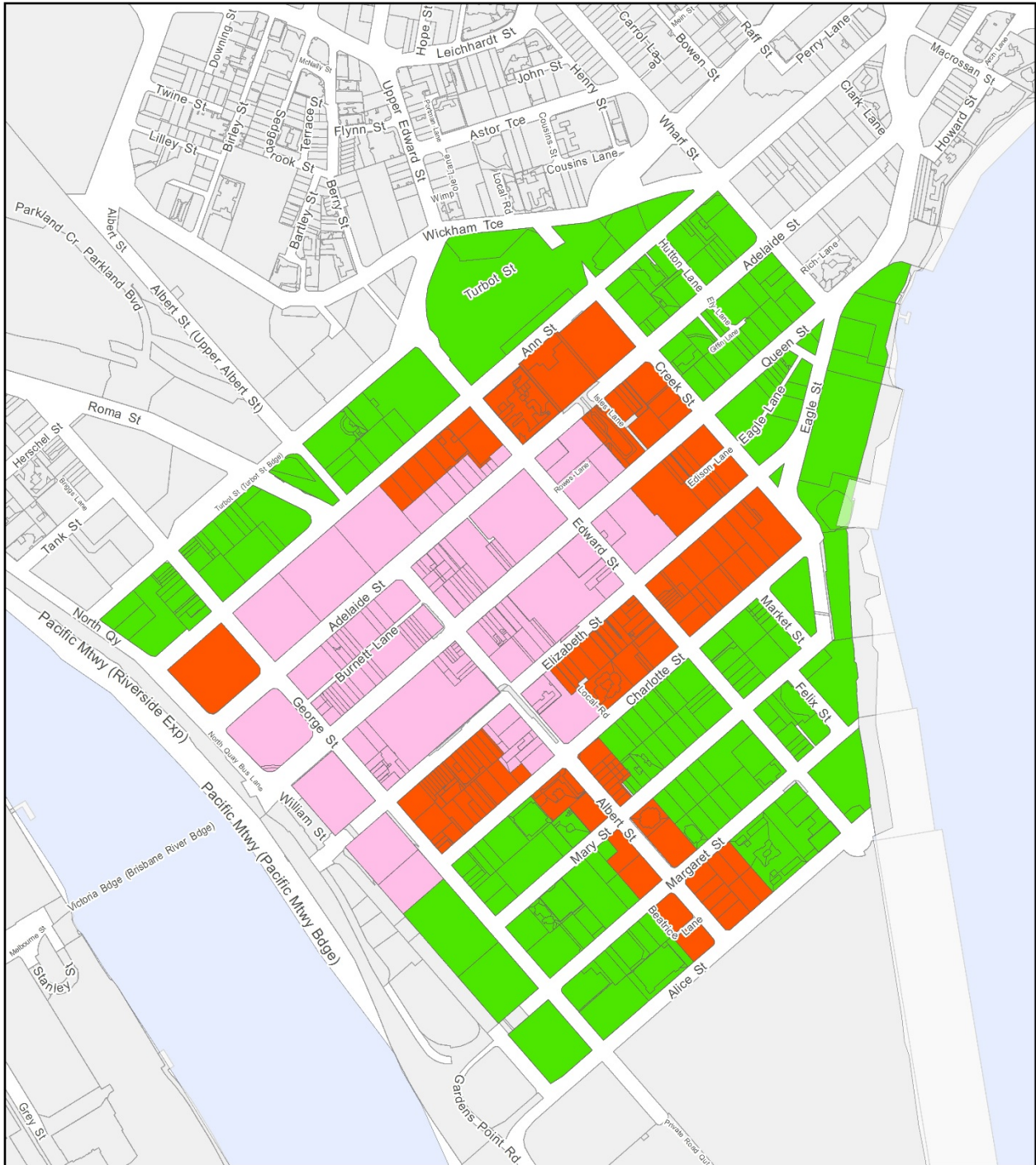
the Queen Street Mall, undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service and activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** coloured pink, orange or green on the map “**SR-01**”, for or towards meeting the costs of the works, services and activities.

The estimated cost of the works, service and activities for the financial year 2022-23 is estimated at \$9,370,706. The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023.

Any unspent funds remaining at the end of the period may be transferred to a subsequent similar plan, if any. The special rate for the Queen Street Mall was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 1982-83.

Resolution of Rates and Charges



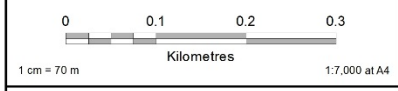
DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.

© The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
 © StreetPro 2019



- Central Area
- Intermediate Area
- Outer Area



Queen Street Mall Benefited Area MAP SR-01



Dedicated to a better Brisbane

Brisbane City Council
 Information
 GPO Box 1434
 Brisbane Qld 4001

© Brisbane City Council 2019

For more information
 visit www.brisbane.qld.gov.au
 or call (07) 3403 8888

OP-2

**Overall Plan
Chinatown and Valley Malls**

In the opinion of Council all **rateable land** in the part of the city coloured pink, orange or green on the map “**SR-02**” will benefit from:

- the provision of the works for, and/or works for access to and
- operational services including marketing, maintenance, cleaning, security and gardening for

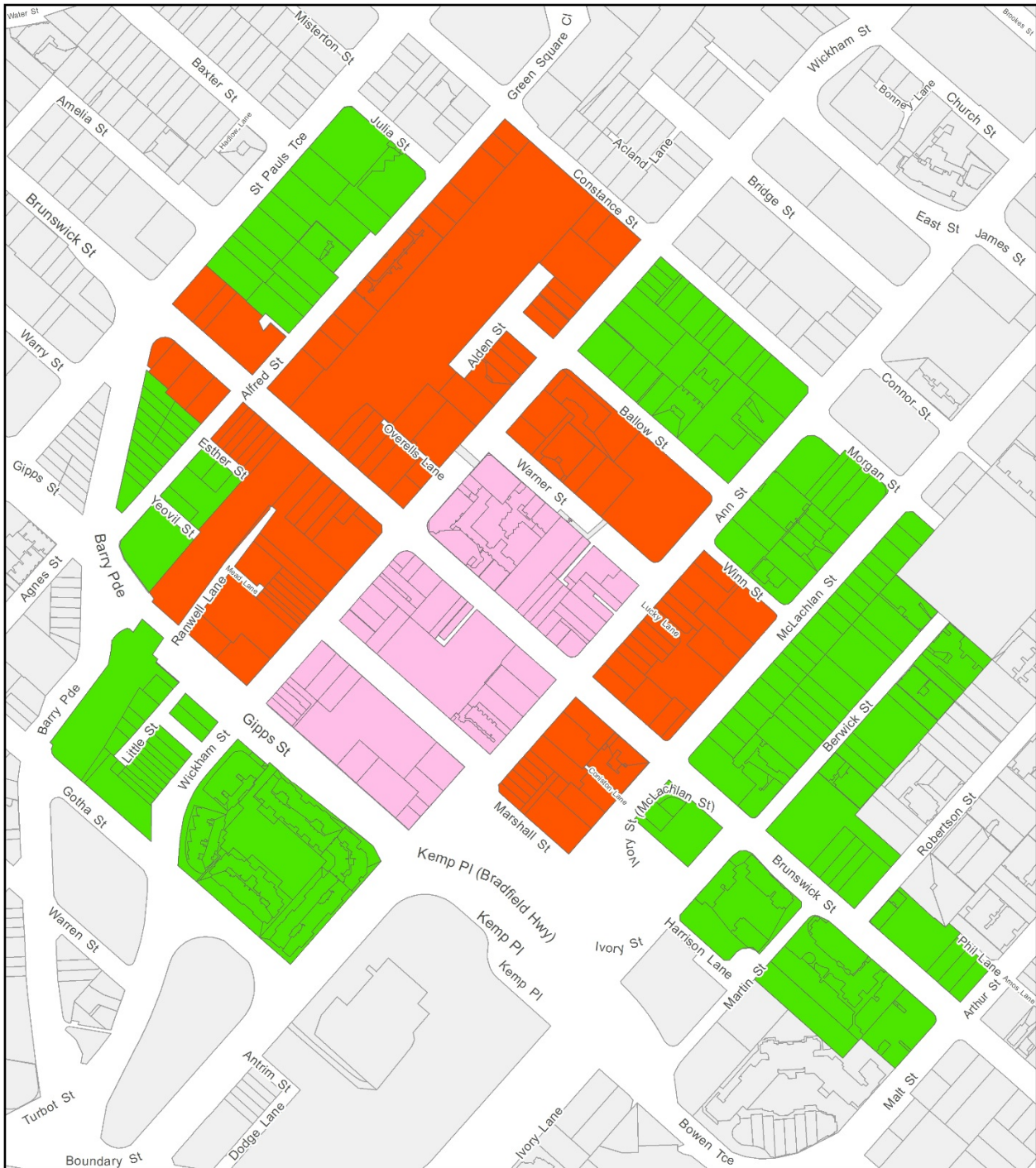
the Chinatown and Valley Malls, undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service and activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** coloured pink, orange or green on the map “**SR-02**”, for or towards meeting the costs of the works, services and activities.

The estimated cost of the works, service and activities for the financial year 2022-23 is estimated at \$1,852,449. The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023.

Any unspent funds remaining at the end of the period may be transferred to a subsequent similar plan, if any. The special rate for the Chinatown/Valley Mall was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 1986-87.

Resolution of Rates and Charges

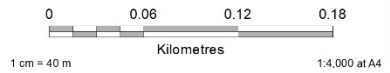


DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
 © The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
 © StreetPro 2019



- Central Area
- Intermediate Area
- Outer Area



Chinatown & Valley Mall Benefited Area MAP SR-02



Dedicated to a better Brisbane

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

© Brisbane City Council 2019

For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

(Note: OP-3 to OP-13 not used)

OP-14

**Overall Plan
Manly Living Village Development**

In the opinion of Council all **rateable land** used for **non-residential purposes** in the part of the city coloured pink on the map “**SR-14**” will benefit from funds to be used for coordination activities, marketing and communication strategies, including marketing and advertising campaigns, promotions and events, education, surveys, public relations and other business development activities undertaken or proposed to be undertaken by or on behalf of Council (the “scheme”). The object of the scheme is to provide a special benefit to the **rateable land** by promoting and encouraging business development.

A special rate will be made and levied on the **rateable value** of the **rateable land** coloured pink on map “**SR-14**”, for meeting the costs of the scheme.

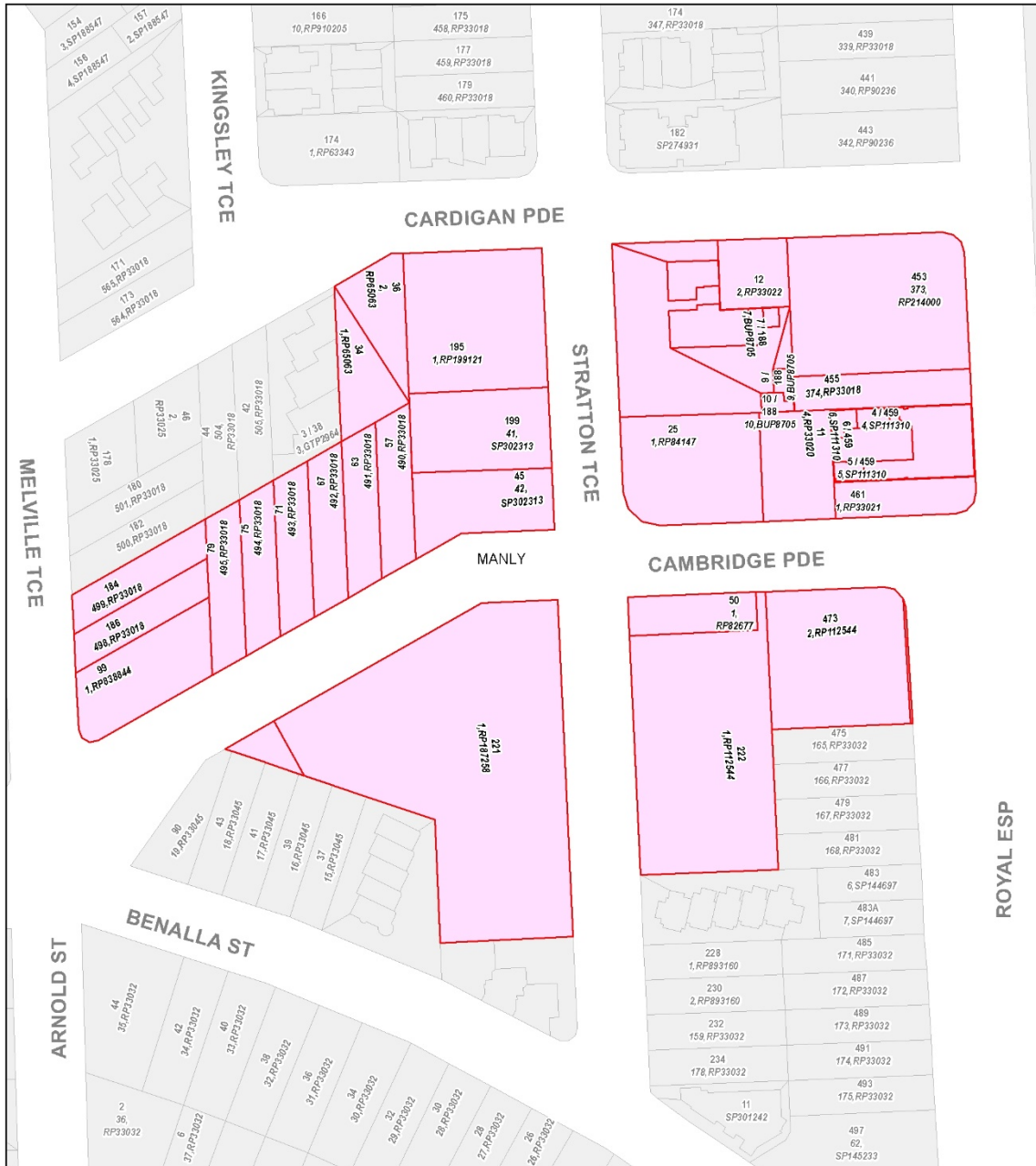
The estimated cost of the scheme is \$50,000 per financial year.

The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023.

The money received from the levy will be transferred to the Manly Chamber of Commerce, which will expend the money in accordance with a funding agreement.

The special rate for the Manly Living Village Development was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2011-12.


Resolution of Rates and Charges

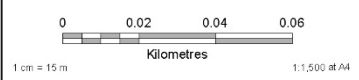


DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.

© The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
© StreetPro 2018

 **Benefited Area**



Manly Living Village Development Benefited Area MAP SR-14



Dedicated to a better Brisbane

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

© Brisbane City Council 2019

For more information
visit www.brisbane.qld.gov.au
or call (07) 3413 8888

(Note: OP-15 to OP-29 not used)

OP-30

Overall Plan

St Lucia Suburban Centre Improvement Project

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “SR-30” will benefit from:

- the provision of improvements to the public street scape environments, including the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like for and
- the management, cleaning, operating, promoting and developing of,

the St Lucia Suburban Centre Improvement Project undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service or activities”).

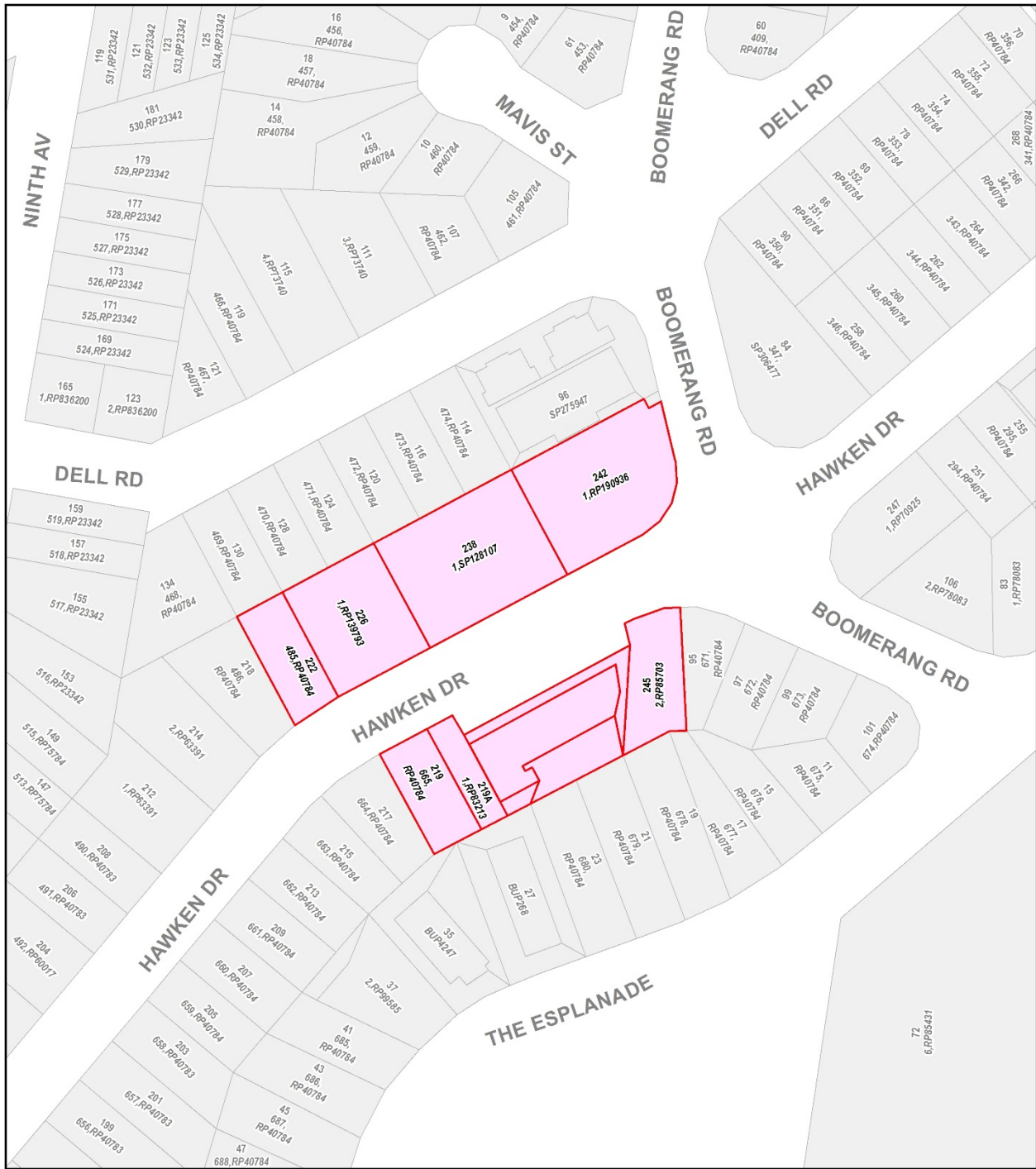
A special rate will be made and levied on the **rateable value** of the **rateable land** marked pink on map “SR-30”, for or towards meeting the costs of the works, service or activities.

The estimated cost of the works, service or activities was \$2,500,000. The project will be funded by a special charge in the defined benefited area covering approximately 15% of the cost (\$375,000) with the remaining 85% funded from General Rates.

The charge will be levied over a 10-year period commencing financial year 2014-15 and concluding on 30 June 2024. The works, service or activities were completed prior to the commencement of the levy.

The special rate for the St Lucia Suburban Centre Improvement Project was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2014-15.

Resolution of Rates and Charges

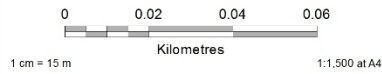


DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
 © The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
 © StreetPro 2019



 **Benefited Area**



St Lucia SCIP Benefited Area MAP SR-30



Dedicated to a better Brisbane

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

© Brisbane City Council 2019

For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

OP-31

Overall Plan

Kenmore Suburban Centre Improvement Project

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “SR-31” will benefit from:

- the provision of improvements to the public street scape environments, including the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like for and
- the management, cleaning, operating, promoting and developing of,

the Kenmore Suburban Centre Improvement Project undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service or activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** marked pink on map “SR-31”, for or towards meeting the costs of the works, service or activities.

The estimated cost of the works, service or activities was \$3,000,000. The project will be funded by a special charge in the defined benefited area covering approximately 25% of the cost (\$750,000) with the remaining 75% funded from General Rates.

The charge will be levied over a 10-year period commencing financial year 2015-16 and concluding on 30 June 2025. The works, service or activities were completed prior to the commencement of the levy.

The special rate for the Kenmore Suburban Centre Improvement Project was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2015-16.

Resolution of Rates and Charges



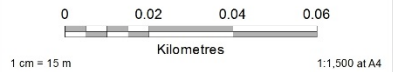
DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.

© The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
© StreetPro 2019



Benefited Area



Kenmore SCIP Benefited Area MAP SR-31



Dedicated to a better Brisbane

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

© Brisbane City Council 2019

For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

OP-32

Overall Plan

Cannon Hill Suburban Centre Improvement Project

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “**SR-32**” will benefit from:

- the provision of improvements to the public street scape environments, including the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like for and
- the management, cleaning, operating, promoting and developing of,

the Cannon Hill Suburban Centre Improvement Project undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service or activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** marked pink on map “**SR-32**”, for or towards meeting the costs of the works, service or activities.

The estimated cost of the works, service or activities was \$2,500,000. The project will be funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$250,000) with the remaining 90% funded from General Rates.

The charge will be levied over a 10-year period commencing financial year 2015-16 and concluding on 30 June 2025. The works, service or activities were completed prior to the commencement of the levy.

The special rate for the Cannon Hill Suburban Centre Improvement Project was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2015-16.

Resolution of Rates and Charges



DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.

© The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
 © StreetPro 2019



Benefited Area

0 0.02 0.04 0.06

1 cm = 15 m Kilometres 1:1,500 at A4

Cannon Hill SCIP Benefited Area MAP SR-32



Dedicated to a better Brisbane

Brisbane City Council
 Information
 GPO Box 1434
 Brisbane Qld 4001

© Brisbane City Council 2019

For more information
 visit www.brisbane.qld.gov.au
 or call (07) 3403 8888

OP-33

Overall Plan

Graceville Suburban Centre Improvement Project

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “SR-33” will benefit from:

- the provision of improvements to the public street scape environments, including the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like for and
- the management, cleaning, operating, promoting and developing of,

the Graceville Suburban Centre Improvement Project undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service or activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** marked pink on map “SR-33”, for or towards meeting the costs of the works, service or activities.

The estimated cost of the works, service or activities was \$3,750,000. The project will be funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$375,000) with the remaining 90% funded from General Rates.

The charge will be levied over a 10-year period commencing financial year 2016-17 and concluding on 30 June 2026. The works, service or activities were completed prior to the commencement of the levy.

The special rate for the Graceville Suburban Centre Improvement Project was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2016-17.

OP-34

Overall Plan

Alderley Suburban Centre Improvement Project

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “SR-34” will benefit from:

- the provision of improvements to the public street scape environments, including the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like for and
- the management, cleaning, operating, promoting and developing of,

the Alderley Suburban Centre Improvement Project undertaken or proposed to be undertaken by, or on behalf of Council (“the works, service or activities”).

A special rate will be made and levied on the **rateable value** of the **rateable land** marked pink on map “SR-34”, for or towards meeting the costs of the works, service or activities.

The estimated cost of the works, service or activities was \$5,300,000. The project will be funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$530,000) with the remaining 90% funded from General Rates.

The charge will be levied over a 10-year period commencing financial year 2017-18 and concluding on 30 June 2027. The works, service or activities were completed prior to the commencement of the levy.

The special rate for the Alderley Suburban Centre Improvement Project was first adopted by Resolution of Council at the Budget Meeting for the Financial Year 2017-18.

Resolution of Rates and Charges



DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
 © The State of Queensland (Department of Natural Resources, Mines and Energy) 2019
 © StreetPro 2019



Benefited Area

0 0.03 0.06 0.09

1 cm = 20 m Kilometres 1:2,000 at A4

Alderley SCIP Benefited Area MAP SR-34



Dedicated to a better Brisbane

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

© Brisbane City Council 2019

For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

OPC-1.1

**Overall Plan
Brookfield Rural Fire Services Levy**

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “**SC-1.1**” may receive benefit from the provision of fire services by the Brookfield Rural Fire Brigade.

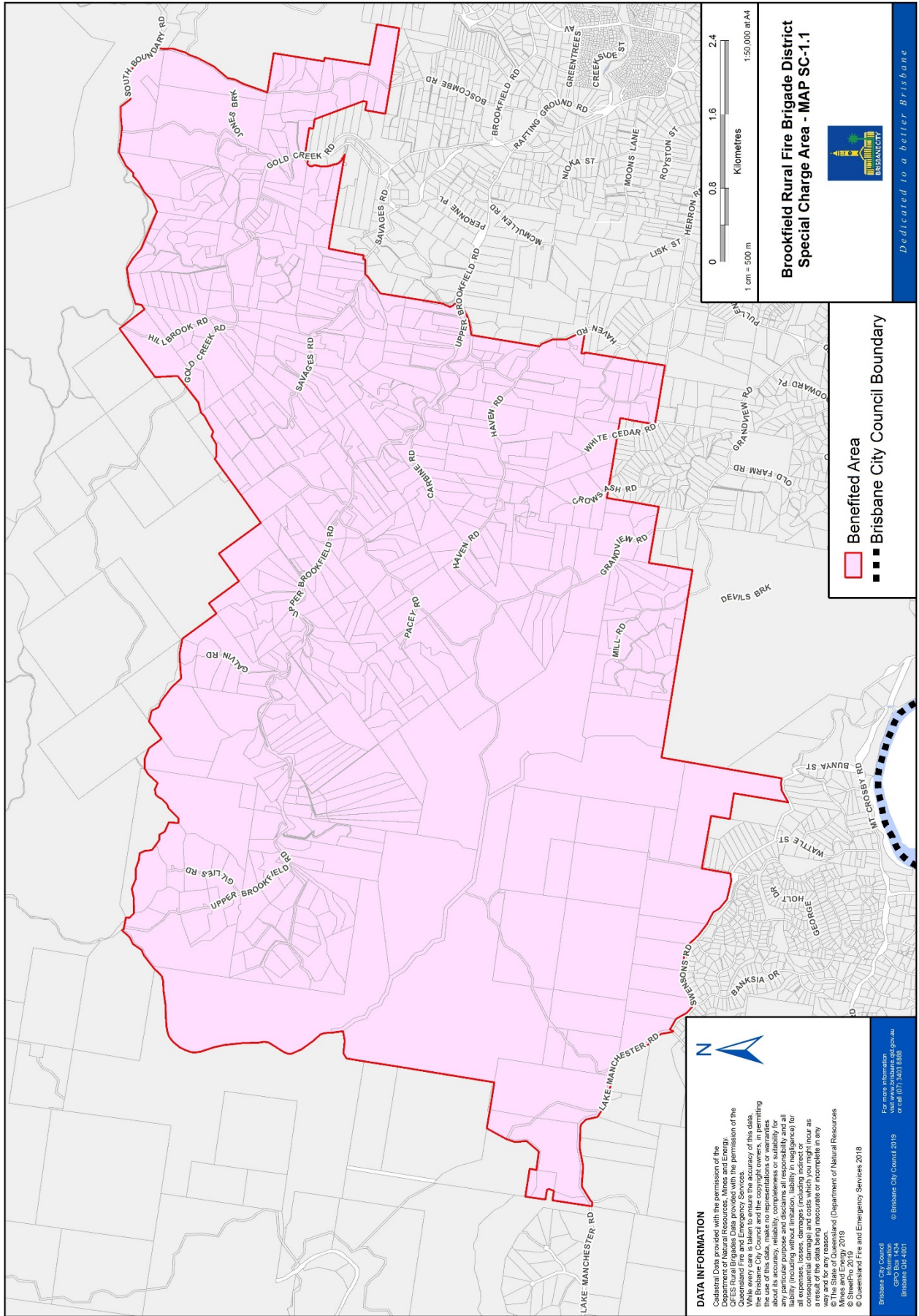
A special charge will be made and levied for or towards meeting the costs of the development of fire services in the rural area to provide adequate protection.

Council considers that, as in general the benefit to any particular land from the development of fire services in the area cannot be distinguished from the benefit to any other particular land in the area, it is appropriate that the special charge be made and levied equally on all land in the area.

First adopted by Resolution of Council in the 1997-98 Financial Year, the Rural Fire Services Levy raised in the defined area will be contributed to the Brookfield Rural Fire Brigade. Council will review the necessity and the level of the charge on an annual basis upon request from the Rural Fire Brigade.

The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023 and the estimated cost is approximately \$19,670 per annum.

Resolution of Rates and Charges



**Brookfield Rural Fire Brigade District
Special Charge Area - MAP SC-1.1**

0 0.8 1.6 2.4
Kilometres
1 cm = 500 m
1:50,000 at A4

Brisbane City Council
Dedicated to a better Brisbane

Benefited Area
Brisbane City Council Boundary

DATA INFORMATION
Confidential Data provided with the permission of the Department of Natural Resources, Mines and Energy; Queensland Fire and Emergency Services; Queensland Fire and Emergency Services; the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties, any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including interest or loss) as a result of the data being inaccurate or incomplete in any way and for any reason.
© Brisbane City Council
© Queensland Fire and Emergency Services 2018

For more information
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
or call (07) 3401 8888

OPC-1.2

**Overall Plan
Pine Mountain Rural Fire Services Levy**

In the opinion of Council all **rateable land** in the part of the city coloured pink on the map “**SC-1.2**” may receive benefit from the provision of fire services by the Pine Mountain Rural Fire Brigade.

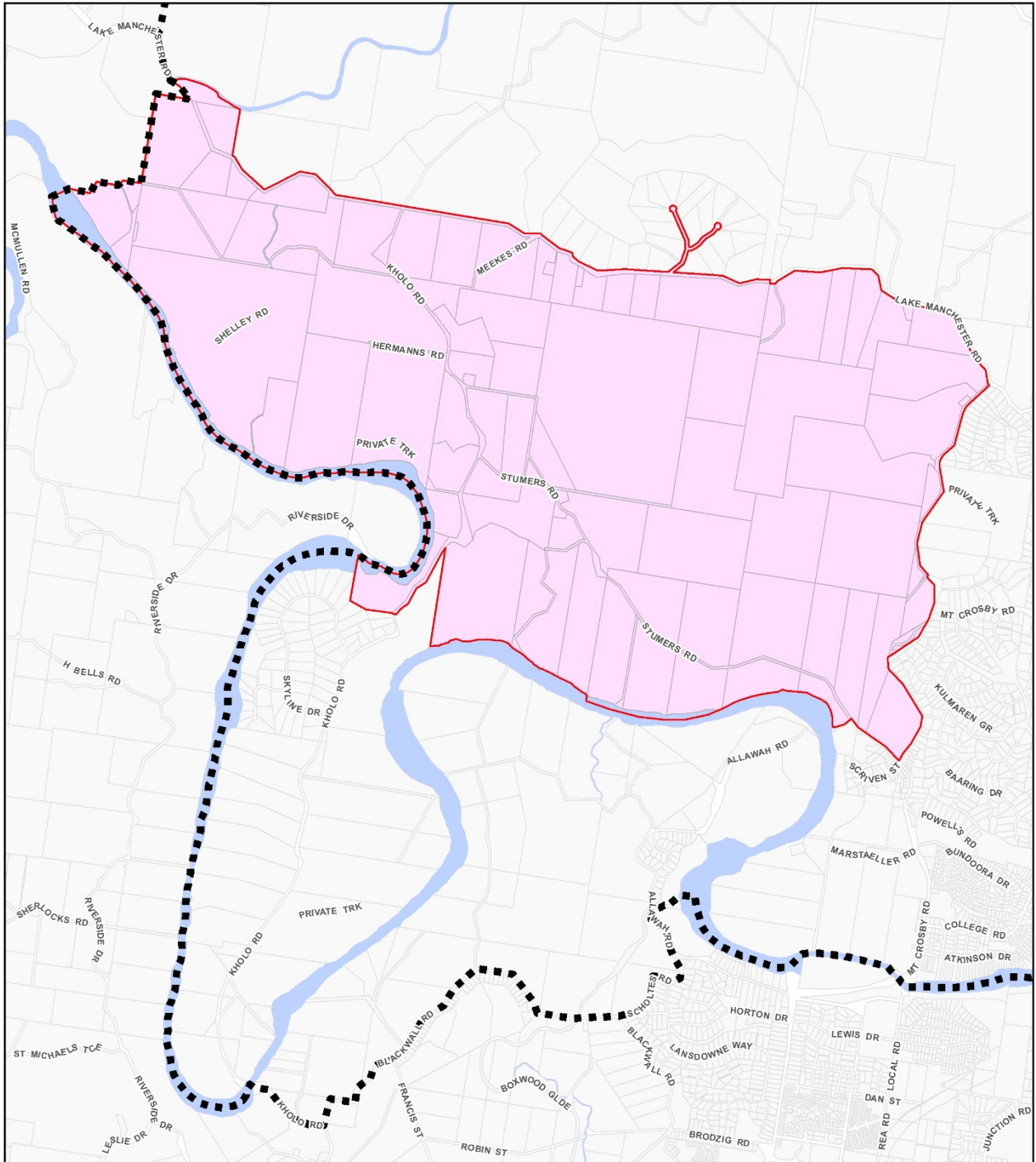
A special charge will be made and levied for or towards meeting the costs of the development of fire services in the rural area to provide adequate protection.

Council considers that, as in general the benefit to any particular land from the development of fire services in the area cannot be distinguished from the benefit to any other particular land in the area, it is appropriate that the special charge be made and levied equally on all land in the area.

First adopted by resolution of Council in the 2000-01 Financial Year, the Rural Fire Services Levy raised in the defined area will be contributed to the Pine Mountain Rural Fire Brigade. Council will review the necessity and the level of the charge on an annual basis upon request from the Rural Fire Brigade.

The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023 and the estimated cost is approximately \$1,650 per annum.

Resolution of Rates and Charges

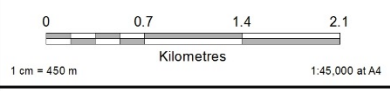


DATA INFORMATION

Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy; QFES Rural Brigades Data provided with the permission of the Queensland Fire and Emergency Services. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
 © The State of Queensland (Department of Natural Resources, Mines and Energy 2019)
 © StreetPro 2019
 © Queensland Fire and Emergency Services 2018



- Benefited Area
- Brisbane City Council Boundary



**Pine Mountain
Rural Fire Brigade District
Special Charge Area - MAP SC-1.2**



Dedicated to a better Brisbane

Brisbane City Council
 Information
 GPO Box 1434
 Brisbane Qld 4001

© Brisbane City Council 2019

For more information
 visit www.brisbane.qld.gov.au
 or call (07) 3403 8888

OPC-1.3

Overall Plan
Moreton Island Rural Fire Services Levy

In the opinion of Council all ***rateable land*** in the part of the City coloured pink on the map “**SC-1.3**” may receive benefit from the provision of fire services by the Moreton Island Rural Fire Brigade.

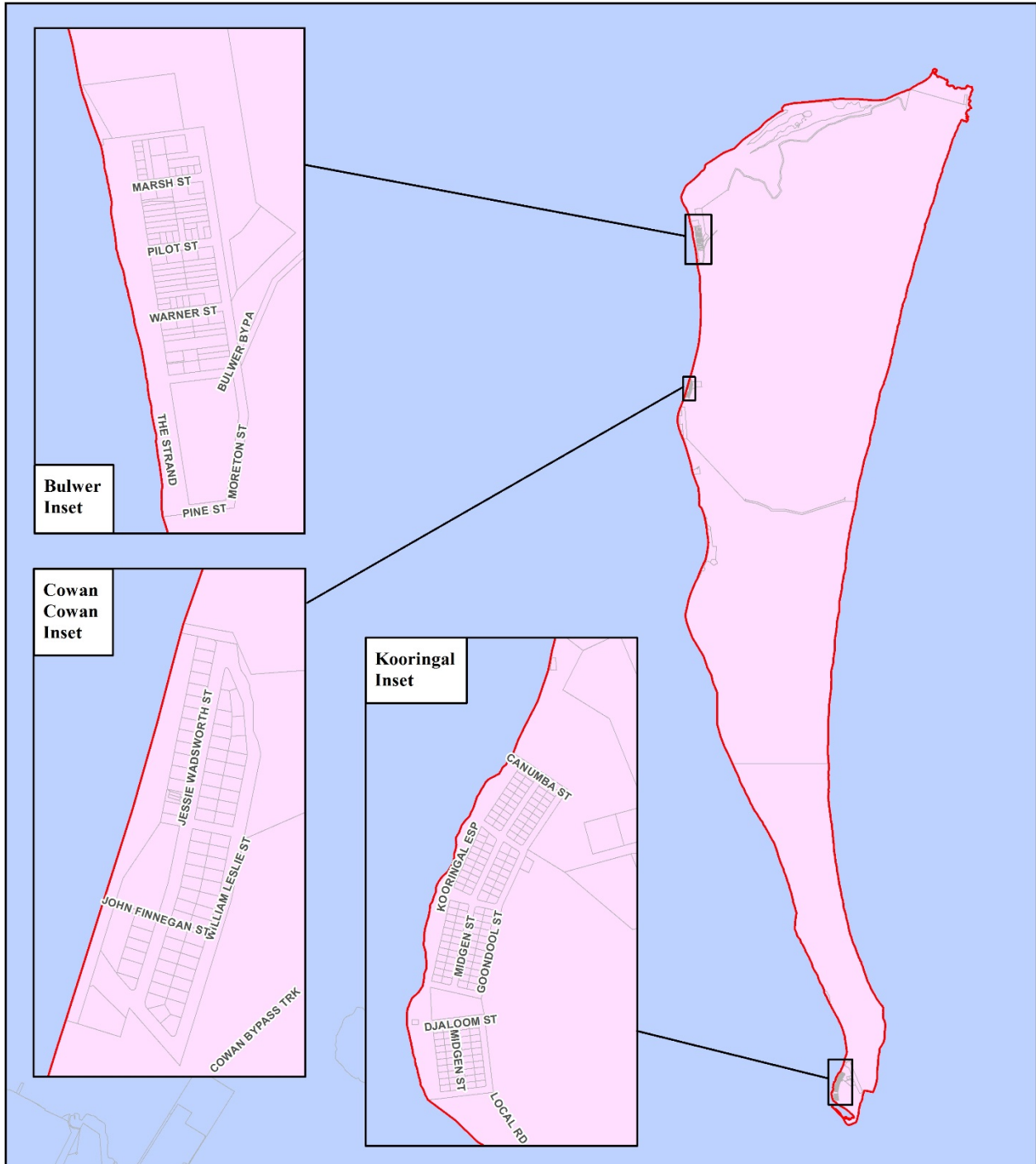
A special charge will be made and levied for or towards meeting the costs of the development of fire services in the rural area to provide adequate protection.

Council considers that, as in general the benefit to any particular land from the development of fire services in the area cannot be distinguished from the benefit to any other particular land in the area, it is appropriate that the special charge be made and levied equally on all land in the area.

First adopted by resolution of Council in the 2013-14 Financial Year, the Rural Fire Services Levy raised in the defined area will be contributed to the Moreton Island Rural Fire Brigade. Council will review the necessity and the level of the charge on an annual basis upon request from the Rural Fire Brigade.

The estimated time of carrying out the overall plan is one-year, commencing 1 July 2022 and ending on 30 June 2023 and the estimated cost is approximately \$6,140 per annum.

Resolution of Rates and Charges



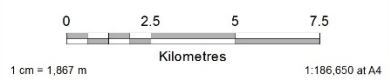
DATA INFORMATION

Cadastral Data provided with the permission of the Department of Natural Resources, Mines and Energy. QFES Rural Brigades Data provided with the permission of the Queensland Fire and Emergency Services. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.

© The State of Queensland (Department of Natural Resources, Mines and Energy 2019)
 © StreetPro 2019
 © Queensland Fire and Emergency Services 2018



Benefited Area



Moreton Island Rural Fire Brigade District Special Charge Area - MAP SC-1.3



Dedicated to a better Brisbane

Brisbane City Council
 Information
 GPO Box 1434
 Brisbane Qld 4001

© Brisbane City Council 2014

For more information
 visit www.brisbane.qld.gov.au
 or call (07) 3403 8888

15.2 Special Rates and Charges – Annual Implementation Plans

AIP-1

Annual Implementation Plan Queen Street Mall

This is a document setting out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme defined by the map labelled **SR-01** as shown in the associated 'Overall Plan' **OP-1**.

Council or its agents will deliver the services required to achieve the objects of the overall plan in the 2022-23 year. The actions and processes to be undertaken for the Queen Street Mall ("the Mall") will include:

- the provision of the works for, and/or works for access to the Mall
- operational services including maintenance, cleaning, security and gardening of the Mall
- liaison, survey and education with the Mall's businesses and
- marketing activities for the Mall.

The funds, totalling \$9,370,706 for the 2022-23 financial year, will be expended only on activities within the agreed activities described in **OP-1** and this plan.

AIP-2

Annual Implementation Plan Valley and Chinatown Malls

This is a document setting out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme defined by the map labelled **SR-02** as shown in the associated 'Overall Plan' **OP-2**.

Council or its agents will deliver the services required to achieve the objects of the overall plan in the 2022-23 year. The actions and processes to be undertaken for the Valley/Chinatown Mall ("the Mall") will include:

- the provision of the works for, and/or works for access to the Mall
- operational services including maintenance, cleaning, security and gardening of the Mall
- liaison, survey and education with the Mall's businesses and
- marketing activities for the Mall.

The funds, totalling \$1,852,449 for the 2022-23 financial year, will be expended only on activities within the agreed activities described in **OP-2** and this plan.

(Note: AIP-3 to AIP-13 not used)

AIP-14

**Annual Implementation Plan
Manly Living Village Development**

This is a document setting out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme defined by the map labelled **SR-14** as shown in the associated 'Overall Plan' **OP-14**.

Council will contract with the Manly Chamber of Commerce to deliver the services required to achieve the objects of the overall plan in the 2022-23 financial year. The actions and processes will include:

- the appointment of a precinct coordinator to carry out the plan's actions and processes
- liaison, survey and education with precinct businesses
- marketing activities
- advertising
- public relations
- business development
- reporting and accountability obligations.

The funds, totalling \$50,000 for the 2022-23 financial year, will be collected from non-residential properties which are:

- deemed to have benefited from the agreed actions and processes and are
- located within the boundaries of the map labelled SR-14 as shown in the associated 'Overall Plan' and will be expended only on agreed activities defined in **OP-14**.

Manly Chamber of Commerce will provide Council with a mid-year report as to details of expenditure of funds to that date and, within 12 weeks of the end of the financial year, audited financial accounts that include details of the activities funded by the scheme for the year. The Manly Chamber of Commerce will provide any additional written reports on agreed activities requested by Council within a reasonable time-frame.

(Note: AIP-15 to AIP-29 not used)

AIP-30

**Annual Implementation Plan
St Lucia Suburban Centre Improvement Project**

Suburban Centre Improvement Program (SCIP) projects deliver streetscape upgrades in consultation with the Brisbane community. These projects include the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like.

In 2013, a SCIP project was undertaken in St Lucia and the area deemed to have benefited is defined by the map labelled **SR-30** as shown in the associated 'Overall Plan' **OP-30**. The estimated cost of the works, service and activities was \$2,500,000. The project is funded by a special charge in the defined benefited area covering approximately 15% of the cost (\$375,000) with the remaining 85% funded from General Rates.

The benefited area, total levy amount of \$375,000 was agreed with **property owners** in the defined benefited area prior to the delivery of the SCIP. There is no interest charged or indexing of the total levy amount.

Brisbane City Council funded the \$2,500,000 up front cost of the project. The **property owners** within the defined benefited area are paying back Council through their rates and charges over the 10-year period, following the completion of construction of the SCIP.

This implementation plan is in support of the recovery of the \$375,000 over the 10-year period, which commenced in the financial year 2014-15 and concluding on 30 June 2024.

AIP-31

**Annual Implementation Plan
Kenmore Suburban Centre Improvement Project**

Suburban Centre Improvement Program (SCIP) projects deliver streetscape upgrades in consultation with the Brisbane community. These projects include the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like.

In 2014, a SCIP project was undertaken in Kenmore and the area deemed to have benefited is defined by the map labelled **SR-31** as shown in the associated 'Overall Plan' **OP-31**. The estimated cost of the works, service and activities was \$3,000,000. The project is funded by a special charge in the defined benefited area covering approximately 25% of the cost (\$750,000) with the remaining 75% funded from General Rates.

The benefited area, total levy amount of \$750,000 was agreed with **property owners** in the defined benefited area prior to the delivery of the SCIP. There is no interest charged or indexing of the total levy amount.

Brisbane City Council funded the \$3,000,000 up front cost of the project. The **property owners** within the defined benefited area are paying back Council through their rates and charges over the 10-year period, following the completion of construction of the SCIP.

This implementation plan is in support of the recovery of the \$750,000 over the 10-year period, which commenced in the financial year 2015-16 and concluding on 30 June 2025.

AIP-32

**Annual Implementation Plan
Cannon Hill Suburban Centre Improvement Project**

Suburban Centre Improvement Program (SCIP) project deliver streetscape upgrades in consultation with the Brisbane community. These projects include the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like.

In 2014, a SCIP project was undertaken in Cannon Hill and the area deemed to have benefited is defined by the map labelled **SR-32** as shown in the associated 'Overall Plan' **OP-32**. The estimated cost of the works, service and activities was \$2,500,000. The project is funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$250,000) with the remaining 90% funded from General Rates.

The benefited area, total levy amount of \$250,000 was agreed with **property owners** in the defined benefited area prior to the delivery of the SCIP. There is no interest charged or indexing of the total levy amount.

Brisbane City Council funded the \$2,500,000 up front cost of the project. The **property owners** within the defined benefited area are paying back Council through their rates and charges over the 10-year period, following the completion of construction of the SCIP.

This implementation plan is in support of the recovery of the \$250,000 over the 10-year period, which commenced in the financial year 2015-16 and concluding on 30 June 2025.

AIP-33

Annual Implementation Plan
Graceville Suburban Centre Improvement Project

Suburban Centre Improvement Program (SCIP) projects deliver streetscape upgrades in consultation with the Brisbane community. These projects include the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like.

In 2015, a SCIP project was undertaken in Graceville and the area deemed to have benefited is defined by the map labelled **SR-33** as shown in the associated 'Overall Plan' **OP-33**. The estimated cost of the works, service and activities was \$3,750,000. The project is funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$375,000) with the remaining 90% funded from General Rates.

The benefited area, total levy amount of \$375,000 was agreed with **property owners** in the defined benefited area prior to the delivery of the SCIP. There is no interest charged or indexing of the total levy amount.

Brisbane City Council funded the \$3,750,000 up front cost of the project. The **property owners** within the defined benefited area are paying back Council through their rates and charges over the 10-year period, following the completion of construction of the SCIP.

This implementation plan is in support of the recovery of the \$375,000 over the 10-year period, which commenced in the financial year 2016-17 and concluding on 30 June 2026.

AIP-34

Annual Implementation Plan
Alderley Suburban Centre Improvement Project

Suburban Centre Improvement Program (SCIP) projects deliver streetscape upgrades in consultation with the Brisbane community. These projects include the provision of new footpaths, street trees, garden beds, public artwork, street furniture, pedestrian lighting and the like.

In 2015, a SCIP project was undertaken in Alderley and the area deemed to have benefited is defined by the map labelled **SR-34** as shown in the associated 'Overall Plan' **OP-34**. The estimated cost of the works, service and activities was \$5,300,000. The project is funded by a special charge in the defined benefited area covering approximately 10% of the cost (\$530,000) with the remaining 90% funded from General Rates.

The benefited area, total levy amount of \$530,000 was agreed with **property owners** in the defined benefited area prior to the delivery of the SCIP. There is no interest charged or indexing of the total levy amount.

Brisbane City Council funded the \$5,300,000 up front cost of the project. The **property owners** within the defined benefited area are paying back Council through their rates and charges over the 10-year period, following the completion of construction of the SCIP.

This implementation plan is in support of the recovery of the \$530,000 over the 10-year period, which commenced in the financial year 2017-18 and concluding on 30 June 2027.

AIPC-1.1

**Annual Implementation Plan
Brookfield Rural Fire Services Levy**

This document sets out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme described in the Overall Plan **OPC-1.1**.

Council will collect on behalf of the Brookfield Rural Fire Brigade a levy to deliver the services required to achieve the objects of the overall plan in the 2022-23 financial year.

Each year the Brookfield Rural Fire Brigade will utilise the funds collected by Council to the benefit of the district by providing actions and processes such as:

- upgrading of plant and equipment
- liaison, survey and education with the precinct on fire safety and strategy
- expansion of services
- education.

An annual levy of \$35.00 for the 2022-23 financial year, will be collected from properties which are:

- deemed to have benefited from the agreed actions and processes and are;
- located within the boundaries of the map labelled **SC-1.1** as shown in the associated 'Overall Plan' and, will be expended only on agreed activities defined in **OPC-1.1**.

AIPC-1.2

**Annual Implementation Plan
Pine Mountain Rural Fire Services Levy**

This document sets out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme described in the Overall Plan **OPC-1.2**.

Council will collect on behalf of the Pine Mountain Rural Fire Brigade a levy to deliver the services required to achieve the objects of the overall plan in the 2022-23 financial year.

Each year the Pine Mountain Rural Fire Brigade will utilise the funds collected by Council to the benefit of the district by providing actions and processes such as:

- upgrading of plant and equipment
- liaison, survey and education with the precinct on fire safety and strategy
- expansion of services
- education.

An annual levy of \$30.00 for the 2022-23 financial year, will be collected from properties which are:

- deemed to have benefited from the agreed actions and processes and
- located within the boundaries of the map labelled **SC-1.2** as shown in the associated 'Overall Plan' and, will be expended only on agreed activities defined in **OPC-1.2**.

AIPC-1.3

**Annual Implementation Plan
Moreton Island Rural Fire Services Levy**

This document sets out the actions or processes that are to be carried out in the 2022-23 financial year for the scheme described in the Overall Plan **OPC-1.3**

Council will collect on behalf of the Moreton Island Rural Fire Brigade a levy to deliver the services required to achieve the objects of the overall plan in the 2022-23 financial year.

Each year the Moreton Island Rural Fire Brigade will utilise the funds collected by Council to the benefit of the district by providing actions and processes such as:

- upgrading of plant and equipment
- liaison, survey and education with the precinct on fire safety and strategy
- expansion of services
- education.

An annual levy of \$20.00 for the 2022-23 financial year, will be collected from properties which are:

- deemed to have benefited from the agreed actions and processes and
- located within the boundaries of the map labelled **SC-1.3** as shown in the associated 'Overall Plan' and, will be expended only on agreed activities defined in **OPC-1.3**.

15.3 Land Use Codes 2022-23

The **land use code** is part of Council's **property** record and indicates the **predominant use** for which the **property** is utilised or adapted to be utilised by virtue of its structure, fixtures and fittings or particular improvements and is an indicator of the **property's** specific rating criteria.

The attribution of a **land use code** does not validate an unlawful or improper use of a **property**. Council may review land uses of particular properties to determine if they are permissible. Such a review may result in a notice to desist a particular activity.

The primary **land use code** identifies the **predominant use** for which the **property** is utilised and is an indicator of the **property's** specific rating category, while the secondary **land use code** applies where a lesser but not insignificant use is also conducted on the **property**.

The specific rating criteria are used to identify into which differential rating category a **property** will be placed in accordance with this resolution.

In determining the **predominant use**, consideration will be given but not limited to the **visual, spatial and economic** aspects of the land. Area is not the principal basis for determining the **predominant use**. The **predominant use** may be determined and applied during the construction phase of a structure and will be identified by its ultimate **land use code** followed by a secondary **land use code** of 01.

For the purpose of determining eligibility for codes 02, 03 and 70, 'family member/s' is limited to a child, grandchild, parent, grandparent, sibling or spouse of the **owner** or principal tenant/s.

Land Use Codes Table

Code	Description	Definition
01	Vacant Urban Land	Land upon which no structure is erected and which is being put to no higher use, or land upon which is being constructed an approved single unit dwelling until completion. Excluding: a. land during the construction of a building/s or structure/s (excluding approved single unit dwellings) b. Land meeting the criteria of code 72 c. vacant or disused building/s
01	Construction site (Secondary code only)	When used as a secondary code, 01 indicates that the primary use is under construction. It includes land upon which the construction of an improvement has commenced but may not be completed or a building is undergoing refurbishment and the building/s is/are uninhabitable/derelict.
02	Single Unit Dwelling (Dwelling House)	Land on which is constructed an approved dwelling that provides self-contained accommodation for one family and is the principal place of residence of the owner . Note: The property may include self-contained accommodation within, adjoining or adjacent to the principal single unit dwelling for housing a family member/s of the owner . The floor area of any such accommodation is not to exceed the limitation for a secondary dwelling as set out in the <i>Brisbane City Plan 2014</i> (Part 9 Development codes, Section 9.3.7 Dwelling house code).
03	Multiple Dwelling	Land on which is constructed an approved multiple dwelling (as defined in the <i>Brisbane City Plan 2014</i>), the sole purpose for which they are used, or adapted to be used, being for two or more self-contained residential dwelling units including groups of units held by single owners in a community title scheme . Note: This code applies to building units and town houses prior to the registration of a Community Title Plan as well as groups of units held by single owners in a community title scheme The term includes flats, attached houses, duplex houses, community dwellings and detached houses where they occur on a single land holding. Excludes: Additional self-contained accommodation within, adjoining or adjacent to a principal single unit dwelling for housing a family member/s of the occupant/s.
Codes: 04, 09,13, 66-69, 75-85, 87-89 and 93-95 not utilised.		

Resolution of Rates and Charges

Code	Description	Definition
05	Educational – Tertiary	Land that contains a building/s predominantly used for the provision of tertiary education, including: <ul style="list-style-type: none"> a. Universities b. Residential colleges of a tertiary education institution c. TAFE colleges d. Seminaries and colleges of religious studies e. Other tertiary education institutions providing courses approved for HECS support.
06	Uninhabitable building/structure/ improvement	Land which contains improvements such as: <ul style="list-style-type: none"> a. a minor structure (shed or garage) of no more than 50m² GFA b. a structure (shed or garage) of greater than 50m² GFA that is approved for domestic purposes only and not for commercial, warehousing, manufacturing or business use c. uninhabitable fire/flood damaged/derelict buildings d. toilet or toilet block e. private swimming pool or private tennis court <p>provided there is no monetary return being derived from any activities or structures on the land.</p>
07	Guest House/ Private Hotel/Hostel	Land that contains a building/s predominantly used or adapted to be used as non-self-contained rental accommodation excluding motels. This includes: <ul style="list-style-type: none"> a. guesthouses b. boarding houses c. private hotels d. tenement buildings e. flats f. rooming units g. strata titled rooms h. backpackers' hostels i. other accommodation buildings such as convents j. 'Bed & Breakfast' or 'farm stay' style accommodation in excess of the activity defined under column 3 in section 15.6 of the Resolution of Rates and Charges for the financial year commencing from the date of effect of these land use codes.
08	Community Title Scheme	Premises that have been surveyed and registered as a Community Title Scheme. Note: the secondary use of each community title should refer to the actual use (i.e. residential, commercial etc.).
10	Combined Multiple Dwelling and Shop(s)	Land that contains a building/s with a predominant use of or adapted to be used as combined residential flat/s with shop/s, but not registered as a Community Title Scheme .
11	Shop – Single	Land, less than 4,000m ² in area that contains a building with a predominant use of or adapted to be used as a shop with or without attached accommodation but not a restaurant.
12	Shops - Multiple	Land, less than 4,000m ² in area that contains a building/s with a predominant use of or adapted to be used as more than 1 distinct retail/commercial areas.
14	Shops(s) – Main Retail	Land that contains a building/s with a predominant use of or adapted to be used as retail shops and located within the CBD .
15	Shop(s) – Secondary Retail	Land, with an area of 4,000m ² or more, not conforming to the requirements of land use code 16 (Drive-In Shopping Centre) or land use code 23 (Retail Warehouse), that contains a building/s with the predominant use of or adapted to be used as retail shops(s) and located outside of the CBD .

Resolution of Rates and Charges

Code	Description	Definition
16	Drive-In Shopping Centres	Land, with an area of 4,000m ² or more, that contains a building/s the <i>predominant use</i> of or adapted to be used as retail outlet/s and/or service provider/s with associated off-street parking that principally offer: <ul style="list-style-type: none"> a. consumable items such as groceries, clothing, homewares b. department store retail c. specialty stores including gift shops, newsagents, hairdressing etc. d. service provision offices such as banks, post offices, doctors/dental surgeries.
17	Restaurant/Fast Food Outlet (non-drive-through)	Land that contains a building/s with the <i>predominant use</i> of or adapted to be used to provide dine-in or take-away food without a drive-through facility (see code 73).
18	Special Tourist Attraction	Land that contains improvements with the <i>predominant use</i> of or adapted to be used for specific recreational, historical, cultural, fauna or flora features, including tourist villages and properties such as: <ul style="list-style-type: none"> a. wildlife sanctuaries b. theme parks c. Brisbane Entertainment Centre d. Brisbane Powerhouse e. Brisbane Exhibition and Convention Centre.
19	Walkway/Ramp	An area in stratum used as a walkway or ramp.
20	Marina	Land that contains improvements with the <i>predominant use</i> of or adapted to be used for a marina, including land based services such as valet and storage facilities but excluding harbour industries or structural, mechanical repairs.
21	Residential Care Institution	Land that contains a building/s with the <i>predominant use</i> of or adapted to be used for: <ul style="list-style-type: none"> a. convalescent or nursing care b. an orphanage or children's home c. an institution for poor or disadvantaged persons d. a home for the care of disabled or aged persons and e. comprising residential facilities (non-self-contained) for more than six persons. Typically, residents would be unable to live independently and requiring medical/nursing care or in-house assistance/supervision provided by on-site carers <p>Note: The term does not include hospitals, reformative institutions or registered retirement villages. For Retirement facilities see Code 60.</p>
22	Carpark	Land with or without improvements with the <i>predominant use</i> of or adapted to be used for the parking of motor vehicles whether fees are charged or not.
23	Retail Warehouse	Land that contains a building/s with the <i>predominant use</i> of or adapted to be used as retail outlet/s and/or service provider/s with associated off-street parking that principally offer: <ul style="list-style-type: none"> a. hardware and home improvements, including gardening and landscaping b. electrical appliances including entertainment and white goods c. furnishings and décor d. motor vehicle parts and accessories e. retail sellers of particular categories of goods, i.e. household, office, leisure and pharmaceutical and bulk food.
24	Sales Area	Land with the <i>predominant use</i> of or adapted to be used for the display and/or sale of: <ul style="list-style-type: none"> a. boats b. cars c. caravans d. motorcycles e. swimming pools f. timber etc.

Resolution of Rates and Charges

Code	Description	Definition
25	Office(s)	Land that contains a building/s with the predominant use of or adapted to be used for the transaction of business, the provision of professional services or the like. Note: This code includes display homes or other structures that are being utilised as a sales or site office.
26	Funeral Parlours	Land that contains a building/s with the predominant use of or adapted to be used as a funeral parlour.
27	Private Hospital	Land that contains a building/s with the predominant use of or adapted to be used for medical or surgical treatment of in-patients, out-patients or day surgeries on a fee for service basis.
28	Warehouses/Bulk Stores	Land that contains a building/s with the predominant use of or adapted to be used for the storage of wholesale goods prior to distribution. (e.g. Coles or Woolworths distribution centres.)
29	Transport Terminal	Land with the predominant use of or adapted to be used for the loading, discharging or transferring of freight and/or passengers.
30	Fuel Station	Land that contains a building/s with the predominant use of or adapted to be used for the retail refuelling/recharging of vehicles. Note: for predominantly servicing and/or repairs refer to code 36.
31	Fuel Depots	Land that contains a building/s with the predominant use of or adapted to be used for the storage of fuels, oils or other flammable materials.
32	Wharves	Land that contains a building/s or structure/s with the predominant use of or adapted to be used as wharves, jetties and barge landings.
33	Builders Yard/Contractors Yard	Land with the predominant use of or adapted to be used for: a. building and/or garden material storage (not retail or hardware) b. secure area for parking heavy equipment or large construction materials c. motor vehicle wrecking, scrap dealers yard etc.
34	Cold Stores – Ice Works	Land that contains a building/s or structure/s with the predominant use of or adapted to be used for the cold storage of food or other perishable items including the commercial production of ice and associated products.
35	General Industry	Land that contains a building/s or structure/s with the predominant use of or adapted to be used for medium to high impact industries. Refer to medium and high impact industry in Schedule 1 of the <i>Brisbane City Plan 2014</i> .
36	Light Industry	Land that contains a building/s with the predominant use of or adapted to be used for low impact industry and service industry. Refer to Low impact industry in Schedule 1 of the <i>Brisbane City Plan 2014</i> .
37	Noxious/Offensive/Extractive Industry	Land with or without building/s or structure/s with the predominant use of or adapted to be used for special industry that may produce significant or offensive levels of noise, odour or dust e.g. quarries, abattoirs, tanneries or chemical production. Refer to Special Industry in Schedule 1 of the <i>Brisbane City Plan 2014</i> .
38	Advertising Hoarding	Land solely used for the display of advertising
39	Harbour Industry	Land with or without building/s or structure/s with the predominant use of or adapted to be used for harbour or marine associated industries.

Resolution of Rates and Charges

Code	Description	Definition
40	Kindergarten	<p>Land that is solely established for the purpose of providing government approved kindergarten programs taught by qualified early childhood teachers; and</p> <ol style="list-style-type: none"> is recognised as an “income tax exempt charity” by the Australian Taxation Office (ATO); and holds current registration as a “charity” with the Australian Charities and Not-for-Profits Commission (ACNC). <p>This term specifically does not include any property that is conducting any form of day care or vocational care whether or not the centre is run as a not-for-profit.</p>
41	Child Care Centre	<p>Land that contains a building/s used or adapted to be used for:</p> <ol style="list-style-type: none"> child care or crèche child minding, excluding residential care <p>for a fee and exceeds the criteria of column 3, section 15.6 of this resolution.</p>
42	Hotel/Tavern	Land that contains a building/s with the predominant use of or adapted to be used for a ‘licensed premises’ under the <i>Liquor Act 1992</i> including a casino.
43	Motel	Land that contains a building/s with the predominant use of or adapted to be used as a motel providing itinerant accommodation including serviced apartments.
44	Nurseries/Garden Centres	<p>Land with or without building/s or structure/s with the predominant use of or adapted to be used for the retail sales of plants, seeds, propagative and landscaping materials as well as garden features and tools.</p> <p>Excludes: turf farms – code 74.</p>
45	Theatres and Cinemas	Land that contains a building/s with the predominant use of or adapted to be used for the presentation of live entertainment or motion pictures.
46	Drive-in Theatre	Land with building/s or structure/s with the predominant use of or adapted to be used for the in-car presentation of motion pictures.
47	Licensed Clubs	Land that contains a building/s with the predominant use of or adapted to be used as a club (excluding sporting clubs) licensed to serve liquor under the <i>Liquor Act 1992</i> .
48	Sports Clubs/Facilities	<p>Land with or without building/s or structure/s with the predominant use of or adapted to be used to provide sporting facilities or clubhouses with or without a liquor licence. As well as not-for-profit sporting bodies the term includes commercial sporting facilities such as:</p> <ol style="list-style-type: none"> skating rinks gymnasiums bowling alleys squash and tennis courts riding schools etc.
49	Caravan Park	Land with building/s or structure/s with the predominant use of or adapted to be used for the siting of caravans or motorhomes for itinerant residential use.
50	Other Clubs (Non-Business)	<p>Land that contains a building/s with the predominant use of or adapted to be used as the meeting place of a non-licensed, not-for-profit club. Club includes:</p> <ol style="list-style-type: none"> lodges friendly societies scouts guides memorial halls.

Resolution of Rates and Charges

Code	Description	Definition
51	Religious	Land that contains a building/s with the predominant use of or adapted to be used for religious purposes and owned by a recognised religious institution . The code does not include residences owned by religious institutions . Note: For Convents use code 07 and for Manses, Presbyteries, Rectories etc. use code 70.
52	Cemetery	Land that is with the predominant use of or adapted to be used for the interment of human remains and may include a chapel, crematorium or columbarium.
53	Relocatable Home Park (Primary code only)	Land with building/s or structure/s with the predominant use of or adapted to be used for the siting of relocatable homes for residential use.
54	Art Gallery/Museum/Zoo (Primary code only)	Land with building/s or structure/s with the predominant use of or adapted to be used for the enjoyment, education or presentation of art, cultural or natural history attractions, regardless of whether an entry fee is charged.
55	Library	Land with building/s or structure/s with the predominant use of or adapted to be used for the storage and access of printed or digital media.
56	Showgrounds/Racecourses/ Airfields	Per description, including airfield parking – hangers.
57	Parks and Gardens/ Bushland Reserves	Land developed as parkland, gardens or reserves, held in public ownership or under a perpetual trust for the use and enjoyment of the general public free of charge.
58	Educational – School	Land that contains a building/s with the predominant use of the provision of primary or secondary education ranging from Prep to Year 12 including boarding schools.
59	Access Restriction Strips	A parcel of land abutting a roadway or other access point and used to restrict access to land for planning or regulatory purposes.
60	Retirement Facilities	Land that contains a building/ with the predominant use of or adapted to be used as a 'Retirement Facility' registered or recorded as exempt from registration with the Department of Justice and Attorney General. The term specifically does not include a 'Residential care facility' which under Schedule 1 of the <i>Brisbane City Plan 2014</i> is defined as "A residential use of premises for supervised accommodation where the use includes medical and other support facilities for residents who cannot live independently and require regular nursing or personal care."; i.e. a convalescent home or nursing home.
61	Mixed Residential Purposes	Land that contains a building/s used for residential purposes whether occupied by the owner or not, where a commercial activity is being performed which would constitute a 'home business' as defined in the table 15.6 of this resolution.
62	Wholesale Production Nursery	Land that contains a building/s with the predominant use of or adapted to be used for the cultivating, propagating, growing or growing on of plants for sale to other Wholesale Production Nurseries, Retail Nurseries, Garden Centres and Landscapers but does not include sale to the public.
63	Boarding Kennels/Cattery	Land that contains a building/s with the predominant use of or adapted to be used for the keeping or breeding of dogs/cats for business or commercial purposes. This land use includes the keeping of dogs for racing purposes (i.e. greyhounds) and may include a residential component. In the presence of both kennel/cattery and residential uses this land use takes precedence.
64	Agriculture – Livestock Production	Land used for the breeding, grazing, fattening and keeping of livestock including apiaries as a primary production business.

Resolution of Rates and Charges

Code	Description	Definition
65	Agriculture – Crop Production	Land used for the growing of crops as primary production business.
70	Secondary Residential Purposes	Land that contains a building/s used for solely residential purposes by a person other than the owner/s .
71	Storage (Secondary code only)	Land with the predominant use of storage (excluding wholesale or retail) where there is no physical sewerage or pedestal connection. This includes community title scheme storage cupboards.
72	Vacant Land (Valuation discounted for subdivided land)	Indicates a separate valuation record for a vacant lot on a plan of subdivision registered on or after 1 July 1997, provided the sub-divider owns the land and the parcel is not developed land, as prescribed by section 49 of the <i>Land Valuation Act 2010</i> . ('Developed land' is defined as land improved by the construction of a building or other facility reasonably capable of being used.)
73	Restaurant/Fast Food Outlet (drive-through)	Land that contains a building/s with the predominant use of retail food outlet that would otherwise meet the criteria of land use code 17 but with a dedicated drive-through facility by which customers may order and be served without leaving their vehicle.
74	Turf Farms	Land with or without permanent structures with the predominant use of growing turf for the purpose of harvesting and/or sale.
76	Transitory Accommodation	Land that contains a building/s that is offered or available or used for transitory accommodation purposes .
86	Racing Stables	Land used for the stabling of race horses (track or harness). The property may include a residential component. In the presence of both stabling and residential uses this land use takes precedence.
90	Stratum (Secondary code only)	Use as a secondary code indicating stratum.
91	Utility Installation	Land containing improvements used for carrying on a public utility undertaking for the purpose of providing and maintaining that undertaking but not including any building used or intended for use as an office or for administration or other like purpose. e.g. transformer and substation, television/radio/mobile phone transmission towers, reservoirs, dams and bores.
92	Defence Force Establishments	Land with or without permanent buildings owned by the Commonwealth for the use of the Australian Defence Forces.
96	Public Hospital	Land that contains a building/s with the predominant use of or adapted to be used for the medical or surgical care or treatment of in-patients, out-patients or day surgeries free of charge to the general public.
97	Welfare Home/Premises	Land that contains a building/s with the predominant use of or adapted to be used for: a. social welfare purposes b. providing a counselling or advisory service c. premises that with the predominant use of or adapted to be used for the provision of education, therapy or instruction to some section of the public, e.g. Cerebral Palsy, Autistic Spectrum Disorders, Multiple Sclerosis and similar organisations The term does not include any premises used for business or commercial purposes, or any club, educational establishment, licensed club or reformative institution. By its nature, inclusion in this land use code would be restricted to properties owned by not-for-profit, religious or government bodies.

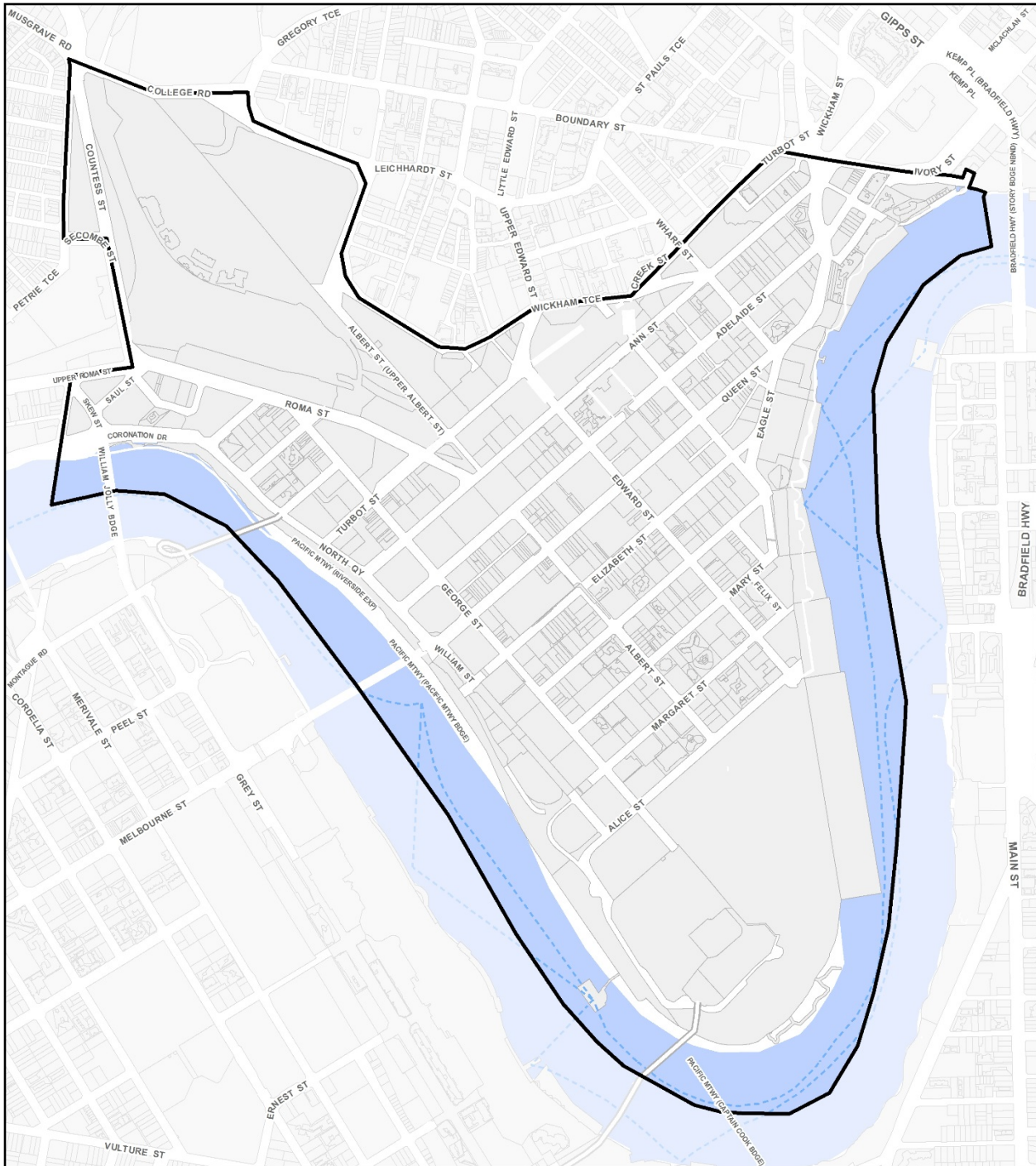
Resolution of Rates and Charges



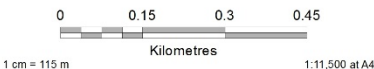

Code	Description	Definition
98	Concessional Valuation (Secondary code only)	A coding relating to the application of Subdivision 2 sections 45-47 of the <i>Land Valuation Act 2010</i> rather than land use. Secondary land use only.
99	Community Protection Centre	Land that contains a building/s used as a Police Station, Ambulance Centre, Fire Station, State Emergency Service and Headquarters, Air Sea Rescue Station, Coast Guard, Correctional Centres and reformative institutions.

Secondary Land Use Codes

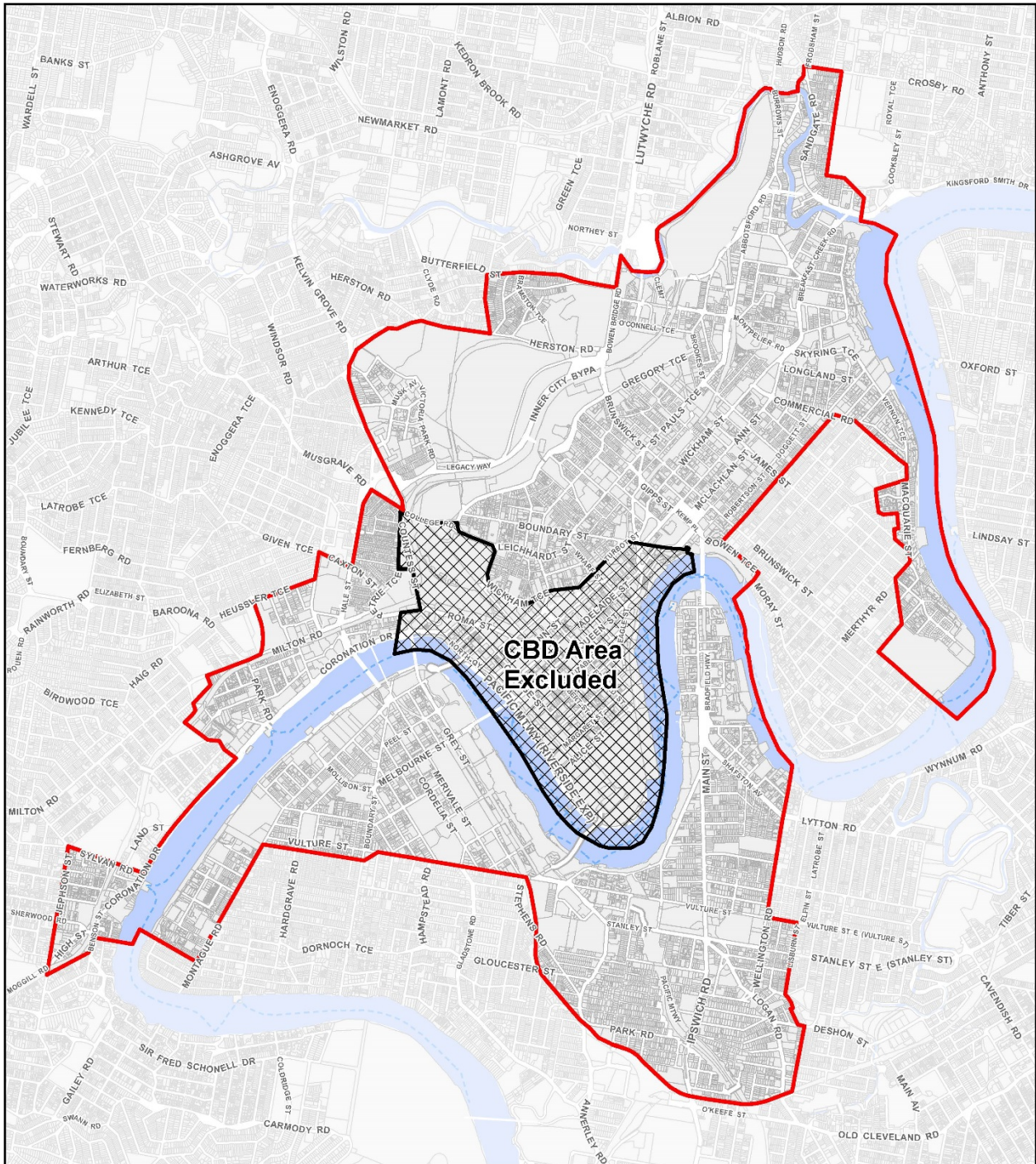
Primary Land Use	Secondary Land Use Code
ALL except 01, 08	Code 01 indicates that the primary use is under construction.
ALL	Code 98 concessional valuation under <i>Land Valuation Act 2010</i> /substantive use
08	Code 71 land predominantly used for storage.
ALL	Code 90 Use as a secondary code indicating stratum.

15.4 CBD differential rating boundary map



<p>DATA INFORMATION</p> <p>Based on Cadastral Data provided with the permission of the Department of Natural Resources and Mines. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.</p> <p>© The State of Queensland (Department of Natural Resources and Mines) (2018) © StreetPro 2018</p>	  <p>Brisbane CBD Boundary</p>	 <p>Brisbane Central Business District (CBD) Area</p>  <p><i>Dedicated to a better Brisbane</i></p>
<p>Brisbane City Council Information GPO Box 1434 Brisbane Qld 4001</p>		<p>For more information visit www.brisbane.qld.gov.au or call (07) 3403 8888</p>

15.5 CBD frame differential rating boundary map



DATA INFORMATION

Based on Cadastral Data provided with the permission of the Department of Natural Resources and Mines. While every care is taken to ensure the accuracy of this data, the Brisbane City Council and the copyright owners, in permitting the use of this data, make no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
 © The State of Queensland (Department of Natural Resources and Mines) (2018)
 © StreetPro 2018



Brisbane CBD Frame

Brisbane CBD Boundary

0 0.55 1.1 1.65

Kilometres

1 cm = 360 m

1:36,000 at A4

Brisbane CBD Frame Area



Dedicated to a better Brisbane

Brisbane City Council
 information
 GPO Box 1434
 Brisbane QLD 4001

© Brisbane City Council 2014

For more information
 visit www.brisbane.qld.gov.au
 or call (07) 3403 9669

15.6 Determining residential categorisation for differential rating

These criteria are used to determine whether a non-residential activity conducted on or within **premises** also used for **residential purposes** is:

- a. allowable within the definition of differential rating category 1 (Residential owner-occupied) or category 10 (CTS - Residential: Owner Occupied)
- b. of such a scale or nature as to categorise the **property** as being of a mixed residential nature and therefore to be included in differential rating category 7 (Non-owner occupied or mixed use) or category 14 (CTS – Residential: Non-owner Occupied or Mixed Use)
- c. of such a scale or nature that it is not allowable in either differential rating category 1, 7, 10 or 14. In this case the **property** shall be deemed to be for **non-residential purposes** and categorised according to its non-residential activity.

Any **property** falling within land use code 76 Transitory Accommodation is not permitted in differential rating categories 1, 7 10 or 14.

Column 1	Column 2	Column 3
<i>Assessment Criteria</i>	<i>Allowable level of non-residential activity within differential rating category 1 or 10.</i>	<i>Allowable level of non-residential activity within differential rating category 7 or 14.</i>
1.1.1. An activity must be conducted on or within a property . The predominant use is for residential purposes by the operators of the activity.	<p>1.2.1. The activity is conducted within a dwelling, where the predominant use is for residential purposes.</p> <p>1.2.2. The activity is conducted within a dwelling house or another enclosed structure such as a shed or garage, or dedicated area on or within a property containing a dwelling house, where the predominant use is for residential purposes.</p> <p>1.2.3. The activity is carried out by one or more of the permanent residents of the dwelling.</p>	<p>1.3.1. The activity is conducted within a residential dwelling; enclosed structure such as a shed or a garage or dedicated area on or within a property, the predominant use is for residential purposes.</p> <p>1.3.2. The activity is carried out by one or more of the permanent residents of the residential dwelling.</p>
2.1.1. An activity must be subordinate in size and function and in an inconspicuous component of the primary use of the dwelling as a permanent residence.	<p>2.2.1. The activity involves no more than 1 non-resident employee on site at any one time, where the activity is conducted within a dwelling house.</p> <p>2.2.2. The activity involves no non-resident employees on site at any time, where the activity is conducted within a dwelling of a dual-occupancy or multiple dwelling.</p> <p>2.2.3. The activity does not use more than a total of 50m² or 30% of the total floor area of the dwelling (except if home-based child care or dog/cat day care facility).</p> <p>2.2.4. The activity does not involve display of goods visible from the outside of the dwelling.</p>	<p>2.3.1. The activity involves no more than 2 non-resident employees on site at any one time.</p> <p>2.3.2. The activity does not use more than a total of 100m² of floor area (except if a commercial guest accommodation, child care facility or dog/cat day care facility).</p> <p>2.3.3. The activity does not involve display of goods visible from outside the dwelling, with the exception of low-key kerbside sales and stalls.</p> <p>2.3.4. The activity does not involve hiring out materials, goods, appliances or vehicles.</p>

Resolution of Rates and Charges

Column 1	Column 2	Column 3
	2.2.5. The activity does not involve hiring out materials, goods, appliances or vehicles.	2.3.5. The activity does not involve display of any signs, except where within the residential lot and no larger than 0.6m ² in area.
	2.2.6. The mixed-residential activity does not involve display of any signs, except where required by law, located within the residential lot and no larger than the minimum size identified in a local law, or if no minimum size identified in a local law, no larger than 0.6m ² in area.	
<p>3.1.1. An activity:</p> <p>(a) Generates vehicular and pedestrian traffic of a volume no greater than reasonably expected in the surrounding residential area</p> <p>(b) Exclusively uses or is visited by, vehicle types reasonably expected in the surrounding residential area.</p>	<p>3.2.1. The activity does not involve more than 1 person waiting at or near the premises at any time (excluding the permanent resident/s and one non-resident employee), (except where home-based child care or a dog day-care facility).</p> <p>3.2.2. The activity does not involve more than 1 customer related motor vehicle being parked on the site or in the street/s the site has frontage to, at any time (excluding business related vehicle/s of the permanent resident/s and one non-resident employee's vehicle) (except where, home-based child care or a dog day-care facility).</p> <p>3.2.3. The activity involves no more than 1 visit per day of a delivery vehicle with a capacity of up to 2.5 tonnes.</p>	<p>3.3.1. The activity does not involve more than 3 persons or a group of not more than 15 persons for a single appointment, waiting at or near the premises at any time (excluding the permanent resident/s and two non-resident employees).</p> <p>3.3.2. The activity does not involve more than 3 business related motor vehicles being parked on the site or in the street/s the site has frontage to, at any time (excluding a business related vehicle/s of the permanent resident/s and two non-resident employees' vehicle/s).</p> <p>3.3.3. The activity involves no more than 2 visits per day of delivery vehicles with a capacity of less than 2.5 tonnes.</p>
4.1.1. Use of motor vehicles associated with the activity must not impact adversely on residential amenity.	<p>4.2.1. The activity does not involve use of or visits by vehicles with a capacity of 2.5 tonnes or greater.</p> <p>4.2.2. The activity does not involve the repair, servicing, cleaning or accessorising of motor vehicles on site.</p>	<p>4.3.1. The activity does not involve use of or visits by vehicles with a capacity of 2.5 tonnes or greater.</p> <p>4.3.2. The activity does not involve the repair, servicing, cleaning or accessorising of motor vehicles on site.</p>
5.1.1. Hours of operation must be suited to a residential environment.	<p>5.2.1. Hours of operation of any non-residential activity are limited to 8am to 6pm Monday to Saturday (except where such activity is restricted to office activities within the dwelling, such as book-keeping or computer work).</p> <p>5.2.2. Home-based child care or a dog day-care facility may operate outside these hours.</p>	5.3.1. Hours of operation are limited to 8am to 6pm Monday to Saturday except for paid guest accommodation business.

Resolution of Rates and Charges

Column 1	Column 2	Column 3
6.1.1 An activity <i>providing bed and breakfast or farm stay</i> provides acceptable levels of privacy and amenity for residents in adjoining or nearby dwellings.	Not permitted in Category 1 or 10.	6.3.1. An activity providing bed and breakfast or farm stay involves: <ul style="list-style-type: none"> • No more than 6 paying guests accommodated at any one time • The total number of residents and paying guests does not exceed 10 persons at any one time • Serving of meals only to paying overnight guests • Maximum stay of any guest does not exceed 7 days.
7.1.1. An activity for a home-based child care facility must not impact adversely on residential amenity. Notes – <ul style="list-style-type: none"> • <i>Home-based child care is a home-based care service providing care for a small group of children within a private dwelling. Home-based child care does not include care in the child's own home or care by relatives. The Education and Care Services Act 2013 has legislative requirements for home-based child care services.</i> 	7.2.1. If the activity is a home-based child care facility, the maximum number of children on the premises does not exceed 7 at any time.	7.3.1. If the activity is a home-based child care facility, the maximum number of children on the premises does not exceed 7 at any time.
8.1.1. An activity for a dog/cat day-care facility must not impact adversely on residential amenity. Notes – <ul style="list-style-type: none"> • <i>Dog/Cat day-care facility is the ancillary use of residential premises for the care, feeding and exercising of pets other than overnight boarding and does not include animal keeping. The Animals Local Law 2017 contains requirements for keeping of animals.</i> 	8.2.1. If the activity is a dog/cat day care facility, the maximum number of dogs and/or cats on the premises does not exceed 4 at any time.	8.3.1. If the activity is a dog/cat day care facility, the maximum number of dogs and/or cats on the premises does not exceed 4 at any time.

15.7 Criteria for determining categorisation for differential rating categories 5b, 5c, 5d, 5e, 5f, 5g, 5h, 5i, 5j, 5k, 5l, 5m, 5n, 5o, 5p, 5q, 5r, 5s, 5t, 5u, 5v, 5w, 5x, 5y and 5z from 1 July 2022.

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5b-1	410 Ann St, Brisbane City	L.4 Rp.213466 Par Nth Brisbane RIMS Act# 500000002204095	Cathedral Square Plaza and Carpark	5b. Central Business District – Group B
5b-2	369 Ann St, Brisbane City	L.24 Rp.216272 Par Nth Brisbane RIMS Act# 500000002216008	Port Centre	
5b-3	300 Elizabeth St, Brisbane City	L.31 Rp.173814 Par Nth Brisbane RIMS Act# 500000002187084	Northern Securities House	
5b-4	31 Tank St, Brisbane City	L.3 Sp.172708 Par Nth Brisbane RIMS Act# 500000004293086	Santos Place	
5b-5	49 Wharf St, Brisbane City	L.25 Rp.216272 Par Nth Brisbane RIMS Act# 500000002216016	Samuel Griffith Place	

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5b-6	240 Margaret St, Brisbane City	L.2 Rp.182958 Par Nth Brisbane RIMS Act# 500000002192274		
5b-7	260 Queen St, Brisbane City	L.1 Rp.119919 Par Nth Brisbane RIMS Act# 500000002181624		
5b-8	26 Charlotte St, Brisbane City	L.20 SP.315663 Par Nth Brisbane RIMS Act# 500000006024833	Commercial Law Chamber	
5b-9	120 Edward St, Brisbane City	L.5 Sp.135597 Par Nth Brisbane RIMS Act# 500000003896732		
5b-10	201 Charlotte St, Brisbane City	L.8 Rp.178809 Par Nth Brisbane RIMS Act# 500000002187571		
5b-11	100 Creek St, Brisbane City	L.30 Rp.145982 Par Nth Brisbane RIMS Act# 500000002202024	National Bank House	
5b-12	100 Edward St, Brisbane City	L.1 Rp.188052 Par Nth Brisbane RIMS Act# 500000002200135	100 Edward Street	
5b-13	290 Adelaide St, Brisbane City	L.2 Rp.180959 Par Nth Brisbane RIMS Act# 500000003897573		
5b-14	136 Wickham Tce, Spring Hill	L.458 Sl.3561 Par Nth Brisbane RIMS Act# 500000002200382	Wickham Terrace Car Park	
5c-1	144a George St, Brisbane City	L.11 Cp.866932 & L.303 Cp.866933 & L.304 Cp.866934 Par Nth Brisbane RIMS Act# 500000002195301	Treasury Casino Car Park	5c. Central Business District – Group C
5c-2	136 Queen St, Brisbane City	L.1 Rp.114640 Par Nth Brisbane RIMS Act# 500000002181939		
5c-3	161 Queen St, Brisbane City	L.1/2 Rp.45660 & L.2 Rp.49279 Par Nth Brisbane RIMS Act# 500000002186821		
5c-4	52 Queen St, Brisbane City	L.26 B.3149 & L.1/2 22 B.3153 Par Nth Brisbane RIMS Act# 500000002181830	Brisbane City Arcade	
5c-5	144 Edward St, Brisbane City	L.3 Rp.209571 Par Nth Brisbane RIMS Act# 500000002200176	National Mutual Centre	
5c-6	60 Edward St, Brisbane City	L.50 Rp.200074 Par Nth Brisbane RIMS Act# 500000002200119	A G L House	
5c-7	288 Edward St, Brisbane City	L.1 Rp.132189 Par Nth Brisbane RIMS Act# 500000002200366	Brisbane Jetset Centre	
5c-8	36 Wickham Tce, Spring Hill	L.2 Rp.124155 & Rl.06/215327 Par Nth Brisbane RIMS Act# 500000004051070		
5c-9	63 George St, Brisbane City	L.23 Sp.180748 Par Nth Brisbane RIMS Act# 500000004454399	David Longland Building	
5c-10	147 Ann St, Brisbane City	L.102/103 Sp.253299 Par Nth Brisbane RIMS Act# 500000005205640		
5c-11	127 Creek St, Brisbane City	L.1 Rp.142803 Par Nth Brisbane RIMS Act# 500000002201208	Hooker House	
5c-12	60 Albert St, Brisbane City	L.1 Sp.226353 Par Nth Brisbane RIMS Act# 500000004775868		
5c-13	444 Queen St, Brisbane City	L.2 Sp.261923 Par Nth Brisbane RIMS Act# 500000005271352		

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5c-14	102 Adelaide St, Brisbane City	L.1 Rp.122123 Par Nth Brisbane RIMS Act# 500000002201570		
5c-15	160 Ann St, Brisbane City	L.12 Rp.128676 Par Nth Brisbane RIMS Act# 500000002203998	M I M Building	
5c-16	35 Charlotte St, Brisbane City	L.3 Sp.102562 Par Nth Brisbane RIMS Act# 500000003979710	Charlotte Chamber & 111 George Street	
5c-17	40 Tank St, Brisbane City	L.6 Rp.813314 Par Nth Brisbane RIMS Act# 500000002216263		
5c-18	150 Charlotte St, Brisbane City	L.1 Rp.189266 Par Nth Brisbane RIMS Act# 500000002187555	SEQEB Head Office & Substation	
5c-19	515 Queen St, Brisbane City	L.5 Sp.100339 Par Nth Brisbane RIMS Act# 500000002201935	Marriott Hotel	
5c-20	20 Makerston St, Brisbane City	L.12/13 B.361 Par Nth Brisbane RIMS Act# 500000002216321	Forbes House	
5d-1	270 Queen St, Brisbane City	L.1 Rp.127671 Par Nth Brisbane RIMS Act# 500000002181632	Post Office Square	5d. Central Business District – Group D
5d-2	255 Queen St, Brisbane City	L.1 Sp.148916 Par Nth Brisbane RIMS Act# 500000004162323		
5d-3	343 Albert St, Brisbane City	L.343 Sp.262727 Par Nth Brisbane RIMS Act# 500000005091206		
5d-4	21 Queen St, Brisbane City	Reserve.785 - L.492 Cp.855445 & L.300 Cp.866930 & L.301 Cp.866931 Par Nth Brisbane RIMS Act# 500000002186938	Conrad Treasury Casino	
5d-5	76 Queen St, Brisbane City	L.4 Rp.45632 & L.3 Rp.45762 Par Nth Brisbane RIMS Act# 500000002181855	Chifley At Lennons	
5d-6	130 Queen St, Brisbane City	TI.06/206671 - L.11 Cp.892144 & L.1 Rp.125108 Par Nth Brisbane RIMS Act# 500000002181921		
5d-7	179 Turbot St, Brisbane City	L.179 Sp.262727 Par Nth Brisbane RIMS Act# 500000005091198		
5d-8	307 Queen St, Brisbane City	L.34 Rp.146754 Par Nth Brisbane RIMS Act# 500000002186169		
5d-9	300 Queen St, Brisbane City	L.32 Rp.178652 & Sl.06/51430 - L.21 Sl.10753 & TI.06/234812 - L.22 SP.243732 Par Nth Brisbane RIMS Act# 500000005014638		
5d-10	400 George St, Brisbane City	L.2 Sp.172708 Par Nth Brisbane RIMS Act# 500000004293078		
5d-11	324 Queen St, Brisbane City	L.1/2 Rp.887 Par Nth Brisbane RIMS Act# 500000002181673	A N Z Centre	
5d-12	89 Adelaide St, Brisbane City	L.1 Rp.110131 Par Nth Brisbane RIMS Act# 500000002202115	King George Tower Commonwealth Bank Building	
5d-13	145 Eagle St, Brisbane City	L.1 Rp.905881 Par Nth Brisbane RIMS Act# 500000002187019		
5d-14	167 Eagle St, Brisbane City	L.2 Rp.905881 Par Nth Brisbane RIMS Act# 500000002187001	Emirates House	

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5d-15	53 Albert St, Brisbane City	L.1 Rp.140881 Par Nth Brisbane RIMS Act# 500000002198149		
5d-16	545 Queen St, Brisbane City	L.10 Rp.185905 Par Nth Brisbane RIMS Act# 500000002182564		
5d-17	50 Ann St, Brisbane City	L.3&10 Rp.128822 & L.23 Rp.146830 Par Nth Brisbane RIMS Act# 500000002195616	State Law Building	
5e-1	320 Adelaide St, Brisbane City	L.9 Rp.92926 Par Nth Brisbane RIMS Act# 500000002201752		5e. Central Business District – Group E
5e-2	140 Elizabeth St, Brisbane City	L.100 Sp.228870 & Tl.06/233996 - L.6/9 Sp.228871 Par Nth Brisbane RIMS Act# 500000004817389		
5e-3	221 Adelaide St, Brisbane City	L.31 Rp.178577 Par Nth Brisbane RIMS Act# 500000002202057	Rowes Arcade, Rosies, Shops, Offices	
5e-4	133 Mary St, Brisbane City	L.1 Rp.182958 Par Nth Brisbane RIMS Act# 500000002200127		
5e-5	357 Turbot St, Brisbane City	L.6 Rp.221165 Par Nth Brisbane RIMS Act# 500000002204103		
5e-6	119 George St, Brisbane City	L.1/4 Rp.43986 & L.2 Rp.640 & L.1 Rp.641 Par Nth Brisbane RIMS Act# 500000003979777		
5e-7	59 George St, Brisbane City	L.1 Rp.159900 Par Nth Brisbane RIMS Act# 500000002195806		
5e-8	239 George St, Brisbane City	L.28 Rp.170279 Par Nth Brisbane RIMS Act# 500000002195632	Criterion Tavern, Offices	
5e-9	21 Saul St, Brisbane City	L.30 Rp.169792 Par Nth Brisbane RIMS Act# 500000002216347		
5e-10	175 Eagle St, Brisbane City	L.10 Sp.151098 Par Nth Brisbane RIMS Act# 500000004118796		
5e-11	163 Charlotte St, Brisbane City	L.506 B.118215 & L.1/3 Rp.182759 & L.1 Rp.626 Par Nth Brisbane RIMS Act# 500000005186519		
5e-12	443 Queen St, Brisbane City	L.1 Sl.805627 Par Nth Brisbane RIMS Act# 500000002186078	Prudential Building	
5e-13	205 North Quay, Brisbane City	L.14 B.32372 & L.7 B.361 & L.1 Rp.55922 Par Nth Brisbane		
5f-1	249 Turbot St, Brisbane City	L.2 Sp.140773 Par Nth Brisbane RIMS Act# 500000004553612	Sofitel Hotel	5f. Central Business District – Group F
5f-2	16 Ann St, Brisbane City	L.1 Rp.123283 Par Nth Brisbane RIMS Act# 500000002203949	Mercure Hotel & Hotel Ibis	
5f-3	66 Eagle St, Brisbane City	L.16 Rp.229111 Par Nth Brisbane RIMS Act# 500000002187092	Central Plaza Two	
5f-4	2 Roma St, Brisbane City	L.1 Rp.172274 Par Nth Brisbane RIMS Act# 500000002218988	The Sebel and Citigate Hotels	
5f-5	54 Mary St, Brisbane City	L.14 Sl.12186 Par Nth Brisbane RIMS Act# 500000002188447		

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5f-6	61 Mary St, Brisbane City	L.22 Rp.178621 Par Nth Brisbane RIMS Act# 500000002188660	Queensland Minerals and Energy Centre	
5f-7	123 Albert St, Brisbane City	L.51 Rp.890812 Par Nth Brisbane RIMS Act# 500000002198040		
5f-8	360 Queen St, Brisbane City	L.200 Sp.291438 Par Nth Brisbane RIMS Act# 500000006052446		
5f-9	62 Ann St, Brisbane City	L.2 Sp.326541Par Nth Brisbane RIMS Act# 500000006067154		
5g-1	259 Queen St, Brisbane City	L.2 Sp.148916 Par Nth Brisbane RIMS Act# 500000004319055		5g. Central Business District – Group G
5g-2	73 Eagle St, Brisbane City	L.5 Sp.140665 Par Nth Brisbane RIMS Act# 500000004423055		
5g-3	113 Margaret St, Brisbane City	L.1&4 Rp.1075 & L.1 Rp.45960 & L.100 Sp.278163 Par Nth Brisbane RIMS Act# 500000005278142		
5h-1	240 Queen St, Brisbane City	L.5 Rp.200175 Par Nth Brisbane RIMS Act# 500000002181616		5h. Central Business District – Group H
5h-2	110 Queen St, Brisbane City	L.1 Rp.886307 & L.2 Rp.886308 & TI.06/214694 - L.1 SP.128099 Par Nth Brisbane RIMS Act# 500000004621294		
5h-3	345 Queen St, Brisbane City	L.5 Rp.200298 Par Nth Brisbane RIMS Act# 500000002186151	Central Plaza One	
5h-4	12 Creek St, Brisbane City	L.4 Rp.173778 Par Nth Brisbane RIMS Act# 500000002187100		
5h-5	170 Queen St, Brisbane City	L.4 Rp.221710 Par Nth Brisbane RIMS Act# 500000002181566	Broadway On The Mall	
5h-6	480 Queen St, Brisbane City	L.1 Sp.257560 Par Nth Brisbane RIMS Act# 500000005291582		
5h-7	166 Creek St, Brisbane City	L.1 Rp.122127 & TI.06/216281 – L.53 Sp.121394 Par Nth Brisbane RIMS Act# 500000004067910		
5i-1	45 Eagle St, Brisbane City	L.50 Rp.817615 & SI.06/51313 - L.9 SI.12596 Par Nth Brisbane RIMS Act# 500000003639264	Eagle Street Pier	5i. Central Business District – Group I
5j-1	275 George St, Brisbane City	L.20 Sp.198665 Par Nth Brisbane RIMS Act# 500000004687709		5j. Central Business District – Group J
5j-2	39 Edward St, Brisbane City	L.2 SI.12006 Par Nth Brisbane RIMS Act# 500000002201174	Stamford Plaza	
5j-3	197 Mary St, Brisbane City	L.40 Rp.817615 Par Nth Brisbane RIMS Act# 500000003639736	Waterfront Place	
5j-4	152 Alice St, Brisbane City	L.22/23 36/37 B.118243 & L.1/3 Rp.1068 & L.1 Rp.110657 & L.2 RP.111828 Par Nth Brisbane RIMS Act# 500000002195046	Royal On The Park	
5j-5	1 Williams St, Brisbane City	L.1Sp287539 Nth Brisbane RIMS Act# 500000005435023		
5k-1	192 Ann Street, Brisbane	L.5 SP.115364 Par Nth Brisbane RIMS Act# 500000003799019		5k. Central Business District – Group K

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5l-1	266 George Street, Brisbane	L.12 SP.192709 Par Nth Brisbane RIMS Act# 500000004637969	Brisbane Square	5l. Central Business District – Group L
5l-2	111 Eagle Street, Brisbane	L.111 SP.259700 Par Nth Brisbane RIMS Act# 500000005132323		
5m-1	2 George Street, Brisbane	L.654 & Reserve.636 - L.651 SP.241925 Par Nth Brisbane RIMS Act# 500000004931925		5m. Central Business District – Group M
5n-1	167 Queen St, Brisbane City	L.217 B.11826 & L.1 Rp.574 & L.1 Rp.575 & L.2 Rp.49018 & L.1 Rp.65292 Par Nth Brisbane RIMS Act# 500000002186813	Hoyts Regent Building	5n. Central Business District – Group N
5n-2	30 Albert St, Brisbane City	L.11 Rp.1073 & L.9 Sp.142332 Par Nth Brisbane RIMS Act# 500000005128305		
5n-3	81 North Quay, Brisbane City	L.4 Sp.301319 Par Nth Brisbane Volumetric Lot RIMS Act# 500000005749803		
5o-1	185 Queen Street, Brisbane	L.1/2 SP.134044 Par Nth Brisbane RIMS Act# 500000003963805	Wintergarden Complex & Hilton Hotel	5o. Central Business District – Group O
5p-1	226 Queen Street, Brisbane	L.32 SP.156458 & TL.06/234860 - L.33 SP.182841 & L.1/3 SP.182858 Par Nth Brisbane RIMS Act# 500000005062777	Queens Plaza	5p. Central Business District – Group P
5q-1	123 Eagle Street, Brisbane	L.122 SP.259700 & L.123 SP.208982 Par Nth Brisbane RIMS Act# 500000005141670		5q. Central Business District – Group Q
5r-1	91 Queen Street, Brisbane	L.41 RP.218420 & SL.06/52311 - L.711 SL.802985 & SL.06/52309 - L.712 SL.837761 & SL.06/52310 - L.710 SL.12438 & PO.06/217663 - L.42 SP.145288 (L.42 - Volumetric Lot (Closed Road - Strata) Par Nth Brisbane RIMS Act# 500000004130163		5r. Central Business District – Group R
5s-1	124 Albert St, Brisbane City	L.11 B.118233 Par Nth Brisbane RIMS Act# 500000002196622	Pane Vino Bread and Wine Cafe	5s. Central Business District – Group S
5s-2	111 Mary St, Brisbane City	L.102&104 Sp.282916 Par Nth Brisbane RIMS Act# 500000005838226		
5s-3	237 Elizabeth St, Brisbane City	L.1 Sp.191262 Par Nth Brisbane RIMS Act# 500000004487241		
5s-4	406 Queen St, Brisbane City	L.2 Rp.61511 Par Nth Brisbane RIMS Act# 500000002182309	Credit Union Australia House	
5s-5	166 Wickham Tce, Brisbane City	L.2/3 Rp.43451 Par Nth Brisbane RIMS Act# 500000002215778		
5s-6	85 George St, Brisbane City	L.18 Rp.209685 Par Nth Brisbane RIMS Act# 500000002195772	Capital Hill	
5s-7	241 Adelaide St, Brisbane City	L.1 Rp.948 & L.695 Sl.12260 Par Nth Brisbane RIMS Act# 500000002202040		
5s-8	316 Adelaide St, Brisbane City	L.13/15 Rp.46148 Par Nth Brisbane RIMS Act# 500000002201745	Century House	
5t-1	141 Queen Street, Brisbane	L.1/4 RP.113488 & TL.06/233650 - L.5 SP.228408 Par Nth Brisbane RIMS Act# 500000002186839		5t. Central Business District – Group T

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5u-1	200 Mary Street, Brisbane	L.9 RP.196746 Par Nth Brisbane RIMS Act# 500000002188553	200 Mary Street	5u. Central Business District – Group U
5u-2	313 Adelaide Street, Brisbane	L.5 RP.195923 Par Nth Brisbane RIMS Act# 500000002201992		
5u-3	375 Turbot Street, Spring Hill	L.50 SP.134928 Par Nth Brisbane RIMS Act# 500000004041311	Spring Hill Marketplace	
5u-4	55 Elizabeth Street, Brisbane	L.30/31 SP.254940 Par Nth Brisbane RIMS Act# 500000005063478		
5u-5	280 Elizabeth Street, Brisbane	L.1/2 RP.979 & L.26 SL.11452 Par Nth Brisbane RIMS Act# 500000002187076		
5v-1	69 Ann Street, Brisbane	L.21 SP.198665 Par Nth Brisbane RIMS Act# 500000004687717		5v. Central Business District – Group V
5v-2	245 Charlotte Street, Brisbane	L.2 RP.157971 Par Nth Brisbane RIMS Act# 500000002187563	A M P Place	
5w-1	142 George St, Brisbane City	Reserve.631 - L.682 Cp.855445 Par Nth Brisbane RIMS Act# 500000002195277	Conrad Treasury Hotel	5w. Central Business District – Group W
5w-2	126 Margaret St, Brisbane City	L.5 Rp.193122 Par Nth Brisbane RIMS Act# 500000002192258		
5w-3	249 Albert St, Brisbane City	L.1/2 4 Rp.707 Par Nth Brisbane RIMS Act# 500000002197059		
5w-4	180 Queen St, Brisbane City	L.1 Rp.676 & L.1/2 Rp.677 & L.2 Rp.45859 Par Nth Brisbane RIMS Act# 500000002181574		
5w-5	103 Mary St, Brisbane City	L.17 Rp.129686 Par Nth Brisbane RIMS Act# 500000002188637		
5w-6	261 Queen St, Brisbane City	L.33 Rp.48556 Par Nth Brisbane RIMS Act# 500000002186714	Brisbane G.P.O. and Exchange	
5w-7	120 Queen St, Brisbane City	L.13/14 23 B.3153 Par Nth Brisbane RIMS Act# 500000002181913	Sportsgirl	
5w-8	217 George St, Brisbane City	L.16 Rp.178645 Par Nth Brisbane RIMS Act# 500000002181822	Concorde House	
5w-9	19 George St, Brisbane City	L.5 Rp.201074 Par Nth Brisbane RIMS Act# 500000002196309	Queensland Club	
5w-10	84 Queen St, Brisbane City	L.26 Rp.119279 Par Nth Brisbane RIMS Act# 500000002181863		
5w-11	46 Charlotte St, Brisbane City	L.1 Rp.188148 Par Nth Brisbane RIMS Act# 500000002187522		
5w-12	33 Herschel St, Brisbane City	L.7 Rp.105382 Par Nth Brisbane RIMS Act# 500000002216313		
5w-13	342 George St, Brisbane City	L.2/4 Rp.778 Par Nth Brisbane RIMS Act# 500000002195350	George Cinema	
5w-14	103 George St, Brisbane City	L.19 B.118241 Par Nth Brisbane RIMS Act# 500000002195764	Bellevue Hotel	
5w-15	163 Ann St, Brisbane City	L.1&4 Sp.157241 Par Nth Brisbane RIMS Act# 500000004273245		

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5w-16	333 Adelaide St, Brisbane City	L.12 Rp.125034 Par Nth Brisbane RIMS Act# 500000002201984	333 Adelaide Street	
5w-17	33 Queen St, Brisbane City	L.2 Rp.52526 Par Nth Brisbane RIMS Act# 500000002186920	Bank of New South Wales Chambers	
5w-18	126 Adelaide St, Brisbane City	L.6 Rp.40997 Par Nth Brisbane RIMS Act# 500000002201596	Mayfair Arcade	
5w-19	116 Adelaide St, Brisbane City	L.5 Rp.40997 Par Nth Brisbane RIMS Act# 500000002201588	M B F House	
5w-20	300 Ann St, Brisbane City	L.3 Rp.211213 Par Nth Brisbane RIMS Act# 500000004874323	Oracle House	
5w-21	40 Elizabeth St, Brisbane City	L.1 Rp.883066 Par Nth Brisbane RIMS Act# 500000002187068		
5w-22	146 Queen St, Brisbane City	L.2 Rp.114640 Par Nth Brisbane RIMS Act# 500000002181947		
5w-23	171 Edward St, Brisbane City	L.5/6 Rp.1038 Par Nth Brisbane RIMS Act# 500000002200440	Ulster Walk	
5w-24	43 Herschel St, Brisbane City	L.3 SP.235800 Par Nth Brisbane RIMS Act# 500000005111772		
5x-1	100 Adelaide St, Brisbane City	L.21 (Bal) Sp.207228 Par Nth Brisbane RIMS Act# 500000004972218	King George Square and Car Park	5x. Central Business District – Group X
5x-2	119 Charlotte St, Brisbane City	L.1 Sp.150759 Par Nth Brisbane RIMS Act# 500000004120842		
5x-3	89 Mary St, Brisbane City	L.5 Rp.202845 Par Nth Brisbane RIMS Act# 500000002196598	80 Albert Street	
5x-4	333 Ann St, Brisbane City	L.1 Rp.808928 Par Nth Brisbane RIMS Act# 500000002207031		
5x-5	193 North Quay, Brisbane City	L.8 B.118228 Par Nth Brisbane RIMS Act# 500000002218798	B P House	
5y-1	300 Adelaide St, Brisbane City	L.21 Rp.133052 Par Nth Brisbane RIMS Act# 500000002201737		5y. Central Business District – Group Y
5y-2	80 Eagle St, Brisbane City	L.1 Sp.192432 Par Nth Brisbane RIMS Act# 500000004674384		
5y-3	107 North Quay, Brisbane City	L.6 B.118221 Par Nth Brisbane RIMS Act# 500000002218947	Inns of Court	
5y-4	95 North Quay, Brisbane City	L.1 Rp.108374 Par Nth Brisbane RIMS Act# 500000002218954	Quay Central	
5z-1	111 Elizabeth St, Brisbane City	L.8 B.118233 Par Nth Brisbane RIMS Act# 500000002196986	Borders Bookstore	5z. Central Business District – Group Z
5z-2	348 Edward St, Brisbane City	L.4 Rp.202682 Par Nth Brisbane RIMS Act# 500000002216065		
5z-3	179 North Quay, Brisbane City	L.15 B.32411 Par Nth Brisbane RIMS Act# 500000002218913	Brisbane Central Courts Building	
5z-4	299 Adelaide St, Brisbane City	L.4 Rp.857048 Par Nth Brisbane RIMS Act# 500000002202016		
5z-5	264 Margaret St, Brisbane City	L.4 Rp.183707 Par Nth Brisbane RIMS Act# 500000002192282	Elders House	

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
5z-6	171 George St, Brisbane City	L.1 B.31910 Par Nth Brisbane RIMS Act# 500000002195707	Promoseven Place	
5z-7	484 Queen St, Brisbane City	L.100 Sp.215065 Par Nth Brisbane RIMS Act# 500000004676793		
5z-8	388 Queen St, Brisbane City	L.7 B.118227 Par Nth Brisbane RIMS Act# 500000002182283	Q I D C House	
5z-9	500 Queen St, Brisbane City	L.1/3 Rp.88472 Par Nth Brisbane RIMS Act# 500000002182481	500 Queen Street	
5z-10	243 Edward St, Brisbane City	L.18 Rp.79119 Par Nth Brisbane RIMS Act# 500000002200432	Travel House	

15.8 Criteria for determining categorisation for differential rating categories 8a, 8b, 8c, 8d, 8e, 8f, 8g, 8h, 8i and 8j from 1 July 2022.

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
8a-1	235 Forest Lake Blvd, Forest Lake	L.4 Sp.140074 Par Woogaroo RIMS Act# 500000003962807	Forest Lake Shopping Centre	8a. Large Regional Shopping Centre – Group A
8a-2	2021 Wynnum Rd, Wynnum West	L.100 SP.289458 Par Tingalpa RIMS Act# 500000005435494	Wynnum Plaza	
8b-1	1909 Creek Road, Cannon Hill	L.5 RP.121447 Par Bulimba RIMS Act# 500000000111948	Cannon Hill Kmart Plaza	8b. Large Regional Shopping Centre – Group B
8b-2	215 Church Road, Taigum	L.4 SP.145646 Par Kedron RIMS Act# 500000004057325	Taigum Square	
8c-1	180 Sinnamon Road, Jindalee	L.2 SP.140553 Par Oxley RIMS Act# 500000003970693	Jindalee Home	8c. Large Regional Shopping Centre – Group C
8c-2	11 Pavilions Close, Jindalee	L.10 SP.160043 Par Oxley RIMS Act# 500000004213332	D F O Jindalee	
8d-1	55 Creek Road, Mt Gravatt East	L.1 RP.180967 Par Bulimba RIMS Act# 500000000250837	Mt Gravatt Plaza	8d. Large Regional Shopping Centre – Group D
8d-2	142 Newmarket Road, Windsor	L.1 SP.146479 Par Enoggera RIMS Act# 500000004036352	Home Zone Windsor	
8d-3	661 Compton Road, Sunnybank Hills	L.1 RP.214796 & L.1 SP.281927 Par Yeerongpilly RIMS Act# 500000005383199	Sunnybank Hills Shoppingtown	
8e-1	9 Brookfield Road, Kenmore	L.1 SL.12534 Par Indooroopilly RIMS Act# 500000004372963	Kenmore Village	8e. Large Regional Shopping Centre – Group E
8e-2	551 Lutwyche Road, Lutwyche	L.5 RP.842880 & L.1 SP.242892 Par Enoggera RIMS Act# 500000005682178	Lutwyche Shopping Centre	
8e-3	815 Zillmere Road, Aspley	L.1 RP.805963 Par Nundah RIMS Act# 500000001532687	Homemaker City Aspley	
8f-1	400 Stafford Road, Stafford	L.1 RP.853658 Par Kedron RIMS Act# 500000001264638	Stafford City	8f. Large Regional Shopping Centre – Group F
8f-2	59 Albany Creek Road, Aspley	L.4 RP.164286 & L.1 RP.198020 Par Kedron RIMS Act# 500000001492114	Aspley Hypermarket	

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
8f-3	159 Osborne Road, Mitchelton	L.5 RP.842671 & L.1 SP.271468 Par Enoggera RIMS Act# 500000004024028	Brookside	
8g-1	358 Mains Road, Sunnybank	L.20 RP.813380 Par Yeerongpilly RIMS Act# 500000003144604	Sunnybank Plaza	8g. Large Regional Shopping Centre – Group G
8h-1	9 Sherwood Road, Toowong	L.3 RP.211016 & L.1 RP.844743 Par Enoggera RIMS Act# 500000002165684	Toowong Village	8h. Large Regional Shopping Centre – Group H
8i-1	1015 Sandgate Road, Nundah	L.1 SP.310007 Par Toombul RIMS Act# 500000005852029	Toombul Shopping Centre	8i. Large Regional Shopping Centre – Group I
8j-1	171 Dandenong Road, Mt Ommaney	L.3 SP.108533 Par Oxley RIMS Act# 500000003781587	Mt Ommaney Centre	8j. Large Regional Shopping Centre – Group J

15.9 Criteria for determining categorisation for differential rating categories 9a, 9b, 9c, and 9d from 1 July 2022.

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
9a-1	322 Moggill Road, Indooroopilly	L.1 SP.265258 & L.147 SP.265257 & TL.06/211040 – L.7 SP.112975 Par Indooroopilly RIMS Act# 500000005403757	Indooroopilly Shopping Centre	9a. Major Regional Shopping Centre – Group A
9b-1	1151 Creek Road, Carindale	L.2 RP.909241 Par Bulimba RIMS Act# 500000004096067	Westfield Carindale	9b. Major Regional Shopping Centre – Group B
9c-1	2049 Logan Road, Upper Mt Gravatt	L.1 SP.265246 Par Yeerongpilly RIMS Act# 500000005437847	Westfield Garden City	9c. Major Regional Shopping Centre – Group C
9d-1	395 Hamilton Road, Chermside	L.1 SP.309376 Par Kedron RIMS Act# 500000006078847	Westfield Chermside	9d. Major Regional Shopping Centre – Group D

15.10 Criteria for determining categorisation for differential rating categories 2b, 2c, 2d, 2e, 2f, 2g, 2h, 2i, 2j, 2k and 2m from 1 July 2022.

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
2b-1	603 Coronation Drive, Toowong	L.10 RP.209688 Par Enoggera RIMS Act# 500000002165726	Toowong Village Car Park	2b. Commercial/Non-Residential – Group B
2c-1	52 Alfred Street, Fortitude Valley	L.1 SP.196979 & L.40 (BAL) SP.196964 Par Nth Brisbane RIMS Act# 500000004733644	Valley Metro Shopping Centre	2c. Commercial/Non-Residential – Group C
2d-1	600 Gregory Tce, Bowen Hills	L.112/115 703 & 705 SP.288048 & L.116 SP.288049 & L.704 SP.296435 Par North Brisbane RIMS Act# 500000006037694	RNA Showgrounds	2d. Commercial/Non-Residential – Group D

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
2d-2	595 Gregory Tce, Bowen Hills	L.709 SP.238200 Par North Brisbane RIMS Act# 500000005241918		
2d-3	10 Symes St, Bowen Hills	L.121 SP.238200 Par North Brisbane RIMS Act# 500000005241843		
2d-4	191b Constance St, Bowen Hills	L.120 SP.238200 Par North Brisbane RIMS Act# 500000005241835		
2d-5	665 Gregory Tce, Bowen Hills	L.109,110 & 111 SP.288047 Par North Brisbane RIMS Act# 500000005579853		
2d-6	631 Gregory Tce, Bowen Hills	L.708 SP.288052 Par North Brisbane RIMS Act# 500000005653229		
2d-7	639 Gregory Tce, Bowen Hills	L.801 & 803 SP.288047 Par North Brisbane RIMS Act# 500000005579861		
2d-8	11 King St, Bowen Hills	L.802 SP.288047 Par North Brisbane RIMS Act# 500000005493428		
2d-9	7 King St, Bowen Hills	L.804, 806 & 808/809 SP.288047 & L.913 SP.288076 & L.813 SP.288077 & L.805 & 807 SP.288132 Par North Brisbane RIMS Act# 500000005892520		
2d-10	492 St Pauls Tce, Bowen Hills	L.107 SP.238200 & L.108,811 & 815 SP.288047 Par North Brisbane RIMS Act# 500000005579887		
2e-1	584 Mains Rd, Nathan	L.3/4 SP.272422 Par Yeerongpilly RIMS Act# 500000005817352	Queensland Sport & Athletic Centre	2e. Commercial/Non-Residential - Group E
2f-1	1699 Old Cleveland Rd, Chandler	L.1(BAL) SP.150590 Par Tingalpa RIMS Act# 500000004129793	Sleeman Sports Complex	2f. Commercial/Non-Residential – Group F
2g-1	222 Stanworth Rd, Boondall	L.48/49 SP.151264 & L.45/46 SP.284827 Par Kedron RIMS Act# 500000005385293	Brisbane Entertainment Centre	2g. Commercial/Non-Residential – Group G
2h-1	40 Castlemaine St, Milton	L.581 RP.227070 & L.354 RP.898660 & L.41 RP.904552 & L.471 SP.144611 & L.42 SP.161089 & L.357 SP.161706 Par Nth Brisbane RIMS Act# 500000005129071	Suncorp Stadium	2h. Commercial/Non-Residential – Group H
2i-1	190 King Arthur Tce, Tennyson	L.7 Sp. 299715 Par Yeerongpilly RIMS Act# 500000005845650	Queensland Tennis Centre	2i. Commercial/Non-Residential – Group I
2j-1	411 Vulture St, Woolloongabba	L.2 RP.803783 & TL.06/208598 - L.100 CP.900152 & L.101 SP.120175 & TL.06/218434 - L.103 SP.134698 & L.104 SP.179933 & TL.06/242083- L.105 SP.314738 & TL.06/242084 - L.106 SP.314739 PAR STH BRISBANE (L.100 100 103 10 105&106 - VOLUMETRIC LOTS) RIMS Act# 500000006074218	The Brisbane Cricket Ground (Part thereof)	2j. Commercial/Non-Residential – Group J

Resolution of Rates and Charges

Ref.	Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
2k-1	401 Vulture St, Woolloongabba	L.3/4 SP.182798 Par Sth Brisbane RIMS Act# 500000004859746	The Brisbane Cricket Ground (Part thereof)	2k. Commercial/Non-Residential – Group K
2m-1	71 Clyde Rd, Herston	L.495 Sl.6366 & L.1/2 Rp.189805 Par Nth Brisbane RIMS Act# 500000002335881	Ballymore Park Rugby Union Stadium	2m. Commercial/Non-Residential – Group M

15.11 Criteria for determining categorisation for differential rating categories 18 and 19 from 1 July 2022.

Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
537 Stanley St, South Brisbane	L.50&54/62 RP.11625 & L.1 RP.11630 & L.43/46 RP.11633 & L.2 RP.185046 & L.3 SP.163361 & L.1 SP.227481 & L.6 SP.241935 & L.5 SP.241936 & TL.06/213427 - L.100 & TL.06/213426 - L.101 SP.119005 & TL.06/232181 - L.100 SP.192428 Par Sth Brisbane (L.6 & TL.06/213426 - L.101 & TL.06/213427 - L.100 SP.119005 & TL.06/232181 - L.100 SP.192428 - Closed Road Strata (Volumetric Lots) RIMS Act# 500000005258771	Mater Public Hospital (Part thereof)	18. Commercial/Non-Residential – Special Concession
1/547 Ann St, Fortitude Valley	L.1 SP.268187 PAR Nth Brisbane RIMS Act# 500000005221969	All Hallows' School (Part thereof)	19. CTS Commercial/Non-Residential – Special Concession
2/547 Ann St, Fortitude Valley	L.2 SP.268187 PAR Nth Brisbane RIMS Act# 500000005221977	All Hallows' School (Part thereof)	19. CTS Commercial/Non-Residential – Special Concession

15.12 Criteria for determining application of section 4(j)(ii) from 1 July 2022.

Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
2 Ambleside St, West End	L.12 Rp.130450 Par Sth Brisbane RIMS Act# 500000000547455		16. CBD Frame
18 Manning St, South Brisbane	L.3 Rp.209953 Par Sth Brisbane RIMS Act# 500000000512970		
109 Logan Rd, Woolloongabba	L.100 Rp.203369 Par Sth Brisbane RIMS Act# 500000000598227		
10 Wilton St, Woolloongabba	L.11 Rp.12250 Par Sth Brisbane RIMS Act# 500000000587352		
22 Qualtrough St, Woolloongabba	L.40 Rp.46700 Par Sth Brisbane RIMS Act# 500000000590133		
3 Allen St, South Brisbane	L.100 Sp.182876 Par Sth Brisbane RIMS Act# 500000004912040		
49 Gregory Tce, Spring Hill	L.2 5 Rp.10406 Par Nth Brisbane RIMS Act# 500000002260667		
492 Vulture St, Kangaroo Point	L.85 94 Rp.11335 Par Sth Brisbane RIMS Act# 500000002365714		

Resolution of Rates and Charges

Rateable property address	Real property description	Commonly known as (if named)	Differential rating category
619 Stanley St, Woolloongabba	L.8/10 Rp.11606 Par Sth Brisbane RIMS Act# 500000000511337		
78 Montague Rd, South Brisbane	L.3 Rp.42859 & L.1/3 Rp.129041 Par Sth Brisbane RIMS Act# 500000000530584		
419 Wickham Tce, Spring Hill	L.13 Rp.10227 & L.14/15 Rp.10229 & L.1 Sp.185278 Par Nth Brisbane RIMS Act# 500000004517922		
106 Victoria St, West End	L.1/2 Rp.123155 & L.3 Rp.205680 Par Sth Brisbane RIMS Act# 500000000546762		
22 Wellington Rd, East Brisbane	L.68/71&73 Rp.11809 & L.1 Rp.74539 Par Sth Brisbane RIMS Act# 500000000598714		
366 Upper Roma St, Brisbane City	L.9 Rp.213416 Par Nth Brisbane RIMS Act# 500000002220067		
276/33 North St, Spring Hill	L.276 Bup.12914 Par Nth Brisbane RIMS Act# 500000002231668		17. CTS – CBD Frame
3/34 Nile St, Woolloongabba	L.3 Bup.7826 Par Sth Brisbane RIMS Act# 500000000598581		
1/70 Sylvan Rd, Toowong	L.1 Bup.1926 Par Enoggera RIMS Act# 500000002142121		

Supporting Information

2022-23

Table of Contents

Program 1 – Transport for Brisbane	235
Program 2 – Infrastructure for Brisbane	239
Program 3 – Clean, Green and Sustainable City.....	244
Program 4 – Future Brisbane	252
Program 5 – Lifestyle and Community Services	253
Program 6 – City Standards, Community Health and Safety	263
Program 7 – Economic Development	268
Program 8 – City Governance	271
Transport for Brisbane	276
City Projects Office	277
City Standards	278

Transport for Brisbane

Program goal

Through the Transport for Brisbane Program, Council will deliver Australia’s most modern and sustainable public and active transport systems. Council’s transport systems and infrastructure will keep pace with city growth by supporting residents and visitors to travel quickly, safely, reliably and sustainably.

The adopted Annual Operational Plan for this Program can be found on page 71.

Service 1.1.1.1 Promote Sustainable Travel Choices

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	514	596	612	634	650
Revenue	2	2	2	2	2

Projects					<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
					<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
					<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Active School Travel</i>	Capital				-	-	-	-
	Expense				699	715	741	760
	Revenue				-	-	-	-
<i>Travel Behaviour Change</i>	Capital				-	-	-	-
	Expense				301	311	322	330
	Revenue				-	-	-	-

Service 1.1.2.1 Plan and Design the Active Transport Network

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	683	742	758	785	806
Revenue	-	-	-	-	-

Service 1.1.3.1 Providing Active Transport Infrastructure

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	-	-	-	-	-
Revenue	6,927	10,080	11,520	11,979	12,244

Projects					<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
					<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
					<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Active Transport Infrastructure Fund</i>	Capital				2,384	7,538	5,281	3,822
	Expense				1,015	1,730	1,797	1,830
	Revenue				2,085	1,500	1,500	1,537
<i>Feb 2022 Flood Damage - Bikeways</i>	Capital				11,896	37,204	-	-
	Expense				9,411	1,095	-	-
	Revenue				-	-	-	-
<i>Footpath and Bikeway Contributed Assets</i>	Capital				-	-	-	-
	Expense				-	-	-	-
	Revenue				2,700	2,767	2,837	2,908
<i>Green Bridges Program</i>	Capital				174,234	85,405	2,928	-
	Expense				-	-	-	-
	Revenue				30,000	30,000	-	-

Program 1 – Transport for Brisbane

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Providing a Pedestrian and Cyclist Friendly CBD</i>	Capital	3,528	7,614	2,635	2,599
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Safer Paths to School (Refer Suburban Works Program)</i>	Capital	1,604	1,612	-	-
	Expense	-	-	-	-
	Revenue	-	-	-	-

Service 1.1.4.1 Transport Partnerships

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	978	654	661	677	692
Revenue	21,786	20,964	23,406	25,470	26,007

Service 1.2.1.1 Enhance the Ferry Infrastructure Network

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Feb 2022 Flood Damage - Ferries</i>	Capital	2,867	2,883	-	-
	Expense	5,553	-	-	-
	Revenue	-	-	-	-
<i>Feb 2022 Flood Damage - Ferry Terminals</i>	Capital	4,084	-	-	-
	Expense	12,252	-	-	-
	Revenue	-	-	-	-
<i>New and Upgraded Ferry Terminals</i>	Capital	17,421	24,498	13,894	7,895
	Expense	661	-	-	-
	Revenue	500	500	5,500	5,500
<i>Next Generation CityCats</i>	Capital	7,525	9,659	9,067	9,421
	Expense	-	-	-	-
	Revenue	-	-	-	-

Service 1.2.1.2 Provide Ferry Services and Maintenance

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	22,424	22,267	22,824	23,394	23,979
Revenue	22,424	22,267	22,824	23,394	23,979

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Council CityCat and Ferry Operating Subsidy</i>	Capital	-	-	-	-
	Expense	50,661	52,092	53,908	57,817
	Revenue	-	-	-	-
<i>Ferry Restoration</i>	Capital	284	1,494	-	-
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Free Off-Peak Travel for Seniors on Ferries</i>	Capital	-	-	-	-
	Expense	140	143	146	149
	Revenue	-	-	-	-
<i>Replacement of the Hawthorne Refuelling Facility</i>	Capital	534	574	1,171	4,621
	Expense	-	-	-	-
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 1 – Transport for Brisbane

Service 1.2.2.1 Enhance the Bus Infrastructure Network

Projects		<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
<i>Bus Fleet Modernisation</i>	Capital	2,828	45,170	47,360	48,374
	Expense	324	-	-	-
	Revenue	-	-	-	-

Service 1.2.2.2 Support Bus and Metro Services and Maintenance

Operating	<i>Anticipated 2021-22 \$000</i>	<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
Expense	3,345	3,283	3,348	3,332	3,406
Revenue	-	-	-	-	-

Projects		<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
<i>Blue CityGlider</i>	Capital	-	-	-	-
	Expense	8,777	8,875	9,128	9,323
	Revenue	6,247	6,400	6,528	6,691
<i>Council Transport Operating Subsidy</i>	Capital	-	-	-	-
	Expense	99,542	107,080	159,245	183,413
	Revenue	-	-	-	-
<i>Free Off-Peak Travel for Seniors on Buses</i>	Capital	-	-	-	-
	Expense	2,968	3,087	3,148	3,211
	Revenue	-	-	-	-
<i>Maroon CityGlider</i>	Capital	-	-	-	-
	Expense	6,690	6,746	6,938	7,087
	Revenue	82	84	86	88
<i>Personalised Public Transport Service</i>	Capital	-	-	-	-
	Expense	645	664	683	697
	Revenue	-	-	-	-

Service 1.2.3.1 Plan for Public Transport

Operating	<i>Anticipated 2021-22 \$000</i>	<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
Expense	364	713	505	404	414
Revenue	-	100	100	-	-

Service 1.2.4.1 Integrate the Various Modes

Projects		<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
<i>Public Transport Facilities</i>	Capital	1,246	1,807	1,694	1,703
	Expense	883	1,140	1,111	1,133
	Revenue	-	-	-	-

Program 1 – Transport for Brisbane

Service 1.2.5.1 Brisbane Metro

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Brisbane Metro</i>	Capital	287,492	386,276	177,001	89,564
	Expense	1,078	1,890	-	-
	Revenue	70,000	45,000	15,000	-
<i>Brisbane Metro Operational Readiness - Transport for Brisbane</i>	Capital	14,415	22,997	21,124	8,284
	Expense	7,069	14,175	6,639	1,055
	Revenue	-	-	-	-
<i>Brisbane Metro Stage 2</i>	Capital	11,935	3,168	4,513	22,795
	Expense	3	3	3	3
	Revenue	-	-	-	-
<i>City Deal Gabba Transport Improvements</i>	Capital	1,120	56,240	35,139	46,206
	Expense	-	-	-	-
	Revenue	-	-	-	-

Infrastructure for Brisbane

Program goal

Through the Infrastructure for Brisbane Program, Council develops and delivers a transport network that supports business, residents and visitors by enabling the safe, efficient and sustainable movement of people, freight and services.

The adopted Annual Operational Plan for this Program can be found on page 76.

Service 2.1.1.1 Plan and Design the Network

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	10,093	10,297	10,506	10,909	11,043
Revenue	5	5	5	5	5

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Coordination of Major Inner City Construction Projects</i>	Capital	-	-	-	-
	Expense	745	980	661	243
	Revenue	-	-	-	-
<i>Corridor Planning</i>	Capital	-	-	-	-
	Expense	285	294	304	312
	Revenue	-	-	-	-
<i>Emerging Projects Land Acquisition</i>	Capital	2,800	3,468	3,610	3,632
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Network Investigations</i>	Capital	-	-	-	-
	Expense	496	517	536	550
	Revenue	-	-	-	-
<i>Preliminary Road Designs (Refer Suburban Works Program)</i>	Capital	-	-	-	-
	Expense	3,570	3,602	3,746	3,779
	Revenue	-	1,000	-	-
<i>Transport Planning Studies</i>	Capital	-	-	-	-
	Expense	1,770	909	943	967
	Revenue	667	-	-	-

Service 2.1.2.1 Build the Transport Network

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Gardner Road - Priestdale Road to Underwood Road</i>	Capital	11,475	30,105	-	-
	Expense	1,274	3,345	-	-
	Revenue	-	7,331	-	-
<i>Hamilton Road and Western Avenue</i>	Capital	1,344	4,017	-	-
	Expense	336	-	-	-
	Revenue	-	-	-	-
<i>Lindum Road Safety Upgrade</i>	Capital	7,056	11,478	-	-
	Expense	784	1,435	-	-
	Revenue	7,000	6,250	-	-
<i>Open Level Crossing Contribution</i>	Capital	4,872	12,051	28,346	16,172
	Expense	224	-	-	-
	Revenue	-	-	-	-

Program 2 – Infrastructure for Brisbane

Service 2.1.2.2 Improve Local Transport Networks

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Bridge and Culvert Construction - New (Refer Suburban Works Program)</i>	Capital	3,017	2,469	2,560	2,590
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Council Contributions to Developer Constructed Works</i>	Capital	6,753	3,242	9,883	9,027
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>District Projects (Refer Suburban Works Program)</i>	Capital	8,775	3,542	3,678	3,718
	Expense	1,425	-	-	-
	Revenue	8,150	-	-	-
<i>Feb 2022 Flood Damage - Bridges and Culverts</i>	Capital	950	-	-	-
	Expense	1,575	-	-	-
	Revenue	-	-	-	-
<i>Feb 2022 Flood Damage - Retaining Walls</i>	Capital	1,863	1,180	-	-
	Expense	12,406	4,540	-	-
	Revenue	-	-	-	-
<i>Kerb and Channel Contributed Assets</i>	Capital	-	-	-	-
	Expense	-	-	-	-
	Revenue	6,000	6,150	6,304	6,461
<i>Local Access Network Improvements (Refer Suburban Works Program)</i>	Capital	2,417	2,504	2,590	2,634
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Local Area Traffic Management - Traffic Calming (Refer Suburban Works Program)</i>	Capital	1,693	1,733	1,782	1,815
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Modernise Intelligent Transport Systems</i>	Capital	2,636	2,662	2,699	2,747
	Expense	1,675	1,688	1,711	1,748
	Revenue	-	-	-	-
<i>Retaining Walls and Embankments (Refer Suburban Works Program)</i>	Capital	2,683	906	938	952
	Expense	886	5	5	5
	Revenue	-	-	-	-
<i>Road Construction Minor Traffic Density (Refer Suburban Works Program)</i>	Capital	1,231	1,268	1,310	1,337
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Road Contributed Assets</i>	Capital	-	-	-	-
	Expense	-	-	-	-
	Revenue	26,400	27,000	27,900	28,597
<i>Suburban Corridor Modernisation (Refer Suburban Works Program)</i>	Capital	2,132	2,167	2,224	2,268
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Traffic Signals Hardware Equipment</i>	Capital	8,829	8,884	8,986	9,160
	Expense	66	66	67	69
	Revenue	-	-	-	-

Service 2.1.2.3 Traffic Reduction Initiatives

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Congestion Busting Projects (Refer Suburban Works Program)</i>	Capital	1,971	2,011	2,082	2,121
	Expense	431	446	462	471
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 2 – Infrastructure for Brisbane

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Gresham Street Bridge</i>	Capital	493	-	-	-
	Expense	10	-	-	-
	Revenue	420	-	-	-
<i>Major Road Network Improvements Design (Refer Suburban Works Program)</i>	Capital	3,467	2,181	2,050	2,062
	Expense	836	854	870	879
	Revenue	-	-	-	-
<i>Major Traffic Improvements - Intersections (Refer Suburban Works Program)</i>	Capital	23,436	21,704	22,356	22,645
	Expense	2,785	1,430	1,478	1,487
	Revenue	15,540	3,000	3,060	3,136
<i>Signal Modifications Reducing Congestion</i>	Capital	969	1,000	1,032	1,051
	Expense	-	-	-	-
	Revenue	-	-	-	-

Service 2.1.2.4 Partnering for Safer Schools

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Safe School Travel Infrastructure (Refer Suburban Works Program)</i>	Capital	932	960	994	1,012
	Expense	-	-	-	-
	Revenue	437	448	457	468
<i>SAMs for Schools</i>	Capital	-	-	-	-
	Expense	506	509	-	-
	Revenue	-	-	-	-
<i>Traffic Management Plan Improvements (Refer Suburban Works Program)</i>	Capital	416	431	445	453
	Expense	-	-	-	-
	Revenue	-	-	-	-

Service 2.1.2.5 Better Roads for Brisbane

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Beams Road</i>	Capital	42,709	14,425	-	-
	Expense	1,930	1,603	-	-
	Revenue	32,500	7,800	700	-
<i>Chelsea Road and Rickertt Road</i>	Capital	184	-	-	-
	Expense	20	-	-	-
	Revenue	200	-	-	-
<i>Hoyland Street</i>	Capital	184	-	-	-
	Expense	20	-	-	-
	Revenue	100	-	-	-
<i>Moggill Road Corridor Upgrade</i>	Capital	73,293	43,352	-	-
	Expense	6,666	7,317	-	-
	Revenue	20,500	6,500	-	-
<i>Newnham Road and Wecker Road</i>	Capital	2,765	-	-	-
	Expense	214	-	-	-
	Revenue	740	-	-	-
<i>Norris Road</i>	Capital	840	-	-	-
	Expense	-	-	-	-
	Revenue	2,000	-	-	-
<i>Norris Road and Barbour Road Intersection</i>	Capital	184	-	-	-
	Expense	20	-	-	-
	Revenue	150	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 2 – Infrastructure for Brisbane

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Rochedale Road and Priestdale Road	Capital	17,101	707	-	-
	Expense	1,898	78	-	-
	Revenue	9,890	500	-	-

Service 2.1.3.1 Maintain and Improve the Network

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	352,885	332,147	573,452	771,233	361,303
Revenue	46,425	65,528	74,822	77,797	79,516

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Boardwalk Rehabilitation (Refer Suburban Works Program)	Capital	5,799	1,907	1,983	1,998
	Expense	383	178	185	186
	Revenue	-	-	-	-
Bridges and Culverts Reconstruction and Rehabilitation (Refer Suburban Works Program)	Capital	42,024	37,901	16,950	17,145
	Expense	4,439	2,078	2,153	2,196
	Revenue	-	-	-	-
Digital Asset Data	Capital	-	-	-	-
	Expense	630	32	33	36
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Riverwalk	Capital	588	-	-	-
	Expense	267	-	-	-
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Roads and Roads Related	Capital	17,053	17,391	-	-
	Expense	5,224	54	-	-
	Revenue	-	-	-	-
Ipswich Road Tunnel - Lighting Upgrade	Capital	212	-	-	-
	Expense	740	-	-	-
	Revenue	850	-	-	-
Kelvin Grove Urban Village - Lighting Upgrade	Capital	-	-	-	-
	Expense	224	-	-	-
	Revenue	200	-	-	-
Kerb and Channel (Refer Suburban Works Program)	Capital	7,699	7,915	8,161	8,326
	Expense	-	-	-	-
	Revenue	-	-	-	-
Major Assets Project Management	Capital	-	-	-	-
	Expense	284	289	293	302
	Revenue	270	280	284	292
Manage Duct, Fibre and Recoverable Works	Capital	-	-	-	-
	Expense	1,155	1,179	1,217	1,249
	Revenue	210	210	210	215
Pavement Design	Capital	3,554	3,696	3,867	3,890
	Expense	-	-	-	-
	Revenue	-	-	-	-
Pavement Management System	Capital	-	-	-	-
	Expense	822	849	880	903
	Revenue	-	-	-	-
Roads Network Resurfacing (Refer Suburban Works Program)	Capital	82,904	73,257	90,780	90,809
	Expense	106	107	111	112
	Revenue	1,240	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 2 – Infrastructure for Brisbane

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Urban Utilities Contributed Works</i>	Capital	-	-	-	-
	Expense	9,182	-	-	-
	Revenue	9,182	-	-	-

Service 2.1.4.1 Manage the Network

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	23,687	22,985	23,643	24,371	24,810
Revenue	8,531	8,564	8,781	8,998	9,201

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Road Corridor Management</i>	Capital	-	-	-	-
	Expense	363	208	212	218
	Revenue	-	-	-	-
<i>Suburban Amenity Improvements</i>	Capital	249	257	266	273
	Expense	2,836	2,848	2,936	2,999
	Revenue	-	-	-	-

Service 2.2.1.1 Enhancing Parking Management

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	13,794	14,474	14,543	14,868	15,128
Revenue	27,293	42,083	43,537	44,459	45,570

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Parking Management Solutions</i>	Capital	120	-	-	-
	Expense	1,899	1,678	842	836
	Revenue	-	-	-	-

Clean, Green and Sustainable City

Program goal

Through partnership, advocacy, direct action and intervention, this program leads Brisbane to be a clean, green and sustainable city now and for future generations.

The adopted Annual Operational Plan for this Program can be found on page 80.

Service 3.1.1.1 Engagement for a Clean Green City

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	810	855	880	907	928
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Brisbane Sustainability Agency Pty Ltd - Operations</i>				
Capital	-	-	-	-
Expense	584	600	620	635
Revenue	-	-	-	-
<i>Green Heart Communities</i>				
Capital	-	-	-	-
Expense	336	347	359	369
Revenue	-	-	-	-
<i>Green Heart Sustainability Events</i>				
Capital	-	-	-	-
Expense	581	594	611	626
Revenue	-	-	-	-

Service 3.1.1.2 Partnerships for a Clean Green City

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	330	332	384	396	410
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Community Conservation Assistance</i>				
Capital	-	-	-	-
Expense	691	512	529	539
Revenue	691	512	529	539
<i>Community Conservation Partnerships</i>				
Capital	-	-	-	-
Expense	4,926	4,965	5,135	5,220
Revenue	4,926	4,965	5,135	5,220
<i>Lord Mayor's Community Sustainability and Environment Grants</i>				
Capital	-	-	-	-
Expense	409	418	429	440
Revenue	-	-	-	-
<i>Native Animal Ambulance</i>				
Capital	-	-	-	-
Expense	114	119	120	122
Revenue	-	-	-	-
<i>Volunteer Management Solution</i>				
Capital	-	-	-	-
Expense	222	-	-	-
Revenue	-	-	-	-

Program 3 – Clean, Green and Sustainable City

Service 3.1.2.1 Information for a Resilient and Informed Community

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,804	1,518	1,570	1,627	1,650
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Flood Information Online</i>	Capital	-	-	-
	Expense	424	427	454
	Revenue	-	-	-
<i>FloodWise Information System</i>	Capital	-	-	-
	Expense	649	667	691
	Revenue	-	-	-
<i>Maintain and Enhance Flood Models</i>	Capital	-	-	-
	Expense	508	531	552
	Revenue	-	-	-
<i>Telemetry Gauges and Warning Devices</i>	Capital	103	109	113
	Expense	92	29	30
	Revenue	60	-	-
<i>Waterway Human Health and Safety - Site Monitoring</i>	Capital	-	-	-
	Expense	88	92	96
	Revenue	-	-	-

Service 3.2.1.1 Reducing Brisbane's Carbon Footprint

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,498	1,508	1,535	1,585	1,626
Revenue	789	320	320	320	320

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Carbon Neutral Council and Community Emissions Reduction</i>	Capital	1,611	1,664	1,732
	Expense	8,211	9,757	10,352
	Revenue	-	-	-

Service 3.2.2.1 Reduce Pollution

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,020	1,031	1,048	1,084	1,113
Revenue	-	-	-	-	-

Service 3.2.3.1 Land Management and Remediation

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	7,102	8,146	8,019	8,080	8,226
Revenue	-	-	-	-	-

Program 3 – Clean, Green and Sustainable City

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Restoration for Recreation (Refer Suburban Works Program)</i>	Capital	5,418	4,572	5,798	5,879
	Expense	2,045	1,662	654	664
	Revenue	-	-	-	-

Service 3.2.4.1 Environmental Licensing and Compliance

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	2,515	2,601	2,630	2,725	2,760
Revenue	498	516	529	542	555

Service 3.2.4.2 Integrated Environmental Management

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	274	281	286	296	304
Revenue	-	-	-	-	-

Service 3.3.1.1 Conservation Reserves Management and Enhancement

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	19,798	21,317	21,714	22,404	22,800
Revenue	58,948	64,719	68,459	72,117	76,075

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Brisbane Invasive Species Management Plan</i>	Capital	-	-	-	-
	Expense	1,649	1,669	1,729	1,772
	Revenue	1,649	1,669	1,729	1,772
<i>Bushland Acquisition Program</i>	Capital	7,004	7,192	7,441	7,614
	Expense	178	182	189	193
	Revenue	7,181	7,374	7,630	7,807
<i>Conservation Reserves Management Program (Refer Suburban Works Program)</i>	Capital	1,086	1,055	1,090	1,107
	Expense	2,659	2,794	2,876	2,934
	Revenue	3,745	3,849	3,966	4,041
<i>Environmental Offsets</i>	Capital	-	-	-	-
	Expense	1,779	1,818	1,868	1,915
	Revenue	1,639	1,651	1,684	1,718
<i>Off-Road Cycling</i>	Capital	-	-	-	-
	Expense	510	731	753	767
	Revenue	-	-	-	-
<i>Wipe Out Weeds</i>	Capital	-	-	-	-
	Expense	3,480	3,595	3,705	3,783
	Revenue	3,480	3,595	3,705	3,783

Service 3.3.1.2 Biodiversity Planning

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	932	941	957	989	1,016
Revenue	-	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 3 – Clean, Green and Sustainable City

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Koala Fodder Plantation</i>	Capital	-	55	-	-
	Expense	111	87	118	121
	Revenue	-	-	-	-
<i>Koala Research</i>	Capital	-	-	-	-
	Expense	334	-	-	-
	Revenue	-	-	-	-

Service 3.3.2.1 Urban Forest Management

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	874	809	852	881	904
Revenue	-	-	-	-	-

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Greener Suburbs (Refer Suburban Works Program)</i>	Capital	323	212	219	223
	Expense	1,506	1,662	1,700	1,725
	Revenue	-	-	-	-
<i>Managing Brisbane Street Trees</i>	Capital	-	-	-	-
	Expense	757	-	-	-
	Revenue	-	-	-	-

Service 3.3.3.1 Park Development and Enhancement

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,754	1,706	1,753	1,817	1,861
Revenue	-	-	-	-	-

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Delivering Iconic Parks for Brisbane</i>	Capital	18,541	32,922	36,280	36,002
	Expense	5,175	8,185	6,122	6,099
	Revenue	15,000	-	-	-
<i>Delivering New Parks for Brisbane</i>	Capital	14,683	12,307	12,772	12,961
	Expense	1,906	2,137	2,223	2,265
	Revenue	-	-	-	-
<i>Delivering Sports Parks for Brisbane</i>	Capital	40,547	20,112	14,908	17,132
	Expense	2,788	2,044	1,640	1,894
	Revenue	8,532	-	-	-
<i>Metropolitan and District Parks (Refer Suburban Works Program)</i>	Capital	1,590	1,778	1,851	1,865
	Expense	399	447	465	468
	Revenue	-	-	-	-
<i>Ninja Courses</i>	Capital	403	-	-	-
	Expense	45	-	-	-
	Revenue	-	-	-	-
<i>Scooter Tracks</i>	Capital	454	-	-	-
	Expense	50	-	-	-
	Revenue	-	-	-	-
<i>Upgrade Neighbourhood Parks (Refer Suburban Works Program)</i>	Capital	6,148	7,994	6,617	3,664
	Expense	323	220	228	230
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 3 – Clean, Green and Sustainable City

Service 3.3.3.2 Parks Asset Management and Renewal

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	30,253	33,253	36,696	38,642	41,117
Revenue	19,986	29,120	33,280	34,607	35,371

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Dog Off-Leash Area Refurbishment (Refer Suburban Works Program)</i>	Capital	476	477	489	499
	Expense	877	809	836	853
	Revenue	-	-	-	-
<i>Enhanced Safety Lighting (Refer Suburban Works Program)</i>	Capital	473	487	502	512
	Expense	85	53	56	56
	Revenue	-	-	-	-
<i>Feb 2022 Flood Damage - Parks</i>	Capital	10,888	4,294	-	-
	Expense	33,910	4,389	-	-
	Revenue	-	-	-	-
<i>Improving Park Amenities (Refer Suburban Works Program)</i>	Capital	837	819	845	862
	Expense	6	47	48	49
	Revenue	-	-	-	-
<i>Maintain Lakes Systems in Parks</i>	Capital	-	-	-	-
	Expense	1,275	1,316	1,358	1,389
	Revenue	-	-	-	-
<i>Maintaining Suburban Parks (Refer Suburban Works Program)</i>	Capital	2,592	2,658	2,739	2,795
	Expense	283	299	309	313
	Revenue	-	-	-	-
<i>Memorials and Heritage Assets Restoration (Refer Suburban Works Program)</i>	Capital	34	35	36	37
	Expense	336	345	355	363
	Revenue	-	-	-	-
<i>Playground Replacements (Refer Suburban Works Program)</i>	Capital	2,668	2,449	2,513	2,552
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Shorncliffe Escarpment Remediation</i>	Capital	3,366	-	-	-
	Expense	1,122	-	-	-
	Revenue	4,007	-	-	-
<i>Upgrading Facilities in Parks (Refer Suburban Works Program)</i>	Capital	4,282	3,583	3,682	3,757
	Expense	445	262	279	285
	Revenue	-	-	-	-

Service 3.3.4.1 Parks and Reserves Compliance

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	617	637	643	659	675
Revenue	52	59	60	61	63

Service 3.3.5.1 Managing Brisbane’s Botanical Collections and Significant Parks

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	45,237	49,261	48,843	51,657	52,695
Revenue	31,426	32,213	33,019	33,680	34,355

Program 3 – Clean, Green and Sustainable City

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Brisbane Botanic Gardens Mt Coot-tha - Enhancements</i>	Capital	1,721	1,668	1,391	1,408
	Expense	518	593	501	508
	Revenue	-	-	-	-
<i>Towards 2025: Sherwood Arboretum Anniversary</i>	Capital	174	175	89	-
	Expense	43	44	22	-
	Revenue	-	-	-	-

Service 3.4.1.1 WaterSmart Future

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	1,356	1,186	1,208	1,250	1,285
Revenue	-	-	-	-	-

Service 3.4.1.2 Integrated Water Cycle Implementation

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	1,232	1,505	1,548	1,604	1,635
Revenue	-	-	-	-	-

Service 3.4.1.3 Regional Water Quality Management

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	770	773	793	821	841
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Resilient Rivers Initiative</i>	Capital	-	-	-	-
	Expense	851	-	-	-
	Revenue	-	-	-	-

Service 3.4.1.4 Improve Ecological Health and Liveability of Waterways

Operating	<i>Anticipated</i> 2021-22	<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	2,706	3,307	3,362	3,070	3,135
Revenue	636	1,062	1,071	1,098	1,125

Projects		<i>Proposed</i> 2022-23	<i>Proposed</i> 2023-24	<i>Proposed</i> 2024-25	<i>Proposed</i> 2025-26
		\$000	\$000	\$000	\$000
<i>Local Waterways Health Assessment and Evaluation</i>	Capital	-	-	-	-
	Expense	562	585	608	615
	Revenue	-	-	-	-
<i>Natural Waterway Rehabilitation (Refer Suburban Works Program)</i>	Capital	-	-	-	-
	Expense	3,274	4,151	4,289	4,372
	Revenue	-	-	-	-
<i>Norman Creek 2012-2031</i>	Capital	-	-	2,340	578
	Expense	838	469	-	575
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 3 – Clean, Green and Sustainable City

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Off-Site Stormwater Quality Solutions</i>	Capital	-	-	-	-
	Expense	492	59	54	-
	Revenue	-	-	-	-
<i>Oxley Creek Transformation</i>	Capital	9,286	4,366	4,428	4,725
	Expense	1,302	1,092	1,107	834
	Revenue	1,000	1,000	1,000	1,000

Service 3.4.2.1 Wharves, Jetties and Pontoons

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Feb 2022 Flood Damage - Wharves, Jetties, Pontoons and Fishing Platforms</i>	Capital	9,519	2,296	-	-
	Expense	448	-	-	-
	Revenue	-	-	-	-
<i>Wharves, Jetties, Pontoons and Fishing Platforms (Refer Suburban Works Program)</i>	Capital	1,891	1,344	1,373	1,385
	Expense	53	52	53	54
	Revenue	-	-	-	-

Service 3.4.2.2 Sea and River Walls

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Feb 2022 Flood Damage - Sea and River Walls</i>	Capital	13,439	40,171	-	-
	Expense	1,120	-	-	-
	Revenue	-	-	-	-
<i>Sea and River Walls Rehabilitation (Refer Suburban Works Program)</i>	Capital	749	472	487	496
	Expense	1,066	992	1,024	1,043
	Revenue	-	-	-	-

Service 3.4.3.1 Flood Resilience Planning and Delivery

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	930	1,456	1,502	1,556	1,588
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Coastal Hazard Adaptation</i>	Capital	-	-	-	-
	Expense	167	145	151	152
	Revenue	-	-	-	-
<i>Drainage Construction and Resilience (Refer Suburban Works Program)</i>	Capital	21,549	16,688	17,209	17,565
	Expense	542	-	-	-
	Revenue	-	-	-	-
<i>Drainage Contributed Assets</i>	Capital	-	-	-	-
	Expense	-	-	-	-
	Revenue	12,000	12,300	12,607	12,923
<i>Drainage Design</i>	Capital	2,266	2,352	2,448	2,463
	Expense	703	738	768	774
	Revenue	-	-	-	-
<i>Pallara Stormwater and Park Infrastructure</i>	Capital	5,454	6,540	2,541	-
	Expense	588	161	163	-
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 3 – Clean, Green and Sustainable City

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Flood Resilient Suburbs	Capital	5,425	5,458	5,535	5,559
	Expense	5,425	5,458	5,535	5,559
	Revenue	-	-	-	-
Stormwater Infrastructure (Refer Suburban Works Program)	Capital	13,799	11,978	13,466	13,734
	Expense	197	206	214	216
	Revenue	-	-	-	-

Service 3.4.4.1 Stormwater Infrastructure Maintenance and Renewal

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	80,496	80,487	83,593	87,757	90,361
Revenue	4,642	6,749	7,709	8,016	8,194

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Citywide Gully Reconstruction	Capital	1,356	1,394	1,437	1,467
	Expense	29	30	31	31
	Revenue	-	-	-	-
Cyclic Desilting Waterways and Drains	Capital	12	12	13	13
	Expense	825	852	879	896
	Revenue	-	-	-	-
Dial Before You Dig	Capital	-	-	-	-
	Expense	204	208	213	218
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Creek Remediation	Capital	8,214	-	-	-
	Expense	6,951	-	-	-
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Enclosed Drains	Capital	641	-	-	-
	Expense	8,443	-	-	-
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Open Drains	Capital	5,130	1,448	-	-
	Expense	18,809	-	-	-
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Stormwater Assets	Capital	-	-	-	-
	Expense	4,489	-	-	-
	Revenue	-	-	-	-
Flood Mitigation Studies and Investigation	Capital	-	-	-	-
	Expense	347	365	380	382
	Revenue	-	-	-	-
Major Waterways Vegetation Management (Refer Suburban Works Program)	Capital	-	-	-	-
	Expense	1,424	1,434	1,456	1,497
	Revenue	-	-	-	-
Stormwater Drainage Rehabilitation (Refer Suburban Works Program)	Capital	6,767	6,290	6,484	6,617
	Expense	-	-	-	-
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Future Brisbane

Program goal

The Future Brisbane program provides planning and growth management to ensure our city continues to be prosperous and well-designed, with a distinctive subtropical character. The program responds to the region's local context, including our outdoor lifestyle and climate, to build resilience and ensure Brisbane continues to be a great place to work, live and relax.

The adopted Annual Operational Plan for this Program can be found on page 90.

Service 4.1.1.1 Planning for a Growing City

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	12,182	12,067	12,244	12,731	13,017
Revenue	274	281	288	295	302

Projects	<i>Proposed</i>				
	2022-23	2023-24	2024-25	2025-26	
	\$000	\$000	\$000	\$000	
<i>Neighbourhood Planning</i>	Capital	-	-	-	-
	Expense	1,426	1,247	1,292	1,323
	Revenue	-	-	-	-
<i>South East Queensland Regional Plan Review</i>	Capital	-	-	-	-
	Expense	198	200	-	-
	Revenue	-	-	-	-

Service 4.2.1.1 Design Brisbane

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	1,098	1,138	1,166	1,252	1,217
Revenue	316	228	228	190	90

Projects	<i>Proposed</i>				
	2022-23	2023-24	2024-25	2025-26	
	\$000	\$000	\$000	\$000	
<i>Botanica</i>	Capital	-	-	-	-
	Expense	542	546	553	567
	Revenue	100	150	200	400
<i>Village Precinct Projects</i>	Capital	5,497	4,829	4,988	5,094
	Expense	5,006	3,487	4,735	4,849
	Revenue	-	-	-	-

Service 4.3.1.1 Guiding Brisbane's Development

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	71,755	73,787	73,522	73,251	75,004
Revenue	70,275	72,631	74,232	74,007	75,756

Projects	<i>Proposed</i>				
	2022-23	2023-24	2024-25	2025-26	
	\$000	\$000	\$000	\$000	
<i>Backflow Prevention Device Tagging</i>	Capital	-	-	-	-
	Expense	110	-	-	-
	Revenue	-	-	-	-
<i>Future Development Services Enablement Project</i>	Capital	284	218	-	-
	Expense	12,489	12,957	8,781	7,225
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Lifestyle and Community Services

Program goal

Through the Lifestyle and Community Services program, Council will create new lifestyle and leisure opportunities to benefit all residents and visitors to our city. Brisbane will continue to be a vibrant, 24/7, liveable and inclusive city with opportunities for all residents, workers and visitors to participate and connect in cultural and recreational activities which foster inclusion and stronger communities.

The adopted Annual Operational Plan for this Program can be found on page 95.

Service 5.1.1.1 Festivals and Events

Signature City Festivals offer world-class entertainment and high-profile opportunities for Brisbane's creative workforce:

Total \$2,760,092

Suburban Community and Multicultural Festivals help the people of Brisbane to celebrate and share their local communities, illustrating the uniqueness of Brisbane's communities that is famous across the world:

Total \$1,578,562

Cultural Organisations program supports Brisbane's creative and cultural organisations to develop an innovative sector through financial resilience and economic viability to drive our creative economy:

Total \$444,868

Grand Total \$4,783,522

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	4,756	4,784	4,920	5,091	5,201
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Anzac Day Commemorations</i>				
Capital	-	-	-	-
Expense	22	22	22	22
Revenue	-	-	-	-
<i>Indigenous Cultural Events - Queen Street Mall</i>				
Capital	-	-	-	-
Expense	346	349	361	368
Revenue	-	-	-	-

Service 5.1.2.1 City Entertainment

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	3,518	3,717	3,765	3,888	3,958
Revenue	42	43	44	45	46

Program 5 – Lifestyle and Community Services

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Lord Mayor's Children's Concerts</i>	Capital	-	-	-	-
	Expense	169	174	180	184
	Revenue	-	-	-	-
<i>Lord Mayor's Seniors Christmas Parties</i>	Capital	-	-	-	-
	Expense	219	220	228	233
	Revenue	-	-	-	-
<i>Outdoor Cinema in the Suburbs</i>	Capital	-	-	-	-
	Expense	220	226	234	239
	Revenue	-	-	-	-

Service 5.1.3.1 Cultural Advocacy

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	414	303	309	314	321
Revenue	80	80	80	80	80

Service 5.1.3.2 Creative City

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,065	1,149	1,171	1,207	1,224
Revenue	-	-	-	-	-

Service 5.1.3.3 Social History

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	146	121	122	126	130
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Historical Organisational Development</i>	Capital	-	-	-	-
	Expense	130	131	132	132
	Revenue	-	-	-	-

Service 5.2.1.1 Lending and Reference Services

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	29,378	29,807	29,517	29,972	30,071
Revenue	256	259	260	261	263

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>First 5 Forever</i>	Capital	-	-	-	-
	Expense	769	774	784	799
	Revenue	712	712	712	712

Program 5 – Lifestyle and Community Services

Service 5.2.1.2 Maintain and Enhance Libraries

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	22,279	22,672	23,062	23,987	24,231
Revenue	-	-	-	-	-

Projects					<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
					<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
					<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Libraries CCTV Rolling Replacement Program</i>	Capital				389	398	411	420
	Expense				-	-	-	-
	Revenue				-	-	-	-
<i>Library Refurbishments and Enhancements</i>	Capital				2,533	2,772	2,738	2,978
	Expense				-	-	-	-
	Revenue				-	-	-	-
<i>New Everton Park Library</i>	Capital				6,608	5,153	-	-
	Expense				-	-	-	-
	Revenue				-	-	-	-

Service 5.2.1.3 Preservation of City’s Historical Record

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	269	276	278	288	294
Revenue	-	-	-	-	-

Service 5.2.1.4 Outreach Programs

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	693	668	666	675	676
Revenue	-	-	-	-	-

Projects					<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
					<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
					<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Lord Mayor's Writers in Residence</i>	Capital				-	-	-	-
	Expense				107	110	113	115
	Revenue				-	-	-	-

Service 5.2.1.5 Library Systems and Technology

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	2,514	2,480	2,496	2,531	2,535
Revenue	-	-	-	-	-

Projects					<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
					<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
					<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Libraries Customer Self-Service Facilities</i>	Capital				596	608	629	643
	Expense				144	147	152	156
	Revenue				-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 5 – Lifestyle and Community Services

Service 5.2.1.6 Purchase and Management of Library Collections

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	9,131	8,686	8,840	8,964	8,978
Revenue	4,665	4,571	4,685	4,802	4,922

Service 5.2.1.7 Library Futures

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	270	270	271	272	273
Revenue	-	-	-	-	-

Service 5.3.1.1 Community Participation Opportunities

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	981	918	883	863	881
Revenue	-	-	-	-	-

Projects

	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Active and Healthy Parks Program</i>				
Capital	-	-	-	-
Expense	703	715	737	752
Revenue	-	-	-	-

Service 5.3.2.1 Sport and Recreation Organisational Development

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	3,659	5,098	4,949	3,979	4,067
Revenue	-	-	-	-	-

Service 5.4.1.1 Aboriginal and Torres Strait Islander Initiatives

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	890	671	692	715	728
Revenue	-	-	-	-	-

Projects

	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Reconciliation Action Plan</i>				
Capital	-	-	-	-
Expense	285	291	300	306
Revenue	-	-	-	-

Service 5.4.1.2 Multicultural and Refugee Initiatives

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	211	214	220	227	231
Revenue	-	-	-	-	-

Program 5 – Lifestyle and Community Services

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Multicultural Communities</i>	Capital	-	-	-	-
	Expense	461	468	482	491
	Revenue	-	-	-	-

Service 5.4.1.3 Ageing and Disability Support

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,052	1,081	1,101	1,138	1,160
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Inclusive Brisbane Plan Implementation</i>	Capital	2,335	5,072	5,280	5,311
	Expense	619	642	664	673
	Revenue	-	-	-	-

Service 5.4.1.4 Homelessness and Affordable Housing

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	361	356	372	384	391
Revenue	21	21	21	21	22

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Hoarding and Squalor Reduction Initiative</i>	Capital	-	-	-	-
	Expense	207	213	220	224
	Revenue	-	-	-	-
<i>Homeless Connect</i>	Capital	-	-	-	-
	Expense	147	268	139	312
	Revenue	-	-	-	-
<i>Homelessness and Affordable Housing</i>	Capital	-	-	-	-
	Expense	1,249	1,284	1,324	1,349
	Revenue	-	-	-	-
<i>Pathways Out of Homelessness</i>	Capital	-	-	-	-
	Expense	1,000	1,000	1,000	-
	Revenue	-	-	-	-

Service 5.4.1.5 Youth Initiatives

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,646	1,605	1,715	1,769	1,802
Revenue	-	-	-	-	-

Service 5.4.1.6 Community Safety Initiatives

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	455	461	472	486	495
Revenue	-	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 5 – Lifestyle and Community Services

Service 5.4.2.1 Community Capacity Building

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	2,316	1,701	1,573	1,521	1,549
Revenue	136	-	-	-	-

Service 5.4.2.2 Grants Management

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	737	761	779	800	818
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Lord Mayor's Community Fund (Refer Suburban Works Program)</i>				
Capital	-	-	-	-
Expense	972	972	972	972
Revenue	-	-	-	-

Service 5.5.1.1 Community Facilities Planning and Development

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	12,131	10,077	10,501	10,759	10,927
Revenue	771	1,120	1,280	1,330	1,360

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Community and Sport Partnership Program (Refer Suburban Works Program)</i>				
Capital	1,645	1,679	1,728	1,766
Expense	-	-	-	-
Revenue	-	-	-	-
<i>Community Facilities Delivery</i>				
Capital	3,645	217	-	-
Expense	190	195	200	204
Revenue	-	-	-	-
<i>Community Facilities Maintenance</i>				
Capital	617	620	661	687
Expense	5,468	5,580	5,746	5,824
Revenue	242	-	-	-
<i>Community Facility Improvement Program</i>				
Capital	2,276	1,008	1,159	1,042
Expense	783	653	674	689
Revenue	575	-	-	-
<i>Lord Mayor's Better Suburbs Grants</i>				
Capital	-	-	-	-
Expense	3,051	3,068	-	-
Revenue	-	-	-	-
<i>Witton Barracks Community Hub</i>				
Capital	7,498	-	-	-
Expense	-	-	-	-
Revenue	4,550	-	-	-

Service 5.5.1.2 Community Lease Management

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	3,387	3,613	3,501	3,602	3,688
Revenue	1,350	1,390	1,425	1,454	1,490

Program 5 – Lifestyle and Community Services

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Feb 2022 Flood Damage - Community Assets</i>	Capital	29,863	53,773	62,128	-
	Expense	16,208	4,250	-	-
	Revenue	28,147	35,187	36,666	-

Service 5.5.2.1 Sport and Recreation Facilities

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	307	282	212	217	222
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Sports Field and Hard Court Rehabilitation</i>	Capital	86	107	111	114
	Expense	4,157	3,025	3,098	770
	Revenue	-	-	-	-
<i>Sports Field Enhancement Program</i>	Capital	-	-	-	-
	Expense	2,221	2,239	2,314	2,364
	Revenue	-	-	-	-

Service 5.5.3.1 Cultural Facilities Management

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	12,353	11,267	11,521	11,216	11,443
Revenue	576	578	584	587	602

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Brisbane Powerhouse Maintenance</i>	Capital	-	-	-	-
	Expense	913	939	968	988
	Revenue	-	-	-	-

Service 5.6.1.1 The People's Place Precinct

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	10,973	11,553	11,627	11,933	12,179
Revenue	2,175	2,370	2,429	2,490	2,552

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>City Hall Precinct Maintenance and Enhancement</i>	Capital	303	-	-	-
	Expense	544	550	568	580
	Revenue	-	-	-	-

Program 5 – Lifestyle and Community Services

Service 5.6.2.1 Riverstage

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	3,195	3,155	3,178	3,275	3,345
Revenue	2,000	2,898	2,970	3,044	3,120

Service 5.6.2.2 Planetarium

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	2,137	2,189	2,227	2,296	2,340
Revenue	736	1,013	1,038	1,064	1,090

Service 5.6.2.3 Golf Courses

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	4,049	4,897	4,960	5,119	5,231
Revenue	3,429	3,573	3,647	3,766	3,869

Service 5.6.2.4 Aquatic Centres

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	10,215	10,470	11,415	11,774	11,581
Revenue	1,042	1,084	1,111	1,139	1,167

Projects

		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Feb 2022 Flood Damage - Pools</i>	Capital	9,796	-	-	-
	Expense	2,233	-	-	-
	Revenue	-	-	-	-
<i>Pool Refurbishment</i>	Capital	3,960	12,575	3,128	1,957
	Expense	226	222	128	131
	Revenue	-	-	-	-

Service 5.6.2.5 Community Halls

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	5,986	6,139	6,207	6,354	6,466
Revenue	812	882	904	927	950

Projects

		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Community Halls Maintenance and Rehabilitation</i>	Capital	1,415	1,272	1,314	1,341
	Expense	115	116	121	122
	Revenue	-	-	-	-

Program 5 – Lifestyle and Community Services

Service 5.7.1.1 Managing Brisbane’s Cemeteries

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	12,679	13,434	13,784	14,194	14,515
Revenue	10,054	11,875	12,312	12,573	12,969

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Cemetery Extensions</i>	Capital	959	982	735	751
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Integrated Cemeteries Management Solution</i>	Capital	-	-	-	-
	Expense	827	217	224	-
	Revenue	-	-	-	-
<i>Mt Gravatt Cemetery Sacred Long House</i>	Capital	1,344	-	-	-
	Expense	-	-	-	-
	Revenue	200	400	400	-

Service 5.8.1.1 Engagement in City Direction and Decisions

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	522	543	551	562	549
Revenue	-	-	-	-	-

Service 5.8.2.1 Understand Customers

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	277	285	288	294	296
Revenue	-	-	-	-	-

Service 5.8.2.2 Customer Experience Culture

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,294	1,344	1,360	1,388	1,446
Revenue	-	-	-	-	-

Service 5.9.1.1 Customer Service Delivery

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	25,100	25,113	25,005	25,651	25,973
Revenue	265	279	282	289	296

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Business Hotline</i>	Capital	-	-	-	-
	Expense	1,679	1,692	1,754	1,790
	Revenue	-	-	-	-

Program 5 – Lifestyle and Community Services

Service 5.9.1.2 Customer Service Solutions

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	6,129	6,429	6,513	6,719	6,937
Revenue	-	-	-	-	-

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Customer Services Job Tracking Status and Notification</i>	Capital	-	171	-	-
	Expense	55	581	18	20
	Revenue	-	-	-	-

City Standards, Community Health and Safety

Program goal

Through the City Standards, Community Health and Safety Program, Council delivers high quality maintenance standards for the city's civil and green assets, and maintains a focus on the health, safety and amenity of Brisbane's growing community.

The adopted Annual Operational Plan for this Program can be found on page 113.

Service 6.1.1.1 Maintaining Active Transport Infrastructure

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed					
	2021-22	2022-23	2023-24	2024-25	2025-26	Proposed	Proposed	Proposed	Proposed	
	\$000	\$000	\$000	\$000	\$000	2022-23	2023-24	2024-25	2025-26	
Expense	18,236	21,675	22,235	22,852	23,535	\$000	\$000	\$000	\$000	
Revenue	-	-	-	-	-					
Projects										
						Proposed	Proposed	Proposed	Proposed	
						2022-23	2023-24	2024-25	2025-26	
						\$000	\$000	\$000	\$000	
Footpath and Bikeway Reconstruction (Refer Suburban Works Program)						Capital	13,989	14,231	14,582	14,875
						Expense	-	-	-	-
						Revenue	-	-	-	-
Suburban Enhancement Fund (Refer Suburban Works Program)						Capital	14,229	14,614	15,085	15,371
						Expense	591	607	626	639
						Revenue	-	-	-	-

Service 6.1.1.2 Maintaining the Network Infrastructure

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed					
	2021-22	2022-23	2023-24	2024-25	2025-26	Proposed	Proposed	Proposed	Proposed	
	\$000	\$000	\$000	\$000	\$000	2022-23	2023-24	2024-25	2025-26	
Expense	73,770	70,443	72,994	75,336	80,149	\$000	\$000	\$000	\$000	
Revenue	733	869	919	973	1,035					
Projects										
						Proposed	Proposed	Proposed	Proposed	
						2022-23	2023-24	2024-25	2025-26	
						\$000	\$000	\$000	\$000	
Roadmarkings for Major Roads						Capital	-	-	-	-
						Expense	4,763	4,787	5,488	5,600
						Revenue	-	-	-	-
Safety Fences and Guard Rails (Refer Suburban Works Program)						Capital	743	773	803	825
						Expense	924	950	980	1,000
						Revenue	-	-	-	-
Suburban Flying Gangs						Capital	-	-	-	-
						Expense	4,017	4,014	4,148	4,261
						Revenue	-	-	-	-

Service 6.1.2.1 Managing and Enforcing the Network

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed				
	2021-22	2022-23	2023-24	2024-25	2025-26	Proposed	Proposed	Proposed	Proposed
	\$000	\$000	\$000	\$000	\$000	2022-23	2023-24	2024-25	2025-26
Expense	31,183	39,070	39,265	40,588	41,461	\$000	\$000	\$000	\$000
Revenue	27,374	51,528	52,065	53,367	54,701				

Program 6 – City Standards, Community Health and Safety

Service 6.2.1.1 Trees and Parks Maintenance

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	89,469	90,846	93,974	96,446	99,576
Revenue	1,317	629	645	661	677

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Park Tree Management</i>	Capital	-	-	-
	Expense	635	644	664
	Revenue	-	-	-

Service 6.2.2.1 Waterway Access Infrastructure Maintenance

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	6,677	5,315	5,780	5,789	5,801
Revenue	11	11	11	12	12

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Ferry Terminals Major Maintenance</i>	Capital	3,349	2,911	2,681
	Expense	21	242	257
	Revenue	-	-	-
<i>Stormwater Harvesting Rehabilitation</i>	Capital	117	120	124
	Expense	-	-	-
	Revenue	-	-	-

Service 6.3.1.1 Waste Stream Management and Reduction

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	164,418	160,014	171,018	185,314	198,488
Revenue	185,008	189,226	202,941	218,080	237,069

Projects	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Annual Kerbside Large Item Collection</i>	Capital	-	-	-
	Expense	6,880	6,951	7,166
	Revenue	80	80	80
<i>Brisbane Landfill Optimisation</i>	Capital	420	-	-
	Expense	-	-	-
	Revenue	-	-	-
<i>Brisbane Landfill Remediation</i>	Capital	267	1,641	271
	Expense	-	-	-
	Revenue	-	-	-
<i>Business Recycling Service</i>	Capital	-	-	-
	Expense	340	347	357
	Revenue	462	474	486
<i>Enhance Public Place Recycling</i>	Capital	-	-	-
	Expense	428	431	444
	Revenue	-	-	-

Program 6 – City Standards, Community Health and Safety

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Green Waste Recycling Service</i>	Capital	855	9,339	16,173	-
	Expense	9,461	10,101	11,862	16,106
	Revenue	12,578	17,641	22,147	14,859
<i>Integrated Customer Contact System Replacement</i>	Capital	28	-	-	-
	Expense	1,205	391	297	324
	Revenue	-	-	-	-
<i>Treasure Troves</i>	Capital	-	-	-	-
	Expense	942	949	978	989
	Revenue	-	-	-	-
<i>Waste Smart Brisbane</i>	Capital	-	-	-	-
	Expense	409	415	428	437
	Revenue	487	499	509	522

Service 6.3.2.1 City Cleaning

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	13,342	14,380	14,557	15,015	15,173
Revenue	961	1,606	1,622	1,662	1,704

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Street Sweeping</i>	Capital	-	-	-	-
	Expense	7,068	7,039	7,267	7,456
	Revenue	-	-	-	-

Service 6.4.1.1 Animal Management

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	7,192	8,408	8,658	8,947	9,040
Revenue	8,095	8,475	8,663	8,879	9,101

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>FIDO - Find Irresponsible Dog Owners Campaign</i>	Capital	-	-	-	-
	Expense	338	343	351	358
	Revenue	-	-	-	-
<i>Upgrades of Animal Rehoming Centres</i>	Capital	218	-	-	-
	Expense	438	387	400	408
	Revenue	240	-	-	-

Service 6.5.1.1 Community Health

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	7,072	6,993	7,067	7,272	7,367
Revenue	6,779	7,119	7,295	7,477	7,664

Program 6 – City Standards, Community Health and Safety

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Improving Water Safety Outcomes</i>	Capital	-	-	-	-
	Expense	323	320	328	335
	Revenue	8	9	9	9

Service 6.5.1.2 Immunisation

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,275	1,290	1,324	1,361	1,382
Revenue	405	416	427	438	449

Service 6.5.1.3 Strategies and Services

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,775	1,976	1,541	1,556	1,596
Revenue	277	256	262	269	276

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Workload Management System Replacement</i>	Capital	284	218	-	-
	Expense	12,848	12,722	8,554	6,488
	Revenue	-	-	-	-

Service 6.5.1.4 Mosquito and Pest Services

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	4,581	4,839	4,902	5,093	5,210
Revenue	95	97	100	102	105

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Mosquito Operations - Helicopter Landing Site</i>	Capital	374	-	-	-
	Expense	107	-	-	-
	Revenue	-	-	-	-

Service 6.6.1.1 Public Safety

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	7,092	7,326	7,361	7,604	7,672
Revenue	6,061	6,867	6,883	7,055	7,231

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Compliance Tools of Trade</i>	Capital	-	-	-	-
	Expense	1,067	1,069	1,128	1,152
	Revenue	-	-	-	-
<i>Suburban Safety Team</i>	Capital	-	-	-	-
	Expense	985	988	1,022	1,044
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 6 – City Standards, Community Health and Safety

Service 6.6.1.2 City Amenity

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	2,877	3,285	3,140	3,244	3,318
Revenue	2,734	3,149	3,173	3,252	3,333

Projects

	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Taskforce Against Graffiti</i>				
Capital	-	-	-	-
Expense	3,218	3,258	3,330	3,416
Revenue	364	373	382	392

Economic Development

Program goal

In July 2021, Brisbane was announced as the Host City for the 2032 Olympic and Paralympic Games. Council and its Brisbane 2032 partners are now committed to delivering one of the world's largest sporting events, which will create an Olympic legacy and have significant economic benefits for our residents and businesses.

This significant step in the future of our city complements the existing aspiration of being a globally recognised city. Over the last decade, Brisbane has formed a reputation for being a player on the world stage, including hosting events such as G20, with a significant international trade and investment pipeline, and being a key destination for business and visitors. The new role as an inclusive, vibrant and connected Olympic City will further establish Brisbane's global presence as a city worthy of investment and growth.

Through the Economic Development program, Council is building Brisbane's Olympic City reputation and economy by creating new and innovative jobs and strengthening the city's reputation as a global lifestyle, tourism, business, events and investment destination.

The adopted Annual Operational Plan for this Program can be found on page 120.

Service 7.1.1.1 Supporting Business Growth and Local Precincts

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	5,657	5,410	5,599	5,753	5,890
Revenue	-	-	-	-	-

Projects	Proposed	Proposed	Proposed	Proposed
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Business and Local Economy Support</i>	Capital	-	-	-
	Expense	1,577	1,988	691
	Revenue	-	-	-
<i>Supporting Business Partnerships</i>	Capital	-	-	-
	Expense	176	180	185
	Revenue	-	-	-
<i>Supporting Suburban Business</i>	Capital	-	-	-
	Expense	55	56	58
	Revenue	-	-	-
<i>Virtual Brisbane</i>	Capital	-	-	-
	Expense	302	182	322
	Revenue	-	-	-

Service 7.2.1.1 Economic Precincts Management

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	240	241	240	249	255
Revenue	-	-	-	-	-

Projects	Proposed	Proposed	Proposed	Proposed
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>City Safe</i>	Capital	-	-	-
	Expense	499	515	530
	Revenue	-	-	-
<i>Living Villages Development Levy</i>	Capital	-	-	-
	Expense	53	54	55
	Revenue	50	50	50

Program 7 – Economic Development

Service 7.2.2.1 Queen Street Mall Operations

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	6,935	7,489	7,681	7,931	8,049
Revenue	11,536	12,928	13,355	13,786	14,231

Service 7.2.2.2 Queen Street Mall Activation and Marketing

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	3,495	5,441	5,556	5,719	5,859
Revenue	-	-	-	-	-

Service 7.2.2.3 Valley Malls Operations

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	2,271	2,089	2,080	2,148	2,183
Revenue	2,870	2,297	2,182	2,256	2,332

Service 7.2.2.4 Valley Malls Activation and Marketing

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	408	277	294	304	315
Revenue	-	-	-	-	-

Service 7.3.1.1 Host City Operations and Activities

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	2,613	3,919	3,456	3,575	3,663
Revenue	-	-	-	-	-

Projects

	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Virtus Oceania Asia Games</i>				
Capital	-	-	-	-
Expense	100	-	-	-
Revenue	-	-	-	-

Service 7.3.2.1 International and Multicultural Engagement

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	1,799	1,875	1,888	1,949	2,020
Revenue	-	-	-	-	-

Projects

	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000
<i>Asia Pacific Cities Summit</i>				
Capital	-	-	-	-
Expense	494	811	321	526
Revenue	-	-	-	-

Program 7 – Economic Development

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>International Internship Program</i>	Capital	-	-	-	-
	Expense	54	55	55	57
	Revenue	-	-	-	-

Service 7.4.1.1 The Brisbane Business Hub

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	1,900	2,960	3,023	3,111	3,187
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Brisbane Business Hub</i>	Capital	-	-	-	-
	Expense	1,928	1,970	2,029	2,079
	Revenue	-	-	-	-
<i>Women in Business Grants</i>	Capital	-	-	-	-
	Expense	271	-	-	-
	Revenue	-	-	-	-

Service 7.4.1.2 Business Growth Trade and Talent

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Brisbane as a Business Destination</i>	Capital	-	-	-	-
	Expense	759	783	814	838
	Revenue	-	-	-	-
<i>Brisbane as an Investment Destination</i>	Capital	-	-	-	-
	Expense	2,658	2,765	2,903	3,040
	Revenue	-	-	-	-
<i>Industry Growth and Trade</i>	Capital	-	-	-	-
	Expense	2,216	2,264	2,331	2,390
	Revenue	-	-	-	-

Service 7.4.2.1 Tourism, Marketing and Events

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	877	2,236	2,271	2,324	2,363
Revenue	-	-	-	-	-

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Tourism, Marketing and Events</i>	Capital	-	-	-	-
	Expense	12,495	12,766	13,146	13,473
	Revenue	-	-	-	-

City Governance

Program goal

Council provides strong leadership and governance for the city. Our organisation is well managed, innovative and financially sustainable, supported by a future focused workforce, committed to delivering effective, efficient and valued services to the community.

The adopted Annual Operational Plan for this Program can be found on page 127.

Service 8.1.1.1 City Leadership and Representation

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	31,366	33,363	40,392	34,858	35,804
Revenue	-	-	-	-	-

Service 8.1.1.2 City Advocacy and Intergovernmental Relations

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	1,083	889	895	941	963
Revenue	-	-	-	-	-

Projects	<i>Proposed</i>			
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Council of Capital City Lord Mayors</i>				
Capital	-	-	-	-
Expense	237	242	254	261
Revenue	237	242	254	261
<i>Council of Mayors (SEQ)</i>				
Capital	-	-	-	-
Expense	727	621	637	653
Revenue	-	-	-	-

Service 8.1.1.3 Corporate Governance

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	5,670	10,241	10,088	10,290	10,423
Revenue	512	541	554	568	583

Projects	<i>Proposed</i>			
	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Corporate CCTV Network Upgrade</i>				
Capital	-	-	-	-
Expense	205	-	-	-
Revenue	-	-	-	-

Program 8 – City Governance

Service 8.1.2.1 City Communication

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Ekka	Capital	-	-	-	-
	Expense	85	52	-	-
	Revenue	-	-	-	-
Enhanced Customer Communication	Capital	-	-	-	-
	Expense	361	369	389	398
	Revenue	-	-	-	-
Living in Brisbane Publication	Capital	-	-	-	-
	Expense	1,486	1,515	1,546	1,576
	Revenue	-	-	-	-

Service 8.1.2.2 Civic Engagement

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	2,489	2,857	2,865	2,993	3,057
Revenue	-	-	-	-	-

Service 8.1.3.1 City Resilience

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	5,959	6,225	6,229	6,512	6,669
Revenue	64	64	64	64	66

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
Brisbane Disaster Management Solution	Capital	-	-	-	-
	Expense	895	175	182	191
	Revenue	-	-	-	-
Feb 2022 Flood Damage - Counter Disaster Operations	Capital	-	-	-	-
	Expense	388	-	-	-
	Revenue	-	-	-	-
Flood Information Centre	Capital	-	-	-	-
	Expense	140	147	153	154
	Revenue	-	-	-	-
Flood Review Recommendations	Capital	-	-	-	-
	Expense	5,630	5,660	-	-
	Revenue	1,200	1,600	-	-
SES Accommodation Upgrades and Maintenance	Capital	616	353	367	370
	Expense	-	-	-	-
	Revenue	250	-	-	-

Service 8.2.1.1 Financial Management

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	110,106	156,445	125,488	107,411	99,910
Revenue	1,332,105	1,348,229	1,398,714	1,447,187	1,508,472

Program 8 – City Governance

Projects		<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
<i>Asset Recognition and Depreciation Optimisation</i>	Capital	-	-	-	-
	Expense	733	-	-	-
	Revenue	-	-	-	-
<i>Budgeting, Forecasting and Contingency Management</i>	Capital	-	-	-	-
	Expense	1,182	68	-	-
	Revenue	-	-	-	-
<i>Feb 2022 Flood Damage - Claim Revenue</i>	Capital	-	-	-	-
	Expense	-	-	-	-
	Revenue	134,658	48,957	13,308	-
<i>Finance Improvements</i>	Capital	-	-	-	-
	Expense	1,226	1,267	1,323	1,443
	Revenue	-	-	-	-
<i>Major Projects Capitalised Interest</i>	Capital	17,029	34,991	35,597	7,254
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Revenue Transactional Efficiency and Channel Management</i>	Capital	142	-	-	-
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Stimulus Partnerships</i>	Capital	11,710	-	-	-
	Expense	-	-	-	-
	Revenue	11,710	-	-	-

Service 8.2.2.1 Asset, Property and Fleet Management

Operating	<i>Anticipated 2021-22 \$000</i>	<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
Expense	38,442	41,197	42,492	43,921	45,544
Revenue	11,709	11,118	11,238	11,340	11,624

Projects		<i>Proposed 2022-23 \$000</i>	<i>Proposed 2023-24 \$000</i>	<i>Proposed 2024-25 \$000</i>	<i>Proposed 2025-26 \$000</i>
<i>Buildings Facilities Data and Contracts</i>	Capital	-	-	-	-
	Expense	360	111	-	-
	Revenue	-	-	-	-
<i>Corporate Accommodation Program</i>	Capital	-	-	-	-
	Expense	1,670	294	309	337
	Revenue	-	-	-	-
<i>Corporate Real Estate - Asbestos Removal</i>	Capital	-	-	-	-
	Expense	221	224	233	239
	Revenue	-	-	-	-
<i>Corporate Real Estate - Depot Renewal</i>	Capital	1,959	2,019	2,214	2,227
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Corporate Real Estate - Priority Repair</i>	Capital	1,600	1,642	1,709	1,728
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Corporate Real Estate - Security Enhancements</i>	Capital	169	173	181	185
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Feb 2022 Flood Damage - Property</i>	Capital	286	-	-	-
	Expense	1,212	-	-	-
	Revenue	-	-	-	-

The amount proposed to be allocated to individual operating and project line items is indicative. The estimate is provided for information purposes only.

Program 8 – City Governance

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
<i>Fleet Replacement Program</i>	Capital	17,763	18,209	18,573	18,945
	Expense	-	-	-	-
	Revenue	167	169	173	176
<i>Future Asset Investments</i>	Capital	11,199	22,955	-	-
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Minor Plant Replacement Program</i>	Capital	-	-	-	-
	Expense	321	322	326	332
	Revenue	-	-	-	-
<i>Property Management</i>	Capital	1,070	1,722	1,171	3,845
	Expense	744	749	5,956	3,706
	Revenue	-	-	-	-

Service 8.3.1.1 Human Resources

Operating	Anticipated	Proposed	Proposed	Proposed	Proposed
	2021-22	2022-23	2023-24	2024-25	2025-26
	\$000	\$000	\$000	\$000	\$000
Expense	454	452	461	470	479
Revenue	205	73	73	73	73

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
<i>disABILITY ACTION at WORK</i>	Capital	-	-	-	-
	Expense	348	348	355	362
	Revenue	-	-	-	-
<i>Employment Programs</i>	Capital	-	-	-	-
	Expense	4,175	4,196	4,402	4,797
	Revenue	235	235	235	235
<i>Impactful End to End Onboarding</i>	Capital	-	-	-	-
	Expense	55	-	-	-
	Revenue	-	-	-	-
<i>Learning Management Solution</i>	Capital	-	-	-	-
	Expense	798	210	212	231
	Revenue	-	-	-	-
<i>Our Agreement</i>	Capital	-	-	-	-
	Expense	679	281	-	-
	Revenue	-	-	-	-
<i>Payroll Functional and Technical Alignment</i>	Capital	-	-	-	-
	Expense	463	490	515	562
	Revenue	-	-	-	-
<i>Youth Traineeships and Work Programs</i>	Capital	-	-	-	-
	Expense	1,193	1,201	1,263	1,378
	Revenue	375	375	375	375

Service 8.3.1.2 Value for Money Procurement

Projects		Proposed	Proposed	Proposed	Proposed
		2022-23	2023-24	2024-25	2025-26
		\$000	\$000	\$000	\$000
<i>Better Brisbane Proposals Initiative</i>	Capital	-	-	-	-
	Expense	193	194	200	214
	Revenue	-	-	-	-

Program 8 – City Governance

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Procurement Benefits Program</i>	Capital	(30,000)	(30,000)	(30,000)	(30,000)
	Expense	(9,588)	(9,780)	(9,976)	(10,175)
	Revenue	-	-	-	-

Service 8.3.1.3 Digital and Information Technology

Operating	<i>Anticipated</i> 2021-22 \$000	<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
Expense	3,017	6,403	4,243	3,291	3,548
Revenue	418	399	382	365	351

Projects		<i>Proposed</i> 2022-23 \$000	<i>Proposed</i> 2023-24 \$000	<i>Proposed</i> 2024-25 \$000	<i>Proposed</i> 2025-26 \$000
<i>Cyber Security and Resilience Program</i>	Capital	-	-	-	-
	Expense	3,193	2,679	2,818	3,074
	Revenue	-	-	-	-
<i>Digital Customer Experience</i>	Capital	-	-	-	-
	Expense	3,441	1,861	1,914	2,039
	Revenue	-	-	-	-
<i>Emerging and Foundational Technologies Program</i>	Capital	-	-	-	-
	Expense	2,476	2,914	3,563	3,887
	Revenue	-	-	-	-
<i>Enterprise Integration Services</i>	Capital	-	-	-	-
	Expense	1,827	1,967	2,075	2,264
	Revenue	-	-	-	-
<i>Enterprise Resource Planning (ERP) Digital Program</i>	Capital	4,415	3,490	5,686	6,008
	Expense	39,267	75,514	74,717	78,549
	Revenue	-	-	-	-
<i>Enterprise Service Management Capability</i>	Capital	-	-	-	-
	Expense	1,027	202	212	232
	Revenue	-	-	-	-
<i>Field Worker Mobility</i>	Capital	186	-	-	-
	Expense	5,015	2,785	2,879	3,141
	Revenue	-	-	-	-
<i>ICT Infrastructure Management Program</i>	Capital	2,639	2,192	2,306	2,515
	Expense	8,232	9,019	9,484	10,332
	Revenue	-	-	-	-
<i>Spatial Enablement Program</i>	Capital	-	-	-	-
	Expense	4,564	1,165	282	308
	Revenue	-	-	-	-

Transport for Brisbane

Transport for Brisbane operates one of Australia's largest public transport enterprises to cater for the needs of Brisbane's travelling public and visitors to the city.

More information about the services and responsibilities of Transport for Brisbane can be found on page 30.

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>		
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>		
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>		
Expense	347,263	362,148	366,308	376,025	385,217		
Revenue	346,911	353,367	359,042	364,865	371,241		
Projects				<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
				<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
				<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Bulk Fuel Reconciliation</i>			Capital	129	-	-	-
			Expense	49	-	-	-
			Revenue	-	-	-	-
<i>Bus Depot Wi-Fi Extensions</i>			Capital	-	-	-	-
			Expense	512	-	-	-
			Revenue	-	-	-	-
<i>Transport for Brisbane Tools of Trade</i>			Capital	7,008	7,157	7,320	7,477
			Expense	18	18	18	20
			Revenue	-	-	-	-

City Projects Office

City Projects Office provides professional services across project management, built and natural environment and engineering disciplines. As an in-house project management and design group, emphasis is placed on value adding, quality, design best practice, innovation, and environmental sustainability. City Projects Office continues to maintain strong partnerships and stakeholder relationships to ensure expectations are realised, all within the wider goal of contributing to a inclusive, prosperous, liveable, sustainable and well managed city.

More information about the services and responsibilities of City Project Office can be found on page 43.

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	533	541	563	585	589
Revenue	533	551	572	587	590

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>City Projects Office Tools of Trade</i>	Capital	123	130	135	136
	Expense	169	178	186	187
	Revenue	-	-	-	-
<i>Digital Data Management Solution</i>	Capital	-	-	-	-
	Expense	798	133	140	153
	Revenue	-	-	-	-

City Standards

City Standards manages the provision of construction and maintenance activities across Brisbane's civil and green assets, in conjunction with the management of significant service contracts for waste and resource recovery.

More information about the services and responsibilities of City Standards can be found on page 34.

Operating	<i>Anticipated</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
	<i>2021-22</i>	<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
Expense	28,874	31,336	32,242	33,092	33,861
Revenue	29,489	33,092	33,918	34,602	35,466

Projects		<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>	<i>Proposed</i>
		<i>2022-23</i>	<i>2023-24</i>	<i>2024-25</i>	<i>2025-26</i>
		<i>\$000</i>	<i>\$000</i>	<i>\$000</i>	<i>\$000</i>
<i>Application Portfolio Review</i>	Capital	-	-	-	-
	Expense	220	222	23	-
	Revenue	-	-	-	-
<i>Bracalba Production Facilities Upgrade</i>	Capital	3,206	5,367	2,170	-
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>Bracalba Quarry Development</i>	Capital	1,603	1,073	-	-
	Expense	-	-	-	-
	Revenue	-	-	-	-
<i>City Standards Tools Of Trade</i>	Capital	4,545	4,569	4,711	4,807
	Expense	-	-	-	-
	Revenue	-	-	-	-

Glossary

The definitions and explanations below provide further guidance in understanding the terminologies including those used in the Budgeted Financial Statements.

Accumulated Surplus	This represents accumulated net wealth of Council excluding the revaluation of assets and equity reserves.
Amortisation	The systematic allocation of the cost of an asset obtained under finance leases and computer software purchases over its estimated useful life.
Annual (Operational) Plan	A statement of the outcomes Council seeks to achieve, and the services and projects budgeted for to achieve those outcomes and progress the achievement of the Corporate Plan.
Annual Implementation Plans	Sets out the actions or processes that are to be carried out and referred to for each benefited area.
Anticipated 2021-22 Budget	The forecast end of year result for 2021-22 used as a comparison for the 2022-23 budget figures.
Asset Revaluation Surplus	The net revaluation increments and decrements arising from the revaluation of property, plant and equipment. Increases and decreases on revaluation are offset within a class of asset.
Assets Classified as Held for Sale	Includes the carrying amount of non-current assets that will be recovered within the next 12 months principally through a sale transaction rather than through continuing use.
Budget	The financial plan to allocate the city's resources.
Budget Period	The current financial year.
Businesses	Major operations or activities that function as commercialised entities – City Standards, Transport for Brisbane, City Projects Office and other businesses.
Capitalised Expenses	Capitalisation of expenses is the process of including those expenses incurred in the creation of assets in the value of the asset. Capitalised expenses are deducted from the statement of income and expenditure and are included in the cost of property, plant and equipment or capital work in progress.
Cash and Cash Equivalents	The value of cash on hand, at bank and all liquid investments that are readily convertible to cash.
Cash Flow and Cost of Hedging Reserves	Accounting reserve recognised from Council's financial hedging activities as required by AASB 9 <i>Financial Instruments</i> .
Community Equity	Equal to the net assets employed in the operations of Council. It is the surplus of assets over liabilities and represents the net wealth of Council.
Corporate Plan	A guide for how Council will deliver services and activities for the next five years.
Council Providers	Businesses within Council that deliver products and services at a best value price.
Current Assets - Other	The balance of income earned but not yet received at the end of each financial year such as accrued participation returns and revenue, and prepaid expenses.
Current Financial Year	1 July 2022 up to and including 30 June 2023.
Depreciation	The systematic allocation of the cost of an asset over its estimated useful life.

Glossary

Developer Contributions	Transfers made to Council by external parties. These are predominantly infrastructure charges and contributed assets from developers for road, parks, stormwater and public transport, arising from property developments.
Discount and rebates	Concessions for rates and utility charges provided to pensioners and eligible individuals and organisations.
Expenses	Operating expenditure net of capitalised expenses.
Fees and Charges	Income from licences and permits, parking, infringements, building applications and related services, refuse fees and other charges levied for services provided by Council.
Finance Costs	Includes bank charges, interest on borrowings and interest on leases.
Financing Activities	Include inflows and outflows associated with loan borrowings and finance leases.
Forward Estimates	Estimates of expenses, capital and revenue for the three financial years following the budget period. These estimates are indicative for planning purposes and signify an intention to allocate resources. They imply neither a commitment nor an obligation. Similarly, any item, which subsequently may be allotted a higher priority, may be funded even though currently not included.
Grants and Subsidies	Grants and subsidies received, or receivable, from the Queensland and Australian Governments to assist in the delivery of certain Council activities. Included, but not limited to, are Financial Assistance Grants, Roads to Recovery, Blackspot, Local Roads and Community Infrastructure program. Natural Disaster Relief and Recovery Arrangements and Library subsidies.
Increase (Decrease) in Operating Capability	The difference between total income and total expenses, as disclosed in the statement of income and expenditure, giving rise to either an increase or decrease in operating capability.
Investing Activities	Those activities that relate to the acquisition and disposal of non-current assets, including property, plant and equipment and intangibles.
Investment in associate	Council's investment in Urban Utilities.
Land Use Codes	Indicates the predominant use for which the property is utilised or adapted to be utilised by virtue of its structure, fixtures and fittings or particular improvements and is an indicator of the property's specific rating criteria.
Lease Liabilities	Council's financial obligation for payments under a lease contract discounted at present value in accordance with AASB 16 <i>Leases</i> .
Lease Right of Use Assets	Council's right to use an asset under a lease contract, initially measured at the present value of future lease payments and subsequently amortised over the estimated term of the lease as required by AASB 16 <i>Leases</i> .
Loan Borrowings	Monies borrowed for the funding of asset acquisition or construction, within the global limit of borrowing authorised by the Department of State Development, Infrastructure, Local Government and Planning.
Lord Mayor's Budget Speech	One of the documents presented as part of the budget package and is the transcript of the Lord Mayor's budget speech delivered in Council.
Loss on Disposal of Property, Plant and Equipment and Intangibles	When assets of Council are sold or otherwise disposed of, a gain or loss on disposal may eventuate. This gain or loss is calculated as the difference between the proceeds received and the written down value of the asset at the time of disposal.
Operating	Expenditure and revenue in a service for "business as usual" activities. This excludes expense and revenue allocated for projects that are capital in nature.

Glossary

Other Financial Liabilities	The balance of Council's borrowings from Queensland Treasury Corporation.
Other Investments	Investments in Council's controlled entities and Queensland Investment Corporation.
Other Liabilities	Includes amounts received in advance by Council, such as unearned revenue and lease premiums from lessees being progressively recognised as revenue over the term of the lease agreements.
Other Revenue	Includes dividends and participation returns from investments, tax equivalent returns from Urban Utilities, service concession revenue, reimbursements and various revenue from contracts with customers.
Outcome	A broad statement of the desired results for the community of a particular strategy (or group of strategies).
Overall Plans	Details the supply of provision of services, facilities or activities for each benefited area.
Payables	Amounts owing to suppliers, accrual of employee costs and annual leave and prepaid rates and utility charges
Program	A group of related activities performed by one or more organisational units for the purpose of accomplishing a function for which Council is responsible. The budget of Council organises financial estimates into program categories. The legal level at which budgeted disbursements are controlled is the program level.
Program Budgeting	The system used by Council which focuses on program outcomes rather than inputs.
Project	An activity within a service that builds, enhances and maintains Council assets or enhances Council services in order to achieve a desired outcome.
Project Estimate	The project estimate is based on the scope of the project. Standard item prices are used for the routine type of rehabilitation undertaken on Council's infrastructure and resource-based estimates are used for the major and one-off type works such as major road works, new bridges, major drainage, etc. At the time of budget planning, project estimates may be based on either concept estimates, design estimates or construction estimates depending on the project development stage.
Property, Plant and Equipment	Council's physical assets base, including parkland, vacant land, roads, bridges, buildings, vehicles, computer equipment and infrastructure assets.
Provisions	Liabilities of uncertain timing or amount and include long service leave, land restoration and land resumption.
Public Transport Revenue	Revenue from public transport activities based on contractual arrangements with TransLink as a division of the Queensland Government's Department of Transport and Main Roads.
Rates and Utility Charges	Includes the general rates, separate rates, separate charges, and waste management charges. Rates represent a charge on land. By resolution, the general and separate rates are based on a three-year average of the Unimproved Capital Value of the land as valued on an annual basis by the Valuer-General of Queensland. Rates revenue also includes the Bushland Preservation Levy.
Resolution of Rates and Charges	A formal resolution that sets out the various rates levied by Council and any associated charges. This is contained in the Annual Plan and Budget document and has been prepared using the principles approved in Council's Revenue Policy.

Glossary

Revenue Policy	Council's strategic policy used as the basis for the development of rates and charges. It specifically outlines Council's principles in the making of rates and charges, the granting of rebates and concessions for rates and charges and the recovery of unpaid rates and charges. The policy is included in the Annual Plan and Budget document.
Revenue Statement	The Revenue Statement has been prepared using the principles approved in Council's Revenue Policy. It provides broader information on the categories of rates and charges, rebates and concessions and the recovery of unpaid rates and charges. The Statement is included in the Annual Plan and Budget document.
Schedule of Fees and Charges	A separate budget document detailing the fees and charges to apply to the various products and services provided by Council.
Separate Charge	Levied for Bushland Preservation and Rural Fire Services.
Separate Rates	Levied for Queen Street and Valley Malls, various beautification schemes, town, business and suburban centre schemes, improvement projects and the Environmental Management and Compliance Levy and Living Village Developments Levy.
Service	A readily identifiable service or product delivered by Council to the community in order to achieve a particular outcome.
Service Concessions Liabilities	Arrangements accounted for under AASB 1059 <i>Service Concession Arrangements: Grantors</i> . The liabilities are determined at the start of the service concession arrangements and amortised through the recognition of revenue over the term of the service concession arrangements. The related service concession assets are included as part of infrastructure assets in property, plant and equipment.
Strategies	A level at which resources are allocated to deliver the outcomes of the program.
Suburban Works Program	A separate document that provides further detail on individual activities that are planned to be funded from the Annual Plan and Budget 2022-23 project allocations, with indicative cost estimates.
Superannuation Defined Benefit Plan	The net surplus or deficit of defined benefit funds where Council contributes to the defined benefit plan.